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GDLN SERIES



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Urban Water Supply & Sanitation Reforms



Urban Water Supply & Sanitation Reforms GLOBAL VIDEO CONFERENCE SERIES



This dialogue brought together sector organizations, teams and individuals working in diverse areas around the world to communicate, share knowledge, and learn from each others' experiences on urban water and sanitation reforms.

The overall aim was to share knowledge and learn from experiences on urban WSS reform in developing countries. The dialogue consisted of a series of five sessions on the following dates: 13th, 20th, 27th March 2007 and 3rd, 10th April 2007. Each session was structured around two hours of VC, followed by one hour of "off line" in-country discussions for the total duration of three hours.

Participating sites included: Washington DC, London, Delft, Kampala, Tunis, Accra, Abduia, Dhaka, Lahore, Karachi, and Islamabad.

Learning activities were focused on four themes:

1. Service provider reforms
2. The role of government in reform
3. Consumer voice and social accountability
4. The process of reform

Videos



[Triggers & Obstacles](#)



[Key Success Factors](#)



[Taking Care of the Poor](#)



[The Role of Central Government](#)



[The Importance of Leadership](#)

Presentations

[Service Provider Reforms](#)

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