

# EMPOWERING PEOPLE *BY* TRANSFORMING INSTITUTIONS

*Social Development in World Bank Operations*



**Empowering People by Transforming Institutions:**  
Social Development in World Bank Operations

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## ACRONYMS

CAS	Country Assistance Strategy
CDD	Community-Driven Development
CPIA	Country Policy and Institutional Assessment
DEC	Development Economics Group
DPL	Development Policy Lending
ESSD	Environmentally and Socially Sustainable Development Network
IDA	International Development Association
MDGs	Millennium Development Goals
NGOs	Non-Governmental Organizations
OED	Operations Evaluation Department
OMS	Operational Manual Statement
OP	Operational Policy
OPCS	Operations Policy and Country Services
PRS	Poverty Reduction Strategy
PSIA	Poverty and Social Impact Analysis
QAG	Quality Assurance Group
SD	Social Development
WBI	World Bank Institute
WDR	World Development Report

*In this document “the Bank” refers to IBRD and IDA, not to the World Bank Group.*

## FOREWORD

This is the last in the series of papers that set out the World Bank's priorities on sustainable development. Like the other sustainable development papers, it presents the World Bank's approach to ensure responsible and sustainable growth. This paper does not set out a new conceptual agenda but presents a plan to implement the existing agenda more completely and effectively. It recommends no new policies or requirements.

As an operational document, this paper responds to comments from the World Bank's Executive Directors' Committee on Development Effectiveness in December 2004, on an earlier version of the document in December 2003, and on the initial Issues Paper in April 2002. It is also based heavily on recommendations included in the OED Review of Social Development in Bank Activities.

The paper was discussed widely in consultations in most regions and at a variety of international conferences. Participants included government, UN and donor agencies (including other international financial institutions), civil society, youth, faith-based organizations and development practitioners. Consultations confirmed the strategic priorities and highlighted that the Bank should outline how it would implement these priorities.

Steen Lau Jorgensen led the preparation of the document from conception to completion. Robert S. Chase task managed the team writing the document, consisting of Nina Bhatt, Susan Jacobs Matzen, Camilla Rossaak, Colin Scott, and Susanna Shapiro. Yoko Eguchi and Mojgan Sami ably coordinated the consultations. Milagros Benedicto, Carmen Martinel and Laurence Nyook Paul provided excellent editorial and logistical support.