

**THE WORLD BANK POLICY ON
DISCLOSURE OF INFORMATION**

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Acronyms

CAE	Country Assistance Evaluation
CAS	Country Assistance Strategy
EA	Environmental Assessment
EAP	Environmental Action Plan
FI	Financial Intermediary
ESW	Economic and Sector Work
GEF	Global Environment Facility
GEF-ICR	GEF-Implementation Completion Report
GEF-ISDS	GEF-Integrated Safeguards Datasheet
GEF-PCR	GEF-Project Completion Report
GEF-PID	GEF-Project Information Document
GEF-PD	GEF-Project Document
HIPC	Heavily Indebted Poor Country
IBRD	International Bank for Reconstruction and Development
ICR	Implementation Completion Report
IDA	International Development Association
IER	Impact Evaluation Report
IMF	International Monetary Fund
IPDP	Indigenous Peoples' Development Plan
I-PRSP	Interim Poverty Reduction Strategy Paper
ISDS	Integrated Safeguards Data Sheet
JSA	Joint Staff Assessment
LDP	Letter of Development Policy
MD&A	Management Discussion and Analysis
MOP	Memorandum of the President
NGO	Nongovernmental Organization
OED	Operations Evaluation Department
OPCS	Operations Policy & Country Services Vice Presidency
PAD	Project Appraisal Document
PD	Program Document
PIC	Public Information Center
PID	Project Information Document
PPAR	Project Performance Assessment Report
PRSC	Poverty Reduction Support Credit
PRSP	Poverty Reduction Strategy Paper
PSAC	Programmatic Structural Adjustment Credit
PSAL	Programmatic Structural Adjustment Loan
QAG	Quality Assurance Group
RI	Resettlement Instrument
RIL	Rehabilitation Loan
SAC	Structural Adjustment Credit
SAL	Structural Adjustment Loan
SECAC	Sector Adjustment Credit
SECAL	Sector Adjustment Loan
SNAL	Subnational Adjustment Loan
SSAL	Special Structural Adjustment Loan
SSAC	Special Structural Adjustment Credit
SSP	Sector Strategy Paper
TSS	Transitional Support Strategy

I. INTRODUCTION

1. This statement sets out the policy of the World Bank¹ on public availability of information held by it and sets out the materials available to the public. It supersedes *The World Bank Policy on Disclosure of Information*, published in March 1994. The policy is effective January 1, 2002. The implementation of the revised policy has been phased in, beginning January 1, 2002. Policy revisions with respect to particular categories of documents take effect on the dates indicated in Appendix 1 to this statement.²

2. Part II sets out the Bank's disclosure policy. Part III specifies the categories of information available to the general public or to interested individuals and groups. Part IV indicates the constraints that, while kept to a minimum, preclude the disclosure of some information.

¹ In this policy statement, the term "World Bank" or "Bank" means the International Bank for Reconstruction and Development (IBRD) and the International Development Association (IDA). Except when the context requires otherwise, the term "project" includes programs supported under adjustment operations, and projects financed under Bank guarantee operations, see OP 14.25, Guarantees; "project" also includes (i) Global Environment Facility (GEF) Full-Sized projects and GEF Medium-Sized projects (as such terms are defined in paragraphs 38 and 42 of this statement), subject to the particular provisions applicable to such projects set forth in paragraphs 38-45, and (ii) except as the Bank and the Executive Committee of the Multilateral Trust Fund for the Implementation of the Montreal Protocol may otherwise agree, projects financed through the Ozone Projects Trust Fund; "borrower," in the context of a lending operation, includes "guarantor" and, in the context of a guarantee operation, includes the country providing the Bank with a counter-guarantee; and "lending operations" includes Bank guarantee operations.

² Requests for a document produced within the framework of earlier, more restrictive policy, or prior to the effective date of provisions related to particular categories of documents, are addressed on a case-by-case basis in the context of the policy in effect when the document was prepared or, if applicable, in the context of the provisions of this statement on historical information (see paragraphs 77-81).

II. THE POLICY

A Presumption in Favor of Disclosure

3. The Bank reaffirms its recognition and endorsement of the fundamental importance of transparency and accountability to the development process. Accordingly, it is the Bank's policy to be open about its activities and to welcome and seek out opportunities to explain its work to the widest possible audience.

- *As a development organization*, the Bank wishes to stimulate debate and broaden understanding of development, facilitate coordination with its partners—countries and other institutions—and help create and nurture support for activities which promote economic and social progress in developing countries. To the same end, it makes the results of its operational experience and research available to the development and academic communities and brings the lessons of experience to policy makers, development practitioners, and other interested parties. In addition, timely dissemination of information to local groups affected by the projects and programs supported by the Bank, including nongovernmental organizations, is essential for the effective implementation and sustainability of projects. Experience has demonstrated that consultation and sharing of information with cofinanciers, partners, and groups and individuals with relevant knowledge of development issues help to enhance the quality of Bank-financed operations.
- *As an organization owned by its member countries*, the Bank is accountable for its stewardship of public moneys and has an obligation to be responsive to the questions and concerns of its shareholders.
- *As a borrower*, the Bank has established that disclosure of information concerning its financial condition and policies, additional to that which it is required to publish, helps to attract purchasers to its securities.
- *As an employer*, the Bank aims to ensure that staff receive the information they need to carry out their responsibilities, to contribute to policy formulation and decision making, and to understand the reasons underlying its policies.

4. It follows that there is a presumption in favor of disclosure, subject to the provisions of this statement. To facilitate timely public access to Bank information, the Bank has established the InfoShop to serve as the central contact for persons seeking to obtain Bank documents. The InfoShop, located at Bank headquarters, serves the public in member countries through the Public Information Centers (PICs) that are listed in Appendix 2 to this statement,³ and the internet.

³ This Appendix will be updated from time to time as new PICs are opened.

III. INFORMATION AVAILABLE FROM THE BANK⁴

A. Operational Information

Economic and Sector Work

5. The Bank undertakes economic and sector work (ESW), which, among other things, provides the basis for the Bank's diagnosis of a given country's development prospects. Reports emanating from ESW (ESW Reports) that are distributed to the Executive Directors for information (known as "gray cover reports") are publicly available after such distribution.

6. ESW reports other than those referred to above in paragraph 5 may be made publicly available by the director concerned, taking into account such factors as the need to protect confidential information and the country's internal deliberative process, and after consultation with the country concerned.

Country Assistance Strategies⁵

7. The Bank prepares country assistance strategies (CASs), which provide the framework for Bank assistance to a given country over a period of time. CASs for countries eligible for IDA financing (including countries eligible for both IDA and IBRD financing) are publicly available after they have been discussed by the Executive Directors and finalized, unless in exceptional circumstances, the country concerned objects to such disclosure and the Executive Directors agree that it may not be disclosed.

8. CASs for countries other than those referred to above in paragraph 7 are made publicly available at the request of the country

⁴ The information to be provided under this Part III is subject to the provisions of Part IV of this statement.

⁵ When the Bank prepares a progress report on a given CAS (CAS Progress Report), it is made available to the public in the same manner, and subject to the same conditions, as a CAS. See BP 2.11, *Country Assistance Strategies*. In some countries in transition from conflict, the Bank prepares a Transitional Support Strategy (TSS), which sets out the Bank's short- to medium-term plan for Bank involvement in the country. A TSS is also made available to the public in the same manner, and subject to the same conditions, as a CAS. See OP/BP 2.30, *Development Cooperation and Conflict*. Throughout this statement, therefore, the term CAS includes CAS Progress Reports and TSSs.

concerned after they have been discussed by the Executive Directors and finalized.

9. The Concluding Remarks of the Chairman of the Board of Executive Directors on their discussion of a CAS are publicly available except when the CAS itself is not disclosed.

Poverty Reduction Strategy Papers, Joint Staff Assessments, and Chairman's Summings Up

10. Poverty Reduction Strategy Papers (PRSPs) and Interim PRSPs (I-PRSPs)⁶ are prepared by the country concerned, and among other things, summarize the country's objectives, policies and measures for poverty reduction. Once a PRSP (or I-PRSP) has been disclosed in-country, the Bank makes it publicly available after distributing it to the Executive Directors and before they discuss it.

11. Staff of the Bank and the International Monetary Fund (IMF) undertake a joint assessment of each PRSP and I-PRSP. Such Joint Staff Assessment (JSA) of a PRSP or I-PRSP is publicly available after it has been discussed by the Executive Directors of the Bank and by the Executive Directors of the IMF.⁷

12. The Summing Up by the Chairman of the Board of Executive Directors of their discussion of a PRSP (or I-PRSP) is publicly available.⁸

Sector Strategy Papers

13. The Bank prepares Sector Strategy Papers (SSPs) that review Bank experience in a given sector and set out the Bank's strategy for future work in the sector. SSPs are publicly available once they have been discussed by the Executive Directors and finalized. In addition, the draft Concept Note and the Consultation Plan for an SSP under preparation, as well as the draft SSP, are publicly available upon notification to the Executive Directors of such proposed disclosure.

14. The Concluding Remarks of the Chairman of the Board of Executive Directors on their discussion of an SSP are publicly available, unless the Executive Directors decide otherwise.

⁶ When the country prepares a status report (PRSP Status Report) or annual progress report (PRSP Annual Progress Report) on a PRSP, it is made public in the same manner, and subject to the same conditions, as a PRSP. Throughout this statement, therefore, the term PRSP includes PRSP Status Reports and PRSP Annual Progress Reports.

⁷ If the Bank's Executive Directors discuss a PRSP/I-PRSP prior to its discussion by the IMF's Executive Directors, the JSA is normally disclosed after the discussion by the IMF's Executive Directors.

⁸ If the Bank's Executive Directors discuss a PRSP/I-PRSP prior to its discussion by the IMF's Executive Directors, the Chairman's Summing Up is normally disclosed after the discussion by the IMF's Executive Directors.

Project Information Documents

15. For all lending operations under preparation for Bank financing, the Bank prepares a Project Information Document (PID) that provides a brief factual summary of the main elements of the evolving project.⁹ A list of factual technical documents that underpin project preparation (including analytical work, assessments, surveys, etc.) is contained in the PID.¹⁰ The PID is prepared when the first formal review of the proposed operation is held by Bank management, and is made publicly available. As project preparation evolves, the PID is updated. The updated PIDs are also publicly available.

Factual Technical Documents

16. When an interested party requests additional technical information about a project under preparation, the director concerned may release factual technical documents, in whole or in part, after consulting with the borrower concerned.¹¹

Monthly Operational Summaries

17. The Bank prepares a Monthly Operational Summary (MOS) of its prospective lending pipeline. The MOS reports on the status of each lending operation under preparation for Bank financing—from its inception and identification through signing of the relevant agreements with the Bank.¹² Entries are dropped from the MOS after the relevant agreements are signed or if the proposed operation itself is dropped from the lending program. The MOS is publicly available.

Project Appraisal Documents

18. For each investment project proposed for Bank financing, the Bank prepares a Project Appraisal Document (PAD), which describes the project, and sets forth the Bank's appraisal and assessment of the feasibility of, and justification for, the project. Once the loan, credit, or

⁹ Each PID indicates that its contents are subject to change and that the components described may not necessarily be included in the final project to be financed by the Bank.

¹⁰ Such a list may not be available at the time of the initial PID. However, as project preparation evolves, the list of factual technical documents is included in the updated PID.

¹¹ In the case of Bank guarantee operations, the Bank may also have to consult with other parties, such as other lenders, project sponsors, etc., prior to releasing such documents.

¹² The MOS contains the country, sector, project title, a brief description of the project objectives, stage of project processing, Environmental Assessment category, proposed amount of loan or credit, and names and addresses of implementing agencies.

guarantee for the project has been approved, the related PAD is publicly available.

Program Documents

19. For each adjustment operation proposed for Bank financing, the Bank prepares a Program Document (PD),¹³ which describes the operation, and sets forth the Bank's appraisal and assessment of the feasibility of, and justification for, the program to be supported by the Bank.¹⁴

20. *Poverty Reduction Support Credits.* If the adjustment credit is a Poverty Reduction Support Credit (PRSC), which supports a country's program for poverty reduction derived from its PRSP, the related PD is publicly available once the credit has been approved by the Executive Directors.

21. *Adjustment lending operations other than PRSCs.* Once an adjustment loan or credit other than a PRSC has been approved by the Executive Directors, the related PD is publicly available after the borrower concerned has given its consent to the proposed disclosure.¹⁵

Letters of Development Policy

22. A Letter of Development Policy (LDP) setting forth the program of actions, objectives and policies to be supported by an adjustment lending operation is prepared by the prospective borrower as the basis for such operation. The LDP is publicly available with the consent of the borrower concerned after the related loan or credit has been approved by the Executive Directors.

¹³ The President's Report for adjustment lending has been replaced by a Program Document (PD) and a Memorandum of the President (MOP).

¹⁴ Adjustment operations for this purpose include structural adjustment loans and credits, which typically support broad, economy-wide programs that promote growth, efficient use of resources and sustainable balance of payments over the medium and long term (SALs/SACs), sector adjustment loans and credits, which typically support sector-specific programs (SECALs/SECACs), PRSCs (see paragraph 20 of this statement), rehabilitation loans, which typically support short-term programs aimed at creating an environment conducive to private sector investment where foreign exchange is needed for urgent rehabilitation of productive facilities (RILs), programmatic structural adjustment loans and credits, which are a series of adjustment loans or credits typically designed to support a multi-year program of reforms (PSALs/PSACs), special structural adjustment loans and credits, which are made on special terms to borrowers approaching or in a crisis (SSALs), and subnational adjustment loans and credits which are made to support programs at the sub-national level (SNALs).

¹⁵ For programmatic adjustment loans or credits, the borrower's consent to disclose the PD is required for each individual loan or credit in the series.

Tranche Release Documents

23. For each tranche of a multi-tranche adjustment lending operation, the Bank prepares a Tranche Release Document (TRD) which reports on the status of the program being supported under the operation.

24. The TRD for a multi-tranche PRSC is publicly available (a) after the release of the tranche concerned has been approved by Bank management, and after the Executive Directors have been duly informed of such approval, or (b) if a waiver of tranche release conditions is required, after such waiver has been approved by the Executive Directors.

25. A TRD for a multi-tranche adjustment loan or credit other than a PRSC is publicly available (a)(i) after the release of the tranche concerned has been approved by Bank management, and after the Executive Directors have been duly informed of such approval or (ii) if a waiver of tranche release conditions is required, after such waiver has been approved by the Executive Directors, and (b) after the borrower concerned has given its consent to the proposed disclosure.¹⁶

Status of IBRD/IDA Projects in Execution

26. The annual report, *Status of IBRD/IDA Projects in Execution*, is publicly available after it has been distributed to the Executive Directors for information. If there are significant changes to a lending operation under implementation, such changes are recorded in this report.

Heavily Indebted Poor Country (HIPC) Initiative

27. Under the HIPC Initiative, the Bank and the IMF jointly prepare certain documents for the Executive Directors of both institutions at three stages: (i) the Preliminary Decision Point, when a preliminary assessment is made as to a country's eligibility for debt relief under the Initiative; (ii) the Decision Point, when the Bank and the IMF determine whether a country is eligible for the commitment of debt relief under the Initiative, identify the amount of debt relief required to achieve the Initiative's debt sustainability target, and begin providing interim assistance; and (iii) the Completion Point, when the Bank and the IMF determine whether an eligible country has completed certain actions and is eligible irrevocably to receive the full amount of debt relief committed at the Decision Point. These documents are publicly available after they have been reviewed

¹⁶ For PSALs and PSACs, the borrower's consent to disclose the TRD is required for each individual loan or credit in the series. The provisions of this paragraph also apply to the TRD for a single-tranche deferred drawdown loan or credit, a feature of adjustment lending operations designed for borrowers who do not expect to draw down the proceeds of the loan or credit immediately upon effectiveness of the loan or credit agreement.

respectively by the Executive Directors of the Bank and by the Executive Directors of the IMF, unless the country objects to their disclosure.

28. The Summing Up by the Chairman of the Board of Executive Directors, of their discussions of each of these HIPC documents is publicly available if the underlying HIPC document itself is disclosed, unless the Executive Directors decide otherwise.¹⁷

Environmental Action Plans

29. Environmental action plans (EAPs) are prepared by the country concerned.¹⁸ They describe the major environmental concerns of a country, identify the principal causes of problems, and formulate policies and concrete actions to deal with the problems. An EAP is publicly available after the country concerned has given its consent to the proposed disclosure.

Integrated Safeguards Data Sheets¹⁹

30. The Bank prepares an Integrated Safeguards Data Sheet (ISDS) for each investment project and sector adjustment operation under preparation for Bank financing, which identifies key issues under the Bank's safeguard policies²⁰ and provides relevant information concerning their management in the proposed operation. The ISDS is prepared when the first formal review of the proposed operation is held by Bank management, and is made publicly available. As project preparation evolves, the ISDS is updated. It is revised before formal project appraisal; if changes to the project that are relevant to the ISDS are made after appraisal, a final revision of the ISDS is prepared. The updated ISDSs are also publicly available.

Environmental Assessment Reports

31. Whenever the Bank requires an environmental assessment (EA)²¹, the proposed borrower prepares an EA report²² as a separate,

¹⁷ If the Bank's Executive Directors discuss a HIPC document prior to its discussion by the IMF's Executive Directors, the Chairman's Summing Up is normally disclosed after the discussion by the IMF's Executive Directors.

¹⁸ See QP/BP 4.02, *Environmental Action Plans*.

¹⁹ Effective October 9, 2001, the ISDS replaced the Environment Data Sheet.

²⁰ The safeguard policies of the Bank are OP/BP 4.01, *Environmental Assessment*, OP/BP 4.04, *Natural Habitats*, OP 4.09, *Pest Management*, OP/BP 4.12, *Involuntary Resettlement*, OD 4.20, *Indigenous Peoples*, to be re-issued as OP/BP 4.10, *Indigenous Peoples*, OP 4.36, *Forestry*, OP/BP 4.37, *Safety of Dams*, OPN 11.03, *Cultural Property*, to be re-issued as OP/BP 4.11, *Physical Cultural Resources*, OP/BP 7.50, *Projects on International Waterways*, and OP/BP 7.60, *Projects in Disputed Areas*.

²¹ See QP/BP 4.01, *Environmental Assessment*.

²² Depending on the project, a range of instruments can be used to satisfy the Bank's EA requirement: environmental impact assessment, regional or sectoral EA, environmental audit, hazard or risk assessment, and environmental management

free-standing document. The EA report is publicly available (a) after the borrower has made the draft EA report available at a public place accessible to project-affected groups and local NGOs in accordance with OP/BP 4.01, Environmental Assessment, and (b) after such EA report has been officially received by the Bank, but before the Bank begins formal appraisal of the project.²³

32. For financial intermediary (FI) operations or sector investment operations that are expected to have subprojects which, for environmental screening purposes, are classified as Category A under OP/BP 4.01, Environmental Assessment, each identified participating FI or the responsible project entity provides the Bank, before the beginning of formal project appraisal, with an assessment of the institutional mechanisms or framework in place for conducting the EAs for such Category A subprojects.²⁴ After these assessments have been officially received by the Bank, and before the Bank begins formal project appraisal, the assessments are publicly available. EA reports for such Category A subprojects are publicly available after they have been officially received by the Bank.

33. If the borrower objects to disclosure of an EA report (or, in the case of a FI operation, an assessment) for a project proposed for IDA financing, the Bank discontinues project processing. If the borrower objects to disclosure of an EA report (or, in the case of a FI operation, an assessment) for a project proposed for IBRD financing, the issue of further processing is submitted to the Executive Directors for consideration.

Resettlement Instruments and Indigenous Peoples' Development Plans

34. Whenever the Bank requires a Resettlement Instrument (RI)²⁵ or Indigenous Peoples' Development Plan (IPDP)²⁶ for an operation, the proposed borrower prepares an RI or IPDP as a separate, free-standing document. As a condition of appraisal of the operation, the borrower

plan. One or more of these instruments, or elements of them, as appropriate, may be used. When the project is likely to have sectoral or regional impacts, sectoral or regional EA is required. See OP/BP 4.01, Environmental Assessment.

²³ For exceptions to this requirement, see OP 4.01, Environmental Assessment. For Bank guarantee operations, the EA report is publicly available (a) after the borrower has made the draft EA report available at a public place accessible to project-affected groups and local NGOs in accordance with OP/BP 4.01, Environmental Assessment, and (b) after such EA report has been officially received by the Bank, but at least 60 days prior to the expected Board date in the case of an operation which, for environmental screening purposes, is classified as Category A, and at least 30 days prior to the expected Board date in the case of an operation which, for environmental screening purposes, is classified as Category B.

²⁴ Any FI included in the project after appraisal complies with the same requirement as a condition of its participation. See OP 4.01, Environmental Assessment.

²⁵ See OP 4.12, Involuntary Resettlement.

²⁶ See OD 4.20, Indigenous Peoples, to be re-issued as OP 4.10, *Indigenous Peoples*.

provides the draft RI or IPDP, which conforms to the relevant policy²⁷, and makes it available at a place accessible to, and in a form, manner and language understandable to the displaced or affected people and local NGOs.²⁸ Once the Bank accepts the draft RI or IPDP as providing an adequate basis for project appraisal, and before the Bank begins formal appraisal of the project, the Bank makes it publicly available. After the Bank has approved the final RI or IPDP, the borrower again makes it available at a place accessible to, and in a form, manner and language understandable to the displaced or affected people and local NGOs. When the borrower officially transmits the final RI or IPDP to the Bank, it is publicly available.²⁹

Procurement Opportunities and Contract Awards

35. Information on procurement opportunities under a Bank-financed project is available through the project's PID, the Monthly Operational Summary, and the project's PAD, which describes in some detail the items to be financed under the project. A United Nations publication, Development Business, publishes for each Bank-financed project, general procurement notices for goods and works to be procured through international competitive bidding, as well as services.

36. Information on major contract awards (a description of the contract, the name and nationality of the successful bidder, and the contract price) may be disclosed after the borrower has informed the Bank that the contract has been signed. Major contract award decisions are published in Development Business and on the Bank's website.

Trust Funds

37. Subject to agreements with the donors concerned, the following information on activities financed under trust funds administered by the Bank³⁰ is made publicly available: (a) funding proposals after they are approved by such donor(s); (b) aggregate financial information on the amount of contributions made to trust funds by such donor; (c) aggregate financial information on the amount of disbursements made from such donor's trust funds to specific activities or countries; and (d) the annual financial statements prepared by the Bank on trust funds.

²⁷ See OP 4.12, Involuntary Resettlement or OD 4.20, Indigenous Peoples, to be re-issued as OP 4.10, Indigenous Peoples.

²⁸ For exceptions to this requirement as they relate to the RI, see BP 4.12, Involuntary Resettlement. The same exceptions also apply to the IPDP.

²⁹ For additional details regarding the disclosure of RIs, see OP 4.12, Involuntary Resettlement.

³⁰ See OP/BP 14.40, Trust Funds.

38. For each Full-Sized Global Environment Facility (GEF) project³¹ under preparation, the Bank prepares a GEF Project Information Document (GEF-PID)³² that provides a brief factual summary of the main elements of the evolving project.³³ A list of factual technical documents that underpin project preparation (including analytical work, assessments, surveys, etc.) is contained in the GEF-PID. The GEF-PID is prepared when the first formal review of the proposed operation is held by Bank management, and is made publicly available. As project preparation evolves, the GEF-PID is updated. The updated GEF-PIDs are also publicly available.

39. When an interested party requests additional technical information about a GEF Full-Sized project under preparation, the director concerned may release factual technical documents, in whole or in part, after consulting with the recipient concerned.

40. For each proposed Full-Sized GEF project, the Bank prepares a GEF Project Brief, which describes how the project conforms to GEF eligibility criteria. Once the GEF Chief Executive Officer has included such project in the GEF work program and submitted the program to the GEF Council for approval, the related GEF Project Brief is publicly available. Subsequently, the Bank prepares a GEF Project Document (GEF-PD) for such project, which describes the project, and sets forth the Bank's appraisal and assessment of the feasibility of, and justification for, the project. Once the GEF Chief Executive Officer has notified the GEF Council of his or her endorsement of the final GEF-PD (or intention to endorse such document), and prior to final Bank approval of the grant for such project, it is publicly available.

41. As a GEF Implementing Agency, the Bank provides summary information relating to each Full-Sized GEF project included in its portfolio of projects in the GEF Project Pipeline Document and Operational Report on GEF Projects, both of which are publicly available.

42. For all GEF Medium-Sized projects,³⁴ the Bank prepares a GEF Project Brief, which describes the project. Prior to endorsement of such project by the GEF Chief Executive Officer, the related project brief is publicly available.

³¹ A Full-Sized GEF project is a project financed under the Global Environment Facility (GEF) and administered by the Bank in its capacity as an Implementing Agency of the GEF for which the amount of GEF financing exceeds US \$1 million equivalent.

³² If a project is cofinanced by the Bank and GEF, the GEF-PID may in some cases be the same document as the PID. See paragraph 15 of this statement.

³³ Each GEF-PID indicates that its contents are subject to change and that the components described may not necessarily be included in the final project.

³⁴ A Medium-Sized GEF project is a project financed under the GEF and administered by the Bank in its capacity as an Implementing Agency of the GEF for which the amount of GEF financing does not exceed US \$1 million equivalent.

43. The Bank prepares an Integrated Safeguards Data Sheet (GEF-ISDS)³⁵ for each Full-Sized GEF project and each Medium-Sized GEF project in the manner described above in paragraph 30. If the Bank requires an environmental assessment (EA), Resettlement Instrument (RI) or Indigenous Peoples' Development Plan (IPDP) for such project, the disclosure requirements set forth above in paragraphs 31-34 apply to such project with the following modification: for a GEF Medium-Sized project, the requirement under such paragraphs 31-34 that a document be publicly available before the Bank begins formal appraisal is replaced with a requirement that the document be publicly available at least 21 days before Bank approval of such project.

44. Upon completion of each GEF operation, the Bank reviews the results, and prepares an assessment of the operation, known as an Implementation Completion Report (GEF-ICR)³⁶ in the case of a Full-Sized GEF project, and a Project Completion Report (GEF-PCR) in the case of a Medium-Sized GEF project. GEF-ICRs are publicly available after they have been distributed to the Executive Directors for information. GEF-PCRs are also publicly available.

45. Papers submitted to the GEF Council for its information or consideration are publicly available prior to the GEF Council meeting.

Ratings

46. The Bank prepares assessments of the policies and institutions, known as Country Policy and Institutional Assessments (CPIAs), for borrowing countries. The relative CPIA ratings for countries eligible for IDA financing, classified by quintile, are publicly available.

Implementation Completion Reports

47. Upon completion of each lending operation financed by the Bank, the Bank reviews the results, and prepares an assessment of the operation, known as an Implementation Completion Report (ICR)³⁷. ICRs are publicly available after they have been distributed to the Executive Directors for information.

OED Evaluations

48. The Operations Evaluation Department (OED) of the Bank, an independent department which reports directly to the Bank's Executive Directors, prepares evaluations of selected completed operations, known

³⁵ If a project is cofinanced by the Bank and GEF, the GEF ISDS may in some cases be the same document as the ISDS.

³⁶ If a project is cofinanced by the Bank and GEF, the GEF-ICR may in some cases be the same document as the ICR. See paragraph 47 of this statement.

³⁷ This provision does not apply to Bank guarantee operations. See OP/BP 13.55, *Implementation Completion Reporting*.

as Project Performance Assessment Reports (PPARs), and assessments of the impact of selected completed operations, known as Impact Evaluation Reports (IERs). PPARs and IERs are publicly available after they have been distributed to the Executive Directors.

49. OED prepares evaluations of the effectiveness of Bank assistance in a given country, known as Country Assistance Evaluations (CAEs). CAEs are publicly available after they have been discussed by the Executive Directors, unless the country concerned objects to such disclosure and the Executive Directors agree.

50. OED prepares sector and thematic evaluations (that report on the implementation of Bank policies and development effectiveness of the Bank's activities in a particular sector or thematic area), and process evaluations (that report on the overall efficiency, consistency with stated objectives, and effectiveness of ongoing activities). These evaluations are publicly available after they have been discussed by the Executive Directors, unless the Executive Directors decide otherwise. Management responses to the evaluation, if any, and the concluding remarks of the Chairman of the Executive Directors on the discussion by the Executive Directors of the evaluation are also publicly available if the underlying OED evaluation is publicly available.

QAG Synthesis Reports

51. The Bank's Quality Assurance Group (QAG) conducts quality assessments of selected operations during their preparation and implementation, and of ESW. The annual synthesis reports prepared by QAG regarding its assessments are publicly available after they have been discussed by the Executive Directors. Other synthesis reports are publicly available after they have been distributed to the Executive Directors for information.

Confidential and Sensitive Operational Information

52. Pursuant to relevant provisions of this Part III, the Bank makes publicly available, after finalization, certain of the following documents: ESW, CAS, JSA, PAD, PD, TRD, HIPC documents, ICR, PPAR, IER, CAE, other OED reports, QAG Synthesis Reports and factual technical documents. Such documents may, however, involve or contain information or data that may be confidential or sensitive or that may adversely affect relations between countries and the Bank. In such cases, taking into account the provisions of Part IV of this statement, the country or borrower concerned is requested, prior to the finalization of such documents or during negotiations related to them, to identify any text or data that is confidential or sensitive or that may adversely affect relations

with the Bank if disclosed.³⁸ The Bank, as it considers appropriate, makes adjustments to deal with the matters of concern prior to making such documents publicly available. Further, in exceptional cases, if extensive issues of confidentiality, sensitivity or adverse relations with the Bank arise, the Bank may restrict the release of such document. The cover page of any such document carries a note indicating that the release of such a document is restricted.

B. Research and Databases

53. Economic and social data on member countries are published in the Bank's *Annual Report* and in the *World Development Report*, both of which are publicly available. They include basic population and income data, data on consumption and investment, and data on flows of public external capital and debt and debt-service ratios. Regional and global aggregates of country economic data, primary commodity trade statistics, and historical commodity price series are also publicly available.

Economic Analysis

54. Economic analysis supporting a research project which is factual in nature and does not relate directly to the Bank's decision making process may be made available to interested parties.

Research

55. The *Annual Index of Publications* and the bimonthly Publications Update, issued by the Bank's Office of the Publisher, which list the Bank's published research output, are publicly available.

External Debt Data

56. Data on external debt, including aggregate data on public and publicly guaranteed medium- and long-term debt and medium-term private non-guaranteed debt (when reported by the member country), outstanding debt, undisbursed amounts, commitments, disbursements, principal and interest repayments, and average terms by type of credit are included in the publication *Global Development Finance*, which is publicly available.

57. Aggregate estimates of private non-guaranteed debt (other than those reported by member countries), short-term loans, and future borrowing and debt-service streams are publicly available.

C. Financial Information about the Bank

58. Financial statements of the Bank are published quarterly and are publicly available. Annual audited financial statements as of the June 30

³⁸ If country or borrower consent to disclosure is required, the country or borrower is first requested to provide its consent in principle to disclosure.

fiscal year-end appear in the Bank's *Annual Report* and in the annual update of the Bank's Information Statement (prospectus). The annual statements include a balance sheet; statements of income, comprehensive income, changes in retained earnings and of cash flows; statements of member subscriptions to capital stock and voting power; and a summary statement of loans by borrowing member. Notes to the financial statements include information on all significant accounting policies and other detailed disclosures. Such disclosures include the composition of capital stock; return/cost data, maturity, and currency composition of the loans, investments and borrowings of the Bank; and a summary description of the Staff Retirement Plan. In addition, a Management Discussion and Analysis (MD&A) accompanies the annual financial statements and presents selected financial data, e.g., the average cost of borrowings, average interest rate on loans, return on liquid investments and on loans; other financial ratios Management deems significant; financial product information; a discussion of the Bank's financial policies and risk management strategies; and a discussion of significant operating results.

59. In all other quarters (September, December, and March), the Bank provides a condensed presentation of the financial statements, reviewed by the Bank's external auditors. A condensed MD&A, which serves as an update to the MD&A published on the preceding June 30, accompanies the condensed quarterly financial statements and includes noteworthy items occurring during that quarter.

60. The overall borrowing plan is usually announced publicly at the beginning of the fiscal year (July 1). Other documents related to public offerings are publicly available when the laws or regulations governing the market require that they be filed with a governmental agency.

61. Detailed statements of all loans and credits are published monthly and are publicly available.

62. Information on the finances of IDA is published in the IDA audited annual and unaudited quarterly financial statements. Replenishment terms and conditions are published in the Summary Proceedings of Annual Meetings. Information on current replenishment negotiations is provided in press briefings at key stages of the process. Chairman's summaries of replenishment meetings and papers written for information or consideration during replenishment negotiations are publicly available.

D. Administration

Board of Governors

63. The Bank's *Annual Reports*, which are publicly available, list members, Governors, and voting power. Summary Proceedings of Annual Meetings, which are also publicly available, contain all speeches

related to the Bank; decisions taken at the Meetings and by mail vote since the last Meetings; reports of the Executive Directors recommending decisions on such matters as capital increases and replenishments; and reports of committees, such as the Development Committee.

Executive Directors

64. The biannual *Executive Directors' Work Program Overview* is publicly available after it has been approved by the Executive Directors. The Monthly Update of the Board Schedule containing matters that are planned for consideration by the Executive Directors (including policy and strategy documents to be discussed) is also publicly available.

65. The Bank's *Annual Reports* list the names of Executive Directors, the countries appointing or electing them, and their voting power. Rules for election are published in the Summary Proceedings of Annual Meetings.

66. Most important decisions of the Executive Directors, including those relating to selected policy, strategy and topical issues, are announced through press releases or at press conferences of senior Bank officials. Chairman's Concluding Remarks (and Summings Up) on discussions of CASs, PRSPs/I-PRSPs, SSPs and HIPC documents are publicly available as provided respectively in paragraphs 9, 12, 14 and 28 above. Chairman's Concluding Remarks on discussions of other policy, strategy and topical issues are publicly available if the Executive Directors so decide. Approvals of individual lending operations are announced through issuance of press releases and fact sheets providing summary data on the project.

Management

67. Major decisions considered by management that are likely to be of interest outside the Bank are announced by press releases and other means.

68. The Bank's Operational Policies (OPs) and Bank Procedures (BPs), which set forth policies and procedures relating to the Bank's operations and Operational Memoranda, which elaborate on existing policies and are issued after January 1, 2002, and Operational Directives (ODs) (the precursor to OPs and BPs, which include policies and good practice) issued after March 1989, are publicly available. The Bank's Operational Manual Statements (the precursor to ODs) issued before March 1989 may be made publicly available with the authorization of the OPCS Director concerned, in consultation with the Legal Vice Presidency.

Staff

69. Organizational charts and descriptions of positions advertised for recruitment purposes are publicly available, as is the World Bank Group Directory, which contains organizational listings.

70. Basic employment data of the Bank are included in the Annual Report. General information on the Bank's salary structure, the methodology employed in establishing salary levels, staff benefits, and similar information is publicly available. The Bank's broad objectives and strategy in recruiting, placing, redeploying, and retaining staff are available in brochures or other documents prepared specifically for publication.

Legal Information

71. The Articles of Agreement and By-Laws of the Bank, and the Bank's agreements with the United Nations and with a number of United Nations entities are all public documents.

72. After Loan, Guarantee, and Development Credit Agreements entered into by the Bank under lending operations have been signed and declared effective, and after agreements providing for counter-guarantees by member countries in favor of the Bank under Bank guarantee operations have been signed, they are registered or filed with the United Nations and are public documents. Draft agreements prepared for negotiations may be made available to parties other than the prospective borrower where required, for example, for arranging cofinancing. Agreements between other parties in relation to a Bank-financed project are publicly available if the parties consider them public documents or have authorized their release.

73. Framework Agreements between the Bank and donors and Administration Agreements between the Bank and donors relating to trust funds, as well as agreements providing for such funds between the Bank and the recipient of such funds, are all publicly available after they have been signed on behalf of the parties to the particular agreement and have entered into effect, and after the parties to such agreements have given their consent to such proposed disclosure.

74. The Annual Report of the Bank's Appeals Committee, which reviews staff challenges to administrative decisions relating to their employment, is available on request from the Appeal Committee's Secretariat. The Administrative Tribunal's decisions are published by the Tribunal Executive Secretary. Court documents related to external civil litigation to which the Bank is a party are generally available from the relevant court.

75. Legal opinions prepared for the Executive Directors by the Vice President and General Counsel may be made publicly available by decision of the Executive Directors on a case-by-case basis.

Inspection Panel

76. Pursuant to Resolution No. IBRD 93-10, No. IDA 93-6, September 1993 (the Resolution), the Executive Directors of the Bank have established an independent Inspection Panel (the Panel) to review claims by affected parties that the Bank failed to follow its operational policies and procedures with respect to the design, appraisal and/or implementation of a Bank-financed operation. Each request for inspection presented to the Panel, the Panel's recommendations and reports relating to such request, the Bank's responses and recommendations relating to such request, decisions of the Executive Directors relating to such request, and legal opinions related to Panel matters, are publicly available in accordance with the provisions of the Resolution and subsequent Clarifications of the Executive Directors relating to the Resolution. Such documents are publicly available after they have been considered by the Executive Directors.³⁹

E. Historical Information⁴⁰

Information available 20 years after issuance

77. Historical information is publicly available 20 years after issuance.

Information available five years after issuance

78. Historical information that was not publicly available at the time of its issuance, but would be publicly available under this policy, is publicly available 5 years after issuance. However:

(a) information related to a Bank-supported project may only be made publicly available after the project has been completed and the borrower has given its consent to such proposed disclosure; and

(b) information related to a country may only be made publicly available after the country concerned has given its consent to such proposed disclosure.

³⁹ See <http://www.inspectionpanel.org/> for additional information on the Inspection Panel.

⁴⁰ The term "historical information" refers to all documents maintained by the Archives unit of the Bank's Information Solutions Group (ISG). The catalogue of holdings of the Archives unit may be accessed at <http://archives.worldbank.org/>.

Other historical information

79. *Accelerated release.* Historical information not publicly available under paragraph 78 may nevertheless be made publicly available if such availability is in the interest of the Bank and the development community. Any such information relating to a country may only be made publicly available after (a) the country concerned has given its consent to such proposed disclosure and (b) the country director concerned, in consultation with the chief counsel concerned, has authorized such proposed disclosure.

80. *Special access.* On a case-by-case basis, outside parties (such as researchers, staff of other development agencies, former staff members, or former Executive Directors) may be granted special access to historical information that is otherwise not publicly available. Any such grant of special access is subject to the condition that the information gained through research shall not be disclosed or published without the express permission of the director concerned, in consultation with the chief counsel concerned. Any such information relating to a country may only be made publicly available after (a) the country concerned has given its consent to such proposed disclosure and (b) the country director, in consultation with the chief counsel concerned, has authorized such proposed disclosure.

Requests for access to historical information

81. Requests for access to any historical information must identify the specific information requested; blanket requests for access to such information are not accepted. Historical information is made publicly available only after any issues of confidentiality, sensitivity, and Bank-country relations as determined by the Bank, have been dealt with as appropriate. Upon receipt by the Bank for a request for historical information: (a) the Chief Archivist obtains the approval of the director and chief counsel concerned; and (b) if the information relates to a particular country or countries and was issued less than 20 years prior to the request, the country director(s) concerned obtain(s) the consent of the country concerned. The information is made available to the requester only after all such authorizations and consents have been received.

IV. CONSTRAINTS

82. While every effort is made to keep constraints to a minimum, the effective functioning of the Bank necessarily requires some derogation from complete openness. The following constraints apply to all information referred to in this statement.

83. Proceedings of the Board of Executive Directors and committees thereof are, under the Board's Rules of Procedure, confidential. Thus, unless disclosure is approved by the Board, documents prepared for the consideration or review and approval of the Executive Directors (other than those specifically made publicly available as provided for in this statement) are not publicly available.

84. Some documents and information are provided to the Bank on the explicit or implied understanding that they will not be disclosed outside the Bank, or that they may not be disclosed without the consent of the source; or even, occasionally, that access within the Bank will be limited. The Bank must treat such information accordingly. The Bank does not make publicly available documents that contain proprietary information, such as trade secrets or pricing information, without the express permission of the owner of such information. Materials held by the Bank in which other parties hold the copyright may be made available for review, but copying or distributing of such material may be limited to respect the rights of the copyright holder.

85. Documents and records that are subject to the attorney-client privilege, or whose disclosure might prejudice an investigation, are not publicly available.

86. There is also a need to preserve the integrity of the deliberative process and to facilitate and safeguard the free and candid exchange of ideas between the Bank and its members. For this reason, analysis of country creditworthiness and credit ratings, and supervision reports are not publicly available. The Bank also cooperates with various international organizations, bilateral aid agencies, and private commercial banks and institutions in the context of its operations. In this context, documents exchanged with such entities on matters of common interest which are related to the decision-making processes of the Bank and such entities are not publicly available.

87. The above-mentioned principle relating to the preservation of the integrity of the deliberative process also applies to the Bank's own

decision-making processes. Thus, internal documents and memoranda written by Executive Directors and their Alternates and Senior Advisors, by the President of the Bank, and by Bank staff to their colleagues, supervisors, or subordinates are considered confidential and not publicly available.

88. As an organization involved in dealings on the world's financial markets, the Bank is required to maintain sound financial management practices, including the maintenance of utmost prudence in the disclosure of financial information related to its activities. For this reason, estimates of future borrowings (which are available to the Bank's underwriters), its financial forecasts, data on individual investment decisions, and credit assessments are not publicly available.

89. The Bank's Principles of Staff Employment require the Bank to maintain appropriate safeguards to respect the personal privacy of staff members and protect the confidentiality of personal information about them. The individual records and personal medical information of Executive Directors and their Alternates and Advisers, of the President of the Bank, and of Bank staff, as well as proceedings of internal appeal mechanisms and investigations, are not disclosed outside the Bank, except to the extent permitted by the Staff Rules.

90. Public availability of some information may be precluded on an ad hoc basis when, because of its content, wording, or timing, disclosure would be detrimental to the interests of the Bank, a member country, or Bank staff. Disclosure might, for example, adversely affect a Bank/country relationship because of the frankness of views expressed, or it might be premature. Information is not withheld solely because it is negative; the Bank, as an open, technically competent institution which learns from its mistakes, seeks to provide balanced information, reporting the failures or disappointments in its operations as well as the successes.

Appendix 1. Effective Dates

In August, 2001, the Executive Directors approved a number of revisions to the Bank's policy on disclosure of information. The implementation of the revised policy has been phased in, beginning January 1, 2002. Policy revisions with respect to particular categories of documents take effect on the dates indicated below:

(a) **List of factual technical documents in Project Information Document (PID).** The new policy relating to the inclusion of a list of factual technical documents in the PID (paragraph 15 of *World Bank Policy on Information Disclosure*), applies to all operations for which the Project Concept Document (PCD)/Initiating Memorandum (IM) review took place on or after January 1, 2002.

(b) **Program Documents (PDs), Letters of Development Policy (LDP), Tranche Release Documents (TRDs).** The new policy relating to the disclosure of PDs, LDPs and TRDs (see paragraphs 19-25 of *World Bank Policy on Information Disclosure*), applies to (i) all PRSCs irrespective of their dates of approval; and (ii) all other adjustment lending operations for which the PCD/IM review took place on or after January 1, 2002.

(c) **Environmental Assessment Reports (EA), Indigenous Peoples' Development Plans (IPDPs), Resettlement Instruments (RIs).** The policy clarifications relating to the disclosure of EAs, IPDPs and RIs (paragraphs 31-34 of *World Bank Policy on Information Disclosure*), apply to all investment operations and sector adjustment operations for which authorization to appraise was issued on or after January 1, 2002.

(d) **Environmental and safeguards documents for GEF Medium-Sized Projects.** The policy clarifications relating to the disclosure of EAs, IPDPs or RIs for GEF Medium-Sized projects (paragraph 43 of *World Bank Policy on Information Disclosure*) apply to all such projects submitted for GEF approval on or after July 1, 2002.

(e) **Implementation Completion Reports (ICRs).** The new policy relating to the disclosure of ICRs (paragraph 47 of *World Bank Policy on Information Disclosure*), applies to (i) all investment operations whose final Closing Date falls on or after January 1, 2002; (ii) all PRSCs irrespective of their dates of approval; and (iii) all other adjustment lending operations for which the PCD/IM review took place on or after January 1, 2002. The Team Leaders are encouraged to notify the borrower in writing, preferably before preparing the ICR, that the ICR will be publicly available.

(f) **Project Performance Assessment Reports (PPARs).** The new policy relating to the disclosure of PPARs prepared by OED (paragraph 48 of *World Bank Policy on Information Disclosure*) applies to all such reports initiated¹ on or after January 1, 2002.

(g) **OED Process Evaluations.** The new policy relating to the disclosure of process evaluations prepared by OED (paragraph 50 of *World Bank Policy on Information Disclosure*) applies to all such reports discussed by the Executive Directors on or after January 1, 2002.

(h) **Synthesis Reports prepared by Quality Assurance Group (QAG).** The new policy relating to the disclosure of synthesis reports prepared by QAG (paragraph 51 of *World Bank Policy on Information Disclosure*), applies to all such reports discussed by the Executive Directors on or after January 1, 2002.

(i) **Framework Agreements, Administrative Agreements, and Grant Agreements.** The new policy relating to the disclosure of these agreements (paragraph 73 of *World Bank Policy on Information Disclosure*), applies to such agreements that become effective on or after July 1, 2002.

(j) **Chairman's Concluding Remarks on Board discussions of CASs, TSSs, SSPs, and other policy, strategy and topical issues.** The new policy (paragraphs 9, 14 & 66 of *World Bank Policy on Information Disclosure*), applies to such documents distributed to the Board after January 1, 2002.

All other provisions of *World Bank Policy on Information Disclosure* took effect as of January 1, 2002.

¹ The initiation date for a PPAR is when OED formally notifies the borrower in writing that it is about to conduct a PPAR for a given operation, and that such PPAR will be made available to the public.

Appendix 2. Public Information Centers¹

Africa Region

Benin

Centre d'Information du Public
Zone Residentielle de la Radio
P.O. Box 03-2112
Cotonou – Benin
Tel. : (229) 31-21-24 / 31-23-08 / 31-52-69
Fax : (229) 31-27-51 / 31-58-39

Burkina Faso

Centre d'Information du Public
Immeuble BICIA-B siege, 3^e et 4^e etage
01 BP 622 Ouagadougou 01, Burkina Faso
Tel. : (226) 30 62 37 / 30 72 57
Fax : (226) 30 86 49

Burundi

Centre d'Information du Public
Avenue du 18 Septembre
P.O. Box 2637
ūrundiā – ūrundi
Tel.: (257) 22 24 43 / 22 32 69
Fax: (257) 22 60 05

Chad

Centre d'Information du Public
Avenue Charles de Gaulle
et Avenue du Commandant Lamy
Quartier Bololo
N'Djamena – Chad

Cameroon

Public Information Center
1792 rue Bastos Ekoudou
P.O. Box 1128 Yaounde - Cameroon
Tel.: (237) 20 38 15 / 21 68 76
Fax: (237) 21 07 22
For more on PIC Cameroon, click [here](#)

Democratic Republic of the Congo

Public Information Center
The World Bank
avenue Wagenia, no. 4847
Kinshasa-Gombe
Democratic Republic of the Congo

Côte d'Ivoire

Centre d'Information du Public
Corner of Booker Washington
and Jacques Aka Streets,
Cocody- Abidjan
B.P. 1850 Abidjan - Côte d'Ivoire
Tel.: (225) 44-22-27
Fax: (225) 44-16-87
<http://www.banquemondialeci.org/centre.html>

Ethiopia

Public Information Center
Africa Avenue; Bole Road - Worbek House, Ground Floor
P.O. Box 5515
Addis Ababa - Ethiopia
Tel.: (251-1) 51-42-00

Fax: (251-1) 51-14-41

Ghana

Public Information Center
No. 69 Dr. Isert Road
North Ridge Residential Area
P.O. Box M.27
Accra - Ghana
Tel.: (233-21) 22-96-81 / 22-08-37
Fax: (233-21) 22-78-87

Kenya

Public Information Center
Upper Hill Road
P.O. Box 30577
Nairobi - Kenya
Tel.: (254) 260 400 / 260 484
Fax: (254) 260 380/1

Madagascar

Centre d'Information du Public
Anosy (près Ministère des Affaires Etrangères)
1, Rue Andriamifidy L. Razafimanantsoa
BP 4140 Antananarivo - Madagascar
Tel.: (261-20) 22-560 22-
Fax : (261-20) 22-333-38
Click [here](#) for more information

Malawi

Public Information Center
2nd Floor, Development House
P.O. Box 30557, Capital City;
Lilongwe 3 - Malawi
Tel.: (265) 78-06-11
Fax: (265) 78-11-58

Mali

Centre d'Information du Public
Centre Djoliba (Centre Ville)
B.P. 1864 Bamako - Mali
Tel.: (223) 22-22-83 / 22-32-01
Fax: (223) 22-66-82 / 22-88-67
<http://www.banquemondiale.org/ml/index.html>

Mauritania

Centre d'Information du Public
Socogim Tevragh Zeina, Villa No. 30
B.P. 667 Nouakchott - Mauritania
Tel.: (222) 25-10-17 / 25-13-59
Fax: (222) 25-13-34

Mozambique

Public Information Center
The World Bank
Ave. Kenneth Kaunda, 1224
Maputo - Mozambique

Niger

Public Information Center
Rue des Dallol, Niamey
B.P. 12402 Niamey - Niger
10:00 am to 1:00 pm; 4:00 to 6:00 pm
Tel.: (227) 73 59 29 / 73 49 66
Fax: (227) 73 55 06

¹ As of May 2002.

Nigeria

Public Information Center
Plot 433 Yakubu Gowon Crescent
Opp. ECOWAS Secretariat, Asokoro District
P.O. Box 2826, Garki,
Abuja - Nigeria
Tel.: (234) 9 3145269 / 75
Fax: (234) 9 3145267

Rwanda

Centre d'Information du Public
SORAS Building, Boulevard de la Revolution
B.P. 609 Kigali - Rwanda
Tel.: (250) 72-204 / 77-746
Fax: (250) 76-385

Senegal

Centre d'Information du Public
Place de l'Indépendance
Immeuble SDIH; 5eme Etage
B.P. 3296 Dakar - Senegal
Tel.: (221) 823-36-30 xt. 132
Fax: (221) 823-79-93

South Africa

Public Information Center
The World Bank
First Floor, Pro Equity Court
1250 Pretorius Street
Hatfield, Pretoria 0083
Republic of South Africa

Tanzania

Public Information Center
50 Mirambo Street, 4th Floor
P.O. Box 2054
Dar-es- Salam - Tanzania
Tel.: (255) 51-114575/7 or 116197/9
Fax: (255) 51-3039

Togo

Centre d'Information du Public
The World Bank
169 Boulevard du 13 Janvier
Immeuble BTCL
8eme Etage
Lome, Togo

Uganda

Public Information Center
Rwenzori House, 1st Floor
Lumumba Avenue Plot 1
P.O. Box 4463 Kampala - Uganda
Tel.: (256) 41-230094/231061/2
Fax: (256) 41-230092

Zambia

Public Information Center
3rd Floor, Anglo-American Building
74 Independence Avenue
P.O. Box 35410
Lusaka - Zambia
Tel.: (260-1) 25-28-11 / 25-32-19
Fax: (260-1) 25-42-83

Zimbabwe

Public Information Center
Finsure House, 5th Floor
84-86 Union Avenue/2nd Street
P.O. Box 2960, Harare - Zimbabwe
Tel.: (263-4) 729-611-3/736048-9
Fax: (263-4) 70-86-59
<http://www.worldbank.org.zw>

Europe and Central Asia Region**Armenia**

Public Information Center
The World Bank
Republic Square
9 V. Sargsyan Street
Yerevan 375010 - Armenia

Azerbaijan

Public Information Center
Old Town, Office of the Resident Mission
91/95, Mirza Mansur Str., Icheri Shahar
Baku 370004 - Azerbaijan
Tel.: (994-12) 92-19-41; 92-28-07; 92-09-85
Fax: (994-12) 92-14-79

Belarus

Public Information Center
Downtown
2A Gertsena Str,
220030 Minsk - Belarus,
Tel.: (375) 17 226 52 84
Fax: (375) 17 21103 14
[Click here](#)

Bosnia and Herzegovina

Public Information Center
Downtown, "Hidrogradnja" Building
Mutual Facility of the World Bank Group
and SEED (South East Enterprise Development
SME Department)
Hamdije Kresevljakovica 19/4
Sarajevo 71000 - Bosnia and Herzegovina
Tel.: (387) 0 33-440-293 / 217-760
Fax: (387) 0 33-440-108 / 217-762
E-mail: <http://www.worldbank.ba/>

Bulgaria

Public Information Center
Interpred 36 Dragan Tsankov Blvd.
World Trade Center - Interpred
36 Dragan Tsankov Blvd., Sophia - Bulgaria
Tel.: (359-2) 9181-4235
Fax: (359-2) 9712-045
<http://www.worldbank.bg/>

Croatia

Public Information Center
Kennedyev trg 6b/III, Zagreb
Kennedyev trg 6b/III
10 000 Zagreb - Croatia
Tel.: (385 1) 238-7253 / 7222
Fax: (385 1) 238-7200
www.worldbank.hr/

Georgia

Public Information Center
The World Bank
18A Chonkadze Street,
Tbilisi 380007 - Georgia

Hungary (Slovakia - Czech Republic)

Public Information Center
Bajcsy-Zsilinszky ut 42-46, 5th Floor
1054 Budapest - Hungary
Tel.: (361) 374-9500
Fax: (361) 374-9510
E-mail: Hungary: www.worldbank.hu
E-mail: Czech Republic: www.worldbank.cz -
E-mail: Slovakia: www.worldbank.sk

East Asia Region

Kazakhstan

Public Information Center,
Park Palace Building at Kazybek Bi St.
corner of Zenkov St. - 4th Floor
41A Kazybek Bi St.
Almaty 480100 - Kazakhstan
Tel.: (3272) 980-580
Fax: (3272) 980-581
http://www.worldbank.org.kz/content/library_eng.html

Latvia

Public Information Center
Old Town, close to the Dome Square
8, Smilsu Street
Riga LV-1162 - Latvia
Tel.: 371-7-227288; 371-7-211356
Fax: 371-7-814245
Website: <http://www.worldbank.org.lv>

Lithuania

Lithuania Resident Mission Library
Litimpeks Bank Building
IBRD/IFC Office, 12th Floor
entrance from Benediktiniu Str.
Vilniaus Str. 28 2600 Vilniaus - Lithuania
Tel.: (370-2) 618-262
Fax: (370-2) 226-829

Moldova

Public Information Center
Sciusev str., 76/6, MD2012
Chisinau - Moldova

Poland

Public Information Center
Warsaw Financial Center
53 E. Plater Str., 9th Floor
00-113 Warsaw - Poland
Tel.: (48-22) 520-80-00
Fax: (48-22) 520-80-01

Romania

Public Information Center
The World Bank
Boulevard Dacia 83, Sector 2
Bucharest - Romania

Tajikistan

Public Information Center
Rudaki Ave. 1st Floor, Dushanbe
Rudaki 105, Dushanbe - Tajikistan 743001
Tel.: (992-372) 21-07-56 / 21-03-81
Fax: (992-372) 51-0042

Turkey

Public Information Center
Ugur Mumcu Cad. No. 88, 2nd Floor, GOP 06700
Ankara - Turkey
Tel.: (0-312) 468-4527 / 124
Fax: (0-312) 468-4526
turkeywebfdbk@worldbank.org

Ukraine

Public Information Center
The World Bank
2 Lysenko Street
Kyiv 01034 - Ukraine

Uzbekistan

Public Information Center
Mustaqilliq Metro Station
43, Ac. Suleimanova str.,
Tashkent-700017 - Uzbekistan
Tel.: (998) 71-133-50-02; 133-62-05
Fax: (998) 71-120-62-15

China

Public Information Center
8th F. Building A, Fuhua Mansion
Chaoyangmen Beidajie
Dongcheng District,
Beijing 100027 - China
Tel.: 086-10-65543361
Fax: 086-10-65541686
<http://www.worldbank.org.cn>

East Timor

Public Information Center
Dili, East Timor
World Bank Dili Office
Avenida dos Direitos Humanos
Dili, East Timor
Tel.: 61-407-101-536
Fax: 670-390-321-178

Lao PDR

Public Information Center
Nehru Road, Pathou Xay
Vientiane - Lao PDR
Tel.: (856-21) 4142209
Fax: (856-21) 414210

Indonesia

Public Information Center
Floor 13,
Jakarta Stock Exchange Building Tower 2, Floor 12,
Sudirman Central Business District
Jl. Jend. Sudirman Kav. 52-53
Jakarta 12190 - Indonesia
Tel.: (62 21) - 5299 3000
Direct: 5299 3146 & 5299 3145
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