

VLAP and ICT Application: Some Experience

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Introduction

■ VLAP PDO

- To increase access to land information services by all stakeholders through development of an improved land administration system in selected provinces.

■ ICT application

1. GPS, GIS & relational database software for updating, completion and management of land records system (Comp 1)
2. Provision of IT equipment and training for land administration system down to commune level to improve their services delivery: at least an access point per commune
3. Provision of public information via web and media on project activities and services
4. Adopt and further improve standards for data exchanges and service delivery (e.g. VLIS)
5. Policy studies to improve policy and institutional envt for ITC

Facing Issues

■ Incomplete policies

- Main blocks are there but incomplete
- Disconnect between the Land Law and Housing Law and the pending integration between land and house management information systems, especially in urban areas;
- Lacking national overall e-governance framework (incl. data exchange standards and interoperability framework)
- Widespread informal transactions

■ Limited country capacities

- Mixed experience: Achievements and corruption incidences
- High skills in ITC but limited coordination and managerial capacity;

■ High procurement risks

- Weak procurement capacity

Lessons Learnt

■ Additional resources useful for project implementation

- TA for M&E (missing PHRD)
- TA for capacity building and policy studies
- Coordination and support from other WB-assisted initiatives including
 - Integration of land and house MIS system & services: VUUP
 - Overall national e-governance framework: ITC
 - Policy development initiatives: PRSC, admin reforms & anti-corruption: PREM
 - Regional/international experience sharing and benchmarking: LTG

■ Trend of ICT applications in the sector

- New technologies (e.g. Internet, ADSL and wireless) and participation of the private sector make services more accessible and affordable but equity needs special attention
- Increasing two-way communication leads to higher transparency and public awareness but shall be accompanied with continuing public awareness raising and stringent M&E & MIS systems
- Growing links among public services requires a common e-governance and interoperability framework and stronger coordination