



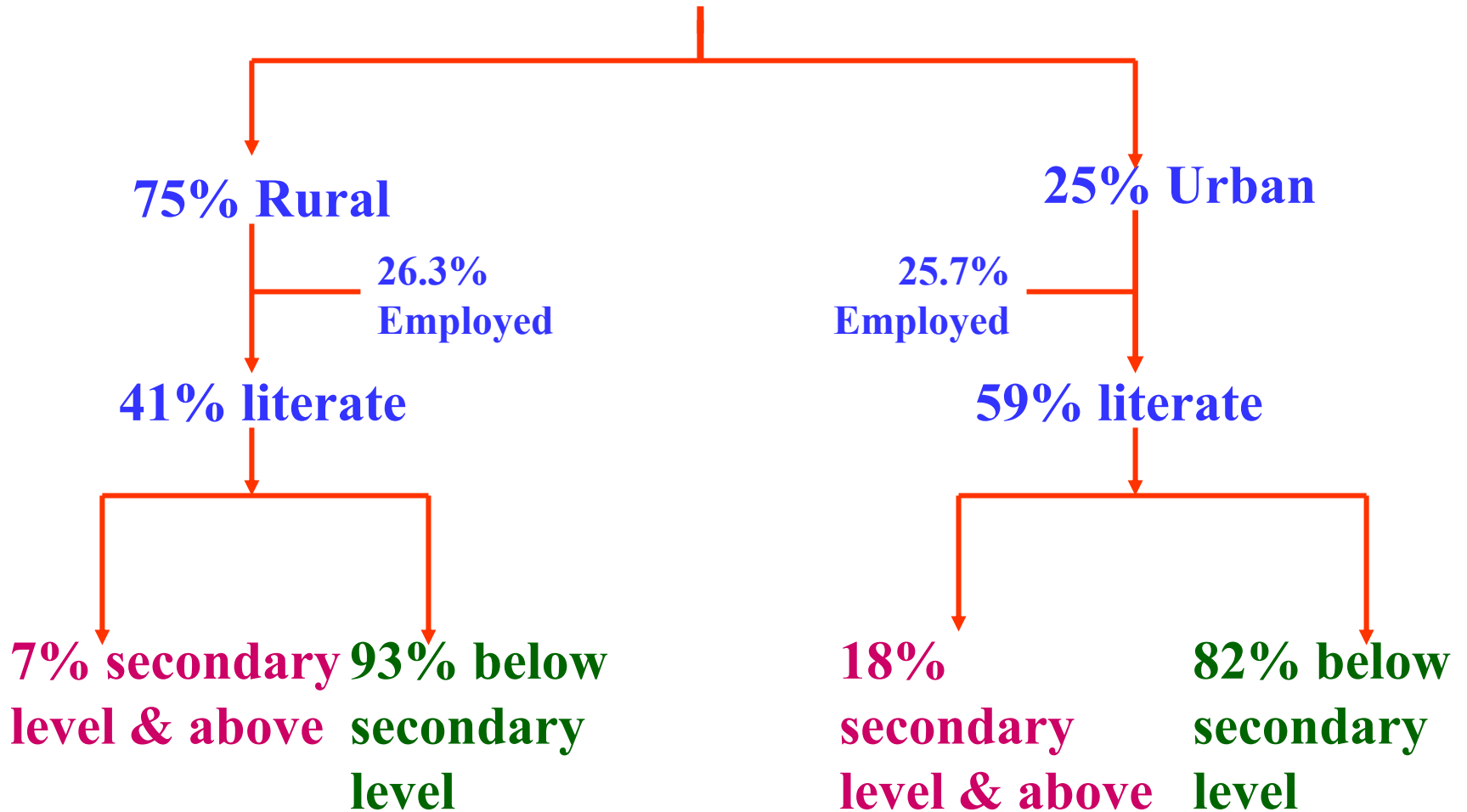
Key Institutional & Policy Issues in Disability Sector – Role of CCD & SCDs

Nov. 21, 2007

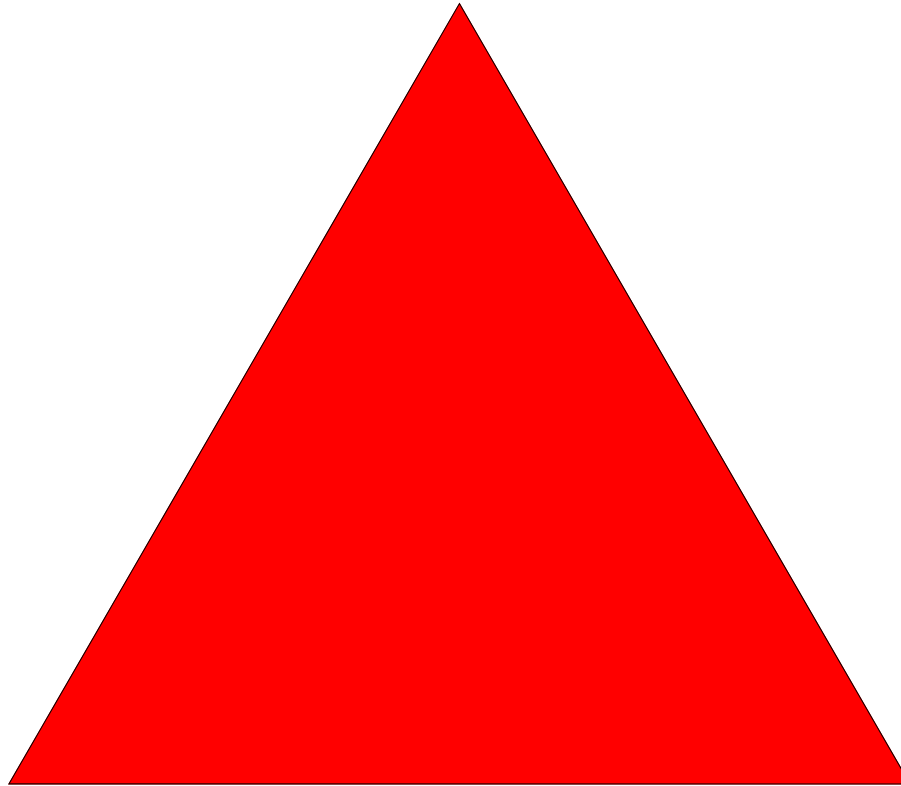
New Delhi

T. D. DHARIYAL
Dy. Chief Commissioner
O/o CCPD
Govt. of India

Persons with Disabilities- 2% of Population

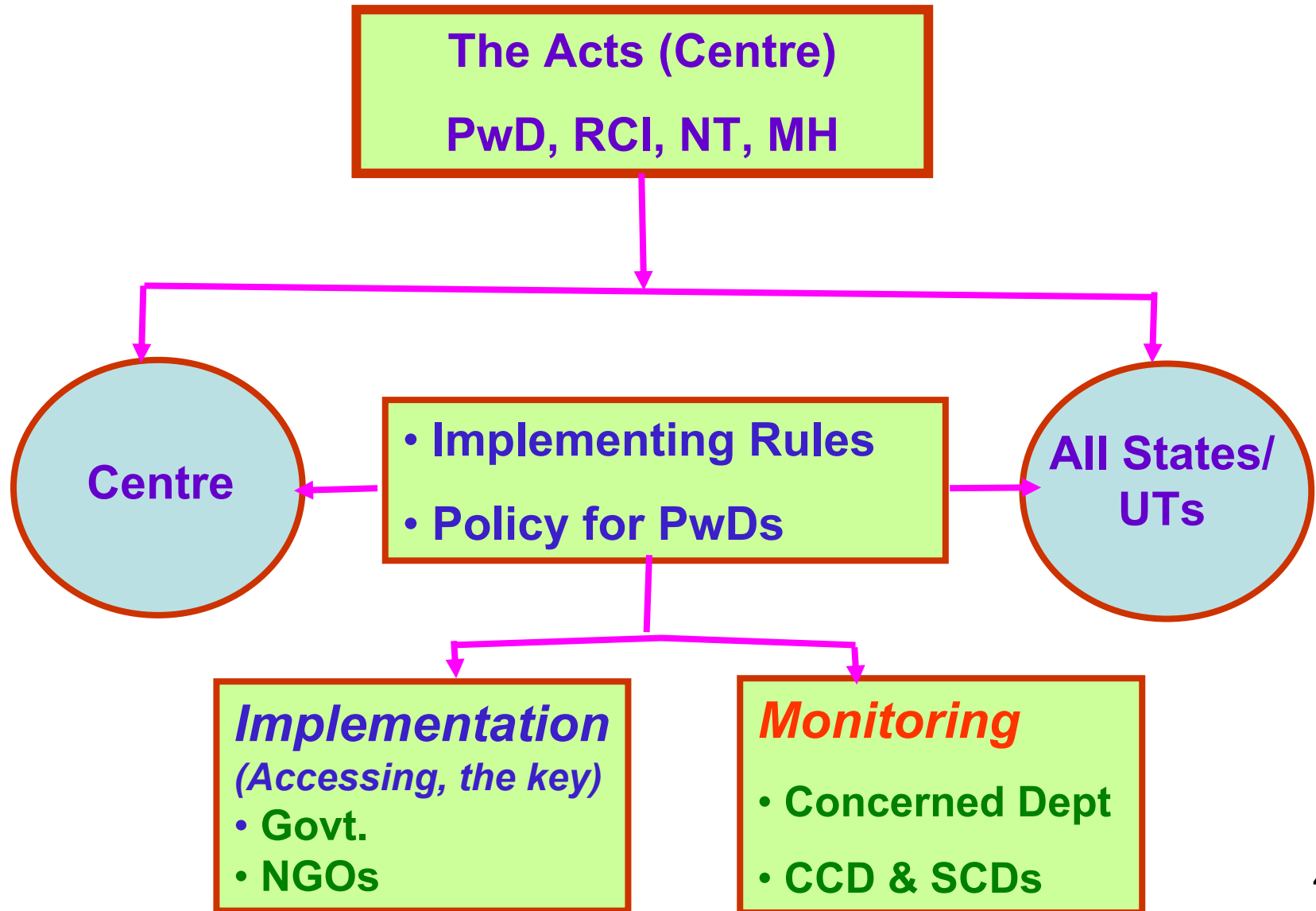


80 - 20



- ❑ **Bedridden Sheifali of Barodara assessed and issued disability Certificate at her home**
- ❑ **Many people from a remoter district armed with the direction in mobile court being made to make rounds of the Hospital**

Institutional Framework



Often CCD and SCDs are perceived as

- ➡ **The implementing agencies - responsible for things happening or not happening**
- ➡ **Policy making bodies – Para 7.49 of the Report**
- ➡ **To act only on complaints**
- ➡ **Authorities to recommend grants/ benefits.**

Their role is catalytic and to make things happen through the implementing agencies

Role & functions of CCD/SCDs

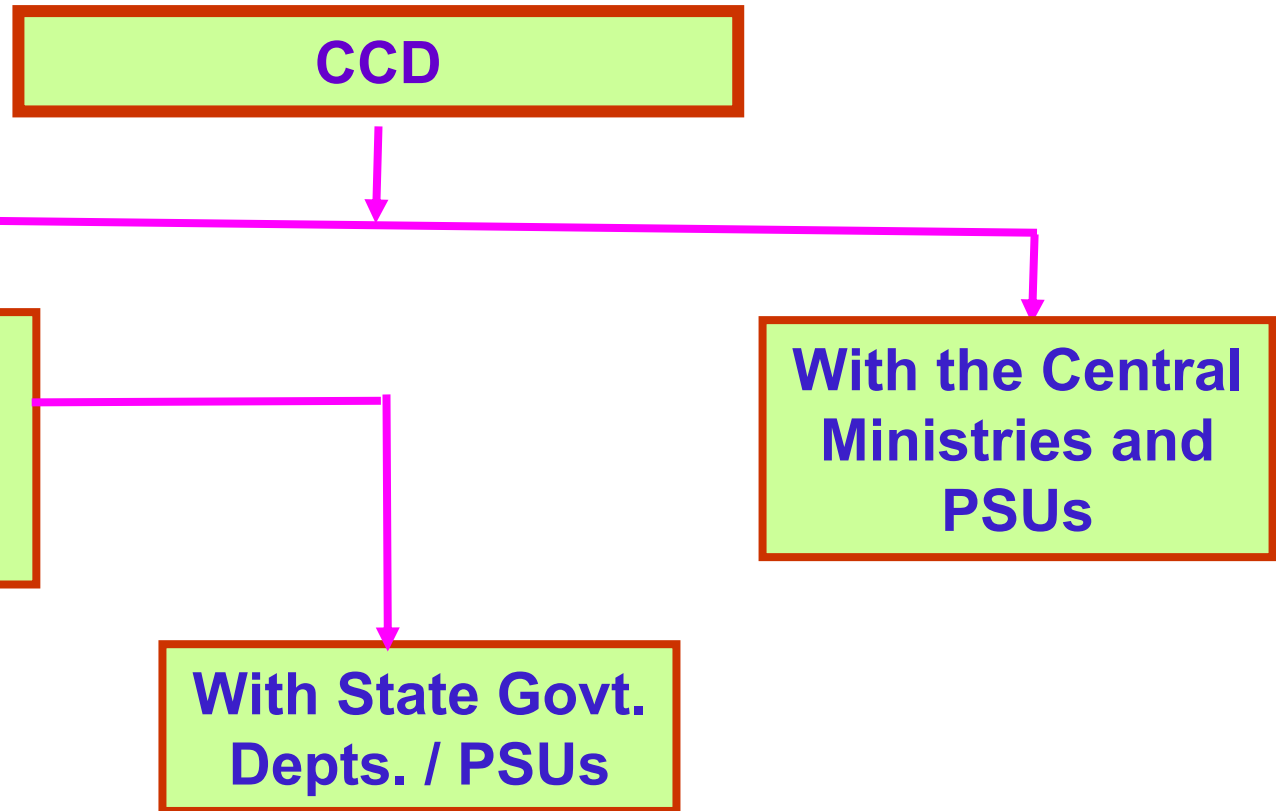
- 🏠 **Coordination;**
- 🏠 **Monitoring utilisation of funds;**
- 🏠 **Safeguarding rights:**
 - ➡ **Complaints**
 - ➡ **Suo-motu action**

Powers of civil court for

- **Summoning;**
- **Discovery and production of any documents;**
- **Requisitioning any public record from any court or office;**
- **Receiving evidence;**
- **Issuing commissions for examination of witnesses or documents;**

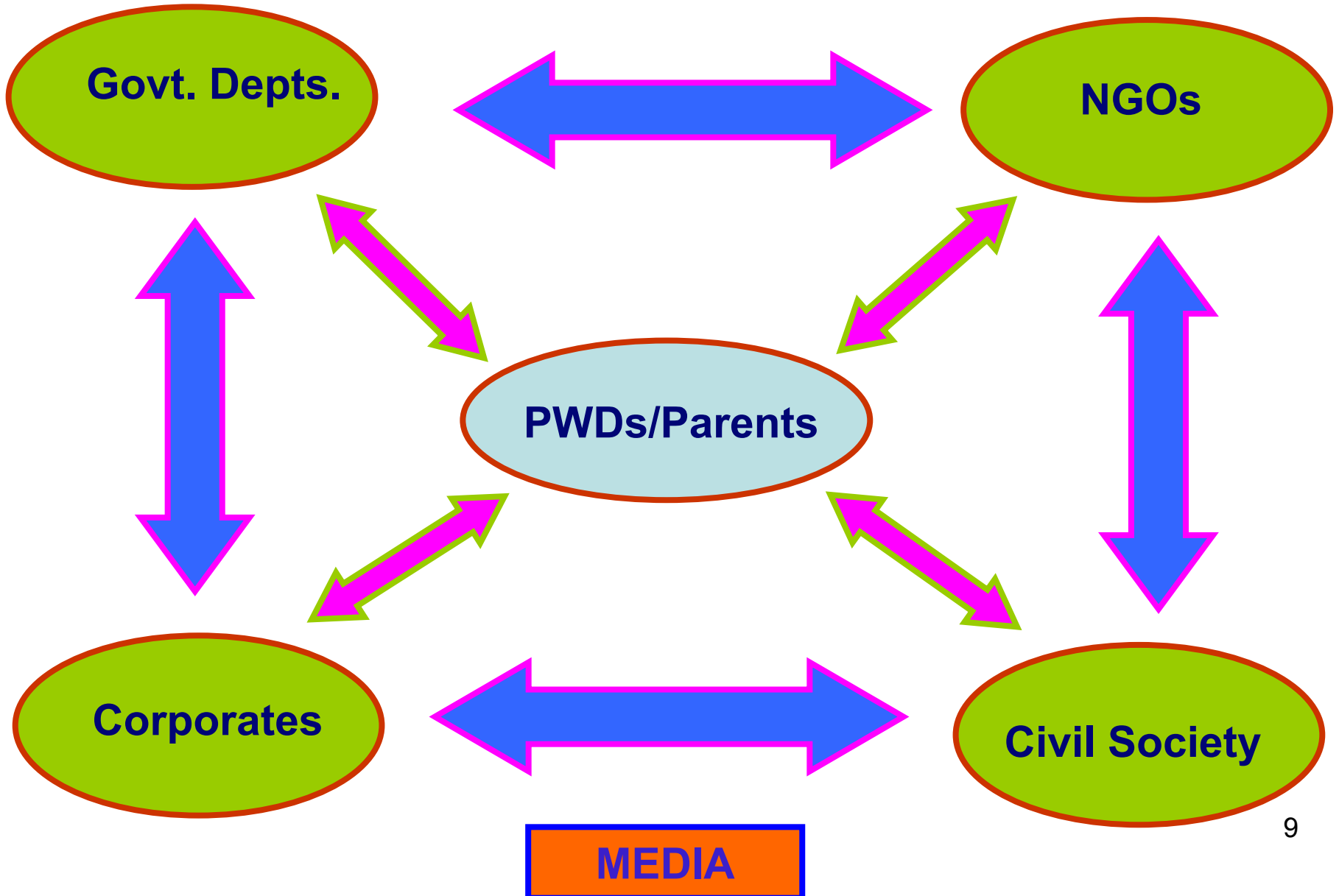
Proceedings before CCD are judicial proceedings.

Coordination

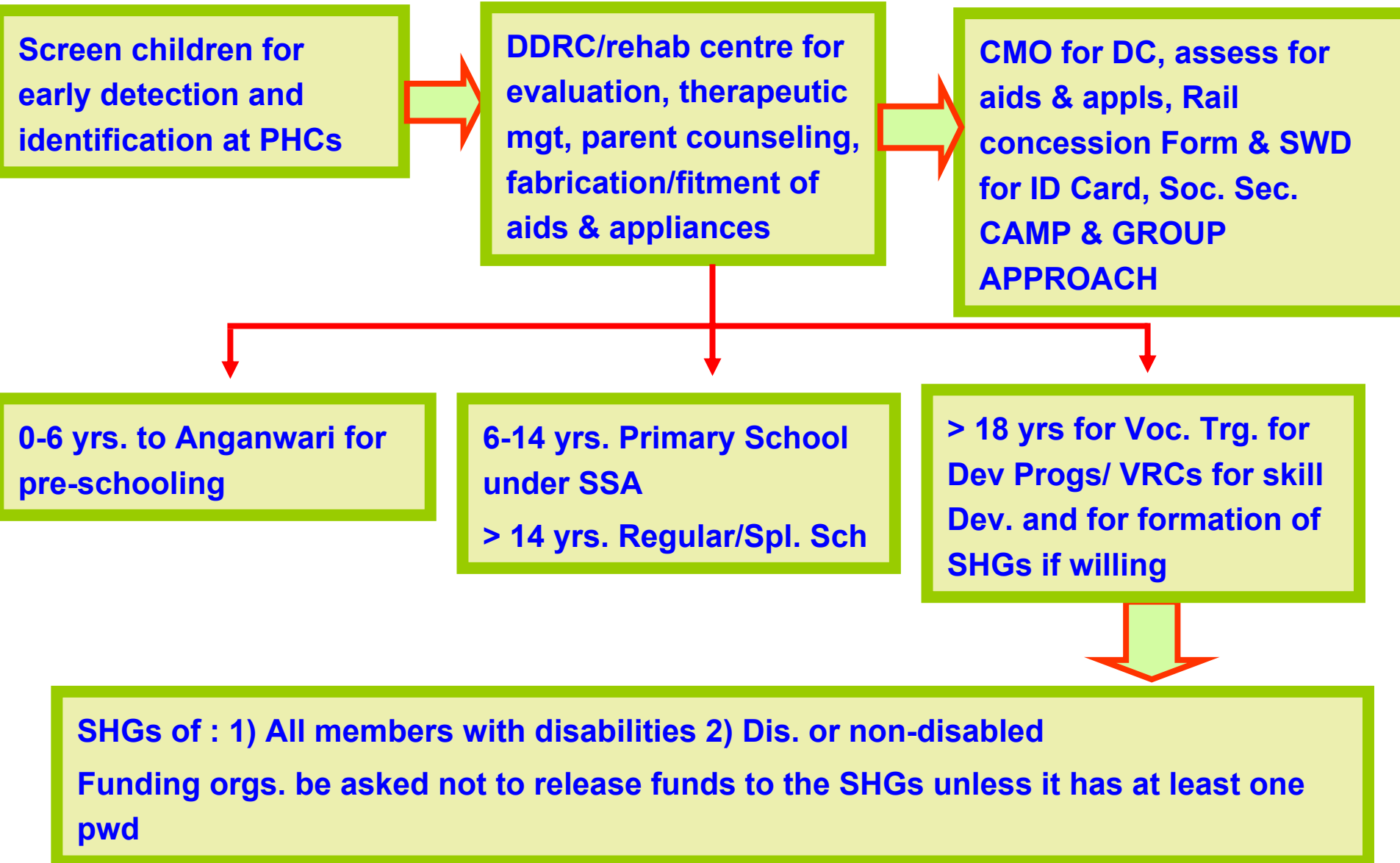


- ❑ **Need for Linkages between CCD Office, SCDs & Districts**
- ❑ **Need for dedicated accountable staff as focal point**

**Co-ordination & Convergence
Within & Across Sectors**



Co-ord & Convergence at District Level



Monitoring utilization of funds

- **Direct Disbursement by Central Min/Depts.**
- **Indirect disbursement in the form of Concessions, benefits**
- **Disbursement through State Govts.**

Funds for Monitoring [2006-07] [In crores]

MSJE	–	Rs. 231.05	
MRD	–	Rs. 771.02	
MH&UPA	–	Rs. 136.65	
MHRD	–	Rs. 364.56	
		=====	
Total		Rs.1503.28	(15032.8 Million)
		=====	

**Need for a professionally driven mechanism
for Monitoring, Evaluation, Documentation
of learnings and review**

Source: Annual Reports of the Ministries)

Ministry of Rural Dev. - 2006-07 [In crores]

Scheme	Central release	State release	Total available funds incl. opening balance	3 % of total available funds	Total expenditure	% utilization
IAY	2048.13	779.27	3833.24	115.00	2393.02	62.43
SGSY	866.50	217.38	1380.89	41.22	792.90	57.52*
SGRY	5497.43	1618.95	8416.62	252.50	7052.29 **	83.79
NREGA	8263.66	802.92	12073.56	362.20	8823.36	73.08
Total	16675.72	3418.52	25704.31	771.02	19061.57	74.15

* % of : PwDs - 1.07, SCs/STs – 46.18, Women – 61.60

** Exp. on trg. – 0.05%

Need for skill development training

(Source: Annual Reports of MRD)

Ministry of Housing & Urban Poverty Alleviation - 2005-06 [In crores]

Scheme	Central release/ Share in Project Cost	3 %
SJSRY	155.88	4.67
BSUP*	3692.52	110.77
IHSDP**	540.15	16.20
VAMBAY***	167.13	5.01
Total	4555.68	136.65

* **Basic Services to Urban Poor**

** **Integrated Housing & Slum Development Programme**

*** **Valmiki Ambedkar Awas Yojana**

Ministry of HRD - 2006-07 [In crores]

- **Rs.1200 per CWSN per year**
- **No of CWSN identified (2006-07)- 30.38 lakh**
(Source: Website of MHRD)
- **Funds required for 30.38 Lakh CWSN : 30.38**
lakh x1200 = Rs. 364.56 Crore

Redressal of Grievances (O/o CCD)

(Oct. 1998 to 31.10.2007)

Matters received	Disposed Off	Under Process
14,341	13,460	881

Nearly 50% of the registered cases were initiated suo motu.

3,773 cases in 14 Mobile Courts from Nov 06 to Nov 07

Functioning of the redressal mechanism

- ✿ **Institution based – the client approaching the redresser**
 - ➡ **Limited and high profile issues raised/taken up**
- ⊙ **Out reach approach – redresser at the doorstep of the client**
 - ➡ **Variety and smaller Issues raised**
 - ➡ **Fast track redressal – Departmental officers available at the spot**

Benefits of out reach approach

- **Instilled courage to demand entitlements**
- **Created more confidence and faith**
- **More complaints in Mobile Courts**
- **Complaints on small as well as big issues**
- **Roti, Kapada & Makan – the primary issues in villages & small towns**

Nature of cases in O/o CCD & Mobile Courts

Nature of Cases	In the O/o CCD	In Mobile Courts
Employment	38%	19%
Education	6%	1%
Service matters	15%	7%
Harassment	8%	4%
BFE	2%	1%
Dis. Pen, DC, benefit under pov. Alleviation schemes, etc	6%	45%
Misc.	25%	23%

Key Suggestions

- **Full time commissioners & dedicated resources**
- **Proactive approach - take up more cases of non or inadequate implementation, discrimination on own motion**
- **Organize Mobile courts at district, block, panchayat level**
- **Involve CSOs, NGOs, Media for awareness generation**
- **Sensitize implementers at grass root level**
- **Regular reviews on implementation**
- **Report improper utilization of funds**

Strengthening the O/o CCD & SCDs

- ✿ **Dedicated provision for :**
 - ➡ **Coordination**
 - ➡ **Monitoring implementation status and utilization of funds**
 - ➡ **Grievance redressal – at the office and in Mobile Courts**
 - ➡ **MIS At National, State & District Level**

- ✿ **Suo-motu cognizance & action**

- ✿ **Linkages between –**
 - ➡ **CCD office and SCDs**
 - ➡ **CCD office & districts**
 - ➡ **SCDs & districts**

Role of NGOs - Cross Disabilities

- 🏠 **Constructive Advocacy**
- 🏠 **Implementation**
- 🏠 **Partnerships with other Stakeholders**
- 🏠 **Public Opinion**

Good Practices

- **Cheque books to V.I. – AIFB**
- **Relaxation in certain eligibility conditions at par with SCs/STs – AICB**

But no complaints about benefits under schemes having rural focus – SGSY, SGRY, IAY, admission in schools **except in Mobile Courts!!**

Role of Civil Society

- 👤 **Sensitize people for Inclusion**
- 👤 **Create Non-discriminatory Environment**
- 👤 **Create Positive Public Opinion**
- 👤 **Point out non- compliance**
- 👤 **Advocate in public interest**

Good Practices

- **Reservation in Civil Services – Umesh Puranik**
- **Accessible buses in Delhi – Dinesh Gupta**
- **Use of Computer for writing exams. by V.Is. – Anjali Arora**

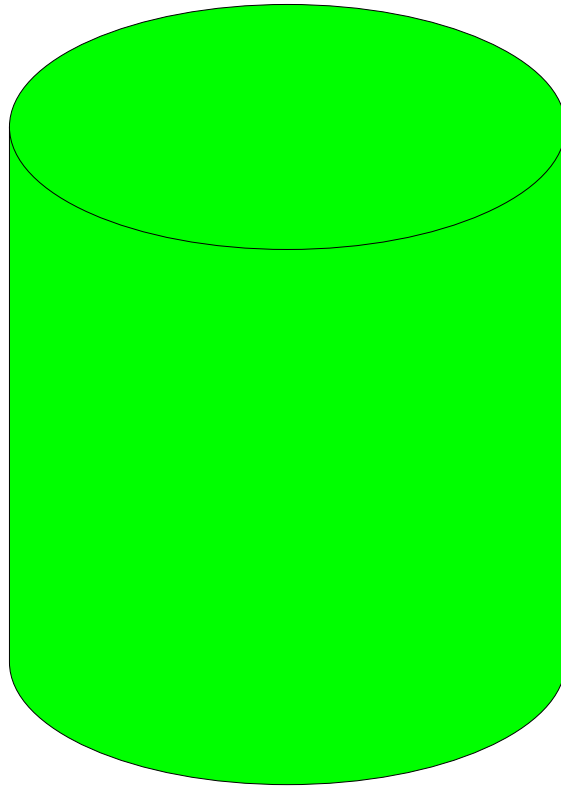
Role of Corporates

- 🏠 **Inclusive and Non-Discriminatory policies**
- 🏠 **Create Accessible Environment**
- 🏠 **Sponsor sports/activities of & for PwDs**
- 🏠 **Create Good Practices**

Good Practices

- **Ability Forums – CII**
- **Non-discrimination in Emp. – Titan Watch, IBM, ITC**
- **Access - Shopkeepers & traders in Lucknow**
- **Case of Mr. Sharma (VI), MBA & Rajesh Kumar (Wheel Chair user), BE**

Equitable Distribution



THANK YOU

**Office of the Chief Commissioner for Persons with
Disabilities**

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