Common sense tells us that if we do not consciously attempt to measure our progress in life, we will not know whether we have achieved our planned impact—in other words, “what gets measured, gets managed.” Given the enormous amounts of money invested in agricultural and rural development by national governments and international donors, monitoring and evaluation (M&E) are accepted as important steps for assessing progress toward specific outcomes and for measuring impact. Although gender and social equity are commonly discussed priorities in agricultural and rural development, little progress has been made in measuring outcomes in these areas. This Module aims to address gender concerns in designing agricultural and rural development projects and to provide ideas for improving the M&E of outcomes and impacts. It addresses the question, “How will my agriculture projects improve if I track and measure gender?”

REASONS WE SHOULD MONITOR GENDER

Gender must be addressed in ongoing monitoring and in evaluations for the same reasons we address other issues: in assessing whether an activity is achieving its objectives, we can consider what has been accomplished and what can be learned and fed back into further efforts. Gender is a cross-cutting issue within the development policies of most international donors and national governments. If gender impacts are not evaluated, they are unlikely to be given any attention.

What role do different genders play in agriculture, rural development, and water management? Women are the key agricultural workers in some countries but are not involved at all in others. In many southern African countries, women provide most of the labor for agriculture and small livestock production, yet in many cases they receive little benefit. In Asia different tasks in the agricultural cycle are carried out by men or women. In most countries, large livestock such as cattle are managed by men, although milking may be done by women. Roles (and relative power) in production, processing, and marketing differ by gender—for example, men commonly catch fish and women process or sell them locally. Gender power relations, therefore, lie at the heart of two critical development concerns: who gains access to resources, and who benefits from projects?

When carrying out M&E, the overarching notion of “gender” must be unpacked to reveal the differences within categories of “men” and “women,” as neither men nor women form a homogeneous group. Participatory rural appraisal and gender analysis during planning should provide information on different subgroups of men and women and help design appropriate activities and indicators. For instance, in an environmental administration project in Nepal, an assessment of gender and poverty issues related to industry was done to provide a baseline and better understand the impacts of planned activities on different groups (disaggregated by ethnicity, caste, education, employment, rural or urban location, and other characteristics). M&E should provide feedback on how a program’s various activities affect different subgroups...
of men and women. Any disparities in the distribution of benefits must be known for corrective action to be taken.

Women are active in community decision making in some countries, through councils and church groups (for instance, in the Pacific), whereas elsewhere they are almost invisible to outsiders (such as in remote areas of Afghanistan or Nepal). On the other hand, women may have little time for such activities because of their concurrent involvement in household activities and their heavy agricultural work. Such commitments only add to the time constraint when planning for M&E and the inclusion of women in a given program, project, or activity. Box 16.1 lists tools for gender-sensitive monitoring, which is discussed at greater length in all of the Thematic Notes.

“Monitoring” has been defined as the “continuous assessment of project implementation in relation to agreed schedules and use of inputs, infrastructure, and services by project beneficiaries,” and “evaluation” has been defined as the “periodic assessment of the relevance, performance, efficiency, and impact (expected and unexpected) of the project in relation to stated objectives” (World Bank n.d.). M&E are broadly viewed as a function of project management that is useful for validating ex ante analysis or for influencing adjustments to project implementation.

Traditionally many donors used the logical framework (“logframe”) as the basis for designing M&E. In 2003 the World Bank began using a “results framework” (a simplified logframe) in an effort to focus more on the immediate results of programs and projects. Practitioners now need to link performance with outcomes, with rigorous and credible assessments of progress toward (and achievement of) outcomes. At the “Activity” level in the results framework, “Output Indicators” are used to monitor progress. At the level of “Project Development Objective” and “Components/Results,” “Outcome Indicators” are developed. “Outcomes” reflect the quality of outputs produced and behavioral changes in target groups, as well as changes in institutional performance following “adoption” of project outputs. However, to look at the long-term sustainability of a program, the overall development goal should also be considered, and for this purpose the logical framework remains important. Progress toward higher-level goals can be considered in evaluations by developing higher-level “Impact Indicators” (FAO 2001). This topic is discussed in more detail in Thematic Note 1.

### INTEGRATING GENDER IN M&E: LESSONS FROM EXPERIENCE

Many donors have observed that project monitoring, evaluation, and reporting commonly focus on processes and inputs rather than outcomes and impacts, with the result that only limited learning is gained about any long-term changes a project may have occasioned in people’s lives, including any impacts on gender equity. In fact, M&E of any kind are given insufficient attention. For example, a Sustainable Agriculture Systems, Knowledge, and Institutions (SASKI) Thematic Group review of agricultural research and extension projects found that only about 25 percent had adequate M&E plans (cited in World Bank 2006b).

Gender-sensitive monitoring garners even less attention, despite efforts by many donors to promote it and train people to do it (box 16.2). In cases where gender-sensitive indicators...
do exist, they are more commonly found at the output and outcome level and only rarely at the impact level. Consequently, any assessments tend to be subjective.

Why gender disaggregation is often missing from M&E systems

The Nordic Development Fund’s *Gender Equality Study* (NDF 2004) found, “The most commonly cited... major obstacles to women participating and benefiting from development activities include (i) the lack of participation by women in design; (ii) poorly conducted needs analyses; (iii) the lack of baseline data on key gender differences relevant to the specific project; (iv) the failure to address gender issues in project objectives; and, (v) poor monitoring efforts” (NDF 2004: 27).

Even when gender is emphasized at the project design stage, it is sometimes lost in the daily grind of project implementation. The continued collection of gender-specific data (or all monitoring data) can suffer as a result of various difficulties, mainly arising from the lack of time and funds, insufficient follow-up, and poor understanding by local staff of the importance of monitoring. Day-to-day monitoring usually concentrates on project result areas rather than cross-cutting issues such as gender, and staff may give gender-specific monitoring insufficient attention.

In summary, gender is insufficiently considered in M&E for several reasons, including the following:

- M&E itself is given insufficient attention, and its usefulness is little understood. Often it is regarded as a task required by the donor, so the step of gender disaggregation is considered an addition to an already burdensome task.
- The leadership of agricultural and water projects and programs may be gender blind. Program managers and staff may not see gender as having any importance in achieving the program’s results or its ultimate purpose.
- Field staff may view the work of M&E as gender neutral. Women’s opinions may not be recorded, because women are often not present in meetings or are not confident to speak up (particularly if their native language is an indigenous one).

### Box 16.2 Difficulties with Conducting Gender-Sensitive Monitoring and Evaluation Are Found Worldwide

An assessment of project evaluations for the Swedish International Development Cooperation Agency (SIDA) (Peck 1998) probably still applies to most donors. Although 65 percent of the SIDA evaluations conducted during 1997–98 mentioned gender, the quality of analysis was poor. Gender was usually discussed briefly, most often with respect to implementation and not to project objectives or results. Rarely was any link made between an intervention and possible changes that may have occurred in gender relationships and the circumstances of the men and women who were the intended beneficiaries. Most projects lacked gender-disaggregated baseline and monitoring data.

A recent review of development cooperation agencies (OECD 2007) found that only 41 percent used gender-sensitive logframes and noted that agencies that had “come more recently to gender and development” had “yet to develop as full a range of monitoring and accountability mechanisms.” On the positive side, however, 70 percent of the agencies surveyed said they used gender criteria for assessing project/program quality.

AusAID (2002) noted that the degree to which gender is monitored in AusAID-funded activities appears to be influenced by the following:

- The extent to which gender is specified in the design documents, logframes, or gender strategies
- The interest of program staff in gender principles and the extent to which they have a sound understanding of the importance of achieving gender and development outcomes
- The degree to which gender issues and strategies have been articulated in the program, regional, or sector strategy.

Several World Bank reports emphasize that weak gender-disaggregated M&E systems in rural projects have been a serious concern. In 2006, for instance, only a third of rural projects had gender-disaggregated M&E indicators (GENRD 2006, 2007).

Gender-disaggregated quantitative data are not easily available from local government sources but must often be collected separately for a program or project, which can be costly and time consuming. By the time a project is under way and attention is turned to M&E, it may be too late to conduct a project-specific baseline study, which ideally is done before the work begins.

If gender has not been considered at the program design stage, it may be forgotten during implementation. Inclusion of gender-sensitive indicators in the logical framework or results framework is vital.

Program implementers may consider that national women’s unions or other groups that advocate on behalf of women are “taking care of the women’s issues,” even at the local level, so there is no need to monitor gender.

External project supervisors and evaluators do not emphasize gender, so it is “forgotten.”

Despite this tendency for gender to remain invisible, unacknowledged, or marginalized, much evidence suggests that gender is important to outcomes, and M&E plays a vital role in demonstrating these benefits. For instance, Bamberger (2002) used gender-disaggregated data from borrowers and nonborrowers to demonstrate that the impacts of microcredit in Bangladesh differ substantially based on whether the borrower is a woman or a man and that the marginal impacts of borrowing are often greater for women than men. Such information is vital to building the case for considering gender in rural development programs.

Recent attempts to change gender M&E

A number of recent efforts increase the prospects that gender will be incorporated more explicitly in M&E. The FAO and other United Nations agencies have undertaken to improve the availability of gender-disaggregated data (FAO 2003). Through these data, a much clearer picture should emerge of the relationships between gender inequality and agriculture, rural development, and food security.

At the project and program levels, numerous training materials, toolkits, and guidelines can help in implementing gender-sensitive M&E. Most key donors have prepared guidelines for gender mainstreaming. The OECD’s guidelines “support partner efforts to formulate clear, measurable goals and expected results relating to gender equity and women’s empowerment (focusing on development impacts, not just the completion of activities)” (OECD 1999: 24). The guidelines indicate that it is vital to “support partner capacity to monitor and evaluate results achievement in projects, programs, and institutions and to understand the reasons for success or failure.” SIDA’s evaluation guidelines (SIDA 2004) contain a good section on gender in evaluations, covering preparation, fieldwork, reporting, and dissemination and use. The World Bank’s short toolkit, Gender Issues in Monitoring and Evaluation of Rural Development Projects (World Bank 2005), presents excellent, simple—and unfortunately underused—guidelines. The most recent report on annual progress toward implementing the World Bank’s gender-mainstreaming strategy (World Bank 2006a) urges the Bank to “improve the monitoring and impact evaluation of gender integration into Bank policy and project lending,” by investing in gathering statistics disaggregated by gender, developing indicators to measure results and impacts with respect to gender, and ensuring that gender is included “as an independent variable in scientific evaluations of the development impact of Bank operations.”

Incentives: ensuring that it happens in practice

Ideally, sufficient training in the purpose and objectives of gender-sensitive monitoring would ensure that the time, funds, and human resources are committed to performing this task and that the results are used. Usually all stakeholders agree in planning meetings and program documents that gender is important and that the gender impacts of a given project should be monitored carefully. Experience has revealed, however, that both a carrot and stick may be needed for gender-sensitive M&E to occur in practice.

External evaluators or donor agency staff can follow up on the issue during monitoring visits: for example, perhaps even requiring compliance with a plan for monitoring gender (box 16.3). The performance evaluations of technical advisers, project staff, or departmental staff might usefully include an assessment of compliance with the gender-monitoring plan. Providing publicity or presenting an award might also offer some incentive to individuals, projects, programs, or government ministries that take very positive action to promote successful gender monitoring. Gender could also be included in the milestones or triggers for annual budget or loan tranche releases (for instance, “Government has recruited new extension staff to reach a minimum of 30 percent women agricultural extension workers in at least 80 percent of districts by March 2008”).

MODULE 16: GENDER ISSUES IN MONITORING AND EVALUATION
QUESTIONS TO CONSIDER IN DESIGNING A GENDER-SENSITIVE M&E COMPONENT

Several questions emerge in designing a gender-sensitive M&E component for a project or program. Which levels of participants—spanning the range from donors and recipient governments to management and field implementation—are involved? Which instruments are therefore involved? Should gender be mainstreamed across the institution and all parts of the program, or should there be a specific gender component? How much participatory involvement is appropriate, and what must be remembered when scaling up programs to the national level or moving to newer aid modalities? Is the focus on short-term outcomes or longer-term impacts? How will findings and experiences be shared?

Levels of participants that need to consider gender in project design and M&E

To make it more likely that gender is considered in project design, monitoring, and evaluation, which participants need to consider which issues or actions?

- At the management level of the donor agency, implementing ministry, program, or project, participants should be involved in setting the indicators at the objective level, providing access to statistical data, and dedicating the staff, budget, and tools to ensure that gender-sensitive monitoring can be done.

- At various levels within the implementing organization—specifically, among the staff responsible for the horizontal and vertical coordination of operations and gender-specific and M&E components—participants should be involved in coordinating the work and setting indicators for different components, ensuring that gender is considered. The terms of reference for all staff working on different activities need to assign responsibility for achieving gender objectives, strategies, and outcomes.

- At the field level, participants need to ensure that access to budget, materials, and equipment is considered, as well as timing. For example, the opinions of women and men may not be considered fully during monitoring if meetings to collect their opinions are scheduled when most women are working in the fields, when women are preparing the evening meal for their families, or when most men are out at sea fishing. Extra funds may be required to ensure that monitoring activities can take place at appropriate locations and times.
Mainstreaming versus establishing separate gender components

Gender can be considered as a specific result area or component and monitored as such. This traditional method of treating gender has been used in many projects and is still used in some poverty reduction strategy programs (PRSPs) and other programmatic instruments. Often, however, this approach meant that gender was ignored by many project or program staff and stakeholders, as it was considered “taken care of.” As an assessment of development cooperation funded by Finland reports, “Women are sometimes still seen as a separate sector so systematic work to eliminate gender inequalities is not undertaken within other sectors . . . In projects ‘gender mainstreaming’ still usually means small and isolated components dealing with women” (MFA Finland 2003: 11).

Gender mainstreaming across all result areas and activities is now the preferred means of ensuring that gender is considered. “Gender mainstreaming” can be defined as “a commitment to ensure that women’s as well as men’s concerns and experiences are integral to the design, implementation, monitoring, and evaluation of all legislation, policies, and programs so that women and men benefit equally and inequality is not perpetuated” (Derbyshire 2002: 9). The drawbacks of this approach are that the impact may be lost, outcomes are much harder to measure, and financial resource allocation by gender becomes increasingly difficult to track (box 16.4). Superficial mainstreaming—in which gender-differentiated data are collected but not analyzed for program improvements—is also unfortunately too common.

It is important to gain baseline information to ensure that project or program activities do not increase problems in target communities, such as gender-based violence. Gender-mainstreaming activities tend to change gender roles and relations. Unless change proceeds carefully and with adequate awareness raising, domestic violence may arise or worsen as men come to perceive that women’s increased empowerment threatens their position as men and heads of the household and community.

How successful has mainstreaming been, and how can we do things differently? Assessments that look at women’s participation or benefits derived by women in isolation from the overall project context may be inadequate and misleading. Comparisons between women and men in the target group should be made across every project activity and component,

Box 16.4 Mainstreaming Gender and the Implications for Monitoring and Evaluation

The Development Assistance Committee of the Organisation for Economic Co-operation and Development considers that gender should be integral to all development assistance analyses that are undertaken. Steps to carry out gender mainstreaming include the following:

- Ensure that guides and procedural manuals incorporate gender-equity considerations into the methods to be followed by staff, with priority given to promoting gender analysis at the initial stages of the planning process.
- Ensure that the gender-equity objective is reflected in the development of procedures for results-based management, including the specification of results sought, indicators for monitoring achievements, and evaluation criteria.
- Ensure that gender equity and women’s empowerment measures and indicators are part of the mainstream reporting structure and evaluation processes rather than a separate system.
- Develop and maintain statistical systems and project monitoring systems that provide gender-disaggregated data.
- Ensure that gender equity is addressed in all training and staff development initiatives.

Gender mainstreaming should be considered at all levels:

- At the project level, by designing appropriate gender-sensitive indicators for monitoring and by considering gender at all stages of the project cycle, including reporting.
- At the program and policy levels, by carrying out gender evaluations and using the results to guide further activities, through checklists and scorecards.
- In multilateral and bilateral development organizations, nongovernmental organizations, and government organizations, by carrying out gender audits and self-assessments of their own organizations.

and the conclusions about benefits or outcomes should be supported by data and analysis. A risk exists in external evaluations that gender is considered only as a separate chapter, unless the terms of reference explicitly state otherwise. It is also important that mainstreaming be understood to have the goal of increasing gender equity, not simply increasing women’s involvement. Increasing women’s participation in committees or in monitoring teams is not mainstreaming if women are not actively involved in improved gender outcomes and impacts (the extra burden on rural women’s limited free time should always be considered). At every step, questions must be asked as to who will benefit from proposed activities. If “policy evaporation” occurs—that is, good policy is not followed through in practice—then gender mainstreaming may not have a real impact on gender equity. Moreover, the real impact may not be seen because M&E procedures fail to document what is occurring on the ground.

Box 16.5 presents two ways of treating gender at the national level in PRSPs. One is from Mozambique (where it is compartmentalized) and the other from Vietnam (where it is mainstreamed).

The U.K. Department for International Development (DFID) has chosen to pursue a twin track in which it mainstreams gender by integrating women’s and men’s concerns in all policies and projects and supports specific activities aimed at empowering women. It may be useful to monitor a targeted output specifically concerned with activities for women, alongside overall mainstreaming (considering outputs for men and women in every activity and result area), in the hope that gender outcomes will improve. It is imperative, however, not to isolate women’s activities within one output with a very small claim on resources and no influence on the rest of the policy or project.

**Using gender analysis for monitoring**

Gender analysis considers women’s roles in production, reproduction, and the management of community and other activities. Changes in one aspect of women’s lives may produce beneficial or detrimental effects in others. Gender analysis helps to (1) identify gender-based differences in access to resources to predict how different members of households, groups, and societies will participate in and be affected by planned development interventions; (2) permit planners to achieve the goals of effectiveness, efficiency, equity, and empowerment through designing

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**Box 16.5  Compartmentalization versus Mainstreaming of Gender in Poverty Reduction Strategy Programs**

Mozambique’s second Action Plan for the Reduction of Absolute Poverty—known by its Portuguese acronym, PARPA—treats gender as a separate component. Unfortunately this compartmentalization seems to have led those working on the strategy to believe that they did not need to consider gender outside the gender chapter. Gender is not considered in analyzing the causes of poverty in Mozambique, nor is women’s role in economic growth mentioned. The indicators for measuring progress toward development objectives make almost no mention of gender. The causes of gender inequality are not discussed, and few policy interventions are discussed for addressing inequality. National data on school attendance and early childhood growth always include gender, but any differences between boys and girls have vanished in the hands of the government authorities and committees producing the strategy. Gender is considered in the chapter on HIV and AIDS with regard to incidence and causes of infection, but when it comes to the targets and actions to be taken, no further mention is made of women as a key target group.

By contrast, Vietnam’s Comprehensive Poverty Reduction and Growth Strategy 2002 includes many aspects of gender in its analysis of the causes of poverty and mainstreams gender considerations throughout the document. A general instruction is given that monitoring should employ indicators “developed in detail by regions, provinces, rural/urban areas, and genders.” Even so, crucial omissions are present. The chapter on targets makes almost no mention of gender—only in the paragraphs specifically on gender equity—and the general economic and social targets are not disaggregated by gender. The indicators provided for monitoring the development objectives do include some gender disaggregation, however, and efforts are being made to improve them.

*Source: Author’s assessment.*
policy reform and supportive program strategies; and (3) develop training packages to sensitize development staff on gender issues and training strategies for beneficiaries, such as the World Bank’s Participation Sourcebook (World Bank 1996).

Comprehensive gender studies are applied mostly in developing policy or planning programs and projects. Aspects of gender analysis may be applied, however, for intermittent monitoring of gender implications of project activities or outcomes. Simple techniques are useful for this purpose, such as direct observation, focus groups, and time-use studies (for example, women’s typical daily routine in terms of housework, income generation, and personal time). Performed consistently as part of project M&E, gender analysis helps build a picture of women’s growth as individuals and social beings (for instance, it can assess changes in their standing in the household and in the community). Five major categories of information are required for a comprehensive gender analysis: (1) needs assessment; (2) activity profile; (3) resources, access, and control profile; (4) benefits and incentives analysis; and (5) institutional constraints and opportunities (World Bank 1996).

In monitoring and evaluating any benefits arising from a project or program, the gender considerations include developing indicators that define and measure progress in achieving benefits for men and women, ensuring that gender-disaggregated data are collected to monitor impact with respect to gender, and considering ways of involving women in M&E (ADB n.d.).

Gender-disaggregated data and parameters should be included in M&E systems for all projects and presented in all reports. Gender analysis is vital throughout all stages of the program cycle, from identification and design to implementation, monitoring, and evaluation.

Impact assessments

Most monitoring focuses on short-term occurrences, whereas the great challenge is to measure long-term change—the impacts that extend beyond increases in women’s participation or incomes during the life of a project or program and that indicate real changes in the lives of poor men and women over the following five or more years. Apart from the design and attribution difficulties, the fact remains that if a project or program has already finished, no one may remain to perform the evaluation, and financing for this activity may not be found. This difficulty is discussed further in Innovative Activity Profile 2 (available in the online version of this Sourcebook).

Improved information sharing

Most projects and programs collect much information regularly from staff and beneficiaries, but it is not always shared effectively. Much of it is fed into the management information system, which produces consolidated data and is used to report to government and donors. However, no point exists in collecting such information unless it is used to improve the program to benefit the people from whom it was collected. Different ways may be employed to interpret and use results to make decisions, modify or improve programming, and advocate to different audiences. Examples of changes in gender equity in a practical sense should be collected regularly through monitoring and shared with a wide range of stakeholders. Improved advocacy can have a very positive feedback effect on the project. For example, an agricultural project in South Africa focused on developing producer groups (particularly women-led groups). As part of its qualitative evaluation, the project collected stories and lessons emerging from this process. These were eventually published by a local agricultural magazine that was distributed beyond the original beneficiary groups and reached other departments of agriculture and farmers.

PARTICIPATORY TOOLS AND APPROACHES

The World Bank places considerable emphasis on participatory M&E, which is an important factor in promoting social sustainability. The Bank’s Social Analysis Sourcebook (World Bank 2003a: 49) cites participatory M&E as a “means to systematically evaluate progress and impact early in the project cycle by bringing the perspectives and insights of all stakeholders, beneficiaries as well as project implementers. All stakeholders identify issues, conduct research, analyze findings, make recommendations, and take responsibility for necessary action.” The focus is on the active engagement of primary stakeholders and their shared control of the content, process, and results of M&E. This kind of participation is particularly effective because stakeholders, if they are involved in identifying problems and solutions, develop ownership of the project and tend to be amenable if corrective actions eventually prove necessary. In other words, participation can be both a means and an end. Because they live with the results of a project, participants also have a greater
incentive to make changes in project activities and base future interventions on the lessons they have learned. Transparency is enhanced because the intended beneficiaries are involved in making decisions from the start and understand the funding issues. Participatory M&E may also highlight unexpected or unplanned changes, which may not be noticed with traditional indicators and M&E systems. In a project in Vietnam, the gender-disaggregated results of interviews with village women through Most Significant Change monitoring allowed problems with the location of a new road to be raised and dealt with by management (World Bank 2007).

The cost implications (time, money, and other resources; box 16.6) and other considerations of participatory monitoring must be taken into account. For example, it must not be assumed that all women will automatically benefit from efforts to involve some women in project design, implementation, and M&E. Men’s and women’s groups do not always have the same priorities and understanding of impacts, nor are the opinions of all women the same. In addition, if women are expected to give up their time to participate in monitoring an intervention, a clear means should be present by which their opinions can be fed back into improving future activities. Consultation and true participation in decision making are different and should not be confused.

Participatory M&E can also be a useful tool to improve gender equity, if women are able to take an active role, meet in groups, and build solidarity and confidence (a good example is quoted from Pakistan’s Community Infrastructure Project, World Bank 2003b). In many communities, only women can visit other families. Men may not be permitted to speak directly with women who are not family members, so men may not be able to gather essential information for M&E. What may be more difficult is for communities to meet in mixed-sex groups to monitor outcomes and openly discuss how to improve activities. Simple tools may be used to facilitate discussion—for instance, using different-colored voting cards for men and women or for different age or ethnic groups, and then comparing different opinions on topics—or holding separate meetings for different sexes, to prevent men from dominating.

**SCALING UP INVESTMENTS**

Scaling up of investments usually implies reaching a larger number of beneficiaries via increases in size, scope, and geographic spread of an activity. This has implications for the methods of financing, administering, and monitoring.

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**Box 16.6 The Cost Implications of Participatory Monitoring and Evaluation: Three Examples**

How much participation is enough, and what are the costs of participation? Three projects funded by the World Bank offer insight into these questions. In the Andhra Pradesh Rural Poverty Reduction Project, the participation of more than 600,000 women’s self-help groups, as well as a local non-governmental organization, improved qualitative process monitoring and revealed unexpected outcomes, which made it possible to develop new indicators. Participatory monitoring also significantly reduced project costs: When women’s groups identified poor credit recovery rates, they halted disbursement until the rates improved. In the North West Frontier Province of Pakistan Community Infrastructure Project, participatory monitoring of subprojects reduced the number of dropouts among community organizations, produced a cost savings of 40 percent, and increased the quality of work (compared to work done by government-hired contractors). In Mongolia, on the other hand, the full benefits of participatory monitoring in the Sustainable Livelihoods Project were inhibited by the sheer distances involved and the difficulty of holding community meetings. The cost of ensuring full participation—in transport and time—would have been enormous, so the level of participation was modified.

Sources: World Bank 2007 (for Andhra Pradesh), World Bank 2003c for Pakistan, and author for Mongolia (White 2007).

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**Local to national, project to program**

When programs are scaled up in size, either sectorally or geographically, a need exists to scale up the monitoring. The focus on quantitative indicators tends to increase with scaling up, because qualitative measurements such as interviews and focus groups are more difficult to carry out, record, and analyze on a large scale (box 16.7). One example of this problem is the selection of indicators for monitoring global progress in achieving the United Nations Millennium Development Goals. Data on each indicator needed to be available from all countries and may not be too onerous to collect and compare.
For large-scale programs, the gender disaggregation of quantitative data should be a basic requirement, even if the softer M&E tools need to be used less often. For instance, interviews and group work could take place in a few sample areas to supplement quantitative data from national monitoring. It is increasingly important for large-scale projects or programs to tie in with national census and living standards surveys rather than duplicate them.

Adapting to reduced international technical assistance inputs

As donors move toward funding larger-scale programs that rely more heavily on national systems and staff and less on specifically recruited international and national staff, local staff will need to build the capacity to incorporate gender considerations into their work. Possibilities for increasing this capacity include the following (OECD 1999):

- Use donor-level gender advisers to regularly support and mentor local gender focal points.
- Give priority to initiatives that focus on partners’ capacity to analyze policies, programs, and institutional cultures and develop change strategies that contribute to gender equity.
- Help partners examine the gender balance within their organizations and identify strategies to increase women’s representation at policy- and decision-making levels.
- Increase the availability of gender-disaggregated data by supporting modifications in national and sectoral data collection systems.
- Support research on gender equity by sectoral institutions, research organizations, and advocacy groups to increase the national resources of partners in this area.

Monitoring gender in the new aid modalities

To date, little consideration has been given to gender in monitoring PRSPs, sectorwide approaches (SWAPs), and budget support. This issue is discussed further in Thematic Note 2. Although development cooperation is moving away from projects and toward new aid modalities, the following actions are still vital (OECD 1999):

- Strengthen links between the project and policy levels. Improved communication of lessons from the field can act as a reality check at the national level and ensure greater coherence among gender-equity policy objectives, project-supported activities, and the resulting impacts.
- Support partners’ efforts to improve project-level monitoring and impact assessment and gain a greater understanding of how projects can contribute to gender-equity objectives, how obstacles can be overcome, and how project design can be improved.
- Analyze the comparative strengths and weaknesses of different interventions used in specific sectors to increase knowledge about strategies that have positive results and are cost effective.

Sample indicators for a range of agriculture and rural development investments

Although it is not possible to devise sample indicators to match every situation and intervention, sample indicators for output, outcome, and impact, as well as tools and proposed sources of verification, are provided for a range of topics in "Social and Environmental Sustainability of Agriculture and Rural Development Investments: A Monitoring and Evaluation Toolkit" (Punkari and others 2007).
CONCLUSION

Several issues emerge from this overview. Despite the fact that development interventions will be improved if we track and measure their implications with respect to gender, it is clear that M&E of gender issues has been done poorly recently, in projects as well as in the newer aid modalities. The following Thematic Notes focus on how to develop a sound M&E system and discuss other tools for supporting project or program staff, such as gender policies, terms of reference, and training (Thematic Note 1); the experience and tools related to monitoring gender in the newer aid modalities, such as PRSPs, SWAPs, and budget support (Thematic Note 2); and issues related to setting high-quality indicators and the collection and use of data (Thematic Note 3). Two Innovative Activity Profiles are also included, describing methods and practical examples of involving community members in monitoring (Innovative Activity Profile 1) and conducting impact assessments (Innovative Activity Profile 2), the latter in the online version of this Sourcebook (www.worldbank.org).
Design of Sound Gendered Monitoring and Evaluation Systems

Gender-sensitive M&E helps project staff, other stakeholders, and beneficiaries themselves to understand how project activities are really changing the lives of men and women. This kind of M&E enables continuous feedback on the status of project implementation, identifying specific problems as they arise. If additional disaggregation is done, monitoring can also follow the impact on young and old, ethnic minorities, people with disabilities, remote residents, and other disadvantaged groups. If the full range of stakeholders has this important information, they can use it to alter the project as needed to ensure maximum benefits and improve performance. The lessons learned by the end of the project can be used to improve project design, change legislation as needed, or change local systems.

Obviously, a well-designed M&E system is needed to carry out gender-sensitive monitoring, along with other supportive tools for staff of the project or program, such as gender policies, term of reference, and training. This Thematic Note discusses specific measures that should be used and offers practical examples of good and bad design.

BASIC STRUCTURES FOR MONITORING GENDER

Women are major players in agriculture and rural development. They are agricultural wage laborers as well as unpaid workers on family farms. Yet women, who form the majority of rural poor, are usually not given equal consideration when agricultural programs are planned, implemented, or monitored. If steps are taken to involve all groups, including women, in such programs, improvement will be seen both in project and program outcomes and in society as a whole. The consideration of gender and involvement of women in M&E can empower women. Every project should meet the following basic requirements:

- Ensure that guidelines and structures are present to support good gendered monitoring at national, local, and project levels.
- Ensure that the goals, purposes, or objectives of the program or project explicitly refer to gender or reflect women’s needs and priorities as well as men’s. Managers need to formulate clear, measurable objectives and indicators and link them with available annual information sources. M&E must be an integral part of project design, not added as an afterthought.
- Establish M&E mechanisms that will record and track gender differences, and collect baseline data.
- Measure benefits and adverse effects on men and women separately whenever possible, and check whether the needs and interests of women and men are still considered during implementation.
- Insist that project staff make specific and adequately detailed references to gender in supervision forms and project completion reports. Report any gender differences even when no mention was made of gender in project objectives.
- Ensure that staff members obtain the training and tools to understand gender and the reasons for monitoring.

This list applies both to the logical framework and the results framework. The results framework has the following structure: (1) a project development objective and project component statements, (2) indicators for the outcome of the project development objective and for intermediate component outcomes, and (3) an explicit statement on how to use the outcome information. The results framework focuses chiefly on managing the outcomes of project interventions and does not necessarily link into higher-level sectoral goals. However, the project document should describe how the project contributes to these higher-level objectives, including gender objectives, as well as outline project inputs, activities, outputs, and critical assumptions.
The application of a results-based framework may unduly emphasize quantitative indicators for project outcomes and outputs, thus limiting the representation of sustainability concerns in the project M&E framework. This limited representation argues for parallel use of the logical framework in project design to complement the results-based framework, so that the intended links between project outputs and outcomes (the project development objective) and project impacts (the development goal) can be well articulated (Punkari and others 2007).

In the logical framework, the overall objective should link gender outcomes at the project level to provincial or national priorities for a given sector to ensure that the project is not an isolated activity but part of the overall development process for the sector (box 16.8). Indicators at this level will measure change in the broad development goal to which the project contributes.

Qualitative as well as quantitative indicators and data are needed (these are discussed in more detail in Thematic Note 3). The inclusion of gender-sensitive indicators is not enough, however. It is important that there is a means to use the information gathered and to make changes if necessary to ensure that the outcomes will be equitable. Information from lower-level indicators on inputs and outputs (such as the number of women trained) is useful but insufficient. It must be possible to analyze at the outcome level, for example, whether the training has led women to be empowered and use the training for greater agricultural production. Critical reviews of progress and readjustment should be undertaken, based on information on local constraints—usually the annual work planning stage or midterm review are good moments.

**PRINCIPLES AND GUIDELINES FOR INVESTING IN GENDER-SENSITIVE M&E**

Different activities are required at national (or international), local government, and project levels to implement gender-sensitive M&E.

**National guidelines**

Embassies, donor organization representatives, and national representatives should ensure that gender is considered at all stages of the planning, implementation, and M&E. National goals regarding the status and participation of women (for example, national gender strategies or specific

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**Box 16.8 Linking Gender Outcomes with the Overall Objective**

The specific objective or purpose for a project could be:

To increase the efficiency and impact of existing livelihood, infrastructure, and administrative systems on poverty reduction, economic growth, and equity in project districts.

The corresponding indicators could be the following:

- Percentage of the population below the poverty line for income
- Number of district-commune roads (percentage of communes covered)
- Number of commune-village roads (percentage of villages covered)
- Percentage of households with secure land-use certificates in both husband’s and wife’s names
- Number of villages having access to reliable market information on relevant agricultural products
- Percentage of women, men, disabled, and minority groups represented in decision-making bodies
- Percentage of women, men, disabled, and minority groups represented in management bodies
- Seventy-five percent of surveyed community members rating their access to livelihood development services as having improved during the life of the project.

But the overall objective could be:

**Enhanced, equitable, pro-poor growth in X Province**

The corresponding indicators could be the following:

- Implementation of the project resulting in an improvement in living conditions for at least 75 percent of rural households
- The number of acutely poor households in project areas reduced by at least 25 percent by project end
- Percentage of women staff in management roles in provincial agricultural department increased
- Participatory approaches used in socioeconomic development planning by all departments.

Source: Author.
goals such as the percentage of women in management committees) must be integrated into project and program planning. Unfortunately, the experience to date is not good. For instance, evaluations of DFID’s Country Strategy Papers note that they tend to see the whole community as poor and are less likely to differentiate specific subgroups that should be included in program activities. General statements that gender will be mainstreamed throughout the country program are insufficient unless specific guidance is given. In addition, international conventions and agreements must be observed, such as the United Nations Convention on the Elimination of All Forms of Discrimination against Women. These national representatives should ensure that quantitative and qualitative indicators to promote gender equity are included in project and program documents (logical or results framework), and gender training is included in project or program work plans. Appointing high-level professional women to gender positions in the ministry of agriculture and ensuring that they have the training and resources to support gender promotion nationally are vital actions. Also, including ministry-level gender focal points in field visits to give them a good understanding of grassroots issues should be done. Examples of program- and policy-related questions that could be asked are given in box 16.9.

**Local guidelines**

Local authorities may need training; representatives of local government and civil society should be included in capacity-building efforts on gender and M&E. Their inclusion serves several purposes: it ensures that the work of the project or program is well understood, it provides a broader base of understanding about gender issues and monitoring, and it leads to a level of sustainability, by leaving behind a trained cohort to continue the work.

In addition, ways of accessing information, the aims of gender mainstreaming, and the benefits for agricultural

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**Box 16.9 Examples of Program- and Policy-Related Questions**

- Do national legislation and policies support gender equity? For instance, in 2003 Vietnam passed a new Land Law, which requires the names of husband and wife to be included on all Land Tenure Certificates. This legislation was a big advance, but strong follow-up is needed to ensure that it is implemented at the local level.
- Are women’s voices heard in planning and monitoring? Do representatives from women’s unions, nongovernmental organizations, or other groups advocating on behalf of women participate in national committees? What is the gender of the decision makers as well as staff of the finance and agriculture ministries at the national level?
- Are there specific efforts to design and monitor gender-sensitive indicators in national agriculture, transport, and water programs?
- Has gender-disaggregated baseline information been collected prior to commencing program activities, in monitoring national progress toward the Millennium Development Goals, or for undertaking other tasks? Are gender-disaggregated data collected during monitoring. If so, how is this information analyzed, reported, and used to adjust plans?
- Do agricultural extension services reach women and men farmers equally, with information and services given at appropriate times and in culturally appropriate forms? For instance, theoretical training provided in the dominant national language at central locations is more likely to reach men than to reach women who are members of ethnic minorities, who might be the persons responsible for putting the training into practice.
- Are the different roles of women and men farmers considered when new seed, crops, or technologies are researched and developed? In central Vietnam, for example, a seemingly promising larger and stronger rice variety was developed with higher seedling survival and production rates, but it was not successful in farmers’ fields. Women are mainly responsible for transplanting rice seedlings, and their larger size meant a heavier load for them. Purely quantitative monitoring would not have discovered why the new variety did not produce the expected higher yields. Qualitative techniques were vital in this case.
- Is agricultural credit equally available to women and men farmers? Usually the answer to this question is tied to the question of collateral: Do both women and men farmers have access to land?

*Source: Author.*
livelihoods all should be promoted in local media. The appointment of women to provincial and district departments should be encouraged.

**Project guidelines**

Ensure that gender perspectives are incorporated into the following documents and actions:

- **Terms of reference for all staff**, particularly M&E officers
- **Progress reports**: For all components of the project or program, report on progress by gender
- **Staff recruitment**: Encourage the recruitment of a gender-balanced staff, and if one group is particularly disadvantaged, consider recruiting a less-qualified person, but provide intensive training and support
- The subcontracting of local organizations
- Activity monitoring
- Briefings of team members
- Training
- Annual plans
- Project redesign or review
- Project steering and coordinating committee meetings
- Project completion report and ex post evaluation report
- Lessons-learned database, disaggregated by gender
- Project and program steering committees or other coordinating bodies that are monitoring the project, including representatives of women’s organizations and gender-equity authorities (ideally as full members).

At the project level, the questions are more relevant to household equality issues:

- Who participates in meetings, planning, and implementation of activities at the community level? A simple gender disaggregation of the data on meeting participants will provide some information but will not give the full picture. Qualitative monitoring is needed to establish how actively different groups are participating.
- What is the division of labor in the household and community?
- Are there differences between men and women in the amounts of time spent on agricultural tasks, and who makes decisions about the time spent?
- Who makes decisions on planting, marketing, and consuming crops and using water for agricultural or domestic purposes?
- What are the patterns of food allocation (sharing, quantity, quality, and so forth) among family members?

**Box 16.10 Kyrgyz Republic: Gender Perspectives Reflected in an Agricultural Development Project**

At the design stage of an agricultural area development project in the Kyrgyz Republic, rural women were identified as a highly disadvantaged group. Particular attention was given to mainstreaming gender issues, and efforts were made to increase the project’s inclusiveness. The monitoring and evaluation of benefits examined the project’s effects with respect to gender, including women’s ownership of land, their access to and membership in producer organizations, their participation in training and the types of training they were given, changes in women’s incomes compared with men’s, and the relative social position of women-headed households.


Box 16.10 gives an example of how some of these perspectives might be incorporated into the design and monitoring of an agricultural development project.

**Monitoring formats**

When monitoring results, it can be useful to set out the expected results in a *who, what, when, where,* and *how* sense, as in table 16.1 (modified from UNDP 2002). A monitoring planning worksheet can add another level of detail and enable the entire system to be visualized easily (table 16.2).

**GOOD PRACTICE: HOW TO INTEGRATE GENDER INTO MONITORING AND EVALUATION**

Working through the following checklist is valuable when integrating gendered M&E, both in project planning stages and during implementation.

1. **Identification and preparation:**
   - Ensure that the benchmark survey or baseline study is gender sensitive.
   - Conduct an initial stocktaking: Who are the stakeholders? What are their activities? What is their capacity? What are their roles and needs?
   - Undertake an initial gender study or analysis to identify the potential negative impacts of project intervention on women as well as men.
Table 16.1 Monitoring Formats

<table>
<thead>
<tr>
<th>Type of result</th>
<th>What is measured</th>
<th>Indicators</th>
<th>Who is measuring</th>
<th>How is the information used</th>
</tr>
</thead>
<tbody>
<tr>
<td>Impact</td>
<td>Effectiveness or results in terms of the effect of a combination of outcome activities that improve development. Conditions at a national level, disaggregated by gender.</td>
<td>Use of outcomes and sustained positive development change, such as the change in economic status of women in a district over a five-year period.</td>
<td>Senior donor agency management or government authorities. Usually information comes from an internal impact evaluation, midterm review, final or ex post evaluation, as well as joint reviews of donor and government staff.</td>
<td>Blocks to positive change can be identified—for instance, gender-sensitive legislation may be needed.</td>
</tr>
<tr>
<td>Outcome</td>
<td>Effectiveness, or results in terms of access, usage, and stakeholder satisfaction from goods and services generated by projects, programs, partners, and soft assistance, disaggregated by gender.</td>
<td>Use of outputs and sustained production of benefits—for example, the change in attitudes or understanding in a local area regarding women’s access to land over a period, or the change in number of women beneficiaries accessing agricultural extension services.</td>
<td>Project and program management and staff and local authorities; information from quarterly and annual reports, discussions at the steering committee level, and visits by donors.</td>
<td>Outcomes are fed back into project or program design. Unexpected negative outcomes—such as an increase in domestic violence arising from changes in gender relationships in the household once the woman has more income—may indicate a need for training, awareness raising, or other adjustments.</td>
</tr>
<tr>
<td>Output</td>
<td>Effort or goods and services generated by projects and programs, disaggregated by gender.</td>
<td>Implementation of activities—for example, how many (what percentage) of beneficiaries, participants, or extension staff are women and their satisfaction levels with the project.</td>
<td>Project management and staff by means of day-to-day monitoring and use of management information system to verify progress, as well as field visits and reports and information received from project management.</td>
<td>If there is an imbalance in the way that the means are being used, then the project or program activities can be redesigned to achieve more gender balance.</td>
</tr>
</tbody>
</table>

Source: Author, adapted from UNDP 2002.

- Identify gender-related goals and priorities based on available information and consultation with stakeholders. Conduct a gender-sensitive social analysis or assessment.
- Assess the institutional capacity for integrating gender into development activities.

Stage 2—Design and appraisal:

- Ensure that gender is integrated into goals and objectives, and set clear targets.
- Plan for developing capacity to address gender issues and to monitor and evaluate progress and outcomes.
- Set up an M&E system. Adopt and “engender” the logical framework or the results framework as included in the project appraisal document, design gender-sensitive indicators, and develop or select the “best” data collection methods. Decide how to organize reporting and feedback processes. Clearly identify who will collect and analyze information, who will receive it, and how it will be used to guide implementation.
Table 16.2 Sample Monitoring Planning Worksheet

<table>
<thead>
<tr>
<th>Project objective</th>
<th>Indicators</th>
<th>Information sources</th>
<th>Baseline data needed</th>
<th>Who is involved</th>
<th>Tools and methods</th>
<th>Data collection</th>
<th>Data analysis and use</th>
<th>How often needed</th>
<th>How often used</th>
<th>Who is involved</th>
<th>How information is to be used</th>
<th>Who gets information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost-effective, gravity-fed upland irrigation projects functioning</td>
<td>Women make up at least one-third of membership of irrigation user management committees. Women and ethnic minorities participate actively in decision making on water use and production planning.</td>
<td>Minutes; accounts of management committees</td>
<td>None if the committees are new</td>
<td>Project engineers, M&amp;E officer</td>
<td>Observation of user group meetings; minutes of meetings</td>
<td>Four times each year</td>
<td>Four times each year, and especially annual report</td>
<td>M&amp;E officer and project management unit</td>
<td>Fed into annual planning; disseminated in bulletins to beneficiaries</td>
<td>Project management; shared with all user groups</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Source: Author.
Stage 3—Implementation:

- Develop capacity to integrate, monitor, and evaluate gender-related issues.
- Collect gender-sensitive data based on the selected indicators.
- Monitor progress against outcome targets set for the period under evaluation, and feed results back into the system to allow for midterm corrections.
- Assess progress and make corrections if needed to obtain expected gender-related outcomes.

Stage 4—Completion:

- Assess the outcomes and impact of gender integration in the overall context of the project.
- Assess outcomes and impact of project interventions on men and women.
- Include gender-differentiated results in reporting lessons learned from implementation.

INSTITUTIONAL STRUCTURES TO SUPPORT MAINSTREAMING GENDER VIA THE MONITORING SYSTEM

Ideally a gender specialist in the donor agency, Ministry, or project team can provide a range of supportive actions, but in lieu of this the following range of steps can be taken to support gender mainstreaming and improved M&E in projects and programs.

Situations when no gender specialist is on the team

Many programs, projects, or government departments have no gender expert. Although this situation might not be ideal, it does not mean that gender mainstreaming and gender-sensitive monitoring cannot happen. Ensuring that guidelines and toolkits are available (those from donors and national departments, and those specially designed for the program or project) and that skills development is a continuing effort is more important. Newly hired and existing staff need training in gender concepts and their application, and gender analysis training must be a regular feature of the staff development program. In addition, the steering committee and management team must take gender issues seriously and ensure both vertical and horizontal integration of a gender approach, including the setting of indicators and regular analysis of monitoring data and the project’s impacts on men and women participants. Ideally short-term inputs from a gender expert could be used to support a team in this situation.

Appointment of a gender focal point among staff can ensure that a trained person is available to answer questions, advise other staff, and prevent attention to gender from being lost in everyday work. This person does not need to be a gender expert but should have a good understanding of gender issues and monitoring. A 2007 survey found that 58 percent of projects supported by IFAD had a gender focal point. Of these, 40 percent worked exclusively on gender issues and 60 percent worked on gender in addition to other duties (IFAD 2007).

Job descriptions, responsibilities, and terms of reference

Gender mainstreaming should be an explicit requirement in all job descriptions, job responsibilities, and terms of reference for studies, consulting work, and training. Ideally, projects should aim for a gender balance among technical advisers and field staff, particularly those involved in M&E. A reasonable representation of women among project or program staff gives credibility when the project asks others to take gender into consideration. When employing staff, preference should be given to candidates who not only possess the necessary skills and experience but also have a good working knowledge of gender issues and an appropriate attitude.

Job descriptions of all project staff should include gender-related tasks such as the following:

- Participate in training to gain knowledge and skills, where necessary, to be able to mainstream gender.
- Actively support the inclusion of gender mainstreaming through adherence to the gender-mainstreaming guidelines in all project or program activities.

Specific job descriptions may also need modification to ensure that staff members consider gender in specific topics. For instance, the terms of reference of an agriculture program officer might include such tasks as the following:

- Develop and introduce a sustainable extension service in crop husbandry (including plant protection) and forestry that is farmer-centered, market-oriented, and financially feasible; works in close cooperation with other extension agencies; and meets the needs of both women and men.
The job description of the M&E officer should also include gender-specific descriptions such as working in close cooperation with staff to:

- Specify quantitative and qualitative indicators at the objective, purpose, result, and subresult levels that are gender inclusive.
- Carry out participatory M&E at the activity level and through qualitative evaluations on a regular basis, ensuring the active participation of women and men, boys and girls, and disadvantaged groups.
- Assist the project management team in carrying out a participatory rural appraisal, baseline surveys, and other fact-finding activities, including appropriate gender analyses.

Management contracts

If the project or program has management contracts with local partners, the requirement of gender mainstreaming should be made explicit. The project or program should support partners to access adequate technical assistance to help mainstream gender in programs and activities, as well as offer training for staff in partner organizations. The contracts should also require that gender considerations are included in monitoring and reporting.

Gender policies, guidelines, and action plans

To put gender-sensitive monitoring into practice in projects, gender policies and guidelines or action plans should be developed, including at least the following instructions to local and international staff:

- Mainstream the promotion of gender equity in all planning and budgeting of project activities and in progress reports. In the project planning exercises, ensure that the anticipated impacts on all groups are considered.
- Provide gender-specific objectives and indicators for the logical framework of the project or program document and annual work plans.
- Develop qualitative and quantitative indicators as measurements of gender-equity promotion at the activity level.
- Disaggregate data by gender in reports and in the information provided to all stakeholders.
- Ensure that project personnel receive gender training.
- Ensure that the project personnel are informed of, and understand, the partner country’s national plan for promoting gender equity.
- Ensure that study visits and training opportunities made using project funds include equal numbers of women and men as much as possible.
- Bring up issues connected with promoting the status of women in visits to the field and hold discussions with both women and men workers and intended project beneficiaries.
- Always act in accordance with local laws as well as the gender policies of the donor. In their personal behavior, staff should try to promote the rights of women and men and more equal relations between them.

GENDER CHECKLIST

A gender checklist supports the planning, implementing, and M&E of projects and activities undertaken within a project or program to ensure that gender is mainstreamed and that the outcome is equality of participation and benefits for men and women. Box 16.11 provides key questions that may be asked during the design, implementation, monitoring, or evaluation stage.

Setting times for analysis and encouraging feedback

Clearly a midterm review is a crucial externally imposed time to assess progress and alter program or project activities as necessary. Annual planning should also be used as an opportunity to review what occurred over the last year and consider any differential gender impacts. Many societies have no tradition of giving realistic feedback, either positive or negative. It is likely that many in the community, particularly women and other disadvantaged groups (the very poor or those of low caste), feel constrained and reluctant to complain about problems with project activities. Even if community members report dissatisfaction with an activity, no follow-up discussion of the problem or action may be taken. Both the community and the project or local government authorities need to understand that criticism can be positive, in the sense that it can lead to improvements in the future. Follow-up training and case studies (small-scale gender analyses) of gender impacts may be useful to refresh the minds of staff and potential beneficiaries about the importance of the issue.

Management information system design and use and reporting

The management information system (MIS) devised for the program or project should integrate information flows
on inputs, outputs, impacts, and outcomes using quantitative and qualitative data. The MIS should produce a range of reports according to need—financial reports, time-based reports, monitoring of results or components, reports by socioeconomic groups of beneficiaries, and others. In a rural development setting, the MIS ideally should incorporate a geographic information system that maps data on

project activities and outputs. An MIS can provide gender-disaggregated data on stakeholders involved in various aspects of a project and on the indicators selected to monitor change and impact. Both men and women stakeholders should be involved in identifying indicators to monitor change and impact, and both should be involved in providing feedback.

The following information sets should be managed by the MIS:

- **Monitoring of management and administration**: Includes data on staff and personnel (performance, time use, capability), vehicles (mileage, repairs), physical plant (buildings, land, utilities), supplies (stocks, costs, quality), and others.

- **Financial monitoring**: Includes all information about financial resources, such as budget, income, expenditures, and cash flow. In reports, this information may be used to compare income and expenditure over time, changes in sources of revenue, or changes within the organization’s expenditures (particularly with regard to gender).

- **Program and process monitoring**: Looks at the management approach, background information, inputs, activities, outputs, and progress toward objectives and impact.

SEAGA (FAO 2001) lists the key components of a monitoring, evaluation, and reporting system:

- A clearly defined purpose and focus
- Indicators for each activity, input, output, outcome, and impact
- Data concerning the indicators
- Analysis of data and presentation of the analysis in usable ways for different people
- Easy access to the information for use in individuals’ work.

A deficiency in many MIS designs is that they rely too much on quantitative data and find it difficult to incorporate information derived through qualitative and more participatory approaches (box 16.12). A key decision at the start is to determine what information is needed (compared to what might be interesting). Collecting and recording irrelevant data will complicate the system and waste time. Information should be recorded and entered into the system only if it is going to be used.

Developing and testing computer programs are always more difficult and time consuming than initially expected;
THEMATIC NOTE 1: DESIGN OF SOUND GENDERED MONITORING AND EVALUATION SYSTEMS

final expenditures of three times the estimated cost are not uncommon. Standard codes can be used in different packages or modules to link related physical activities in the various databases or records to financial budgets. A better approach at the project level may be to rely on a standard, off-the-shelf accounting system, which can be customized with project codes to identify cost centers, components, and activities and to use the same codes in any other packages (such as databases) used to record monitoring data. Keep the quarterly reporting as simple as possible and try to avoid reporting too much numerical data at the activity level. The numerical detail may not add much information that is meaningful to other users of the report and complicates reporting (many numbers need to be reconciled and actual data reported against targets). More detail on results versus expected outputs and outcomes can be included in the annual report.

Box 16.12 How Can Participation Be Measured and Reported Meaningfully?

Participation is one of the most important factors to ensure gender equity and thus one of the most important to monitor, yet participation can be difficult and time consuming to measure. Participation can range from attending meetings to initiating empowered activity. Different kinds of participation are desirable in different project activities. For each activity, a decision must be made as to the kind of participation that is desired—for instance, assessing not just the number of women attending meetings but whether they express opinions and ask for more information.

It is particularly difficult to assess program participation and benefits at the community level and to assess any effects on power relationships. Gender-disaggregated data are not the only requirement. Indicators must be identified so that meaningful participation by men and women and real benefits accruing to them can be determined and any resulting power imbalances in the community can be identified clearly. Accurate socioeconomic profiles, including gender analysis, of the target community should inform project activities and assess change. These analyses are not a one-off event but part of the monitoring process.

Each of the following questions can be posed to gain a clearer or richer understanding of true participation in meetings and training sessions:

To what extent did women actively participate in the meeting?

To what extent did women contribute to the meeting outcomes?

To lessen the subjective nature of the answers, development of criteria to form the basis of the answer is important. For example, criteria to judge “active participation” may include the number of questions asked, the number of comments given, the perseverance of opinion giving in the face of opposition, and attempts to sway others with argument. The answer choice for the questions listed above can be quantified, and change can be noted over time. Initially, for example, 15 percent of women attending meetings may have participated “somewhat” and the remainder “not at all,” whereas after a year of involvement in the program, 35 percent of women attending meetings may have participated “a lot,” 20 percent “somewhat,” and the remainder “not at all.”

Note that for the answers to these questions to have any meaning, clarifying how many women the answers refer to is important. Therefore, the questions above need to be followed by another:

To what percentage or fraction of women present at the meeting does this apply?

A range of program impacts are often difficult either to measure or attribute, such as changes in self-confidence, skills, knowledge, and attitudes. Personal attribution is a valid means to gauge program impacts—in other words, a person or group believes that involvement in program activities has occasioned a change in their self-confidence, skills, knowledge, or attitude. Another method is to collect purely qualitative data using a consistent format and record it on an activity fact sheet. This allows effective monitoring and evaluation of project and program activities and their impacts. The use of participatory rural appraisal or gender analysis techniques to monitor indicators is a helpful tool.

Source: Author, adapted from unpublished project documents.
**Operating budgets**

Sufficient funds need to be made available for gender-related activities. For instance, funds are needed to purchase gender training materials and to conduct specific studies on the socioeconomic situation of men and women in the project area (gender analysis). Collecting quantitative data disaggregated by gender need not be more costly, but qualitative monitoring of projects, which will pick up on changes in attitudes and changes in gender roles, will require more time and money. The triangulation is important, however, to ensure reliability.

**PRACTICALITIES OF M&E**

*How much M&E is enough?* The key is to remember that the purpose of M&E is to guide implementation of a program or project, so a limit exists to the resources that should be used for M&E. The cost of collecting information will usually determine the methods selected and the scope of information collected. A balance must be found between using as few indicators as possible, for reasons of simplicity and cost, and using sufficient indicators to measure the breadth of change and to cross-check results.
The discourse on aid effectiveness has focused on which modality of aid—project or program modalities, in their various forms—has the greatest impact on poverty reduction and economic growth. Arguments in favor of the project approach include the ability to make and monitor change at the local level, to control the work and use of funds closely, and to provide good opportunities for capacity building. The opposing arguments are that delivering aid through projects leads to a proliferation of parallel management systems within or outside the public administration, which hamper coordination, planning, and budgeting and result in heavy transaction costs and insufficient impact. The current paradigm in development thinking, agreed to by many donors in the Paris Declaration on Harmonization of Aid, is to move toward programmatic aid, supporting local governments to run activities directly. The increasing emphasis on harmonization and alignment means that all donors are faced with the dilemma of finding an appropriate balance between their own policy objectives and country-led approaches to development.

Some of the “new” modalities include the following:

- Program support
- Poverty reduction strategy programs/national development plans
- Budget support (general or targeted/sectoral)
- Public financial management
- Sectorwide approaches
- Joint assistance strategies
- Basket funds (usually a precursor to SWAPs).

These newer modalities require the implementation of monitoring measures on a scale that differs to a great extent from those applied in projects, because in most cases an entire country is covered.

KEY ISSUES RELATED TO MONITORING GENDER IN THE NEWER AID MODALITIES

The attention given to gender within these larger initiatives, unfortunately, is not good. Although SWAPs and budget support have many advantages with regard to impact, they can cause gender equity to receive even less priority, unless deliberate steps are taken to monitor gender impacts.

Gender-sensitive M&E in more traditional projects, although perhaps not done well in practice, is usually better understood in theory. The monitoring of gender issues within PRSPs, budget support, and SWAPs, on the other hand, is more problematic, to both plan and implement. It is difficult to link and track the diagnosis of priorities to plans, budgets, expenditures, and outcomes, and they are very often gender blind. Developing countries usually lack the organizations and technical capacity for accurately monitoring how the funds are spent and what gender outcomes are achieved. Although the newer aid modalities have the potential to mainstream gender equity at a national level, experience to date has shown that gender has not been given much consideration. It is rarely considered to be an independent sector, nor is it effectively mainstreamed, and if equity has improved, this happens usually by accident rather than design.

Gender equity is not explicitly addressed in the Paris Declaration. There is a risk that as the influence of donors on resources diminishes under new aid modalities, their ability to encourage partners to pursue gender-sensitive strategies and carry out M&E will diminish. In addition, SWAPs and budget support tend to be implemented from capital cities, in meetings, rather than at the grassroots level. This context may be far away—in distance and perceptions—from what is actually happening on the ground. Competing priorities, discussed by societal leaders (generally men), usually are found, as well as a diminished scope for gender equity. The demands from donors and local government for time and
human resources to hold regular working group meetings and joint reviews are enormous. If field visits take place during joint reviews, they often consist of convoys of cars and many visitors sweeping into small villages, with the participation of local leaders and the presence of police for security. Under these circumstances, it is unlikely that the reviewers can collect good qualitative information, and certainly cross-cutting issues or negative results are unlikely to be mentioned.

The Development Assistance Committee review of development cooperation agencies (OECD 2007: 15) found that “a number of respondents believe that the new aid modalities have hampered gender-equity actions. Over half of the mature agencies say the new aid modalities have made gender mainstreaming more difficult—and none say that they have made it less difficult.” In addition, problems of attribution often arise when monitoring results at the budget support or SWAP level: did the support of one particular agency make the difference for women in the partner country, or was it a combination of many actions?

REASONS TO MONITOR GENDER SPECIFICALLY IN THE NEW MODALITIES

The Gender Action Partnership (GAP) Web site in Vietnam states, “Experience shows that if Poverty Reduction Strategies do not comprehensively address the gender dimension of poverty throughout the strategy, then it is most likely that the impact of the strategy on poverty reduction and economic growth will be insufficient, inequitable, and less successful (than it could have been had gender been mainstreamed). The responsiveness of income poverty to growth reduction increases significantly as inequality is lowered—that is, ‘more equal societies will be more efficient transformers of growth into poverty reduction.’”

Effective gender mainstreaming and gender-sensitive monitoring in the context of budget support can take place only if the national poverty reduction strategy has captured poverty, vulnerability, and the causes of poverty as gender-specific phenomena and outlined effective measures and interventions to overcome them. Establishing a framework to manage for results that incorporates gender equity requires agreement that gender-equity targets are appropriate and that their monitoring is worth the investment. However, this commitment is not always carried through into action.

The connection between policies, spending commitments, and actual implementation will be strengthened if well-functioning monitoring systems track the introduction of gender-sensitive performance measures and incentives in the public sector and if community organizations lobby for them.

EXPERIENCE AND ACHIEVEMENTS

As noted, the experience of gender-sensitive monitoring of the newer aid modalities has been somewhat weak. The following sections look at monitoring of MDGs, PRSPs, SWAPs, and joint reviews—both experiences to date and possible improvements.

Experience with PRSPs and SWAPs

In these early stages of working with new aid modalities, an emphasis is given to measuring management processes, measuring the consistency of aid flow, and tracking finances and economic performance, rather than measuring progress on achieving development priorities, including gender priorities.

The World Bank’s PRSP Sourcebook (World Bank 2002) notes that men and women experience poverty differently and that poverty reduction strategies (PRSs) often do not take these differences into account:

A full understanding of the gender dimensions of poverty can significantly change the definition of priority policy and program interventions supported by the PRS. Evidence is growing that gender-sensitive development strategies contribute significantly to economic growth as well as to equity objectives by ensuring that all groups of the poor share in program benefits. Yet differences between men’s and women’s needs are often not fully recognized in poverty analysis and participatory planning and are frequently not taken into consideration in the selection and design of PRSs.

World Bank (2002: 335)

National statistical data are often insufficient. Normally data on early childhood growth or schooling will record the gender of survey participants, yet this level of detail often disappears by the time the information is summarized in background documents for PRSPs or SWAPs. In addition, household-level income or consumption surveys will not usually indicate gender, unless women-headed households are recorded. Intermediaries processing raw data may make a decision regarding the importance of gender and delete important data for monitoring. Qualitative monitoring and attempts to improve participation have been made using participatory poverty assessments and civil society consultations, and the resulting information used to develop PRSPs, but experience has shown that consultations were usually limited and rushed, at least in the first round of PRSPs. It is also difficult to integrate statistical data with the participatory poverty assessment unless specific examples are presented to support particular topics. Consequently, the recommendations did not appear in the final documents.
Another difficulty faced when working with sectoral basket funding or budget support involving multiple donors is that checklists and monitoring requirements may overlap or even be contradictory, despite the harmonization principle endorsed in the Paris Agreement. As a consequence, some recipient governments have tried to develop their own harmonized guidelines and request that donors use them. The Harmonized Gender and Development Guidelines of the Philippines (NEDA 2004) are a good example, but not all recipient governments are strong enough to take a similar action.

Typically PRSPs have had a poor record of including women’s organizations in their planning and have lacked a sound gender analysis. Moser and others (2004) identified three types of difficulties in following gender issues in PRSPs: evaporation, “invisibilization,” and resistance. “Evaporation” means that although commitments and general statements are made regarding the importance of women in, for example, subsistence agriculture or nutrition, these words do not progress to action. Even if factors exacerbating women’s poverty and vulnerability are recognized, plans and objectives may not be developed to counteract them. “Invisibilization” occurs when gender is not monitored or reported, because baseline and monitoring data have not been recorded or passed up to decision makers, because women were not consulted and their perspectives are missing, or because gender information was filtered out as “unimportant.” Issues with clear gender dimensions may also become invisible when they are discussed in gender-neutral terms. “Resistance” is the refusal to take problems on board and is perhaps the more traditional obstacle in projects.

One difficulty in a PRSP is the sheer amount of information to be gathered. Too many indicators can overwhelm the abilities of national governments to collect and analyze the information. For instance, although the initial PRSP in Bolivia contained 157 national-level indicators, a subsequent, pared-down draft had 17 (Kusek and Rist 2004). Experience indicates, however, that any data pruning is liable to drop indicators linked to gender.

In the new aid modalities (for instance, in PRSPs or the frameworks for targeted budget support), conscious efforts are needed to mainstream gender and to include gendered indicators. National stakeholders should then collect gender-disaggregated data through national statistics offices and surveys as well as qualitative surveys, to monitor implementation and outcomes. Performance assessment frameworks should consist of a set of indicators that monitor progress against national development strategies and sector programs. However, most assessment tools identified within the Paris Declaration do not monitor gender and social equity. Box 16.13 (below) describes some difficulties encountered in monitoring the PRSP of Mozambique.

Fong, reviewing SWAPs for agriculture implemented between 1989 and 1998, identified SWAPs that successfully integrated a number of gender characteristics, specifically “capacity building on gender in the ministry; using gender objectives to reinforce overall SWAP objectives; a participatory approach with special attention to women stakeholders; mainstreaming gender throughout the program; and strong support of donors.” The review also found increasing recognition of the need to address gender issues in agricultural programs: “Fifteen of the 24 SWAPs made efforts to address gender or women in development issues. Analysis of gender issues was undertaken in twice as many SWAPs in the second five-year period as in the first, so there was progress.” Although gender needs were recognized in many SWAPs, real action, such as developing activities or earmarking budgets, was limited. The contradiction between the lack of gender considerations in the main document of the Mozambican agricultural SWAP and the practical instructions given for gender-sensitive monitoring is provided in box 16.14.

Experience with monitoring gender progress in the Millennium Development Goals

The Millennium Development Goals (MDGs) developed at the Millennium Summit in 2000 consist of a set of eight goals, 18 targets, and 48 indicators for monitoring socioeconomic and environmental change by 2015 (box 16.15).

Although improvements in gender equity and the status of women are vital for achieving all of the MDGs, gender mainstreaming of the MDGs has not been particularly strong. It has been assumed that if the goals are achieved, progress would occur in social areas at the same time. An analysis of the indicators for monitoring progress shows very little emphasis on gender, other than goal 3. Rather than mainstreaming gender, the goals have seemingly circumscribed it within goals 3 and 5.

The indicators for goal 3 are the ratio of girls’ to boys’ enrollment in primary, secondary, and tertiary education; the ratio of literate women to men among 15–24-year-olds; the share of women in wage employment in the nonagricultural sector; and the proportion of seats held by women in national parliaments. Clearly, these indicators reflect only a limited subset of activity in education, nonagricultural employment, and political representation. They do not reflect agricultural and rural livelihoods adequately, especially disparities in...
access to productive resources such as land, credit, and technology. These indicators are also only quantitative in nature and measure equality of access to those areas. They do not measure whether women receive good education or are empowered (World Bank 2007).

Many of the MDGs have a gender dimension. For instance, gender-sensitive activities in agriculture can contribute to goal 3 directly by empowering women farmers and indirectly by reducing women’s time burden for domestic tasks. Experience at the project level, however, teaches that if we do not measure the impacts on gender, we cannot assume that benefits will flow equally to women and men. Consequently, various agencies have attempted to strengthen the monitoring. Ideally, at least one gender-sensitive indicator should be used within each MDG. For instance, the United Nations Development Fund for Women (UNIFEM) has improved the list of indicators, and various groups have reviewed country reports to assess the quality of gender mainstreaming.

In 2006 in a paper for the Development Assistance Committee Network on Gender Equality, Gaynor (2006) noted that gender was not reflected as a cross-cutting issue in any of the 13 MDG country reports reviewed in 2003, and goal 3 (on gender equality) was the only one consistently addressing gender issues across countries. The World Bank reported that “data on all six official indicators of MDG3 are available for only 59 out of 154 developing countries (for 2000–05), and even fewer countries have time-series data that would allow tracking over time for both the official and expanded list of indicators. . . . Only 41 countries have current (2000–05) information. This lack of data limits considerably the ability to monitor progress, learn from success, and,

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**Box 16.13 Mozambique: Strengths and Weaknesses of Gender Monitoring in the Second Action Plan for the Reduction of Absolute Poverty**

Mozambique’s second Action Plan for the Reduction of Absolute Poverty (known by its acronym in Portuguese, which is PARPA) shows some improvement in gender monitoring over the first, although many issues remain to be resolved.

**Improvements:**
- The second version of PARPA has more consideration of gender than the first.
- Specific progress has been made in some areas: a bill on domestic violence is in the pipeline, a Family Law has been passed, and a National Gender Policy is under development.
- A Gender Coordination Group—with representatives from government, donor agencies, United Nations agencies, and civil society—chaired by the United Nations Population Fund, has considered gender issues in the agriculture meetings, although the group has not functioned very well in the joint reviews.

**Unresolved issues:**
- Key documents focus very little attention on women’s economic empowerment. No systematic attention is given to women’s rights or to the application of a rights-based approach in general.

*Source: Ministry for Foreign Affairs, Finland, internal memo, May 29, 2007.*
ultimately, to make informed decisions regarding scaling up investments (World Bank 2007: 106). The report strongly recommended that the collection and analysis of gender-disaggregated data be significantly scaled up to permit more accurate and full measurement of progress toward goal 3.

Access to land has considerable influence on progress toward goals 1, 3, and 7 (and others as well, given the links between access to land and access to credit). Gender-sensitive data referring to land rights and security of tenure would provide good information for monitoring progress toward these goals. Links are also present in goals 1, 3, and 6 with respect to the impact of HIV and AIDS on rural households and gender issues in agriculture. The adverse effects of HIV and AIDS and malaria specifically on agriculture and rural development are manifested primarily as the loss of labor and on- and off-farm income. Gender inequality, which is at the core of the epidemic’s spread, is one of the main determining factors associated with vulnerability to HIV and AIDS. In the case of goal 7, gender differences in the way natural resources are used are important to outcomes. If women in the boundary zone of a protected area collect nontimber forest products for household use, no point can be seen in monitoring only the forest products sold by men at the local market.

The indicators for many of the MDGs should be expanded, but this task is not simple because data are not available in all countries. Many countries lack basic, gender-disaggregated data on productive assets, including land, livestock, house ownership, ownership of other property, credit, and business ownership. Information on land tenure by gender is included in agricultural censuses or surveys, but it is not usually possible to get national data disaggregated by gender on access to credit (formal and informal) and business ownership; it is necessary to rely on smaller, targeted surveys. Without these data, progress cannot be monitored.

The Ministry of Women’s Affairs of Cambodia provides a good example of how the monitoring of goal 3 can be improved. The Ministry improved the collection and handling of statistics and expanded the official indicators for goal 3 to strengthen the focus on gender. It added indicators of gender equity in (1) literacy rates for 25–44-year-olds, to cover women in their prime child-bearing and working years; (2) wage employment in agriculture, industry, and services, to monitor sex segregation within sectors (women are underrepresented in the service sector); and (3) all elected bodies (National Assembly, Senate, and commune councils)
and government positions. In addition, it added a new target focused on reducing all forms of violence against women and children (World Bank 2007).

**PRINCIPLES AND GUIDELINES FOR ACTION**

With development cooperation increasingly dependent on PRSs, sectorwide strategies, and other country-generated development plans, drawing up gender-equity objectives for these plans and strategies is vital. To minimize policy evaporation, linking policy and strategies with clearly identifiable inputs, outputs, resource allocations, expected outcomes, and their relationship to policy goals is important. A number of indicators, tools, and methods that can support this process are summarized in box 16.16 and discussed in the sections that follow.

**MONITORING PRSPS**

The *PRSP Sourcebook* (World Bank 2002) recommends three steps for gender-sensitive monitoring of PRSPs:

1. Integrate a gender dimension into the outcome monitoring system.
2. Integrate a gender dimension into the PRS evaluation strategy, and use gender monitoring and impact evaluation results.
3. Build institutional capacity for gender-responsive M&E.

When selecting indicators, tools, and methods to reflect gender outcomes and impacts in PRSPs, PRS managers should consider the following:

- Select only a few critical goals, outcomes, and indicators from the PRS for monitoring and evaluating gender outcomes and impacts. In the selection process, consider how the information is to be used, and by whom, and assess these needs in light of budgetary and time constraints. Ensure that the data are collected.
- Data collection methods are determined by the kinds of information and data needed to monitor change and progress. Optimum results are obtained when traditional and participatory approaches to M&E are used to complement one another.
- Collecting new data on gender is not always necessary. Assess the availability of gender-responsive data before considering the need to collect new data. Gender M&E is frequently done by disaggregating data already being collected and using other available sources of information.

**Box 16.16 Summary: Gender Indicators, Tools, and Methods for the New Aid Modalities**

In dealing with the new aid modalities, a number of indicators, tools, and methods may be useful for reflecting gender outcomes and impacts.

- Conduct gender analysis, including gender-oriented analyses of PRSPs and other development plans, to track the extent to which partner-country development plans incorporate a gender dimension.
- Conduct participatory assessments, including poverty and social impact analyses and needs assessments.
- Use gender-responsive public financial management tools, such as gender budgeting or gender-disaggregated benefit incidence.
- Include gender indicators as milestones or even triggers for disbursement.
- Ensure that gender is considered when preparing terms of reference for joint reviews or monitoring visits.
- Use gender audits, peer review, and gender-equity markers and indices to study progress.
- Include activities to mainstream gender throughout all levels. Embed gender equity in national monitoring and accountability frameworks and mechanisms.
- Formulate clear, measurable objectives and indicators, and link them with annual information sources.
- Promote capacity building (also for civil society) to contribute to the monitoring process.
- Conduct ex ante assessments of the gender impact of proposed development actions, which in principle identify gender-biased outcomes and permit mitigating actions to be built into a program or project.
- Disseminate good practice and experience locally and internationally.

*Source: Author.*

Three countries—Mozambique, Uganda, and Vietnam—offer examples of practical steps for monitoring gender in poverty reduction strategy programs, and these are described in box 16.17.

*Poverty and social impact analysis* reveals the distributional impact of policy reforms on the well-being or welfare of different stakeholder groups, with a particular focus on
Mozambique

Monitoring for Mozambique’s Action Plan for the Reduction of Absolute Poverty (PARPA) is being integrated into the regular system of quarterly and annual government reports to parliament. A special annual poverty report will also be prepared, based on quantitative and qualitative data. The PARPA does not specify the form of the poverty report, but ideally it should include monitoring at three levels: sectoral performance, execution of program expenditures and revenues, and changes in welfare as measured by poverty and social indicators. The main quantitative data sources will be administrative data produced by the line ministries and annual household surveys of key welfare indicators (through the Core Welfare Indicators Questionnaires).

The indicator table in PARPA’s monitoring section represents an initial attempt to focus on a smaller number of key targets and indicators for each priority area, with a clearer distinction between intermediate and outcome indicators. However, some of these measures are provisional, because in some cases the precise quantities still need to be established and the relevant data sources defined. Targets and indicators are best specified in those sectors that have sectorwide approaches in place. As reporting on the PARPA becomes more institutionalized, further refinement of its indicators may be expected, and the link to poverty outcomes should be strengthened (ideally with more gender consideration).

Uganda

Uganda developed a detailed sectoral information and monitoring system (SIMS) for a water and sanitation program, which includes the monitoring of gender. The system features the following:

- **Sector Management Arrangements**—the institutional framework or system that guides the development, oversight, and coordination of SIMS (Water and Sanitation Sector Working Group, sector performance thematic team).
- **Sector Strategic Monitoring** monitors results for the sector using 10 key “golden indicators,” including gender. These indicators are identified by all stakeholders at the start. Various studies also support monitoring, such as national surveys, tracking studies, expenditure analysis, and equity studies.
- **Sector Implementation Monitoring** monitors project/program inputs and outputs through quarterly progress reports, performance assessment framework, monitoring reports, and others.

Some of the lessons learned from this process include the importance of agreeing on definitions, data sources, and data collection methods from the outset and agreeing on annual indicator targets for assessing performance changes over time. Linking SIMS to budgeting and resource allocation within the sector is still a significant challenge, and putting monitoring findings and recommendations into action is still difficult.

Vietnam

Vietnam has included two gender targets in its Comprehensive Poverty Reduction and Growth Strategy. First, 40 percent of newly created jobs should go to women; second, land tenure certificates should be issued in the names of both women and men. To meet the first target, targets are being created for different organizations, gender indicators will be included into the national targeted program on job creation, coordination will take place with concerned agencies, and monitoring and evaluation indicators and processes will be identified. For the second target, the Land Administration will set targets for every year, and the number of certificates to be issued or reissued will be specified. Instructions will be given to district cadastral officers, budget and staff will be allocated, and reporting and evaluation formats established. The concerned ministries and the Women’s Union will monitor progress.

the poor and vulnerable (see box 16.18 for an example from Vietnam). Poverty and social impact analysis also addresses sustainability and the risks to policy reform and helps to monitor poverty and social outcomes and impacts of policy changes. It can inform national poverty reduction strategies, specific reform programs, and development bank lending, as well as strengthen evidence-based decision making (World Bank 2004).

Needs assessments can be used to collect information, raise awareness, and understand the priority needs of women based on their different tasks, concerns, and responsibilities. They can divide practical gender needs and strategic needs (which contribute to transforming subordinate relationships between women and men). A needs assessment might be done at the community level but can also be used right up to the level of national bodies or internationally. The Economic Commission for Latin America and the Caribbean undertook a needs assessment of economic planning units in four Caribbean countries to evaluate their capacity to integrate gender into macroeconomic planning processes (for instance, to carry out gender-sensitive budget analysis of both revenues and expenditures). The study assessed the extent to which the countries sought to integrate gender into macroeconomic planning, as well as the institutional, human resource capacity, and attitudinal factors that facilitated or hindered such integration. It included interviews with Finance and Planning Department staff, NGOs, women’s organizations, and training bodies. Current policies and practices were examined as well. The needs assessment formed the basis for designing and implementing subregional training workshops aimed at increasing the capacity of regional economic planners in gender analysis and gender planning. It was a very useful baseline to support gender-sensitive budget analysis in those countries and analyze the constraints to monitoring government commitments to gender equity.

Box 16.18 Examples of How Gender Analysis Is Used

Gender Analysis in a Sectorwide Program: Kenya

Between 1996 and 1998, Kenya’s Ministry of Agriculture led a study of gender relations in agriculture in three regions, which brought to light constraints and challenges regarding equitable agricultural development, along with institutional inhibitions to change. As a result, a separate objective for gender equity was added to Kenya’s Agricultural Sector Investment Program. The objective received a separate budget line, ensuring funding of activities to improve women’s economic security. Responsibilities were clearly set for monitoring at each level, and capacities were built.

Gender Analysis of Structural Reforms: Vietnam

An analysis of the gender dimensions of Vietnam’s structural reforms focused on links between reform, gender equity, economic growth, and women’s welfare in Vietnam during the 1990s. The gender dimensions of key reform policies received special attention. The analysis found that women on the whole are better off as a result of the reforms, but the gains are not evenly distributed across income groups, regions, and ethnic groups. Household and enterprise survey data presented mixed results regarding gendered outcomes and formed the basis for recommendations to enable women to improve their economic and social welfare.

Sources: OECD 2002; Packard 2006.

Capacity building on gender in the ministry: For example, Kenya’s Ministry of Agriculture has given extensive emphasis to building capacity for integrating gender at the ministry, regional, and community levels during SWAp preparation and implementation.

Using gender objectives to reinforce overall SWAP objectives: Enhancing attention to gender will increase the likelihood of reaching overall objectives, such as poverty alleviation and enhanced food security (see box 16.18 for an example from Kenya).

A participatory approach, with special attention to gender stakeholders: To ensure good coverage of ideas and attention to gender issues and increased ownership of the process, groups that do not otherwise participate in the planning or monitoring will need to be tapped at national, regional, and community levels, including a range of government ministries, NGOs, universities, women entrepreneurs, and women farmers, among others. Practical steps may need to be taken to ensure that women have good access to planning meetings (such as ensuring proper timing, providing child care, and identifying a suitable location).

Mainstreaming gender throughout the program: Gender should not be isolated within a separate task force. All
making is to move beyond gender-targeted interventions to gender-informed budget analysis and policy informed coalitions of NGOs for advocacy. The key challenge for the sustainability of the initiatives, and supporting well-informed policy goals and resource allocation.

Local organizations have used GBI s to analyze expenditures and link policies to actual spending commitments to women and the poor (for example, in India and Tanzania). This information has been channeled back to governments to promote gender-responsive budgeting. The rationale is to establish a process in partner countries whereby the differential effects on men and women of particular budget decisions are understood and biases are corrected. The most commonly used method takes the government’s policy framework and examines it sector by sector, exploring how budget expenditures are used and identifying the longer-term impacts on men and women.

In Morocco a gender-sensitive Economic and Financial Report accompanied the 2006 finance bill and provided a baseline for measuring progress on gender issues in budgets and outcomes in several ministries, including agriculture (for details, see the Web site of the Ministry of Finance and Privatization, www.finances.gov.ma, or the UNIFEM Web site, www.gender-budgets.org). Many examples of gender budget initiatives in other countries are given in World Bank (2007), which identifies the key steps in implementing budget initiatives as upgrading the technical skills of budget officials and gender experts and strengthening government agencies, raising public awareness of gender issues to ensure the sustainability of the initiatives, and supporting well-informed coalitions of NGOs for advocacy. The key challenge for gender-informed budget analysis and policy making is to move beyond gender-targeted interventions to full and sustained gender mainstreaming in the budget process. A range of tools are available (table 16.3).

One difficulty with GBI s is that results for a given year are usually available only after the following year’s budget has been planned, so a lag of one year tends to occur before findings can lead to change.

Linkages with advocacy, research, and training are vital for moving the results of GBI s forward into the development of improved programs. These roles may be carried out by government, but this is unusual. More commonly, governmental “women’s machinery” (women’s unions, NGOs, and other groups that advocate on behalf of women) may work together with NGOs and university institutions to lobby politicians and raise awareness among the general public. The Tanzania Gender Networking Program, a non-governmental agency, pioneered the use of gender budgeting (Muro 2007). The gender budgeting process (1997–2000) focused primarily on collecting information, conducting research, disseminating results, lobbying and advocacy, establishing links and recognition, and building capacity of partners and resource persons. Major achievements have been the following:

- Gender budgeting has been institutionalized. It is now a requirement in the government budget process.
- There has been a trend of increased budget to social sectors such as health and water.
- Gender is now a Public Expenditure Review Working Sector Committee.
- The Tanzania Gender Networking Program is a resource organization for gender budgeting and is called to support other countries that wish to implement it.
- Public and media engagement in policy debates has increased, along with involvement in GBI campaigns on HIV and AIDS, water, and gender-based violence.

In Kenya, experience has shown that at least three years of capacity building and financial and technical support are needed to ensure that gender-mainstreaming concepts are embedded in national organizations and in strategic and budget frameworks (GTZ 2005).

The performance assessment framework (PAF) is a commonly agreed-to matrix or consolidated list of priority policy reforms, measures, and indicators against which progress is monitored and reported on by the government. The PAF is used as the main point of reference for making disbursement decisions. If donors wish to use the PAF as a tool, indicators that measure progress in gender equity and are gender disaggregated could be inserted (although usually a
reluctance to make the indicators too complicated is encountered). Progress on gender indicators could then be used as a means of conditionality, with disbursement taking place only if agreed-to steps have taken place or if agreed-to results have been achieved. Unfortunately, to date gender has usually not been considered, and much more emphasis has been placed on issues of financial management.

**JOINT MONITORING MISSIONS**

Programmatic, sectoral, and budget support is usually monitored via regular missions (for instance, six-monthly or annual missions), often consisting of one or many donors and government representatives (joint review missions). To ensure that gender-sensitive monitoring takes place, attention must be given to inserting it in the terms of reference for joint reviews (box 16.19). Guidelines should be established for the review process and missions to ensure that gender-equity issues are included. Meetings with local women’s advocacy groups and other relevant persons or agencies should be required as part of data collection. Gender focal points should participate in and support the joint review in their sectors (for example, the focal points in agriculture ministries). If reliable data can be collected on the outcomes of the support, this information will prove very useful for addressing positive or negative trends in indicators and discussing the reasons at the highest level with all major stakeholders. The development of alliances of donors and local organizations can also be supported and used to promote gender equity by lobbying government decision makers.

**EXAMINING GENDER ACTIVITIES OF DONORS**

Peer review is a tool developed by the Development Assistance Committee of the OECD (OECD/DAC) in which a panel of peers assesses a multilateral agency’s evaluation systems and processes. This tool can be applied equally well to evaluate whether gender is being considered in evaluations.

OECD/DAC has also developed a gender-equity marker to allow donors to record whether activities have the explicit goal of achieving gender equity. The marker has been used mainly in social policy areas but not yet in productive areas, which, of course, are highly relevant in agricultural livelihoods. Its use has been limited largely to measuring the policy objectives of a program. The next step is to start using this tool in evaluations, in which it might give some idea of

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**Table 16.3 Seven Tools for Gender Budget Initiatives and Examples of Their Use**

<table>
<thead>
<tr>
<th>Tool</th>
<th>Application</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gender-aware policy appraisal</td>
<td>Designed to analyze policies and programs from a gender perspective and identify how these policies and the resources allocated to them are likely to reduce or increase gender inequalities.</td>
</tr>
<tr>
<td>Gender-disaggregated beneficiary assessment</td>
<td>Implemented to evaluate the extent to which programs or services meet the needs of actual or potential beneficiaries, as identified and expressed by the beneficiaries.</td>
</tr>
<tr>
<td>Gender-disaggregated public expenditure benefit incidence analysis</td>
<td>Used to evaluate the distribution of budget resources among women and men, girls and boys, by estimating the unit costs of a certain service and calculating the extent to which this service is being used by each group.</td>
</tr>
<tr>
<td>Gender-disaggregated analysis of the impact of the budget on time use</td>
<td>Designed to establish a link between budget allocations, the services provided through them, and the way in which different members within a household spend their time.</td>
</tr>
<tr>
<td>Gender-aware medium-term economic policy framework</td>
<td>Designed to incorporate a gender perspective into the medium-term frameworks of policy development, planning, and budgetary allocations, such as by disaggregating variables by gender, combining national income accounts and household income accounts, and highlighting and challenging gender-blind, underlying assumptions about how the economy works.</td>
</tr>
<tr>
<td>Gender-aware budget statement</td>
<td>Generated by government agencies for use in reports on the implications of their expenditures on gender-equity objectives.</td>
</tr>
<tr>
<td>Disaggregated tax-incidence analysis</td>
<td>Used to assess the differential impacts of taxation on women and men, as well as to evaluate the level of revenue raised in relation to the needs and demands for public expenditure.</td>
</tr>
</tbody>
</table>

how gender equity has been affected. The gender-equity index represents another effort to measure progress or regression in gender equity internationally as a result of new aid modalities. The index uses a set of indicators for which data are available in most countries. Gender audits have been used increasingly as a self-assessment tool for measuring gender equity among institutions, including development agencies and NGOs. Moser (2007: 17) lists the issues that might be considered:

- Analysis of gender issues within organizations in relation to, for example, flexible working hours for both women and men, child care provision, and policies that encourage more flexible gender roles
- Mainstreaming of gender equity in all mainstream policies and creating requirements for gender-sensitive M&E systems
- Human resources, including issues such as gender equity in recruitment
- Technical capacity of staff in gender issues and internal capacity building
- Allocation of financial resources to gender-mainstreaming efforts or women-focused initiatives
- Organizational culture, including a culture of participation and consultation.

The DFID’s internal gender audit of its staff in Malawi found that most of them had limited knowledge of gender...
mainstreaming and very few realized that DFID even had a gender strategy. If staff members are unaware of the importance of gender in projects and programs, they are not likely to ensure gender-sensitive monitoring. It can be extrapolated that local project and government staff will be even less likely to focus on gender in monitoring, if the donor does not actively encourage it. Other NGOs and bilateral and multilateral funding institutions have audited the extent to which gender has been incorporated into their field activities.

**CONCLUSION**

Evaluation is a much more complex task under the newer aid modalities than in projects because of the greater number of stakeholders, broader geographic coverage, and lack of clear logical frameworks. Tools are gradually being developed for M&E in this new context, however, and their use will be vital for ensuring that gender-equity priorities do not become lost in a myriad of other considerations.
Setting Gender-Sensitive Indicators and Collecting Gender-Disaggregated Data

If we are to measure progress in gender-related targets, we need gender-sensitive indicators. Indicators are the building blocks of an effective M&E system, but they are highly context specific and uniquely representative of a particular program or project. This Thematic Note examines how to set high-quality indicators and collect the data. Practical examples for projects and programs are provided.

GENDER-SENSITIVE INDICATORS

A gender-sensitive indicator can be defined as "an indicator that captures gender-related changes in society over time" (Beck 2000: 7). The DFID Gender Manual (Derbyshire 2002) defines gender-sensitive indicators as follows:

Gender-sensitive indicators allow measurement of benefits to women and men and include the impact/effectiveness of activities targeted to do the following (Derbyshire 2002: 28):

- Address women’s or men’s practical needs, such as new skills, resources, opportunities, or services in the context of their existing gender roles
- Increase gender equality of opportunity, influence, or benefit, such as targeted actions to increase women’s role in decision making, opening up new opportunities for women and men in nontraditional skill areas
- Develop gender awareness and skills among policy making, management, and implementation staff
- Promote greater gender equity within the staffing and organizational culture of development organizations, such as, the impact of affirmative action policy.

During the 1970s and 1980s, more emphasis was given to quantitative general (and particularly economic) indicators. Since the 1990s, however, realization has grown of the importance of designing gender-sensitive indicators to monitor the gender impacts of programs and projects. Initially the impact on women was emphasized, but now the emphasis is on gender as it is broadly defined.

REASONS FOR USING GENDER-SENSITIVE INDICATORS

Despite making up half of the population, women are often invisible in society because of their low sociocultural and economic status. Women’s invisibility is particularly acute in agriculture, despite the fact that they often do much of the work related to farming. Counting the participation of women and other disadvantaged groups in every activity is a simple way to make them visible to all stakeholders. Even if women are absent, their absence should be mentioned and recorded, and the reasons explained in reports. Because indicators show changes, they can demonstrate that women are participating more or less in project activities over time, and they can prompt discussion among stakeholders as to the reasons.

Gender indicators should show how and if gender equity is being reached, and if the approaches used are effective. They should answer the following questions:

- Is the gap between women and men decreasing in terms of access, income, and power?
- Are project activities the most appropriate and effective activities for achieving an improvement in gender equity?
- Could the project or program do more to benefit different disadvantaged groups?
- How have women and men benefited directly from the activities?
- Are the direct or indirect impacts of the project or program having an adverse effect on the gender situation?
(including the socioeconomic position of women and the power relationships between women and men)?

How do the women and men themselves assess the impact on their lives, and would their situation have been different without the project?

EXPERIENCE AND ACHIEVEMENTS

Most projects tend to collect only basic disaggregated data. Gender-specific monitoring, like monitoring in general, tends to be lost in the day-to-day pressures of implementation.

A survey by the IFAD revealed that the weakest areas for gender-disaggregated data collection are the composition of project-related committees and decision-making bodies, beneficiaries of extension and technical assistance, and beneficiaries of microcredit (IFAD 2007). Given the critical nature of these issues for gender, project monitoring systems are probably missing gender differences.

The FAO is collaborating with other United Nations agencies to collect and provide gender-specific data that will help mainstream gender across the organization. It is hoped that such data will more clearly illustrate gender inequalities in agriculture, rural development, and food security. This effort includes the incorporation of gender-specific demographic data into FAOSTAT (FAO’s statistical databases; FAO 2003). Through technical assistance to many national institutions in charge of data collection, FAO has also raised awareness of the importance of gathering gender-disaggregated data through the national agricultural census. The FAO has supported pilot studies to develop a methodology for collecting gender-disaggregated data for countries in transition in Central and Eastern Europe, and it has developed and field-tested sets of gender-sensitive indicators on natural resources management and socioeconomics. Other projects have supported training of FAO field staff in conducting gender-sensitive household surveys and using community appraisal methods. Even so, the FAO progress report noted that “more work is needed in technical units compiling and analyzing statistics, such as from national agricultural censuses and surveys, to assist FAO Members to generate gender-disaggregated data, produce surveys on the gendered nature of work, and provide detailed gender analysis of statistical material and information on data and on data collection methodologies” (FAO 2003: para. 49).

The Harmonized Gender and Development Guidelines of the government of the Philippines (NEDA 2004) is an attempt to ensure that gender is mainstreamed across all activities and levels of management. The guidelines include a good set for project management as well as sector-specific monitoring indicators for gender and development.

GUIDELINES IN DESIGNING GENDER-SPECIFIC INDICATORS AND FINDING SOURCES OF VERIFICATION

Many guides for designing appropriate indicators are available. This section provides only a brief overview and some specific examples.

Types of indicators

Indicators can be distinguished in a number of ways.

Input indicators specify the means and resources required for an action. Input indicators are normally part of the project or program document and reporting system, and they describe what is being physically done—for example, how many hours of training are provided to men and women, how much money is spent, or the quantity of fruit trees planted.

Process indicators ensure the effective and efficient use of means and resources for implementing an action. Process indicators are of particular importance for participatory monitoring to ensure that all (primary) stakeholders, disaggregated by gender, have knowledge of and, if appropriate, participate in, progress being made, obstacles encountered, solutions presented, and decisions made, from start to finish.

Output indicators measure the achievement of intended outputs and determine whether project goals are being achieved. Outcome indicators measure the immediate impacts produced by the outputs. Typically, output and outcome indicators are used as internal monitoring or evaluation tools. Generally, these are defined prior to the project, but ideally they should be modified in the early stages of implementation to reflect changes that may have taken place and to be certain that data will be available to verify them from baseline and other sources. When output indicators are analyzed, it is essential to consider the influence of gender roles and relations on the distribution of benefits. What measures can verify whether project benefits accrue to women as well as men and identify the different types of women engaged in or affected by the project? Output indicators might include the number of people trained or the number of rural women and men accessing a Web site with agricultural information. An example of an outcome indicator might be the percentage increase in average crop yield among men and women farmers included in the project over the project period.
Impact indicators measure a project's medium- or long-term impacts on poverty and livelihoods among the primary stakeholders. Impact indicators describe the actual change in conditions as a result of a program or project activity, such as changed attitudes of men and women as a result of training, changed practices, or a decrease in the number of households living in poverty over five years. Ideally, indicators for expected local impacts should be established in a participatory manner for any subprojects.

Qualitative versus quantitative indicators

Quantitative indicators are measures of quantity (total numbers, percentages, and others) that show the degree to which a goal or an objective has been attained. Sources of quantitative indicators are data systems and records in which information is presented in a gender-disaggregated manner. They could be project-specific collection systems (specific surveys targeting data related to project outcomes) or existing records, such as the census, agricultural production records, or transport ministry statistics. Traditionally quantitative indicators have been favored because they are more objective and can be verified using data from government records or project-established monitoring systems. In addition, they are easier to incorporate into a management information system and track in reporting. By nature, quantitative indicators may be the simplest means of demonstrating gender differences (and tracking changes) for all audiences. Examples include the number of women participants in technology testing and on-farm trials, gender-disaggregated adoption of new technologies, yields of women's crops, increased incomes for women from cropping, labor time changes by gender, the percentage or number of men and women (or young and old, or ethnic minority women, or members of other groups) receiving training, or the proportion of women farmers adopting new technologies or crops.

Qualitative indicators can be defined as recording people's judgments and perceptions about a given subject. They are useful for understanding processes: Who is participating in decision making? Who benefits? What are the local perceptions of successes and failures? Qualitative indicators are harder to measure because they involve processes and use categories of classification, such as those based on perceptions. Qualitative indicators might relate to levels of participation of women, men, and other groups in meetings, the satisfaction levels of different users of a service, or attitudinal changes. Examples of data sources include interviews, focus groups, user surveys, participant observation, and participatory appraisals.

Quantitative indicators sometimes do not capture the true impacts of a project or program. For this reason, qualitative indicators should be used to complement quantitative ones. In a rural development project in Mongolia, for example, data showed that increased problems were reported in infrastructure construction. Further questioning revealed that the problems had not increased but that community members' involvement in a participatory monitoring process caused more problems to be reported and acted on. If quantitative data alone were considered, they would give an erroneous impression of the project's success. This experience is common, and project and program staff should always question whether increased reporting of a finding really means increased incidence or if it is actually the result of increased awareness or improved consultation. If monitoring by local women in a protected area produces new reports of illegal hunting, it may be that such hunting has always taken place but that only women who collect firewood in the forest see it happening.

Likewise, when recording women's participation in training events or resource management committees, gender-disaggregated quantitative data are insufficient. Finding ways to record whether women participate actively in discussions and are heard (and which group of women), or whether women simply participate to make up the numbers and comply with donor demands.

The power of triangulation

If qualitative data are used to triangulate quantitative results, a powerful and multifaceted case can be built. For instance, direct quotes from participants can be used in reports and explanations provided for quantitative changes. Triangulation is also important to ensure that cultural biases do not affect the results. For instance, in some cultures a woman may not give a truthful answer to a question if it might imply criticism of her husband. In this case, consultation with independent sources is important to confirm the data. Triangulation makes it possible to reduce the sample size and at the same time increase the reliability and validity of the data.

Capacity building is an area that in particular requires qualitative indicators. The interest here lies not only in the number of women trained but also in the extent to which capacity building has increased the social capital of women farmers, extension workers, and the poor, such as access to market information, increased confidence of the poor in their skills, and access to local agricultural extension staff.
Designing indicators

Two acronyms have been used to describe sound performance indicators:

- **TQ**: Time (time-bound accomplishment), **quantity** (numerically measurable), and **quality** (what level of quality or degree of achievement is desired).
- **SMARTS**: Simple and easily defined, **measurable**, **attributable**, **realistic**, **targeted**, and **specific**. Consideration should be given to whether the indicators selected are relevant (do they provide the necessary information for making decisions?), understandable and meaningful for relevant stakeholders, and feasible (do project staff or stakeholders have the time, skills, and means to monitor it?).

In designing indicators, many issues must be considered. **Comparison to a norm**: The use of gender-sensitive indicators should involve comparison to a norm (for example, “the situation of women in a program compared to the situation of men in the program” or “compared to women in the country as a whole”). In this way, the indicator can focus on questions of gender equity rather than only on the status of women. Examples would include “the percentage of women actively participating as members of natural resource management committees” or “numbers of women and men with land certificates in the project province compared with a neighboring province.”

**Disaggregation**: Data should be disaggregated by gender. In an ideal situation (and especially on a larger scale), indicators should also be disaggregated by age, caste, socioeconomic grouping, and by national or regional origin (for instance, “graduates from training course, disaggregated by sex and caste”). This level of detail will allow a broader analysis of which social forces within a society have shaped the particular status of women and men in that society. For instance, in Nepal, high-caste city women are likely to be in a considerably better socioeconomic situation than low-caste rural men.

**Ease of access and clarity**: Indicators should be phrased in easily understandable language and developed at a level relevant to the institutional capabilities of the country concerned. They must not be ambiguous. An indicator should be understood in the same way by all the project staff carrying out M&E. A potentially ambiguous term can be defined according to an existing definition, or a more precise definition can be formulated until there is no ambiguity whatsoever. For instance, rather than “the adoption of a new technique by the target group of men and women farmers,” a more precise indicator might be “the use of a new technique over two successive planting seasons by the target group of men and women farmers.”

**Validity**: The information that indicators provide must be close to the reality they are measuring. Ways to ensure this include (1) common sense, (2) whether the indicator reflects similar findings in different situations, and (3) whether different survey instruments yield or uncover the same indicators. In general, the validity of an indicator can be enhanced by triangulation or by using multiple sources of information and data.

**Reliability**: Reliability means that indicators must be accurate and consistent. For example, an indicator is reliable if multiple uses of the same instrument (such as an interview or a survey) yield the same or similar results. No data are absolutely reliable, but reliability checks should be made: for example, census findings should be compared to findings from microlevel studies for accuracy.

**Measurability**: Indicators must be about items that are measurable. Concepts such as “women’s empowerment” or “gender equity” may be difficult to define and measure. Proxy indicators may have to stand in for less precise concepts: for instance, “the percentage of women enrolling in agricultural training in x province before and after the project intervention” is easier to measure than “the number of women motivated to pursue agricultural training as a result of project empowerment.”

**What is being measured?**: Indicators should be relevant to the level: Is a project’s impact being measured, or the output of a particular activity? At the output level, “the number of women and men that participated in x training course” is relevant, but at a higher level, it would be better to measure the result of that training, such as “the number of women and men confidently providing extension advice to farmers” or “the percentage of surveyed women in the target group who rate their access to land titling processes as having improved during the period of the program or project.”

**Sensitivity and time span**: The time covered by the indicator should be specified—for example, “over the implementation period of the program,” or “three years after the project has ended.” It is also worth considering the sensitivity of indicators; in other words, will the indicator demonstrate a short-, medium-, or long-term change? Although demonstrating a long-term change may be useful for stakeholders, a project time scale of only a few years needs shorter-term indicators if changes are to be recorded and activities fine-tuned as necessary; for example, measurable positive changes are unlikely to be seen in national forest cover during a three-year project (no matter how laudable the goal).
Feasibility of indicators: An indicator makes it possible to focus and structure data collection but serves no purpose as long as the data do not exist. To ensure the feasibility of an indicator, it is necessary to indicate the source of the information to use, for example, land administration office records of land title issuance or questionnaire surveys to be carried out by the project, using specially employed enumerators.

If no source is available or feasible, the indicator should be changed. If no feasible indicator can be found, then the question may need to be excluded.

Simplicity: There should not be too many indicators. Relying upon several indicators allows for cross-checking and strengthens the evidence base for answering a question, but an excessive number of indicators will increase the data collection workload and cost and may not necessarily improve the soundness of the answer. As a rough guide, only six indicators per component/output or project objective should be used.

Be realistic: Make sure that the indicators at the goal and purpose level are realistic and measure achievable benefits. For example, do not anticipate an unrealistic (over 25 percent) increase in household incomes during a short period or do not expect training of women legal advisers to change women’s access to land dramatically (use measures of staff capability to measure the benefit of the training instead).

Setting up the system in projects and programs

Baseline and targets: An outcome indicator has two components—a baseline and a target. The baseline is the situation before a program or activity begins. It is the starting point for monitoring results. The target is the expected situation at the end of a program or activity. (Output indicators rarely require a baseline, because outputs are being newly produced and the baseline is that they do not exist [UNDP 2002]).

Project versus program indicators: Indicators at the project level are usually limited to the time frame in which a project is implemented (or a set period after completion, for measuring impact). They encompass only the limited geographical and target group focus of a project (for an example, see table 16.4). They usually measure the following:

- Expected or unexpected project outcomes for women and men (compared with project objectives)
- Participation (quantity or quality) of women and men in project activities
- Access to decision making, project resources, and project services by women and men
- Changes in equality of opportunity or decision-making opportunities
- The impact or effectiveness of activities targeted to address women’s or men’s practical needs, such as new skills, knowledge, resources, opportunities, or services
- Changes in human resources devoted to the project (for example, the number of women or men among project staff or the number of women extension staff)
- The impact and effectiveness of activities targeting improved gender awareness among staff and beneficiaries
- Met or unmet practical and strategic needs of women and men (compared with expressed needs)
- Changes in project budget allocation toward gender at this level
- Emergence of new gender issues in a project or as a result of a project.

The Canadian International Development Agency, in its Guide to Gender Sensitive Indicators (CIDA 1997), gives useful examples of how to design gender-sensitive indicators for agriculture.

Indicators at the program or sectoral level will usually have a longer time frame and cover a larger geographical area and target group (table 16.5). They might be designed to measure the following:

- Changes in the capacity of staff in government partner organizations, NGOs, and international donor agencies to deal with gender issues
- Development and use of tools and procedures to mainstream gender equity:
  - Changes in recruitment practices relating to equal opportunities
  - Changes in budget allocation toward gender and related outcomes
- Whether subprojects carry out gender-sensitive monitoring
- Whether gender-disaggregated data are collected from the field and used at the national level
- How resources are being transferred to the field level and then spent
- How effective the expenditure on gender-related outputs has been in meeting agricultural program goals.

Gender-sensitive outcomes may include a range of agriculture-related as well as other sectoral indicators, depending on the particular constraints identified in the institutional analysis and the baseline gender analysis.
Designing milestones and triggers for loan disbursement

When development banks are preparing country loans, a set of conditions, triggers, and milestones are developed that are used in clarifying, implementing, and monitoring the overall reform program supported by the development policy operation. Gender has not figured highly in this process thus far, but it would be one means to encourage the consideration of gender in monitoring (box 16.20).

As in designing indicators, specificity—meaning clarity, not excessive detail—is a key attribute of good conditions, triggers, and milestones. Poorly specified conditions or triggers may give rise to disputes about whether the key elements of the reform program are on track.
## Table 16.5: Gender-Sensitive Indicators in an Agricultural Sector Program

<table>
<thead>
<tr>
<th>Development objective</th>
<th>Impact indicators</th>
<th>Targets</th>
</tr>
</thead>
<tbody>
<tr>
<td>Higher and increasingly equal standard of living in program target areas</td>
<td>Level of income generated from agricultural activities for both men- and women-controlled crops</td>
<td>Men: Increase by 15 percent; Women: Increase by 20 percent in Project Year (PY) 15</td>
</tr>
<tr>
<td></td>
<td>Difference in income level between woman- and man-headed households</td>
<td>Decrease by 20 percent in PY 15</td>
</tr>
<tr>
<td></td>
<td>Nutritional status for women and men (targets will be broken down into further detail after preliminary surveys)</td>
<td>n.a.</td>
</tr>
<tr>
<td></td>
<td>Distribution of workload: working hours of rural women</td>
<td>Reduced by 5 percent in PY 15</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Immediate objectives</th>
<th>Outcome indicators</th>
<th>Targets</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rights:</td>
<td>Percentage of women who have control or joint control over family income and farm products</td>
<td>Increased by 15 percent in PY 10</td>
</tr>
<tr>
<td></td>
<td>Number of lawsuits concerning women’s access to land under new Land Act</td>
<td>Increased by 20 percent by PY 8</td>
</tr>
<tr>
<td>Resources:</td>
<td>Productivity of agricultural products</td>
<td>Increased by 10 percent by PY 15</td>
</tr>
<tr>
<td></td>
<td>Poultry and vegetable production</td>
<td>Poultry increased by 40 tons, vegetables by 100 tons in PY 8</td>
</tr>
<tr>
<td>Marginalized men livestock producers having found new viable sources of income</td>
<td>Percentage of marginalized livestock producers who have created a viable source of income as crop producers, agricultural and industrial workers, and so on</td>
<td>Increased by 30 percent by PY 15</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Outputs</th>
<th>Output indicators</th>
<th>Targets</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rights:</td>
<td>Percentage of target population who are aware of women’s rights to control income and agricultural products</td>
<td>Increased by 30 percent by PY 5</td>
</tr>
<tr>
<td></td>
<td>Percentage of target population who know basic facts about their rights</td>
<td>Increased by 60 percent by PY 5</td>
</tr>
<tr>
<td>Resources:</td>
<td>Percentage of spot checks in which extension is found to be gender sensitive</td>
<td>Increased by 80 percent by PY 8</td>
</tr>
<tr>
<td></td>
<td>Number of households producing vegetables for own consumption</td>
<td>Increased by 20 percent by PY 10</td>
</tr>
<tr>
<td></td>
<td>Number of loans given to former livestock producers</td>
<td>Increased by 20 percent by PY 10</td>
</tr>
<tr>
<td>Cross-cutting issues:</td>
<td>Gender-sensitive evaluations and annual and semiannual progress reports, including gender-sensitive indicators and monitoring tools, produced</td>
<td>Three reports per year from PY 3</td>
</tr>
<tr>
<td></td>
<td>Lessons learned from monitoring fed back into the planning system</td>
<td>Minimum of two lessons learned from PY 3</td>
</tr>
<tr>
<td></td>
<td>Gender-sensitive databases established</td>
<td>One database by PY 3</td>
</tr>
</tbody>
</table>

(Table continues on the following page)
Don't set too many triggers or conditions, only those of highest priority, as there is a risk for disbursement and progress if they are not met.

Don't use outcomes (that is, monitorable effects of actions) as conditions or triggers unless their realization is largely under the control of the government.

Do indicate what actions are to be done, by which agency of the government, and approximately when.

Do include intermediate outcomes and monitor them carefully.

Do use quantitative indicators, including baselines and targets, whenever possible.

Good examples:

Condition for first loan: “Parliament has adopted legislation to ensure land certificates are issued to both husband and wife.”

Trigger for second disbursement: “Increase allocation in the 2008 Budget for recruitment of women staff in the agriculture ministry nationwide by at least 10 percent over the allocation in the 2007 budget.”

A bad example:

As a milestone, “improved social indicators” is too vague to be useful.

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### Table 16.5 Gender-Sensitive Indicators in an Agricultural Sector Program (continued)

<table>
<thead>
<tr>
<th>Outputs</th>
<th>Output indicators</th>
<th>Targets</th>
</tr>
</thead>
<tbody>
<tr>
<td>Improved gender-sensitive planning in the agricultural sector</td>
<td>Number of measurable gender-sensitive targets formulated in annual work plans at all levels by PY 2</td>
<td>At least two targets per plan by PY 2</td>
</tr>
<tr>
<td>Strategies concerning woman-headed households implemented</td>
<td>Percentage of all extension officers aware of and practicing the strategy’s central elements</td>
<td>80 percent by PY 5</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Activities</th>
<th>Process indicators</th>
<th>Targets</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rights: Pilot projects to increase women’s control over agricultural products identified</td>
<td>Number of pilot projects approved</td>
<td>Four projects approved</td>
</tr>
<tr>
<td>Formulation of gender strategy for the agricultural sector at national, regional, and local levels</td>
<td>Strategy has been approved</td>
<td>One approval</td>
</tr>
<tr>
<td>Formulation of women’s rights in new Land Act</td>
<td>Act has been approved and includes women’s inheritance and ownership of land</td>
<td>One approval</td>
</tr>
<tr>
<td>Implement information campaigns on women’s improved rights concerning access to and control over land</td>
<td>Number of men and women farmers reached by the campaign</td>
<td>Men: 100,000; Women: 100,000</td>
</tr>
</tbody>
</table>

Source: Adapted from DANIDA 2006.

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### Box 16.20 Designing Conditions, Triggers, and Milestones

Conditions are the actions deemed critical to achieving the outcomes of the program supported by the development policy operation and included in the operation documents as legal conditions for disbursements under a World Bank loan, credit, or grant.

Triggers, as used in the context of programmatic development policy operations, are the planned actions in the second or later year of a program that are deemed critical to achieving the outcomes of the program and that will be the basis for establishing the prior actions for later operations. In other words, triggers are the expected prior actions for a subsequent loan, credit, or grant.

Milestones mark the progress in implementing the program. A milestone can be an action or an outcome that is expected to be realized during the implementation period rather than at the end of the operation. Milestones are not legal conditions for disbursement or triggers.

Practicalities of monitoring and evaluation

How much monitoring is enough? The key issue to consider is that the purpose of M&E is to guide implementation of a project or program, so there is a limit to the resources that should be used for M&E. The collection of information has a cost, and that cost will usually determine the methods used and the scope of information collection. Collecting primary data in the field is more expensive than using census data.

Modification of indicators

As a program or project is implemented, it sometimes becomes necessary to modify the logical framework or results framework in light of experience or changed circumstances, then it also becomes important to modify the indicators. Modifying the indicators does not mean lowering the targets to meet the expected outcomes (although this sometimes occurs in national planning systems during the annual cycle). Instead, the types of indicators need to be modified.

For example, if a project was implementing activities to encourage local communities to support the concept of women obtaining legal tenure together with their husbands or as single landowners, the indicators might be “the percentage of certificates including a woman’s name, out of the total number of land certificates issued in the district during 2007.” However, if the national government changes the law to require that women’s names are included, then the awareness-raising activities may no longer be required and therefore would probably not be monitored.

GENDER-DISAGGREGATED DATA AVAILABILITY AND COLLECTION

In order to carry out gender-sensitive monitoring, disaggregated data are required. Ideally, for reasons of cost and scale, existing data sources should be used. The following sections look at what is available, how useful it is, selecting data sources, and improving their accuracy.

What data are available now, and how useful are they?

A prerequisite for establishing gender-sensitive indicators is the availability of statistical data disaggregated by gender (and ideally age and ethnicity), as well as qualitative information reflecting differences between women and men. Three main data systems produce useful information for monitoring, some of them gender sensitive: census surveys, the System of National Accounts of the country in question (comprising data from different administrative units), and sample surveys of the population, such as official living standards surveys. Programs and projects usually rely on these systems for baseline and monitoring information, particularly for quantitative data, in addition to developing their own program- or project-specific indicators. In addition, country-level social assessments, such as the Country Social Analysis and Country Gender Assessments, are important references for developing relevant indicators.

Limitations face planners in using statistical information. The accuracy of the data generated from censuses may be subject to various problems, including infrequent collection, gender bias, poor enumeration, and imprecise definition of key terms. For instance, women’s economic activity is underrepresented in most censuses and national surveys, because women often work outside of the formal job market, and the contribution of women to economic development is difficult to measure. In many developing countries, statistical data are outdated or inaccurate, and the capacity to collect, analyze, disseminate, and store data is often inadequate.

Gender-sensitive quantitative indicators cannot be used alone. They must be complemented by gender analysis and qualitative monitoring to understand any changes they may demonstrate. As well as designing specific indicators and collecting information, projects and programs may also find it useful to access data from other organizations, such as information gathered by the World Bank in participatory poverty analyses or international crop or forestry data from FAO. For high-level data, the UN Human Development Report may contain useful national information.

As noted earlier, a general lack of gender-specific data exists relevant to agriculture. Most government agencies collect data based on households, products, or regions, which usually means that gender is ignored. Even when disaggregated information is collected, it is often ignored or filtered out of project or program planning. The FAO concluded that a number of fundamental issues were not addressed adequately in agricultural censuses and surveys, such as gender differentiation in land ownership and use, access to credit, training and extension services, technology, and income (FAO 1999). A study of agricultural census data from Africa found that data collection methods were usually inadequate.\(^1\) The authors identified a clear need for capacity building—first, among statisticians to perform gender-explicit analyses of agricultural data, and second, among development planners, so that they can better use census data in general development planning and use gender-disaggregated data in gender-specific planning.
Manasan and Villanueva (2005) tried to analyze how economic contraction in the Philippines affected women’s benefits from government programs and noted the difficulty of obtaining gender-disaggregated agricultural data. Even when figures are provided for women and men, they can be quite misleading because they tend to assume that only the “household head”—usually recorded as being a man—is the farmer. Tempelman and Keita observe that, particularly in Africa, the oldest household member who is a man (whether usually present or not) is recorded automatically as the “household head.” This tendency potentially contributes to the underestimation of the number of (sub)holdings run by women who manage their own sub-production units within man-headed agricultural holdings. Tempelman and Keita also report that since the 2000 round of the World Census of Agriculture, several African countries have tried to rectify this problem by adopting the concept of “subholder.” Defining the concept of “household” carefully is particularly important, as is, with societal norms in mind, to recognize the role played by many women as the main household provider. Economic activity may be defined or understood in varied ways (paid or unpaid work is an obvious difference). But is work on a family farm by a woman considered economic activity? What about household chores? If a nonfamily member is paid to thresh rice, cook, or clean, then this work is counted as economic activity, but if a family member does the work, it usually is not. Women themselves will often discount their own work (both paid and unpaid) as a contribution to the family income. Data from censuses and surveys generally underreport women’s paid employment.

Household surveys commonly consider the amount of income spent on food per household per year but do not differentiate between food consumed by men and women household members. If data are to be collected from household surveys, and gender-specific information is required, phrasing the questions so that this information is actually obtained is important.

Women’s land ownership rights differ from country to country, but land is often under ownership and control of men (box 16.21). Gender-sensitive indicators may be available from agricultural censuses or land registration records to track land-tenure issues. Because access to credit often depends on access to land, the monitoring of credit activities should take land tenure into consideration.

The FAO’s Gender and Population Division is working with its Statistics Division as well as member countries to build capacity through training and technical support in gender and statistics for Ministries of Agriculture and central statistics offices. The FAO has developed gender-sensitive indicators for the agricultural sector (Curry 2002) and proposed that a gender focus incorporating both age and sex is important for analysis of the agricultural sector, because women and children make important contributions to agricultural production and food security. Gender-sensitive data and indicators on the structure of land ownership, access to and use of productive resources, and cropping and livestock production patterns are required to supplement available data on the age-sex composition of the labor force economically active in agriculture. In anticipation of stakeholders’ increased need for information, steps have been taken to improve the indicators and gender sensitivity of data collected through national censuses or to supplement census data with data from other socioeconomic surveys. Examples include the concept of “plot manager,” introduced in the national censuses of Guinea, Senegal, and Togo; the collection of gender-disaggregated labor data, including data on unpaid family labor, in Burkina Faso; and the addition of questions on specific topics, such as agroprocessing, in Cape Verde.

In its work with national governments, the DFID supports a stronger focus on generating evidence, statistics, and indicators. For example, the DFID supported Cambodian efforts to integrate gender indicators into the monitoring framework for the national poverty plan, and in Nepal it will support the development of a national poverty monitoring

### Box 16.21 Culturally Related Questions for Monitoring

- Is land mainly under the control of men or women? What are the consequences for gender relations, decisions about land sales, and cropping patterns?
- What are the inheritance practices in the country concerning land? If women can legally inherit land, do they do this in practice?
- Has land reform benefited men and women equally?
- Do women have equal access to credit facilities? Does such access translate into control over credit in terms of decision making?

Source: Author.
and analysis system using inclusive and disaggregated indicators. These efforts should increase the availability, routine collection, and reporting of gender-disaggregated data from national statistical systems (including more specific data on, for example, income, employment, and access to services) and foster greater use of such data in national monitoring systems. They will also increase the use of gender-disaggregated data in the monitoring sections of national development strategies.

Selecting data sources for gender-sensitive monitoring

Secondary data are not produced specifically for monitoring and evaluation but can have direct and indirect links with a project or program. Secondary data provide baseline information and help monitor a project or program’s overall goal and objectives, the form its inputs (investments) have taken, how it is carried out (activities), and its results (outcomes). The main sources of secondary data include official documents such as country development sector plans, sociological and demographic research, reference documents for the project, activity reports, and situation analyses.

FAO maintains databases with information from the censuses of individual countries. These data are derived from periodic agricultural censuses and yearly surveys of agricultural production, including forestry and fisheries. These data collection instruments are designed to monitor the inputs, outputs, and management of agricultural holdings to formulate policy recommendations for sustainable development and reliable food production systems.

The national statistics system in a country can normally provide the following:

- National statistics (census, household, and business surveys), usually gathered by the central statistics agency with support from provincial statistics agencies
- Administrative data (from line ministries and local governments and services)
- Other surveys and datasets (usually from academic and research institutes)
- Qualitative data (these constitute a small but growing data component and include, for example, participatory poverty assessments).

Primary data are collected specifically for monitoring and evaluating a project or program. Data are collected from all project stakeholders (involved directly and indirectly, positively and negatively), using such tools as direct observation, focus group discussions, interviews, and meetings.

In policy and national program monitoring, secondary data sources will be most important, supplemented by field visits to cross-check their validity against local circumstances. In project monitoring, primary data sources are important, because they respond to the specific project indicators. An inventory of available data should be made during planning. What and where are the data, and how can project/program leaders use them for M&E? What additional data need to be collected to cover gaps?

In making decisions about data sources for indicators, consider these questions for each indicator:

- Is the information available from existing sources?
- Is a new data collection effort required?
- How much data do we really need?
- How much data can we really use?
- What data sources are practical?
- Who will pay for data collection?
- Who will do data collection?
- How can staff and other stakeholders be involved in data collection?
- How will the data be analyzed?

For instance, in a rural development program in Vietnam, the plan outlined in the program document was to conduct a thorough baseline survey. However, analysis of existing data available from the government demonstrated that it would be adequate, supplemented by some qualitative and more localized information gathered from participatory rural appraisals and disaggregated by gender, ethnicity, and poverty. This approach saved time and money during the program’s busy start-up period. On the other hand, data collection can go too far. A review of the monitoring system of a large, donor-funded rural development project in the Philippines recommended that a reality check should be conducted about the amount of data collected, because the system was overloaded. Projects should make sure that collecting additional data is really worthwhile and should consider the implications of each marginal addition to the data collection. For agricultural projects, recommendations suggest considering the benefits of collecting detailed data on farm household incomes and expenditures from a small sample (such as 10–20 farmers per zone or farming system) to back up broader secondary data. Collected properly, such primary data can provide useful insights into why farm families make the decisions they do, especially when trying to examine the gender impacts. Monitoring data should include a record of how men and women
use time and money over the time frame of the program (to determine whether and why they change with the implementation of program interventions).

**Steps to improve the accuracy and gender sensitivity of survey data**

A numbers of steps can be taken to improve the accuracy and gender sensitivity of data collected through surveys.

- Enumerators should be given gender training. For instance, they could be trained to recognize that many activities done by women are part of general economic activities.
- In the instructions to enumerators, special emphasis should be given to gender issues.
- Local political and cultural sensitivities may mean that enumerators are reluctant to ask questions about “difficult” or “conflictive” issues. The importance of these questions should be explained, and enumerators encouraged to ask them—otherwise the results may not be accurate.
- Instructions to enumerators should emphasize the need to ask probing questions and not simply accept “yes” or “no” answers.
- In recruiting enumerators, efforts should be made to achieve a gender balance. Issues of age, ethnicity, or caste may also be vital to consider in seeking to reduce bias.
- Interviews should be timed to maximize opportunities for meeting with women and men, the young and old—in other words, with a cross-section of the community in question.
- Gathering data on the ages and genders of the head of the agricultural holding and members of the holding’s labor force will make it possible to construct extremely useful, gender-sensitive indicators.

**Recommendations for improving data collection**

Development cooperation organizations should continue to support capacity building in statistics offices, including training in gender sensitization, the development of gender-sensitive indicators, and interview training (for census workers). Support should also be provided to purchase equipment that facilitates data handling.

The information collected by statistics offices and other data collection agencies should be made available as needed, to provide field workers and government staff with data in various formats for monitoring programs and projects.
Many projects have trained members of participating communities to carry out M&E. The World Bank Social Analysis Sourcebook (World Bank 2003: 49) cites participatory M&E as a “means to systematically evaluate progress and impact early in the project cycle by bringing the perspectives and insights of all stakeholders, beneficiaries as well as project implementers. All stakeholders identify issues, conduct research, analyze findings, make recommendations, and take responsibility for necessary action.”

Levels of participation and the means of ensuring gender equity vary from project to project. This Innovative Activity Profile discusses lessons from Sri Lanka’s Community Development and Livelihood Improvement Project—also known as the Gemi Diriya (“village strength”) Project—with some additional insights from Indonesia’s Community Empowerment for Rural Development Project.

One difficulty with participatory M&E is that community-driven development programs typically serve a large number of small, widely dispersed communities, and managing such programs requires intense support, especially at start-up and in the early stages of implementation. Using local NGOs, local government staff, and other local resources is not always successful because of high costs, large distances, and insufficient local capacity.

Experience with the Gemi Diriya Project demonstrates that building a network of trained community professionals or facilitators and involving them in all aspects of project implementation is an effective strategy to scale up in a sustainable, cost-effective manner (www.gemidiriya.org; Munshi, Hayward, and Verardo 2006).

PROJECT DESCRIPTION

A Village Self-Help Learning Initiative was piloted in 1999 in three villages in Sri Lanka’s poor North Central Province. Its main objective was to introduce and test a model of participatory rural development that focused on empowering local communities to find their own solutions to local development problems. Key actions included mobilizing communities; building inclusive, accountable village organizations; and supporting their self-management.

To scale up the self-help initiative, the World Bank financed the Gemi Diriya Project, starting in October 2004. The Bank has committed $181 million for 12 years to implement the project, which, like the village self-help initiative on which it is modeled, focuses on self-management and learning. To avoid the risk of exclusion of women, the project rules specified at least 30 percent women’s representation in decision-making roles and that at least 50 percent of the benefits must be received by women, including capacity building and training. The project contracts external support organizations, such as local NGOs, to carry out an initial information campaign in villages, facilitate participatory planning and appraisals, support formation of village organizations, and offer preliminary training to its office holders. Once established, village organizations have access to a village development fund that finances activities in three main areas: capacity building, community infrastructure services subprojects, and livelihood support. Continued support and guidance are needed to strengthen the village organizations,
but continued reliance on project staff would increase dependence and cost, so the idea of training and using community facilitators emerged. The community professionals and facilitators are trained in numerous ways, all supported by the project: through community peer trainers, Community Professionals Learning and Training Centres, and a mobile capacity-building team, which trains, mentors, and monitors community facilitators in the field, building their capacity and confidence in a cost-effective way.

Community professionals and facilitators have a number of advantages. They have a stake in their community’s development, are better suited to identifying the constraints and opportunities in their villages, and are much more effective than outsiders in instilling confidence and mobilizing their communities. They also tend to be more accountable to their communities, because they live there and enjoy local legitimacy and trust. They provide a strong local input to Bank supervision missions and are a go-between for the overall implementation team of the project.

The formation of small groups is the foundation of the village organizations; it is the small groups that achieve the objectives of the development programs identified by the community. Training for small group members is thus one of the most important aspects of the project, and this training is provided by community professionals.

**LINKING LEARNING, GENDER, AND M&E**

The Community Professionals Learning and Training Centres are designed to provide comprehensive training for community professionals in social mobilization skills, M&E, and the Community Operational Manual used by the project, as well as overall social development processes. Based on the knowledge, skills, and field experience gained through this training, facilitators can provide better services to the project (and to other programs assisting with community development) and gain economic benefits for their work. They are paid via the Village Development Funds, but as their skills develop, they also can sell their services on a commercial basis (for instance, to NGOs, donors, or the government). A selection process and a system of grading and promotion are in use. More than 60 percent of community professionals or facilitators are women, who focus on improving gender equity in their communities. Women and poor youth in particular, and poor families more generally, have found the Community Professional Learning and Training Centres to be a very good source of income. The project has conducted a strong information campaign about its objectives and its emphasis on women and youth as project decision makers and intended beneficiaries.

In addition to providing specialized training to community facilitators, the project has had other impacts on improving gender equity, for example, the microfinance program, which provides loans exclusively for livelihood improvement and income-generating projects. Within only two years of its implementation, the program has acquired 71,000 members, who have formed 11,762 small groups. Of these, 80 percent of the beneficiaries are women.

Six key methods are used to monitor and evaluate the project: a self-monitoring system, a monitoring system based on the project’s management information system, internal management reviews, an external process monitoring system, impact evaluations, and social accountability monitoring. The village organization and its various committees continually assess their own performance against the locally developed indicators for capacity building, infrastructure development, livelihood support fund activities, and other activities. This self-monitoring is the main tool for the community to learn from project implementation and build capacity to manage village development.

Process monitoring evaluates how project activities lead to the required outputs, which ultimately produce the desired outcomes and benefits. More specifically, external process monitoring generates the information necessary for project management at all levels and for village organizations to perform their expected roles and responsibilities in the most effective and efficient manner.

One monitoring tool that has proven effective is the Community Report Card, which gathers feedback from the communities about the performance (quality, efficiency, and adequacy) of village organization office holders, community professionals, and project staff, among others. The Report Card is a powerful tool for the community to exert social control on the performance of these teams and alert them as to desired changes.

Another community training scheme with a gender focus was recently implemented in Indonesia and provides good comparisons to the one in Sri Lanka (box 16.22).

**LESSONS LEARNED**

Community facilitators are a powerful tool for social change and supporting development program activities. In particular, gender, age, and ethnicity should be considered in the selection of community trainers or facilitators (and, indeed,
Between 2000 and 2006, the ADB-funded Community Empowerment for Rural Development Project sought to raise the incomes of about 110,000 poor families in six Indonesian provinces in Kalimantan and Sulawesi. The project supported the development of community-based savings and loan organizations and sought to strengthen rural financial institutions’ capacity to extend credit. The project’s second major effort was to build capacity for decentralized development planning within villages and within local and provincial levels of government, with an emphasis on infrastructure development.

The economic crisis in Indonesia in the late 1990s highlighted the need for a long-term strategy to reduce poverty significantly by emphasizing social inclusion and skills development among the poor. The Community Empowerment Project supported formal and informal training and decision-making processes to give local communities and government the institutional capacity to direct resources more efficiently to reduce poverty and improve the quality of life in their communities.

The project targeted women as members and decision makers of both savings and loan organizations and village planning committees. The decision to encourage women’s full participation in this project was based on the fact that women in the project areas make major economic contributions to their households. Another reason to include women was to protect and develop women’s economic interests in the project.

Despite the fact that women played an important role in the village economy and community affairs, they often felt more constrained than men in participating in village forums. The project was designed to foster women’s equitable participation in two ways:

- It offered leadership training for women in the operation of savings and loan organizations, the workings of village planning forums, and the selection of village infrastructure projects.
- It considered women’s specific capacities, economic activities, and interests in designing and forming training programs, village organizations, and savings and loan organizations.

Village planning forums were organized and social mobilization and human development training provided to ensure that women’s groups participated in the village development planning process. Aside from training community members in planning and monitoring, government officers in the project’s executing agency received training on decentralized development planning and gender and development. Gender-based training targets were set to ensure that women government staff received equitable training opportunities.

### Box 16.22 Indonesia: Bringing a Gender Focus to Community Empowerment

Between 2000 and 2006, the ADB-funded Community Empowerment for Rural Development Project sought to raise the incomes of about 110,000 poor families in six Indonesian provinces in Kalimantan and Sulawesi. The project supported the development of community-based savings and loan organizations and sought to strengthen rural financial institutions’ capacity to extend credit. The project’s second major effort was to build capacity for decentralized development planning within villages and within local and provincial levels of government, with an emphasis on infrastructure development.

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**Source:** ADB Gender and Development Web site and specific project documents, Community Empowerment for Rural Development Project, www.adb.org.

### Thematic Note 1

The Thematic Note was written by Pamela White (Consultant) and reviewed by Chitra Deshpande and Catherine Ragasa (Consultants); John Curry (FAO); Maria Hartl (IFAD); and Indira Ekanayake, Eija Pehu, and Riikka Rajalahti (World Bank).

### Thematic Note 2

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4. See note 5 above.

Thematic Note 3
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2. Ibid.

Innovative Activity Profile 1
The Innovative Activity Profile was written by Pamela White (Consultant) and reviewed by Catherine Ragasa (Consultant); and Natasha Hayward, Meena Munshi, and Eija Pehu (World Bank).

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Bank for NEDA and the National Commission on the Role of Filipino Women.


**Thematic Note 3**


**Innovative Activity Profile 1**


**FURTHER READING**

**Thematic Note 1**


The Asian Development Bank has an excellent Web site (www.adb.org/Gender/practices.asp) on “Projects Addressing Gender Concerns,” with case studies.

**Thematic Note 2**


**Thematic Note 3**


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