



## WEEK 5. WATER SERVICES FOR SUPPLY AND SANITATION JULY 15 TO JULY 19

**JULY 15.**

### Opening Ceremony

- 9.30-10.00 **A Global perspective on Water supply and Sanitation: Current situation, challenges and future trends**  
*Guang Zhe Chen*, Sector Manager, Sustainable Development Department Urban Unit, Latin America and Caribbean Region. World Bank
- 15.30-16.00 **Third Session: Society Expectation and Service Level**
- Consumer Accountability: A Tool to Improve Responsiveness in Managing Water Utilities**  
*Meike van Ginneken*, Senior Water and Sanitation Specialist, Water Anchor; Energy, Transport and Water. World Bank

### JULY 16 PART II – THE CONSUMERS PERSPECTIVE

- 10.00-10.20 **Fourth Session**  
**Creating and sharing water knowledge globally on Wikipedia**  
*Manuel Schiffler*, Senior Economist, Sustainable Development Group, Latin America and Caribbean Region. World Bank
- 11.30-13.30 **Fifth Session: Good Examples Forum**
- 11.30-11.50 **Development of the Urban Water Sector in Burkina Faso**  
*Harouna Ouibiga*, General Director, L'Office National de l'Eau et de l'Assainissement (ONEA), Burkina Faso
- 11.50-12.10 **Water Sector in Senegal and the Millennium Development Goals**  
*Fadel Ndaw*, Coordinator, Project Eau Long Terme (PLT), Senegal
- 12.10-12.30 **Niger Water Sector Reform**  
*Seyn Salou*, Managing Director, SPEN-Assets and Holding Company, Niger
- 12.30-12.50 **Lessons Learned and the Way Forward with the PPP in SSA**  
*Matar Fall*, Lead Water and Sanitation Specialist; Water Anchor; Energy, Transport and Water. World Bank
- 1.00-1.30 Discussion



**Moderator:** *Ventura Bengoechea*, Lead Water and Sanitation Specialist, Africa Region. World Bank

14.30-16.0 **Sixth Session**

14:30-14:55 **Reinstatement Water Rights as a Strategy to Foster Municipal Investment in WSS**

*José Luis Luege Tamargo*, General Manager of the National Water Commission, Mexico TBC

15.20-15.45 **Financial Incentives for Water Treatment: Purchase of treated water (Output Based Aid Program, PRODES)**

*Dilma Pena*, Water and Energy Secretary of Sao Paulo, Brazil

15.45-16.10 **Colombian Program for Universal Access in WSS**

*Leyla Rojas*, Vice Minister of Water and Sanitation, Ministry of Environment, Housing and Territorial Development. Colombia TBC

**Moderator:** *Manuel G. Marino*, Lead Water and Sanitation Specialist, Urban Unit, Latin America and Caribbean Region. World Bank

**Panelists:** *Gustavo Saltiel*, Sector Leader, Mexico; *Carlos E. Velez*, Lead Economist, Urban Unit; and *David N. Sislen*, Sector Leader, Colombia; from the Latin America and Caribbean Region. World Bank