At the end of the workshop, a short survey was distributed to the participants. The results of the survey below are based on a total of 93 completed surveys. However, the number of total observations used to calculate each indicator varied as some questions were left blank. To see the complete data set and additional metrics, please download the excel spreadsheet.

The survey represented well the different institutions represented at the workshop participants. In addition to Rea/REF, Power Utility, Ministries and Regulators, the Other category consisted of NGOs, private sector participants and academic institutions.

The value of the workshop to the participants and to their institutions received very favorable average scores on a scale from 1 to 5 (1 = low or not useful; 5 = high or very useful).

The sessions which had time for discussion generally received good feedback; however, from the comments received more time should be allocated to discussion while cutting some time from the introduction and presentations.

Some of the topics at this workshop that received the highest average scores on their relevance to practitioner activities included Low Cost Solutions for Electrification, REA/REF Experiences, Productive Uses of Elec-
tricity Financing Connection Charges, Mini Grids and Regulation and Hybrid Mini Grids, etc. The overall feedback for the other topics was also positive and encouraging.

Most of the survey takers noted that they have not utilized any of the AEI communication tools in spite of their interest in the program, indicating that practitioners are both busy and unaware of the tools available. Many noted that they will start to utilize and explore these tools that AEI is developing to facilitate communication and access to important information on electrification topics.

The overwhelming majority of the participants noted that e-mail is the preferred communication method with online forum, newsletter and webinars also receiving some interest.

Comments received from participants were generally favorable and constructive.

**The Main Participant Takeaways from the Workshop**

Some participants acknowledged the UN Access goal of reaching universal access as a serious target and expressed a desire to see countries present to each other concrete plans for reaching these targets. Others noted hands-on tools such software for evaluation of hybrid mini grid project during appraisal, effective use of REF funds, tariffs regulation and small power producers, promotion of productive uses, output based aid procedures, and step by step guides to rolling out access scale up programs. Lastly, many appreciated the experience of networking possibilities with other practitioners and learning about AEI communication and networking tools as one of the key takeaways from the workshop.
Using the Knowledge Acquired through AEI Activities

Some of the participants had more concrete ideas about implementing some of the lessons learned during the workshop. The following are some of the remarks:

- “As high connection charges are a stiff barrier to access in my country, I am planning to immediately introduce measures discussed here at the workshop.”
- “Seeing first-hand the new products that are reaching the market, and understanding the role of the private sector in getting them out to the end user, have helped me immensely. Hearing directly from entrepreneurs is also a great thing.”
- “I plan to probe further some of the new least cost technologies being used by other practitioners for possible adaptation in my country”
- “Planning to scale up PV access to public institutions”

Improving the Workshop

On the question of the ways in which the workshop would be better, many responded they would like to see smaller discussion groups to enable more in depth discussion and participation as well as more time for having discussions. Participants noted the desire to attend more sessions, which should preferably be spread out over 4-5 days. Adding a site visit was also mentioned as was providing some case studies during working groups for simulation. Participants also saw the value of organizing the workshop in different SSA countries in order to raise awareness about energy access with the government of the host country.

Detailed table of the aggregated survey results. For access to the dataset and more results please visit the following link.