

## **Public Information Centers and Services**

### ***Afghanistan***

Afghanistan Public Information Center and Services  
H. 19, St. 15, next to Canadian embassy, Wazir Akbar Khan,  
Kabul  
Afghanistan  
Operation Hours: Sunday–Thursday, 8:00 a.m.–12:30 p.m. and 1:30 p.m.–4:30 p.m.  
Contact: Zia, Abdul Raouf  
E-mail: [azia@worldbank.org](mailto:azia@worldbank.org)

...also  
Kabul University Public Information Center  
Ali Abad Road, Jamal Mina,  
Kabul  
Afghanistan  
Operation Hours: Saturday–Thursday, 8:00 a.m.–4:00 p.m.

...also  
Development Information Center  
Afghanistan National Assembly Library, Darul Aman Road,  
Kabul  
Afghanistan  
Operation Hours: Saturday–Thursday, 8:00 a.m.–12:30 p.m. and 1:30 p.m.–4:00 p.m.

...also  
Development Information Corner, Herat Public Library  
Park Farhang,  
Herat City  
Afghanistan  
Operation Hours: Saturday–Thursday, 8:00 a.m.–4:00 p.m.

### ***Albania***

Albania Public Information Center and Services  
The Library of the Faculty of Economy, Tirana University Rr. Elbasanit,  
Tirana  
Albania  
Operation Hours: Monday–Friday, 8:30 a.m.–5:00 p.m.  
Contact: Haxhiaj, Kozeta  
E-mail: [picalbania@worldbank.org](mailto:picalbania@worldbank.org)

### ***Algeria***

Centre Public d'Information, Chambre Algerienne de Commerce et d' Industrie (CACI)  
6, Bvd Amilcar Cabral - Place des Martyrs, 16035  
Algiers  
Algeria  
Operation Hours: Saturday–Wednesday, 8:30 a.m.–12:00 p.m. and 1:00 p.m.–4:30 p.m.  
Contact: Merabet, Nawal  
E-mail: [cpialgerie@worldbank.org](mailto:cpialgerie@worldbank.org)

## ***Angola***

Angola Public Information Services  
Largo Albano Machado No. 23–25, C.P. 1331,  
Luanda

Angola

Operation Hours, Phone inquiries (+244 2 394677): Monday, Wednesday, Thursday, 9:00 a.m.–12:30 p.m.  
and 2:30 p.m.–5:00 p.m.

Contact: Carvalho, Ana Maria

E-mail: acarvalho1@worldbank.org

## ***Argentina***

Argentina Public Information Services  
The World Bank, Bouchard 547 Piso 29, 1106  
Buenos Aires

Argentina

Operation Hours, Phone inquiries (+54 11 4316 3664): Monday–Friday, 9:00 a.m.–5:00 p.m.

Contact: Ambasz, Diego

E-mail: dambasz@worldbank.org

....also

Information and Documentation Center  
Ministry of Economy, Hipólito Yrigoyen 250, Oficina 200, 1310  
Buenos Aires

Argentina

Operation Hours: Monday–Friday, 9:00 a.m.–5:00 p.m.

....also

Public Information Center  
Universidad Nacional de Buenos Aires, Facultad de Ciencias Económicas Cordoba 2122,  
Buenos Aires

Argentina

Operation Hours: Monday–Friday, 8:00 a.m.–10:45 p.m.

....also

Public Information Center Universidad de San Andrés  
Vito Dumas 284 (B1644BID),  
Victoria

Argentina

Operation Hours: Monday–Friday, 8:30 a.m.–7:00 p.m., and Saturday, 8:30 a.m.–5:30 p.m.

....also

Public Information Center Universidad Nacional del Litoral, Facultad de Ciencias Económicas Biblioteca  
25 de mayo 1783, 3000  
Santa Fe

Argentina

Operation Hours: Monday–Friday, 7:30 a.m.–1:00 p.m. and 2:00 p.m.–8:00 p.m.

### ***Armenia***

Armenia Public Information Center and Services  
72 Terian St., 0009  
Yerevan  
Armenia  
Operation Hours: Monday–Friday, 9:00 a.m.–8:00 p.m.  
Contact: Sargsyan, Vigen  
E-mail: [vsargsyan@worldbank.org](mailto:vsargsyan@worldbank.org)

### ***Azerbaijan***

Azerbaijan Public Information Center and Services  
State Economic University 1st floor, 6, Istiglaliyyat str., 370004  
Baku  
Azerbaijan  
Operation Hours: Monday–Friday, 10:00 a.m.–1:00 p.m. and 2:00 p.m.–5:00 p.m.  
Contact: Jafarova, Sabina  
E-mail: [sjafarova@worldbank.org](mailto:sjafarova@worldbank.org)

### ***Bangladesh***

Bangladesh Public Information Center and Services  
The World Bank, Plot E 32 Agargaon, Sher-e-Bangla Nagar GPO Box 97,  
Dhaka 1207  
Bangladesh  
Operation Hours: Sunday–Thursday, 8:00 a.m.–4:30 p.m.  
Contact: Mahbub, Mehrin  
E-mail: [ramin1@worldbank.org](mailto:ramin1@worldbank.org)

....also

DCCI-SEDF Knowledge Center  
South Asia Enterprise Development Facility (SEDF) Chamber Building, 65–66 Motijheel C/A, (11th Fl.),  
Dhaka - 1000  
Bangladesh  
Operation Hours: Sunday–Wednesday, 9:00 a.m.–5:00 p.m., and Thursday, 9:00 a.m.–1:00 p.m.

....also

CCCI-SEDF Knowledge Center  
South Asia Enterprise Development Facility (SEDF) Chamber House, 38, Agrabad C/A,  
Chittagong  
Bangladesh  
Operation Hours: Sunday–Thursday, 9:00 a.m.–5:00 p.m.

### ***Belarus***

Belarus Public Information Center and Services  
The World Bank, 22A Gertsena Street,  
Minsk  
Belarus  
Operation Hours: Monday–Friday, 1:00 p.m.–5:00 p.m.  
Contact: Oleinik, Irina  
E-mail: [ioleinik@worldbank.org](mailto:ioleinik@worldbank.org)

### ***Benin***

Centre d'Information du Public  
Avenue Jean Paul II, Route de l'Aéroport Face Hôtel Marina ex-Sheraton, 03 BP 2112  
Cotonou  
Benin  
Operation Hours: Monday–Friday, 9:00 a.m.–1:00 p.m.  
Contact: Allake Dende, Nadiath  
E-mail: [ndende@worldbank.org](mailto:ndende@worldbank.org)

### ***Bolivia***

Servicios de Información en Desarrollo y Comunicación (Sidecom). Marcelo Quiroga Santa Cruz  
Av. 6 de Agosto # 2577, Edf. Las Dos Torres, Planta Baja,  
La Paz  
Bolivia  
Operation Hours: Monday–Friday, 10:00 a.m.–12:00 p.m. and 3:00 p.m.–7:00 p.m.  
Contact: Encinas, Claudia  
E-mail: [cencinas@worldbank.org](mailto:cencinas@worldbank.org)

....also

Bolivia Public Information Center and Services  
The World Bank, Victor's Building, Floor 9th, Fernando Guachalla Street #342, Sopocachi,  
La Paz  
Bolivia  
Operation Hours: Monday–Friday, 9:00 a.m.–6:00 p.m.

....also

Biblioteca Municipal de Santa Cruz  
Sala de Referencia. Plazuela del Estudiante, frente al Palacio de Justicia,  
Santa Cruz  
Bolivia  
Operation Hours: Monday–Friday, 8:00 a.m.–12:00 p.m. and 3:00 p.m.–7:00 p.m.; Saturday, 8:00 a.m.–12:00 p.m.

### ***Bosnia and Herzegovina***

Bosnia and Herzegovina Public Information Center and Services  
School of Economics and Business, E-Net Center, 3rd floor, Trg Oslobođenja 1, 71000  
Sarajevo  
Bosnia and Herzegovina  
Operation Hours: Monday–Friday, 9:00 a.m.–5:00 p.m.  
Contact: Zaimovic, Lejla  
E-mail: [lzaimovic@worldbank.org](mailto:lzaimovic@worldbank.org)

### ***Botswana***

Botswana Development Information Center  
Botswana Institute for Development Policy Analysis (BIDPA), Ground Floor BIDPA House, Millennium  
Park, Plot 134, Kgale View, Private Bag BR-29  
Gaborone  
Botswana  
Operation Hours: Monday, 10:00 a.m.–1:00 p.m. and 2:00 p.m.–5:00 p.m.; Tuesday–Friday, 9:00 a.m.–1:00 p.m. and 2:00 p.m.–5:00 p.m.

Contact: Seoposengwe, Mmenyane  
E-mail: mseoposengwe@worldbank.org

### ***Brazil***

Brazil Public Information Services  
The World Bank, Setor Comercial Norte, Quadra 2, Lote A Ed. Corporate Financial Center, Sala 702-703,  
70712-900  
Brasilia DF  
Brazil  
Operation Hours, Phone inquiries (+55-61-3329-1000), Monday–Friday, 9:00 a.m.–1:00 p.m.  
Contact: Marinho, Denise  
E-mail: dmarinho@worldbank.org

### ***Bulgaria***

Bulgaria Public Information Services  
The World Bank, Interpret World Trade Center, 36, Dragan Tsankov Blvd., 1057  
Sofia  
Bulgaria  
Operation Hours, Phone inquiries (+359 2 969 7239), Monday–Friday, 9:00 a.m.–5:00 p.m.  
Contact: Taushanova, Ivelina  
E-mail: itaushanova@worldbank.org

### ***Burkina Faso***

Burkina Faso Public Information Center and Services  
Bureau de la Banque mondiale au Burkina Faso 179, Avenue du Président Saye Zerbo, Zone des  
Ambassades Secteur 04,  
Ouagadougou  
Burkina Faso  
Operation Hours: Monday–Friday, 9:00 a.m.–12:00 p.m. and 3:00 p.m.–5:00 p.m.  
Contact: Yaro, Lionel  
E-mail: lyaro@worldbank.org

### ***Burundi***

Centre d'Information au Public  
La Banque mondiale, Avenue de l'Aviation,  
Bujumbura  
Burundi  
Operation Hours: Monday–Thursday, 9:00 a.m.–12:00 p.m.  
Contact: Nzeyimana, Marie-Claire  
E-mail: mnzeyimana@worldbank.org

### ***Cambodia***

Cambodia Public Information Center and Services  
The World Bank # 70, Norodom Blvd.,  
Phnom Penh  
Cambodia  
Operation Hours: Monday–Friday, 9:00 a.m.–12:00 p.m. and 2:00 p.m.–5:00 p.m.  
Contact: Sam Oeun, Sophinith  
E-mail: ssamoeun@worldbank.org

....also

The World Bank Public Information Center Corner  
University of South-East Asia (USEA), Wat Bo Village, Siem Reap district,  
Salakamroek Commune  
Cambodia  
Operation Hours: Monday–Saturday, 7:00 a.m.–12:00 p.m. and 2:00 p.m.–5:00 p.m.

....also

The World Bank Public Information Center Corner  
Western University (WU), No. 171–173,  
Preah Ang Eng Street  
Cambodia  
Operation Hours: Monday–Friday, 7:15 a.m.–12:00 p.m. and 2:00 p.m.–6:00 p.m.; Saturday and Sunday,  
7:15 a.m.–12:00 p.m. and 2:00 p.m.–6:00 p.m.

....also

The World Bank Public Information Center Corner  
Paññasatra University of Cambodia, Street Spean Diach Chas (Previous) Romcheak Boun village,  
Rattanak commune,  
Battambang district  
Cambodia  
Operation Hours: Monday–Friday, 7:30 a.m.–12:00 p.m. and 1:30 p.m.–8:15 p.m.; Saturday and Sunday,  
7:30 a.m.–12:00 p.m. and 1:30 p.m.–5:30 p.m.

....also

The World Bank Public Information Center Corner  
Royal University of Agriculture (RUA), Chamkar Doung village, Sangkat Dangkor, Khan Dong Kor,  
Phnom Penh  
Cambodia  
Operation Hours: Monday–Friday, 8:00 a.m.–11:30 a.m. and 1:00 p.m.–5:00 p.m.

### ***Cameroon***

Cameroon Public Information Center and Services  
1792 Rue Bastos Ekoudou,  
Yaounde  
Cameroon  
Operation Hours: Monday–Friday, 11:00 a.m.–3:00 p.m.  
Contact: Pieume, Helene  
E-mail: [hpieume@worldbank.org](mailto:hpieume@worldbank.org)

### ***Chad***

Chad Public Information Center and Services  
Avenue Charles de Gaulle et Avenue du Commandant Lamy; Quartier Bololo,  
N'Djamena  
Chad  
Operation Hours: Monday–Thursday, 9:00 a.m.–3:00 p.m.; Friday, 9:00 a.m.–1:00 p.m.  
Contact: Dingamhoudou, Edmond  
E-mail: [edingamhoudou@worldbank.org](mailto:edingamhoudou@worldbank.org)

## ***Chile***

Punto de difusión de las publicaciones del Banco mundial  
Universidad de Chile, Facultad de Ciencias Económicas, Diagonal Paraguay 257, Santiago Centro,  
Santiago  
Chile  
Operation Hours: Monday–Friday, 9:00 a.m.–7:50 p.m.; Saturday, 10:00 a.m.–1:00 p.m.  
Contact: Ambasz, Diego  
E-mail: [dambasz@worldbank.org](mailto:dambasz@worldbank.org)

## ***China***

China Public Information Center and Services  
The World Bank, Level 16, China World Tower 2, No. 1 Jianguomenwai Avenue, 100004  
Beijing  
China  
Operation Hours: Monday–Friday, 9:00 a.m.–11:30 a.m. and 1:30 p.m.–5:00 p.m.  
Contact: Yu, Ying  
E-mail: [yyu@worldbank.org](mailto:yyu@worldbank.org)

...also

Ningxia University Information Center  
No. 21, Wencui Beijie, Xixia District, 750021  
Yinchuan  
China  
Operation Hours: Monday–Friday, 9:30 a.m.–11:30 a.m. and 2:30 p.m.–5:00 p.m.

...also

Guizhou School of Administration Information Center  
Huaxi District, 550028  
Guiyang  
China  
Operation Hours: Monday–Friday, 9:30 a.m.–11:30 a.m. and 2:30 p.m.–5:00 p.m.

...also

China NPO Network Information Center  
Room 403, Unit 7, Building 2, New Era Garden, Wanliuzhonglu, Haidian District, 100089  
Beijing  
China  
Operation Hours: Monday–Friday, 9:30 a.m.–11:30 a.m. and 2:30 p.m.–5:00 p.m.

...also

Xi'an University of Architecture & Technology Information Center  
37, Xijianda, No. 13, Yanta Road, 710055  
Xi'an  
China  
Operation Hours: Monday–Friday, 9:30 a.m.–11:30 a.m. and 2:30 p.m.–5:00 p.m.

...also

Gansu School of Administration Information Center  
926 Yantan Road, Chengguan District, 730000  
Lanzhou  
China  
Operation Hours: Monday–Friday, 9:30 a.m.–11:30 a.m. and 2:30 p.m.–5:00 p.m.

....also

Qinghai School of Administration Information Center

2, Huanghe Road, 810001

Xining

China

Operation Hours: Monday–Friday, 9:30 a.m.–11:30 a.m. and 2:30 p.m.–5:00 p.m.

....also

Chongqing Technology & Business University Information Center

Xuefu Ave. (Wogongli), Nan'an District, 400067

Chongqing

China

Operation Hours: Monday–Friday, 9:30 a.m.–11:30 a.m. and 2:30 p.m.–5:00 p.m.

....also

Personnel Department of Guangxi Zhuang Autonomous Region Information Center

2-1 Bei-er-li, Xinghu Road, 530022

Nanning

China

Operation Hours: Monday–Friday, 9:30 a.m.–11:30 a.m. and 2:30 p.m.–5:00 p.m.

....also

Yunan University Information Center

52, Hubei Road, 650029

Kuming

China

Operation Hours: Monday–Friday, 9:30 a.m.–11:30 a.m. and 2:30 p.m.–5:00 p.m.

....also

Sichuan School of Administration Information Center

43, Xiguanghualin, 610072

Chendu

China

Operation Hours: Monday–Friday, 9:30 a.m.–11:30 a.m. and 2:30 p.m.–5:00 p.m.

....also

Xinjiang School of Administration Information Center

No. 22, Xihoujie, 830002

Urumqi

China

Operation Hours: Monday–Friday, 9:30 a.m.–11:30 a.m. and 2:30 p.m.–5:00 p.m.

....also

Inner Mongolia School of Administration Information Center

No. 45, West Road, Wulanchabu, 010010

Hohhot

China

Operation Hours: Monday–Friday, 9:30 a.m.–11:30 a.m. and 2:30 p.m.–5:00 p.m.

....also

Library of Renmin University of China

No. 59, Zhongguancun Street, Haidian District, 100872

Beijing

China

Operation Hours: Monday–Sunday, 8:30 a.m.–12:00 p.m. and 2:00 p.m.–5:00 p.m.

## ***Colombia***

Centro de información pública  
The World Bank, Cr 7 # 71 - 21, Torre A, piso 16,  
Bogotá D.C.  
Colombia  
Operation Hours: Monday–Friday, 9:00 a.m.–5:00 p.m.  
Contact: Ucros, Maria Clara  
E-mail: mucros@worldbank.org

....also

Centro de información pública  
Biblioteca Luis Angel Arango Carrera 4 No. 11-68,  
Bogotá D.C  
Colombia  
Operation Hours: Monday–Friday, 8:00 a.m.–8:00 p.m.

....also

Library of Congress of Luis Carlos Galán Sarmiento  
Casa de la Candelaria Carrera 6ª No. 8 - 94,  
Bogotá  
Colombia  
Operation Hours: Monday–Friday, 9:00 a.m.–5:00 p.m.

## ***Congo, Democratic Republic of***

Democratic Republic of Congo Public Information Center and Services  
Avenue Wagenia, no. 4847,  
Kinshasa-Gombe  
Democratic Republic of Congo  
Operation Hours: Monday–Friday, 9:30 a.m.–4:30 p.m.  
Contact: Bobutaka, Bob  
E-mail: bbobutaka@worldbank.org

## ***Congo, Republic of***

Centre d'information du public  
BDEAC Building, 2nd Floor, Avenue de la Revolution,  
Brazzaville  
Congo  
Operation Hours: Monday–Friday, 2:00 p.m.–6:00 p.m.  
Contact: Maoungou, Clementine  
E-mail: cmaoungou@worldbank.org

## ***Côte d'Ivoire***

Côte d'Ivoire Public Information Center and Services  
Corner of Booker Washington and Jacques Aka Street, (Ground Floor) Cocody,  
Abidjan  
Côte d'Ivoire  
Operation Hours: Monday–Thursday, 9:30 a.m.–12:00 p.m. and 3:00 p.m.–5:00 p.m.  
Contact: Deciat, Grace Agouna  
E-mail: gdeciat@worldbank.org

### ***Croatia***

Croatia Public Information Center and Services  
National and University Library (NSK), Ulica Hrvatske bratske zajednice 4, p.p. 550, 10 000  
Zagreb  
Croatia  
Operation Hours: Monday–Friday, 8:00 a.m.–9:00 p.m.; Saturday, 8:00 a.m.–3:00 p.m.  
Contact: Frajtic, Vanja  
E-mail: vfracjtic@worldbank.org

### ***Dominican Republic***

Centro de Información y Documentación para el Desarrollo  
Pontificai Universidad Catolica Madre y Maestra, 3er piso Biblioteca Rafael Herrera Cabral, (Recinto Santo Tomas de Aquino), Ave. Lincoln esq. Bolivar.,  
Santo Domingo  
Dominican Republic  
Operation Hours: Monday, Wednesday, Friday, 8:30 a.m.–10:00 p.m.  
Contact: De La Paz Melo, Alejandra  
E-mail: adelapaz@worldbank.org

### ***Ecuador***

Ecuador Public Information Center and Services  
Centro Cultural Metropolitano –Sala de Información de los Organismos Internacionales Avenida García Moreno y Espejo esquina, 3er piso,  
Quito  
Ecuador  
Operation Hours: Monday–Friday, 8:00 a.m.–4:00 p.m.

### ***Egypt, Arab Republic of***

Egypt Public Information Center and Services  
Institute of National Planning Salah Salem Road, 12211  
Cairo  
Egypt  
Operation Hours: Sunday–Thursday, 9:00 a.m.–3:00 p.m.  
Contact: El Kouesny, Nehal Hassan  
E-mail: Nelkouesny@worldbank.org

...also  
Public Information Center  
Bibliotheca Alexandrina, 21526  
Alexandria  
Egypt  
Operation Hours: Saturday–Thursday, 11:00 a.m.–7:00 p.m., and Friday, 3:00 p.m.–7:00 p.m.

...also  
Egypt Public Information Center and Services  
The World Bank, 1191 Corniche El-Nil, Floor 15; Boulac, 11221  
Cairo  
Egypt  
Operation Hours: Sunday–Thursday, 9:00 a.m.–5:00 p.m.

....also

Public Information Center  
Sugar Technology Research Institute, Assiut University,  
Assiut  
Egypt  
Operation Hours: Saturday–Thursday, 9:00 a.m.–3:00 p.m.

### ***El Salvador***

Public Information Services Banco Mundial  
3a Calle Poniente No. 4048 Entre 77 y 79 Ave. Nte Colonia Escalon,  
San Salvador  
El Salvador  
Operation Hours, Phone inquiries (+503 2208 8555): Monday–Friday, 8:00 a.m.–1:00 p.m. and 2:00 p.m.–  
5:00 p.m.  
Contact: Villanueva, Karla Maria  
E-mail: kvillanueva@worldbank.org

### ***Eritrea***

Eritrea Public Information Center and Services  
15/17 Tsegai Adig Str. - Zone 03 - Subzone 01,  
Asmara  
Eritrea  
Operation Hours: Monday–Friday, 8:00 a.m.–12:00 p.m. and 2:00 p.m.–6:00 p.m.  
Contact: Woldu, Sofia  
E-mail: swoldu@worldbank.org

### ***Ethiopia***

Ethiopia Public Information Center and Services  
World Bank, Worbek House, Africa Avenue, Bole Road Woreda 17, Kebele 19, House #402/3,  
Addis Ababa  
Ethiopia  
Operation Hours: Monday–Friday, 8:30 a.m.–5:30 p.m.  
Contact: Woldemichael, Berhanu Kassa  
E-mail: bwoldemichael@worldbank.org

....also

Development Information Center  
National Archives Library of Ethiopia Lideta Sub-City Kebele 53,  
Addis Ababa  
Ethiopia  
Operation Hours: Monday–Friday, 8:30 a.m.–5:30 p.m.

....also

The World Bank Satellite Public Information Center  
Yeha Natural Resources Management Institute for Eastern Africa (YNRMI EA), The Library, P.O. Box  
3893,  
Addis Ababa  
Ethiopia  
Operation Hours: Monday–Friday, 8:30 a.m.–5:30 p.m.

### ***France***

European Public Information Services  
The World Bank Office 66 avenue d'Iéna, 75116  
Paris  
France  
Operation Hours, Phone inquiries (33 (0)1 40 69 30 26): Monday–Friday, 9:30 a.m.–5:00 p.m.  
Contact: Chevalier, Valerie  
E-mail: vchevalier@worldbank.org

### ***Gabon***

Gabon Public Information Center and Services  
World Bank Office Quartier Palais de Justice Section RG - Parcelle No. 222 P.O. Box 4027,  
Libreville  
Gabon  
Operation Hours: Monday–Friday, 9:00 a.m.–5:00 p.m.  
Contact: Etong Oveng, Patrice  
E-mail: petongoveng@worldbank.org

### ***Georgia***

Georgia Public Information Center and Services  
International School of Economics in Tbilisi (ISET), 16, Zandukeli Street, 0108  
Tbilisi  
Georgia  
Operation Hours: Monday–Friday, 10:00 a.m.–6:00 p.m.  
Contact: Duishvili, Maia  
E-mail: mduishvili@worldbank.org

### ***Ghana***

Ghana Public Information Center and Services  
No. 69 Dr. Isert Road North Ridge Residential Area,  
Accra  
Ghana  
Operation Hours: Monday–Thursday, 10:00 a.m.–4:00 p.m., and Friday, 10:00 a.m.–1:00 p.m.  
Contact: Fosu, Kennedy  
E-mail: kfosu@worldbank.org

...also

Public Information Center and Services  
University of Ghana Balme Library, Box LG 24,  
Accra  
Ghana  
Operation Hours: Monday–Friday, 9 a.m.–10 p.m., and Saturday, 8 a.m.–6 p.m.

...also

Development Information Center  
Kwame Nkrumah University of Science and Technology (KNUST) Private Mail Bag,  
Kumasi  
Ghana  
Operation Hours: Monday–Saturday, 9:00 a.m.–5:00 p.m.

....also

Development Information Services Center  
Institute for Policy Alternatives (IPA) Airport Road, PO Box TL541,  
Tamale  
Ghana  
Operation Hours: Monday–Friday, 10:00 a.m.–5:00 p.m.

....also

Development Information Center  
University of Development Studies, Wa, Upper West Region,  
Tamale  
Ghana  
Operation Hours: Monday–Friday, 8:30 a.m.–10:00 p.m., and Saturday, 8:30 a.m.–4:00 p.m.

....also

Development Information Center  
University of Cape Coast Library,  
Cape Coast  
Ghana  
Operation Hours: Monday–Friday, 9:00 a.m.–10:00 p.m., and Saturday, 9:00 a.m.–4:00 p.m.

### ***Guatemala***

Guatemala Public Information Center and Services  
The World Bank, 13 calle 3-40, Zona 10, Edificio Atlantis, 14 nivel, 01010,  
Guatemala City  
Guatemala  
Operation Hours: Monday–Friday, 10:00 a.m.–12:00 p.m. and 3:00 p.m.–5:00 p.m.  
Contact: Barrios, Virginia  
E-mail: [vbarrios@worldbank.org](mailto:vbarrios@worldbank.org)

....also

Punto de difusion del Banco Mundial  
Biblioteca Landivariana - Universidad Rafael Landivar Campus Central, Edificio G Vista Hermosa III,  
Zona 16, 01016  
Guatemala City  
Guatemala  
Operation Hours: Monday–Friday, 8:00 a.m.–8:00 p.m., and Saturday, 7:30 a.m.–5:00 p.m.

....also

Punto de difusion del Banco Mundial  
Biblioteca Central Edificio de Recursos Educativos Nivel 2 - Ciudad Universitaria Universidad de San  
Carlos de Guatemala - Zona 12, 01012  
Guatemala City  
Guatemala  
Operation Hours: Monday–Friday, 7:30 a.m.–8:00 p.m., and Saturday, 8:00 a.m.–6:00 p.m.

### ***Guinea***

Centre d'information du public  
World Bank Office, Immeuble de l'Archeveche-Face Baie des Anges, BP 1420  
Conakry  
Guinea  
Operation Hours: Monday–Friday, 9:00 a.m.–4:00 p.m.

Contact: Gnékoyamou, Pépé  
E-mail: pgnékoyamou@worldbank.org

### ***Honduras***

Centro de información sobre el desarrollo  
c/o Banco Centroamericano de Integración Económica 1er Nivel, Boulevard Suyapa, Francisco Morazán,  
Tegucigalpa  
Honduras  
Operation Hours: Monday–Friday, 9:00 a.m.–4:30 p.m.  
Contact: San Martin, Maria Amalia  
E-mail: msanmartin@worldbank.org

### ***India***

India Public Information Center and Services  
The World Bank, 70 Lodi Estate, 110003  
New Delhi - 110 003  
India  
Operation Hours: Monday–Friday, 10:30 a.m.–1:00 p.m. and 3:00 p.m.–5:30 p.m.  
Contact: Balasubramanian, Hema  
E-mail: Hbalasubramanian@worldbank.org

...also  
Public Information Center  
Indian Institute of Public Administration Library I P Estate, Ring Road, 110 002  
New Delhi - 110 002  
India  
Operation Hours: Monday–Friday, 9:00 a.m.–7:00 p.m., and Saturday and holidays, 9:00 a.m.–5:30 p.m.;  
Sunday, 9:00 a.m.–2:00 p.m.

...also  
Public Information Center  
British Library Ahmedabad Bhaikaka Bhavan Law Garden Road Ellisbridge, 380 006  
Ahmedabad  
India  
Operation Hours: Tuesday–Saturday, 11:00 a.m.–7:00 p.m., and Sunday, 10:00 a.m.–4:00 p.m.

...also  
Public Information Center  
British Library Prestige Takt, 23, Kasturba Road Cross, 560 001  
Bangalore  
India  
Operation Hours: Monday–Saturday, 10:30 a.m.–6:30 p.m.

...also  
Public Information Center  
British Library Hyderabad 5-9-22, Sarovar Center, Secretariat Road, 500 063  
Hyderabad  
India  
Operation Hours: Tuesday–Sunday, 11:00 a.m.–7:00 p.m.

...also  
Public Information Center  
Karnataka University Prof. SS Basavanal Library Pavate Nagar, 580 003

Dharwad - Karnataka 580 003  
India  
Operation Hours: Monday–Saturday, 9:00 a.m.–6:00 p.m.

***Indonesia***

Indonesia Development Information Services (IDIS)  
The World Bank, Jakarta Stock Exchange Building Tower 2, 13th Floor, Jl. Jendral Sudirman Kav 52-53,  
12190  
Jakarta Selatan  
Indonesia  
Operation Hours: Monday–Thursday, 9:00 a.m.–5:00 p.m., and Friday, 9:00 a.m.–4:00 p.m.  
Contact: Sonda, Wiwiek Endang W.  
E-mail: [wsonda@worldbank.org](mailto:wsonda@worldbank.org)

...also  
Regional Information Outlet  
North Sumatra University Library, Jalan Perpustakaan no. 1, Kampus USU, 20155  
Medan  
Indonesia  
Operation Hours: Monday–Saturday, 8:00 a.m.–4:00 p.m., and Saturday, 8:00 a.m.–1:00 p.m.

...also  
Regional Information Outlet  
Riau University Library Kampus Bina Widia Km 12,5 Simpang Baru, 28293  
Pekan Baru  
Indonesia  
Operation Hours: Monday–Thursday, 9:00 a.m.–4:30 p.m.; Friday, 8:30 a.m.–10:30 a.m.; Saturday, 10:00  
a.m.–12:30 p.m.

...also  
Regional Information Outlet  
Bandung Institute of Technology Library Jalan Ganesha No. 10, 40132  
Bandung  
Indonesia  
Operation Hours: Monday–Thursday, 8:00 a.m.–9:00 p.m.; Friday, 8:00 a.m.–11:00 a.m. and 2:00 p.m.–  
9:00 p.m.; Saturday, 8:00 a.m.–9:00 p.m.

...also  
Regional Information Outlet  
Diponegoro University Library Jalan Prof. Sudarto SH - Kampus Tembalang, 50239  
Semarang  
Indonesia  
Operation Hours: Monday–Friday, 8:00 a.m.–4:00 p.m.

...also  
Indonesia Development Information Services (IDIS-ITS)  
Sepuluh November Institute of Technology Surabaya Library, Kampus ITS, Sukolilo, 60111  
Surabaya  
Indonesia  
Operation Hours: Monday–Thursday, 7:30 a.m.–6:45 p.m.; Friday, 7:30 a.m.–10:30 a.m. and 1:00 p.m.–  
6:20 p.m.; Saturday, 8:00 a.m.–11:50 a.m.

....also

Regional Information Outlet

Udayana University Library Kampus Bukit Jimbaran, 80364

Bali

Indonesia

Operation Hours: Monday–Thursday, 8:00 a.m.–2:00 p.m.; Friday, 8:00 a.m.–11:00 a.m.; Saturday, 8:00 a.m.–12:00 p.m.

....also

Regional Information Outlet

Mataram University Library Jalan Majapahit no. 62, 83125

Lombok

Indonesia

Operation Hours: Monday–Friday, 8:00 a.m.–5:00 p.m., and Saturday, 8:00 a.m.–12:30 p.m.

....also

Regional Information Outlet

Mulawarman University Library, Jalan Kampus Gunung Kelua, 75119

Samarinda

Indonesia

Operation Hours: Monday –Thursday, 8:30 a.m.–1:00 p.m.; Friday, 8:30 a.m.–10:00 a.m.; Saturday, 8:30 a.m.–12:00 p.m.

....also

Regional Information Outlet

Hasanuddin University Library, Kampus UNHAS Tamalanrea, Jalan Perintis Kemerdekaan KM 10, 90245

Makassar

Indonesia

Operation Hours: Monday–Thursday, 8:00 a.m.–4:00 p.m.; Friday, 8:00 a.m.–11:00 a.m. and 1:00 p.m.–3:00 p.m.; Saturday, 8:00 a.m.–3:00 p.m.

....also

Regional Information Outlet

Sam Ratulangi University Library, Jalan Kampus, 95115

Manado

Indonesia

Operation Hours: Monday–Friday, 8:00 a.m.–5:00 p.m., and Saturday, 8:00 a.m.–1:00 p.m.

....also

Regional Information Outlet

Sriwijaya University Library, Jl. Raya Palembang-Prabumulih Km 32, Indralaya Ogan Komering Ilir,

30662

Palembang

Indonesia

Operation Hours: Monday–Saturday, 8:00 a.m.–4:00 p.m.

....also

Regional Information Outlet

Tanjung Pura University, Jl. Jendral Ahmad Yani, 78124

Pontianak

Indonesia

Operation Hours: Monday–Thursday, 8:00 a.m.–5:00 p.m.; Friday, 8:00 a.m.–4:00 p.m.; Saturday, 8:30 a.m.–4:00 p.m.

....also

Regional Information Outlet

Haluoleo University Library, Jl. Malaka, Kampus Bumi Tridharma Anduonohu, 93232

Kendari

Indonesia

Operation Hours: Monday–Thursday, 8:00 a.m.–5:00 p.m.; Friday, 8:00 a.m.–4:00 p.m.; Saturday, 9:00 a.m.–4:00 p.m.

....also

Regional Information Outlet

Nusa Cendana University Library, Jl. Adi Sucipto no.1 Penfui, 85361

Kupang

Indonesia

Operation Hours: Monday–Thursday, 8:00 a.m.–2:00 p.m.; Friday, 8:00 a.m.–11:00 a.m.; Saturday, 8:00 a.m.–12:30 p.m.

....also

Indonesia Development Information Services (IDIS UGM)

Gajah Mada University PO Box 16, Jl. Bulaksumur 19, 55281

Yogyakarta

Indonesia

Operation Hours: Monday–Friday, 7:30 a.m.–2:00 p.m., and Saturday, 7:30 a.m.–12:00 p.m.

....also

Regional Information Outlet

Papua University Library Jl. Gunung Saliju Amban, 98314

Manokwari

Indonesia

Operation Hours: Monday–Friday, 8:00 a.m.–9:00 p.m., and Saturday, 8:00 a.m.–2:00 p.m.

....also

Indonesia Development Information Services, Faculty of Social Political Sciences, University of Indonesia (IDIS-FSUI)

Building A, Floor 2, MBRC, Kampus FISIP-UI, Kampus UI,

Depok

Indonesia

Operation Hours: Monday–Friday, 9:00 a.m.–9:00 p.m.; Friday and Saturday, 9:00 a.m.–3:00 p.m.

....also

Development Information Center

BaKTI (Bursa Pengetahuan Kawasan Timur Indonesia), Jl Dr. Soetomo No.26,

Makassar

Indonesia

Operation Hours: Monday–Friday, 8:00 a.m.–5:00 p.m.

....also

Development Information Center

Aceh Office, Jl. Prada Utama No. 11 A Gampang Peurada Lamgugob,

Banda Aceh

Indonesia

Operation Hours: Monday–Friday, 9:00 a.m.–5:00 p.m.

## ***Japan***

Japan Public Information Center and Services  
The World Bank, Floor 1, Fukokuseimei Bldg. Uchisaiwai-cho 2-2-2, 100-0011  
Tokyo  
Japan  
Operation Hours: Monday–Friday, 10:00 a.m.–6:00 p.m.  
Contact: Yasuda, Izumi  
E-mail: [iyasuda@worldbank.org](mailto:iyasuda@worldbank.org)

....also  
Public Information Center  
Hiroshima University, Graduate School for International Development and Cooperation 1-5-1  
Kaganmiyama, 739-8529  
Higashi-Hiroshima-shi  
Japan  
Operation Hours: Monday–Friday, 9:30 a.m.–12:30 p.m. and 1:30 p.m.–5:30 p.m.

....also  
Public Information Center  
Kobe University, Graduate School of International Cooperation Studies 2-1, Rokkodai-cho, Nada-ku, 657-8501  
Kobe  
Japan  
Operation Hours: Monday–Friday, 10:30 a.m.–11:45 a.m. and 12:45 p.m.–5:15 p.m.

....also  
Public Information Center  
Nagoya University, Graduate School of International Development Furo-cho, Chikusa-ku, 464-8601  
Nagoya  
Japan  
Operation Hours: Monday–Friday, 9:30 a.m.–7:00 p.m. (during summer vacation: 9:30 a.m.–5:00 p.m.)

....also  
Public Information Center  
Hokkaido University, Graduate School of International Media, Communication, and Tourism Studies, Kita 17, Nishi 8, Kita-ku, 060-0817  
Sapporo  
Japan  
Operation Hours: Monday–Friday, 9:00 a.m.–6:00 p.m.

## ***Jordan***

Public Information Center  
Department of Public Libraries - Greater Amman Municipality Downtown, Next to the Roman Amphitheater,  
Amman  
Jordan  
Operation Hours: Saturday–Thursday, 8:00 a.m.–5:00 p.m.

## ***Kazakhstan***

Astana Information Center for Development  
National Academic Library of Republic of Kazakhstan, Left Bank, 010000  
Astana  
Kazakhstan  
Operation Hours: Tuesday–Sunday, 11:00 a.m.–8:00 p.m.  
Contact: Miller, Oxana  
E-mail: [omiller@worldbank.org](mailto:omiller@worldbank.org)

....also

Almaty Public Information Center and Services  
World Bank Central Asia Regional Office 41A Kazybek bi Street, 4th floor, 050010  
Almaty  
Kazakhstan  
Operation Hours: Monday–Friday, 9:00 a.m.–6:00 p.m.

....also

Astana Public Information Center and Services  
World Bank, Samal 12, 8th floor, 010000,  
Astana  
Kazakhstan  
Operation Hours: Monday–Friday, 9:00 a.m.–6:00 p.m.

....also

Almaty Development Information Center  
National Library of the Republic of Kazakhstan, 14 Abai Ave., 3rd floor, 050013  
Almaty  
Kazakhstan  
Operation Hours: Monday–Saturday, 10:00 a.m.–7:00 p.m.

## ***Kenya***

Kenya Public Information Center and Services  
World Bank, Kenya Country Office Hill Park Building, Upper Hill Rd., Opposite Don Bosco Church,  
Nairobi  
Kenya  
Operation Hours: Monday–Thursday, 9:00 a.m.–4:00 p.m., Friday, 9:00 a.m.–11:30 a.m.

....also

Development Information Center  
Lake Victoria Trust Fund for Jomo Kenyatta Grounds P.O. Box 700,  
Kisumu  
Kenya  
Operation Hours: Monday–Saturday, 8:00 a.m.–5:30 p.m.

....also

Data Information Center  
Central Bureau of Statistics Library,  
Nairobi  
Kenya  
Operation Hours: Monday–Saturday, 9:00 a.m.–4:45 p.m.

....also

Development Information Center Kenya National Library Services

P.O. Box 30573,

Nairobi

Kenya

Operation Hours: Monday–Thursday, 9:00 a.m.–6:30 p.m.; Friday, 9:00 a.m.–4:00 p.m.; Saturday, 9:00 a.m.–5:00 p.m.

....also

Mombasa Provincial Library Public Information Center

P.O. Box 90283,

Mombasa

Kenya

Operation Hours: Monday–Thursday, 9:00 a.m.–6:30 p.m.; Friday, 9:00 a.m.–4:00 p.m.; Saturday, 9:00 a.m.–5:00 p.m.

....also

Nakuru Provincial Library Public Information Center

P.O. Box 253,

Nakuru

Kenya

Operation Hours: Monday–Thursday, 9:00 a.m.–6:30 p.m.; Friday, 9:00 a.m.–4:00 p.m.; Saturday, 9:00 a.m.–5:00 p.m.

### ***Kosovo***

Kosovo Public Information Center and Services

World Bank Kosovo Office Mujo Ulqinaku 3,

Pristina

Kosovo

Operation Hours: Monday–Friday, 9:00 a.m.–6:00 p.m.

Contact: Gorcaj, Mirlinda

E-mail: mgorcaj@worldbank.org

### ***Kyrgyz Republic***

Development Information Center

Republican Library for Children and Youth, 242 Ogonbaeva Str., 720040

Bishkek

Kyrgyz Republic

Operation Hours: Monday–Saturday, 9:00 a.m.–6:00 p.m.

Contact: Iosipenko, Natalya

E-mail: niosipenko@worldbank.org

....also

Kyrgyz Republic Public Information Center and Services

World Bank Office, 214 Moskovskaya Str., 720010

Bishkek

Kyrgyz Republic

Operation Hours: Tuesday–Thursday, 9:00 a.m.–5:30 p.m.

***Lao People's Democratic Republic***

Lao PDR Public Information Services  
The World Bank, Nehru Road, Pathou Xay, Vientiane,  
Vientiane  
Lao PDR  
Operation Hours, Phone inquiries (+856 21 414209): Monday–Friday, 8:00 a.m.–12:00 p.m. and 1:00 p.m.–  
4:00 p.m.  
Contact: Srithirath, Viengsamay  
E-mail: vsrithirath@worldbank.org

***Latvia***

Latvia Development Information Center  
Latvian Academic Library 10, Rupniecibas Str., 4th floor, Room #407, LV-1162  
Riga  
Latvia  
Operation Hours: Monday–Friday, 10:00 a.m.–6:00 p.m.

***Lebanon***

Public Information Center  
Institute of Finance of the Ministry of Finance 512, Corniche Al Nahr, 1107 2270  
Beirut  
Lebanon  
Operation Hours: Monday–Friday, 8:00 a.m.–6:00 p.m., and Saturday, 8:00 a.m.–1:00 p.m.  
Contact: El Khalil, Zeina  
E-mail: zelkhalil@worldbank.org

....also

Lebanon Public Information Services  
The World Bank, UN House, 6th floor, Riad El-Solh Square Mailing Addr: P.O. Box 11-8577, 1107 2270  
Beirut  
Lebanon  
Operation Hours, Phone inquiries: Monday–Friday, 9:00 a.m.–5:00 p.m.

***Lesotho***

Lesotho Development Information Center  
National University of Lesotho,  
Roma  
Lesotho  
Operation Hours: Monday–Friday, 8:30 a.m.–1:00 p.m. and 2:15 p.m.–5:00 p.m.; Saturday, 9:00 a.m.–1:00  
p.m.  
Contact: Seoposengwe, Mmenyane  
E-mail: mseoposengwe@worldbank.org

***Macedonia, Former Yugoslav Republic of***

Macedonia Public Information Center and Services  
The World Bank, 34 Leninova Street, 1000  
Skopje  
Macedonia

Operation Hours: Monday–Friday, 9:00 a.m.–5:30 p.m.  
Contact: Boskovski, Denis  
E-mail: dboskovski@worldbank.org

### ***Madagascar***

Madagascar Public Information Center and Services  
Près Ministère des Affaires Etrangères, 1, Rue Andriamifidy/Razafimanantsoa, Anosy, 101  
Antananarivo  
Madagascar  
Operation Hours: Monday–Thursday, 8:00 a.m.–11:30 a.m. and 1:00 p.m.–4:00 p.m.  
Contact: Rakotoarinjara, Voahangy  
E-mail: Vrakotoarinjara@worldbank.org

...also  
Centre d'Information  
Centre d'Echanges, de Documentation et d'Informations Institutionnelles Tsianolondroa, 301  
Fianarantsoa  
Madagascar  
Operation Hours: Monday–Friday, 8:00 a.m.–12:00 p.m. and 2:00 p.m.–5:00 p.m.; Saturday, 6:00 a.m.–12:00 p.m.

...also  
Centre d'Information  
Bibliothèque Municipale d' Antsirabe c/o Hall d'Information, 110  
Antsirabe  
Madagascar  
Operation Hours: Monday–Friday, 8:00 a.m.–12:00 p.m. and 2:00 p.m.–5:00 p.m.; Saturday, 8:00 a.m.–12:00 p.m.

...also  
Centre d'Information  
Alliance Française de Toamasina 13, rue Paul Doumer, 501  
Toamasina  
Madagascar  
Operation Hours: Tuesday–Saturday, 8:30 a.m.–12:00 p.m. and 2:30 p.m.–6:00 p.m.

...also  
Centre d'Information  
Alliance Française d'Antsirabe, Rue de l'Alliance Française, 110  
Antsirabe  
Madagascar  
Operation Hours: Tuesday, Thursday, Friday, Saturday, 10:00 a.m.–12:00 p.m. and 2:00 p.m.–8:00 p.m.;  
Wednesday, 9:00 a.m.–12:00 p.m. and 2:00 p.m.–6:00 p.m.

...also  
Centre d'Information  
Bibliothèque Municipale de Mahajanga, Place du Marché, 401  
Mahajanga  
Madagascar  
Operation Hours: Monday–Friday, 8:00 a.m.–12:00 p.m. and 2:00 p.m.–6:00 p.m.

...also  
Centre d'Information  
Bibliothèque Municipale de Taolagnaro, 614

Taolagnaro  
Madagascar  
Operation Hours: Monday–Friday, 8:00 a.m.–12:00 p.m. and 2:00 p.m.–5:30 p.m.

...also  
Centre d'Information  
Chambre de commerce de Mahajanga, 401  
Mahajanga  
Madagascar  
Operation Hours: Monday–Friday, 8:00 a.m.–12:00 p.m. and 2:00 p.m.–5:00 p.m.

...also  
Centre d'Information  
Bibliotheque Municipale de Toamasina Angle Rues Grandidier et Johns Bevan, 501  
Toamasina  
Madagascar  
Operation Hours: Monday–Friday, 7:30 a.m.–12:00 p.m. and 2:30 p.m.–5:30 p.m.

### ***Malawi***

Malawi Development Information Centre  
National Library, City Centre P.O. Box 30314,  
Lilongwe 3  
Malawi  
Operation Hours: Monday–Friday, 8:30 a.m.–5:30 p.m., and Saturday, 8:30 a.m.–3:30 p.m.  
Contact: Banda, Zeria  
E-mail: [zbanda@worldbank.org](mailto:zbanda@worldbank.org)

### ***Mali***

Centre d'information du public  
The World Bank, Immeuble SOGEFIH, Avenue Moussa Travele, Rue 321, Quartier du fleuve,  
Bamako  
Mali  
Operation Hours: Monday–Friday, 8:30 a.m.–12:30 p.m. and 2:30 p.m.–5:30 p.m.  
Contact: Dembele, Amidou  
E-mail: [adembele@worldbank.org](mailto:adembele@worldbank.org)

### ***Mauritania***

Centre d'Information et de Documentation des Nations Unies et de la Banque mondiale  
Socogim Tevragh Zeina, Villa No. 30, B.P. 620  
Nouakchott  
Mauritania  
Operation Hours: Tuesday–Thursday, 9:00 a.m.–4:00 p.m.  
Contact: Sid'ahmed, Taleb  
E-mail: [touldsidahmed@worldbank.org](mailto:touldsidahmed@worldbank.org)

### ***Mexico***

Centro de Información Pública (CIP)  
The World Bank, Insurgentes Sur No. 1605, Piso 21 Col. San Jose Insurgentes, 03900  
Mexico City  
Mexico

Operation Hours: Monday–Friday, 9:00 a.m.–2:00 p.m. and 3:00 p.m.–6:00 p.m.  
Contact: Zavaleta, Fernanda  
E-mail: fzavaleta@worldbank.org

### ***Moldova***

Moldova Public Information Center and Services  
The World Bank St. Puskin, #20/1, MD-2012  
Chisinau  
Moldova

Operation Hours: Monday, 2:00 p.m.–4:00 p.m., and Tuesday–Friday, 10:00 a.m.–12:00 p.m. and 2:00 p.m.–4:00 p.m.

Contact: Sosnovschi, Elena  
E-mail: esosnovschi@worldbank.org

....also

Development Information Center Academy of Economic Studies of Moldova  
C Building #50, Capriana St., 2005  
Chisinau  
Moldova

Operation Hours: Monday–Friday, 8:00 a.m.–6:00 p.m., and Saturday, 9:00 a.m.–4:00 p.m.

### ***Mongolia***

Mongolia Development Information and Resource Center  
Jamiyan gun Street - 5/1, 48  
Ulaanbaatar  
Mongolia

Operation Hours: Monday–Friday, 9:00 a.m.–6:00 p.m.

Contact: Jamba, Sunjidmaa  
E-mail: sjamba@worldbank.org

....also

Development Information and Learning Center  
Central Library, Mongolian National University Youth Avenue, University Street-1, Sukhbaatar duureg,  
Ulaanbaatar  
Mongolia

Operation Hours: Monday–Friday, 9:00 a.m.–8:00 p.m.

....also

Public Information Center - Public Library  
Darkan sum, Darkhan aimag,  
Darkhan City  
Mongolia

Operation Hours: Monday–Sunday, 9:00 a.m.–6:00 p.m.

....also

Development Information Center  
Public Library,  
Dalanzadgas sum  
Mongolia

Operation Hours: Monday–Friday, 9:00 a.m.–7:00 p.m.

## ***Morocco***

Services d'information au public, Bureau de la Banque mondiale  
7, rue Larbi Ben Abdellah, Souissi,  
Rabat  
Morocco  
Operation Hours: Monday–Friday, 8:30 a.m.–12:30 p.m. and 2:30 p.m.–6:30 p.m.  
Contact: Sahraoui, Hafida  
E-mail: Hsahraoui@worldbank.org

....also  
Centre public d'information  
Université Hassan II Mohammedia Faculté de Sciences Juridiques et Economiques Boulevard Hassan II,  
B.P. 145  
Mohammedia  
Morocco  
Operation Hours: Monday–Friday, 9:00 a.m.–12:00 p.m. and 3:00 p.m.–6:00 p.m.

....also  
Centre public d'information  
Université Sidi Mohamed Ben Abdellah Faculté de Sciences Juridiques et Economiques B.P. 42 A,  
Fès  
Morocco  
Operation Hours: Monday–Friday, 9:00 a.m.–12:00 p.m. and 3:00 p.m.–6:00 p.m.

....also  
Centre public d'information  
Al Alkhawyn University Avenue Hassan II, B.P. 104,  
Ifrane  
Morocco  
Operation Hours: Monday–Friday, 9:00 a.m.–12:00 p.m. and 3:00 p.m.–6:00 p.m.

....also  
Centre public d'information  
Université Cadi Ayyad Faculté de Sciences Juridiques et Economiques BP. 2380 –Amarchich Daoudiat,  
Marrakech  
Morocco  
Operation Hours: Monday–Friday, 9:00 a.m.–12:00 p.m. and 3:00 p.m.–6:00 p.m.

....also  
Centre public d'information  
Université Abdelmalek Essaâdi Faculté de Sciences Juridiques et Economiques, Route de Ashakar, B.P.  
1373,  
Tangiers  
Morocco  
Operation Hours: Monday–Friday, 9:00 a.m.–12:00 p.m. and 3:00 p.m.–6:00 p.m.

## ***Mozambique***

O Centro de Informação para o Desenvolvimento  
Biblioteca Nacional Av. 25 de Setembro, nr. 1354, 1 andar,  
Maputo  
Mozambique  
Operation Hours: Monday–Friday, 8:30 a.m.–12:30 p.m. and 2:00 p.m.–5:00 p.m.

Contact: Otacala, Abel  
E-mail: Aotacala@worldbank.org

### ***Namibia***

Namibia Development Information Center Namibia Polytechnic  
13 Storch street, Windhoek West,  
Windhoek  
Namibia  
Operation Hours: Monday–Friday, 8:00 a.m.–10:00 a.m.; Saturday, 8:00 a.m.–1:00 p.m.; Sunday, 2:00 p.m.–8:00 p.m.  
Contact: Seoposengwe, Mmenyane  
E-mail: mseoposengwe@worldbank.org

### ***Nepal***

Nepal Public Information Center  
Heritage Plaza I, 1st floor, Kamaladi,  
Kathmandu  
Nepal  
Operation Hours: Monday–Friday, 9:00 a.m.–5:00 p.m.  
Contact: Shrestha, Reena  
E-mail: rshrestha1@worldbank.org

### ***Nicaragua***

Centro de Información para el Desarrollo (CID)  
2do. piso Biblioteca "Roberto Incer Barquero" Banco Central de Nicaragua. Km. 7 Carret. Sur,  
Managua  
Nicaragua  
Operation Hours: Monday–Friday, 8:30 a.m.–4:30 p.m.  
Contact: Norori, Maria Teresa  
E-mail: mnorori@worldbank.org

...also

Centro de Información para el Desarrollo  
Biblioteca "Vicente Vita"- Banco Central de Nicaragua (BCN),  
Matagalpa  
Nicaragua  
Operation Hours: Monday–Friday, 8:30 a.m.–4:30 p.m.

### ***Niger***

Centre d'information du public  
The World Bank, Rue des Dallol - Niamey Plateau, 12402  
Niamey  
Niger  
Operation Hours: Monday–Friday, 9:00 a.m.–1:00 p.m. and 4:00 p.m.–6:30 p.m.  
Contact: Dossou-Yovo, Paul  
E-mail: pdossouyovo@worldbank.org

...also

Public Information Center  
Université de Niamey Faculté des Sciences Economiques et Juridiques BP12442,

Niamey  
Niger  
Operation Hours: Monday–Friday, 9:00 a.m.–1:00 p.m. and 2:00 p.m.–5:00 p.m.

### ***Nigeria***

Nigeria Public Information Center and Services  
The World Bank, Plot 433 Yakubu Gowon Crescent, Opp. ECOWAS Secretariat, Asokoro District, PO  
Box 2826  
Abuja  
Nigeria  
Operation Hours: Monday–Thursday, 10:00 a.m.–4:00 p.m.; Phone inquiries: 9:00 a.m.–5:00 p.m.  
Contact: Okereke, Nneka  
E-mail: picnigeria@worldbank.org

....also  
Public Information Center  
Arewa House, Center for Historic Documentation and Research Ahmadu Bello University PMB 2006,  
Kaduna  
Nigeria  
Operation Hours: Monday–Thursday, 8:00 a.m.–6:00 p.m., and Saturday, 8:00 a.m.–4:00 p.m.

....also  
NESG/World Bank Public Information Center  
The Nigerian Economic Summit Group Ltd/Gte ICON HOUSE Plot 999F, Idejo Street, Off Adeola Odeku  
Street Victoria Island, P.M.B. 71347,  
Lagos  
Nigeria  
Operation Hours: Monday–Friday, 8:00 a.m.–5:00 p.m.

### ***Pakistan***

Pakistan Public Information Center and Services  
The World Bank, 20-A, Shahrah-e-Jamhuriat, Ramna 5 (G-5/1) (ground floor),  
Islamabad  
Pakistan  
Operation Hours: Monday–Thursday, 9:00 a.m.–12:00 p.m. and 2:00 p.m.–4:00 p.m.; Friday, 9:00 a.m.–  
12:30 p.m.  
Contact: Altaf, Mariam Sara  
E-mail: mariamaltaf@worldbank.org

### ***Papua New Guinea***

Papua New Guinea Development Cooperation Center  
Ground Floor, Deloitte Towers P.O. Box 1877, 00-113  
Port Moresby  
Papua New Guinea  
Operation Hours: Monday–Friday, 9:00 a.m.–1:00 p.m. and 2:00 p.m.–4:00 p.m.  
Contact: Doiwa, Dodi  
E-mail: ddoiwa@worldbank.org

### ***Paraguay***

Public Information Services

Av. Mcal. López esq/ Saravi UN Building,

Asunción

Paraguay

Operation Hours, Phone inquiries (+ 595 21 664 000): Monday–Friday, 10:00 a.m.–5:00 p.m.

Contact: Gonzalez Llamas, Ruth

E-mail: [rgonzalez2@worldbank.org](mailto:rgonzalez2@worldbank.org)

### ***Peru***

Servicio de Información Pública del Banco Mundial

Biblioteca Nacional del Peru Sala De Organismos Internacionales Av. de la Poesia, San Borja,

Lima

Peru

Operation Hours: Monday–Friday, 9:00 a.m.–5:00 p.m.

Contact: Arzubiaga, Sandra

E-mail: [sarzubiaga@worldbank.org](mailto:sarzubiaga@worldbank.org)

### ***Philippines***

Philippines Knowledge for Development Center

The World Bank, Ground Floor Taipan Place, F. Ortigas Jr. Road (formerly Emerald), Ortigas Business Center, 1605

Pasig City

Philippines

Operation Hours: Tuesday–Friday, 10:00 a.m.–7:00 p.m.

Contact: Enerva, Moira

E-mail: [menerva@worldbank.org](mailto:menerva@worldbank.org)

....also

Asian Institute of Management Knowledge for Development Center

Joseph R. McMicking Campus, 123 Paseo de Roxas, 1226

Makati City

Philippines

Operation Hours: Monday–Friday, 8:00 a.m.–12:00 p.m., and Saturday, 8:00 a.m.–9:00 p.m.

....also

St. Paul University Philippines Knowledge for Development Center

3rd floor Learning Resource Center, Mabini St., 3500

Tuguegarao City

Philippines

Operation Hours: Monday, 1:00 p.m.–5:00 p.m., and Tuesday–Saturday, 8:00 a.m.–5:00 p.m.

....also

Silliman University Knowledge for Development Center

Silliman University Library, 6200

Dumaguete City

Philippines

Operation Hours: Monday–Saturday, 8:00 a.m.–12:00 p.m. and 2:00 p.m.–5:00 p.m.; Sunday, 2:00 p.m.–5:00 p.m.

....also

University of San Carlos Knowledge for Development Center  
University Library, P. Del Rosario Street, 6000  
Cebu City  
Philippines  
Operation Hours: Monday–Saturday, 8:00 a.m.–8:00 p.m.

....also

Notre Dame University Knowledge for Development Center  
Notre Dame University Library, Notre Dame Avenue, 9600  
Cotabato City  
Philippines  
Operation Hours: Monday–Friday, 7:30 a.m.–7:00 p.m., and Saturday, 7:30 a.m.–5:00 p.m.

....also

University of Southeastern Philippines Knowledge for Development Center  
University of Southeastern Philippines, Obrero, 8000  
Davao City  
Philippines  
Operation Hours: Monday, 9:00 a.m.–12:00 p.m. and 1:00 p.m.–5:00 p.m.; Tuesday–Friday, 9:00 a.m.–12:00 p.m. and 1:00 p.m.–6:00 p.m.; Saturday, 8:00 a.m.–5:00 p.m.

....also

Western Mindanao State University Knowledge for Development Center  
College of Public Administration & Development Studies, Normal Road, Baliwasan, 7000  
Zamboanga City  
Philippines  
Operation Hours: Monday–Saturday, 8:00 a.m.–12:00 p.m. and 1:00 p.m.–5:00 p.m.

....also

Palawan State University Knowledge for Development Center  
Graduate School - Law Building, Manalo Campus, Valencia St., 5300  
Puerto Princesa City  
Philippines  
Operation Hours: Monday–Friday, 9:00 a.m.–12:00 p.m. and 1:00 p.m.–7:00 p.m.; Saturday, 10:00 a.m.–7:00 p.m.

....also

Ateneo de Naga University Knowledge for Development Center  
James O'Brien Library, Ateneo Avenue, 4400  
Naga City  
Philippines  
Operation Hours: Monday–Friday, 9:00 a.m.–7:00 p.m.; Saturday, 9:00 a.m.–2:00 p.m.

....also

Central Philippine University Knowledge for Development Center  
Ground Floor Henry Luce III Library, Lopez Jaena St., Jaro, 5000  
Iloilo City  
Philippines  
Operation Hours: Monday–Friday, 8:00 a.m.–12:00 p.m. and 2:00 p.m.–6:00 p.m.; Saturday, by special arrangement only

### ***Poland***

Poland Public Information Center and Services  
Central Library of the National Bank of Poland Centralna Biblioteka NBP Ul. Swietokrzyska 11/21, 00-919  
Warsaw  
Poland  
Operation Hours: Monday–Friday, 9:00 a.m.–5:30 p.m., and Saturday, 9:00 a.m.–1:00 p.m.  
Contact: Dworzynska, Malgorzata  
E-mail: mszczyzycinska@worldbank.org

### ***Romania***

Romania Public Information Center and Services  
Central University Library 1 Boteanu Street, sector 1, cod 010027,  
Bucharest  
Romania  
Operation Hours: Monday–Friday, 8:30 a.m.–8:00 p.m.; Saturday, 8:30 a.m.–4:00 p.m.; Sunday, 8:30 a.m.–2:30 p.m.  
Contact: Zirimis, Cristina  
E-mail: Czirimis@worldbank.org

### ***Russian Federation***

Russian Federation Public Information Center and Services  
The World Bank Russia Country Office 36/1 Bolshaya Molchanovka Str., 121069  
Moscow  
Russian Federation  
Operation Hours: Monday–Friday, 10:00 a.m.–5:00 p.m.; Phone inquiries, 10:00 a.m.–2:00 p.m. and 3:00 p.m.–5:00 p.m.  
Contact: Kolesnikov, Artem  
E-mail: akolesnikov@worldbank.org

...also

World Bank Public Information Center  
Scientific Library, St. Petersburg State University of Economics and Finance, 30/32 Kanal Griboedov,  
191023  
St. Petersburg  
Russian Federation  
Operation Hours: Monday–Friday, 10:00 a.m.–6:00 p.m.

### ***Rwanda***

Centre Public d'Information  
The World Bank Country Office, SORAS Building - Boulevard de la Revolution P.O.Box 609,  
Kigali  
Rwanda  
Operation Hours: Monday–Thursday, 9:00 a.m.–12:00 p.m. and 2:00 p.m.–4:30 p.m.; Friday, 9:00 a.m.–12:00 p.m.  
Contact: Nibarere, Therese  
E-mail: Tnibarere@worldbank.org

...also

Centre Public d'Information

Kigali Institute of Education Center, P.O. Box 5039,  
Kigali  
Rwanda  
Operation Hours: Monday–Friday, 8:00 a.m.–10:00 p.m., and Saturday, 8:00 a.m.–12:00 p.m.

....also  
Centre Public d'information  
Library of National University of Rwanda P.O. Box 117,  
Butare  
Rwanda  
Operation Hours: Monday–Friday, 8:00 a.m.–12:00 p.m. and 1:30 p.m.–12:00 a.m.; Sunday, 8:00 a.m.–  
1:30 p.m.

### ***Senegal***

Centre Public d'Information  
The World Bank 3, Place de l'Independance - Immeuble SDIH; 6eme Etage,  
Dakar  
Senegal  
Operation Hours: Monday–Friday, 9:00 a.m.–1:00 p.m. and 3:00 p.m.–5:00 p.m.  
Contact: Gueye, Sambagor  
E-mail: [Sgueye@worldbank.org](mailto:Sgueye@worldbank.org)

### ***Serbia***

Serbia Public Information e-Center  
The British Council premises, Terazije 8/1st floor, 11000  
Belgrade  
Serbia  
Operation Hours: Monday–Friday, 10:00 p.m.–4:00 p.m.  
Contact: Popovic, Mirjana  
E-mail: [mpopovic@worldbank.org](mailto:mpopovic@worldbank.org)

### ***Sierra Leone***

Sierra Leone Public Information Services  
The World Bank Africanus House, 13A Howe Street,  
Freetown  
Sierra Leone  
Operation Hours, Phone inquiries (+232 22 225459): Monday–Friday, 9:00 a.m.–5:00 p.m.  
Contact: Sheriff, Mohamed  
E-mail: [msheriff@worldbank.org](mailto:msheriff@worldbank.org)

### ***Slovak Republic***

Slovak Republic Public Information Center and Services  
c/o Slovak Economic Library, University of Economics, Dolnozemska cesta 1/b, 852 35  
Bratislava  
Slovak Republic  
Operation Hours: Monday–Thursday, 8:30 a.m.–6:00 p.m.; Friday, 11:00 a.m.–6:00 p.m.; Saturday, 8:00  
a.m.–1:00 p.m.

### ***South Africa***

South Africa Public Information Center and Services  
The World Bank, 1250 Pretorius Street, between Duncan and Gordon streets, 1st Floor Pro Equity Court,  
Hatfield  
Pretoria  
South Africa  
Operation Hours: Monday–Thursday, 9:00 a.m.–3:00 p.m., and Friday, 8:30 a.m.–12:00 p.m.  
Contact: Seoposengwe, Mmenyane  
E-mail: mseoposengwe@worldbank.org

...also

Development Information Center  
Jan Smuts House, East Campus, University of Witwatersrand,  
Johannesburg  
South Africa  
Operation Hours: Monday and Thursday, 9:00 a.m.–1:00 p.m. and 2:00 p.m.–5:00 p.m.; Tuesday and  
Friday, 2:00 p.m.–5:00 p.m.

### ***Sri Lanka***

Sri Lanka Public Information Center and Services  
The World Bank, 2nd Floor, DFCC Building 73/5, Galle Road,  
Colombo 3  
Sri Lanka  
Operation Hours: Monday–Thursday, 9:00 a.m.–4:00 p.m.  
Contact: Peiris, Dilinika  
E-mail: dpeiris@worldbank.org

### ***Sudan***

Sudan National Unity Public Information Services  
World Bank Country Office Plot 39, Street 39, Karthoum East (II)  
Karthoum  
Sudan  
Operation Hours: Monday–Thursday, 9:00 a.m.–4:00 p.m.  
Contact: Amin, Nada  
E-mail: namin@worldbank.org

### ***Swaziland***

Swaziland Development Information Center  
University of Swaziland, Kwaluseni Campus,  
Kwaluseni  
Swaziland  
Operation Hours: Monday–Friday, 8:30 a.m.–11:00 p.m.; Saturday, 10:00 a.m.–5:00 p.m.; Sunday, 3:00  
p.m.–10:00 p.m.; Long vacation, Monday–Friday, 8:30 a.m.–4:45 p.m.  
Contact: Seoposengwe, Mmenyane  
E-mail: mseoposengwe@worldbank.org

### ***Tajikistan***

Tajikistan Public Information Services  
The World Bank, Shevchenko Str. 91-10, 734025  
Dushabe  
Tajikistan  
Operation Hours, Phone inquiries (+992 372 21 07 56): Monday–Friday, 9:00 a.m. –5:00 p.m.  
Contact: Zoirova, Dilya  
E-mail: [dzoirova@worldbank.org](mailto:dzoirova@worldbank.org)

### ***Tanzania***

Tanzania Development Information Centre and Services  
IFM Block A, Ground Floor, Shaaban Robert Street, P.O. Box 3918  
Dar es Salaam  
Tanzania  
Operation Hours: Monday–Friday, 9:00 a.m.–4:00 p.m.  
Contact: Ferrao, Rosalie  
E-mail: [Rferrao@worldbank.org](mailto:Rferrao@worldbank.org)

### ***Thailand***

Public Information Center and Services  
The World Bank, 30th Floor, Siam Tower, 989 Rama I Road, Pathumwan, 10300  
Bangkok  
Thailand  
Operation Hours: Monday–Friday, 8:00 a.m.–5:00 p.m.  
Contact: Sangarun, Buntarika  
E-mail: [bsangarun@worldbank.org](mailto:bsangarun@worldbank.org)

...also

International Information Center  
5th floor, Center of Academic Resources, Chulalongkorn University Phayathai Rd., Pathumwan, 10330  
Bangkok  
Thailand  
Operation Hours: Monday–Friday, 8:00 a.m.–7:00 p.m., and Saturday, 9:00 a.m.–4:00 p.m.

### ***Timor-Leste***

Timor-Leste Public Information Center and Services  
World Bank Dili Office, Avenida dos Direitos Humanos,  
Dili  
Timor-Leste  
Operation Hours: Monday–Friday, 9:00 a.m.–12:30 p.m. and 1:30 p.m.–5:00 p.m.  
Contact: da Cruz Pereira, Dionisio  
E-mail: [dpereira@worldbank.org](mailto:dpereira@worldbank.org)

### ***Togo***

Centre d'information du public de Lomé  
The World Bank, 169 Boulevard du 13 Janvier, Immeuble BTCl, 9eme Etage,  
Lomé  
Togo

Operation Hours: Monday–Thursday, 8:00 a.m.–12:00 p.m. and 3:00 p.m.–5:00 p.m.; Friday, 8:00 a.m.–2:00 p.m.

Contact: Hlomador, Esinam

E-mail: ehlmador@worldbank.org

....also

Centre d'information du public de Lomé

Espace de Développement Bibliothèque Principale de l'Université de Lomé B.P. 1515,

Lomé

Togo

Operation Hours: Monday–Friday, 9:00 a.m.–6:00 p.m., and Saturday, 9:00 a.m.–1:00 p.m.

### ***Tunisia***

Centre public d'information de Tunis

Bibliothèque de la faculté des sciences économiques et de gestion de Tunis Campus Universitaire -

Boulevard du 7 Novembre, 2092

Tunis

Tunisia

Operation Hours: Monday–Friday, 8:30 a.m.–5:30 p.m., and Saturday, 8:30 a.m.–1:00 p.m.

Contact: JE-mail, Donia

E-mail: djE-mail@afdb.org

### ***Turkey***

World Bank Information Center and Turkey Economic Policy Research Center (TEPAV)

Söğütözü Caddesi No:43 TOBB ETÜ Yerleşkesi TEPAV Binası, Söğütözü, 06700

Ankara

Turkey

Operation Hours: Monday–Thursday, 9:00 a.m.–1:00 p.m., and Friday, 2:00 p.m.–5:30 p.m.

Contact: Arslan, Pelin

E-mail: parslan@worldbank.org

### ***Turkmenistan***

Turkmenistan Public Information Services

World Bank Liaison Office, United Nations Building, World Bank, 744000

Ashgabat

Turkmenistan

Operation Hours, Phone inquiries (+ 993 12 429 620): Monday–Friday, 9:00 a.m.–4:00 p.m.

Contact: Jepbarov, Serdar

E-mail: sJepbarov@worldbank.org

### ***Uganda***

Uganda Public Information Center and Services

Rwenzori House, 1st Floor, Plot 1 Lumumba Avenue, P.O. Box 4463,

Kampala

Uganda

Operation Hours: Monday–Thursday, 8:30 a.m.–12:30 p.m. and 2:00 p.m.–5:00 p.m.; Friday, 8:30 a.m.–12:30 p.m.

## ***Ukraine***

Ukraine Public Information Center and Services  
c/o British Council Library and Resource Center, 4/12, H. Skoorody Str., 04070  
Kyiv  
Ukraine  
Operation Hours: Monday, Tuesday, Thursday, 3:00 p.m.–6:00 p.m.  
Contact: Yurova, Yulia  
E-mail: [yyurova@worldbank.org](mailto:yyurova@worldbank.org)

....also

East Ukrainian Center for Innovative Knowledge  
Kharkiv National University of Economics Inzhenerny provulok, 1A,  
Kharkiv  
Ukraine  
Operation Hours: Monday–Friday, 8:30 a.m.–7:00 p.m., and Saturday, 8:30 a.m.–5:00 p.m.

....also

South Ukrainian Center for Innovative Knowledge  
Odessa Regional Institute of Public Administration, National Academy of Public Administration, Office of  
the President of Ukraine, 22 Genezka Street, 65009  
Odessa  
Ukraine  
Operation Hours: Monday–Friday, 8:30 a.m.–7:00 p.m., and Saturday, 8:30 a.m.–5:00 p.m.

....also

West Ukrainian Center of Innovative Knowledge  
Ivan Franko National University of L'viv, 1, Universytetska Str.,  
L'viv  
Ukraine  
Operation Hours: Monday–Friday, 9:00 a.m.–7:00 p.m.

## ***United States***

InfoShop - Public Information Center and Services  
World Bank, 701 18th Street, NW 20433  
Washington, DC  
United States  
Operation Hours: Monday–Friday, 9:00 a.m.–5:00 p.m.  
Contact: Williams, Penelope  
E-mail: [pwilliams4@worldbank.org](mailto:pwilliams4@worldbank.org)

## ***Uruguay***

Uruguay Public Information Center and Services  
The World Bank, Buenos Aires 570, Third Floor,  
Montevideo  
Uruguay  
Operation Hours: Monday–Friday, 9:00 a.m.–5:00 p.m. (mornings by appointment)  
Contact: Bolla, Valeria  
E-mail: [vbolla@worldbank.org](mailto:vbolla@worldbank.org)

## ***Uzbekistan***

Center for Economic Research Development Information Center  
Development Resource Center & Library (DRCL), 5, 1st Tupik, Usmon Nasir Street,  
Tashkent  
Uzbekistan  
Operation Hours: Monday–Friday, 9:00 a.m.–6:00 p.m.  
Contact: Khachaturova, Albina  
E-mail: [albina.khachaturova@cer.uz](mailto:albina.khachaturova@cer.uz)

....also

Uzbekistan Public Information Center and Services  
The World Bank International Business Center, 15th Floor, 107 B, Amir Timur Street, 100084  
Tashkent  
Uzbekistan  
Operation Hours: Monday–Friday, 2:00 p.m.–5:00 p.m.

....also

Public Information Center  
University Library and Resources Center, Samarkand State University, 15, Navoi Square, 102004  
Samarkand City  
Uzbekistan  
Operation Hours: Monday–Saturday, 9:00 a.m.–6:00 p.m.

## ***Venezuela, República Bolivariana de***

Venezuela Development Information Center and Services  
c/o CAF (Cooperación Andina de Fomento) Av. Luis Roche, Torre Corporación Andina de Fomento,  
CAF. Altamira. Mezzanine II,  
Caracas  
Venezuela  
Operation Hours: Tuesday–Thursday, 9:00 a.m.–12:00 p.m.; Monday–Friday, for CAF and WB staff: 9:00  
a.m.–12:00 p.m. and 2:00 p.m.–5:00 p.m.  
Contact: Colmenares, María Magdalena  
E-mail: [mcolmenares@worldbank.org](mailto:mcolmenares@worldbank.org)

....also

Public Information Center  
Universidad Rafael Bellosó Chacín - Biblioteca Dr. Nectario Andrade Labarca, Circunvalación 2 con  
Avenida Guajira, frente a la Plaza de Toros de Maracaibo,  
Maracaibo  
Venezuela  
Operation Hours: Monday–Friday, 8:00 a.m.–12:00 p.m.

....also

Public Information Center  
Instituto de Estudios Superiores de Administración (IESA) - Biblioteca Lorenzo Mendoza Fleury del IESA,  
Edificio IESA, Avenida IESA, San Bernardino,  
Caracas  
Venezuela  
Operation Hours: Monday–Friday, 8:00 a.m.–12:00 p.m.

***Vietnam***

Vietnam Development Information Center and Services  
The World Bank, Ground Floor, 63 Ly Thai To Street,  
Hanoi  
Vietnam  
Operation Hours: Monday–Friday, 8:00 a.m.–5:30 p.m.  
Contact: Tran, Chi Kim  
E-mail: ctran@worldbank.org

....also  
Public Information Center  
Can Tho City Library 1 Phan Dinh Phung Street,  
Can Tho City  
Vietnam  
Operation Hours: Monday–Sunday, 7:00 a.m.–11:00 a.m. and 1:00 p.m.–5:00 p.m.

....also  
Public Information Center  
Ho Chi Minh City General Sciences Library 69 Ly Tu Triong Street, District 1,  
Ho Chi Minh City  
Vietnam  
Operation Hours: Tuesday–Sunday, 7:30 a.m.–7:00 p.m.

....also  
Public Information Center  
Hue Provincial Library 29A Le Qui Don Street,  
Hue City  
Vietnam  
Operation Hours: Monday–Saturday, 7:30 a.m.–9:00 p.m.

....also  
Public Information Center  
Hue University Learning Resource Center 20 Le Loi Street,  
Hue  
Vietnam  
Operation Hours: Monday–Saturday, 7:30 a.m.–9:00 p.m.

....also  
Public Information Center  
Can Tho City University Library 3/2 Street,  
Can Tho City  
Vietnam  
Operation Hours: Monday–Saturday, 7:00 a.m.–9:00 p.m.

....also  
Public Information Center  
Danang General Sciences Library Tran Phu/46 Bach Dang,  
Da Nang City  
Vietnam  
Operation Hours: Tuesday–Saturday, 7:00 a.m.–11:00 a.m. and 1:30 p.m.–5:00 p.m.

### ***West Bank and Gaza***

West Bank and Gaza Public Information Center and Services  
The World Bank Building mailing address: P.O. Box 54842,  
Jerusalem  
West Bank and Gaza  
Operation Hours: Monday–Friday, 8:30 a.m.–4:00 p.m.  
Contact: Koussa, Mary  
E-mail: mkoussa@worldbank.org

...also

Public Information Center  
Birzeit University Main Library P.O. Box 14,  
Birzeit  
West Bank and Gaza  
Operation Hours: Monday–Thursday and Saturday, 8:00 a.m.–4:00 p.m.

...also

Public Information Center  
AnI-Najah National University Main Library P.O. Box 7,  
Nablus  
West Bank and Gaza  
Operation Hours: Saturday–Wednesday, 8:00 a.m.–4:00 p.m., and Thursday, 8:00 a.m.–1:00 p.m.

### ***Yemen, Republic of***

Public Information Center  
University of Sana'a Central Library New Campus Ring Road,  
Sana'a  
Yemen  
Operation Hours: Saturday–Wednesday, 8:00 a.m.–2:00 p.m.  
Contact: Shaibani, Samra  
E-mail: sshaibani@worldbank.org

...also

National Information Center  
Training Unit 60 Meter St. next to Iranian Hospital,  
Sana'a  
Yemen  
Operation Hours: Saturday–Wednesday, 8:00 a.m.–2:00 p.m.

### ***Zambia***

Joint Development Information Centre  
The World Bank, Ground Floor Pyramid Plaza, Plot # 746 Church Road, 10101  
Lusaka  
Zambia  
Operation Hours: Monday–Thursday, 9:00 a.m.–4:00 p.m.  
Contact: Simasiku-Sikota, Liseli  
E-mail: lsimasikusikota@worldbank.org

***Zimbabwe***

Zimbabwe Public Information Center and Services  
Old Lonrho Building, 88 Nelson Mandela Avenue,

Harare

Zimbabwe

Operation Hours: Monday–Thursday, 9:00 a.m.–2:00 p.m.

Contact: Matewa, Margaret

E-mail: [mmatewa@worldbank.org](mailto:mmatewa@worldbank.org)