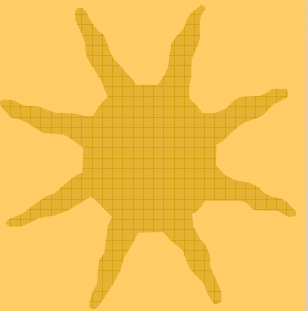


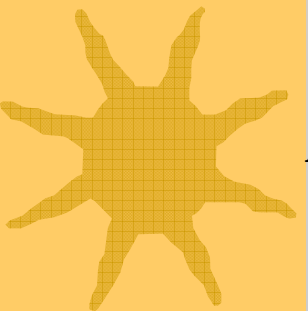
Policy Reforms and Challenges ahead. The ‘One Stop Shop’ experience in Uganda



By Prof. Maggie Kigozi
Executive Director
Uganda Investment Authority



Analytical and Operational Insights on Women’s Entrepreneurship in Africa
May 20 – 22, 2008
Sheraton Addis Hotel, Ethiopia



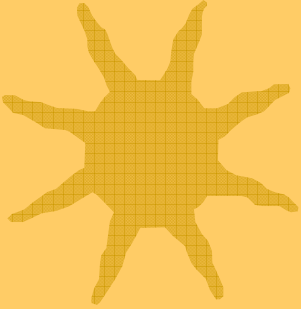


Content

- ★ Introduction of UIA
- ★ Background to GGA
- ★ Legal and Administrative barriers to Investment
- ★ Gender Coalition
- ★ Successes
- ★ One Stop Shop
- ★ Challenges

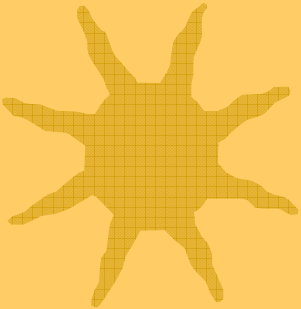


UIA- VISION AND MISSION



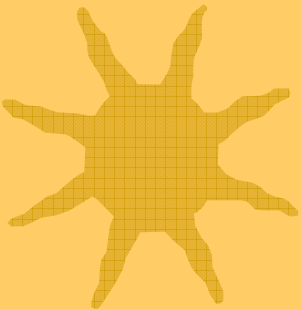
Vision

- ★ Make Uganda the leading investment destination.



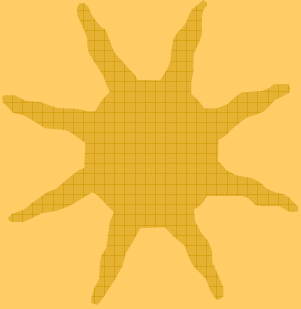
Mission

- ★ “Promote and facilitate investment projects , provide serviced land and advocate for competitive business environment”.

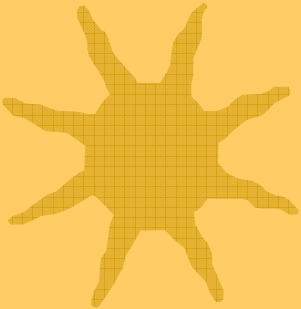




Background to the GGA

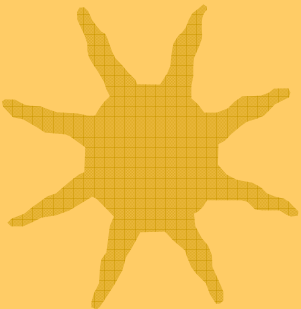


- ★ UIA WEN launched in 2000
- ★ Started with 50 members, to date 300+
- ★ By then UWEAL was weak but strong now



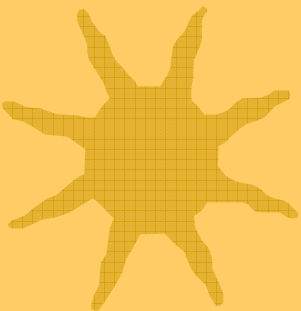
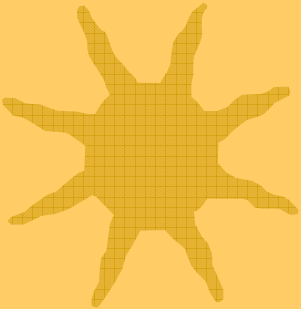
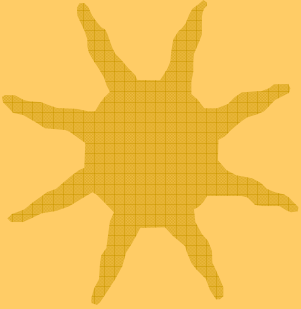
Activities

- ★ Capacity building
- ★ Advocacy
- ★ Networking
- ★ Leadership
- ★ Parliament
- ★ CBWN, AABWA, IFCGEM





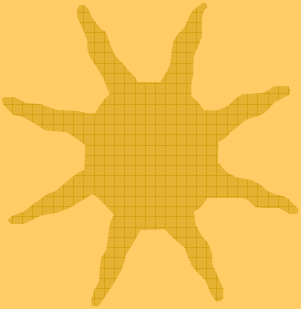
Gender and Growth Assessment (Uganda)



- ★ IFC met UIAWEN
- ★ Survey was carried out to prioritise legal and administrative barriers affecting women entrepreneurs
- ★ A coalition was formed

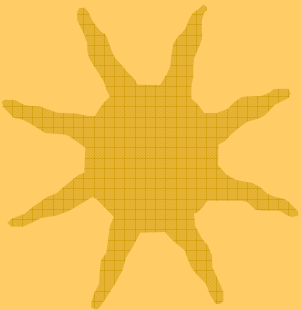


Legal and Administrative Barriers to Investment

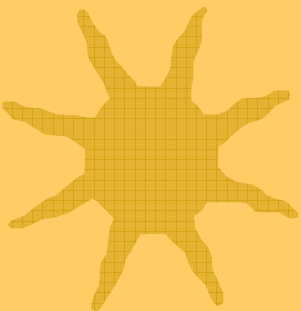


- ★ Business Registration
- ★ Access to Finance
- ★ Access to Land
- ★ Tax Administration and Customs
- ★ Access to Justice
- ★ Reform of Labour laws

But

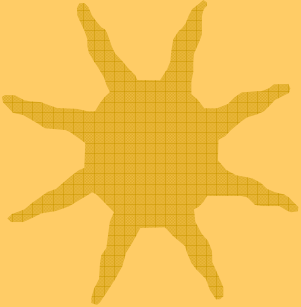


- ★ Lack of information
- ★ Entrepreneurship skills and training





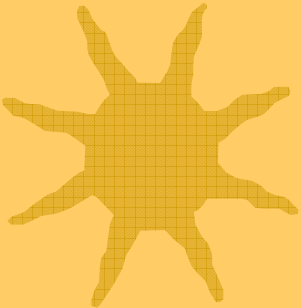
Gender Coalition



★ UIAWEN – Government

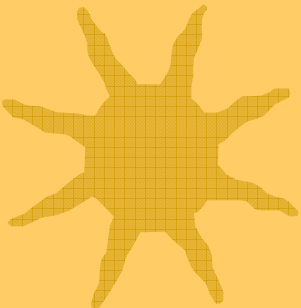
★ UWEAL – Private Sector

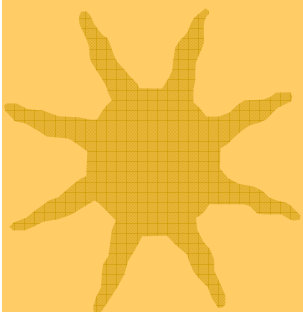
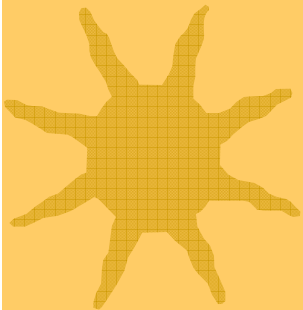
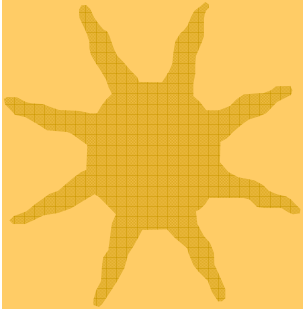
★ PSFU – Private Sector



★ Civil Society - FIDA, CEEWA, AWEPON,
UWONET

★ IFC –GEM



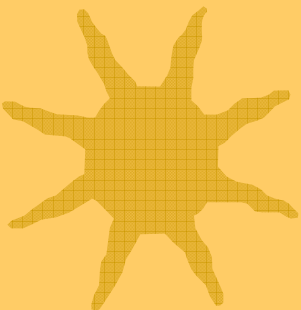
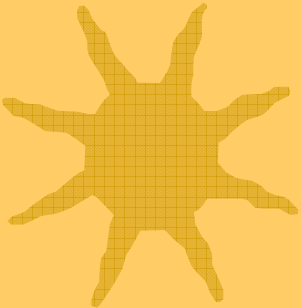
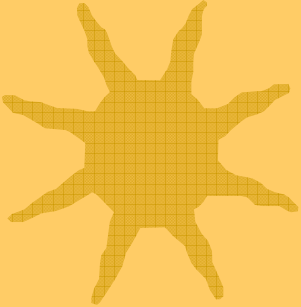


Successes

- ★ Labour laws engendered and enacted
- ★ Monthly Tax seminars
- ★ Hosted the 1st CBWN conference with a topic ‘Access to Finance’
- ★ One Stop Centre set up at UIA
- ★ Information – SME guide, UWEAL, CEEWA
- ★ Entrepreneur skills training
- ★ IFC facility with DFCU bank –US \$ 7M
- ★ Policy advocacy training
- ★ PIRT- 5 female members



Government Interests

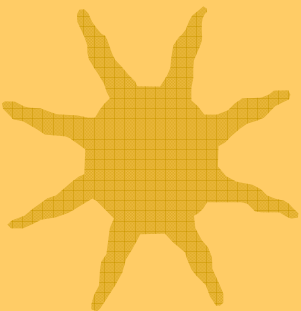
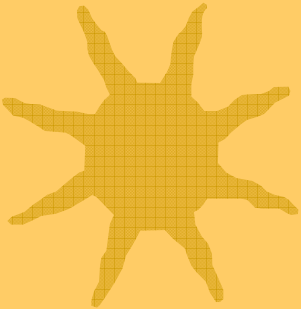
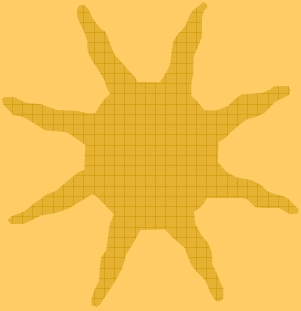


- ★ COMESA summit
- ★ ADB Summit
- ★ CB women's conference
- ★ CHOGM- First ladies luncheon
- ★ The Libyan President met with business women
- ★ Awards – won by women both internationally and nationally



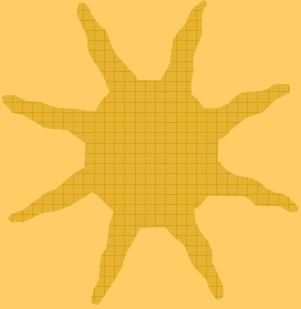
TEAM UGANDA

- 1) 50 Government agencies and ministries that deal with investors
- 2) Customer Care Training
- 3) Clients Charters
- 4) Quarterly self evaluation and report to Team Uganda.
- 5) Annual Team Uganda evaluation (consultation)
- 6) Link to UIA District Network.

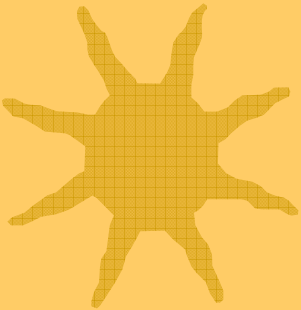
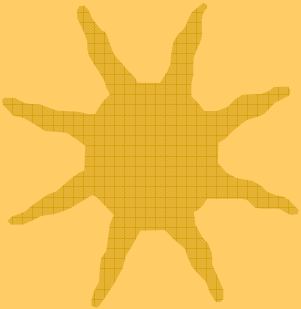




TEAM Uganda Progress Report



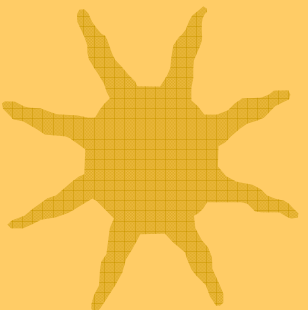
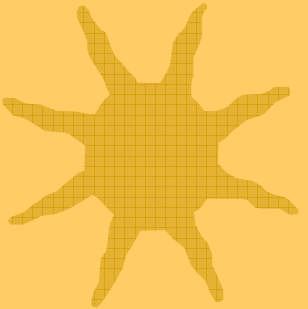
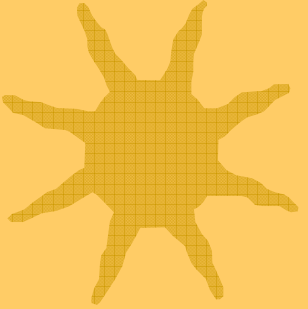
- ★ 2000 Big Push Strategy
- ★ Streamlining Government Machinery
- ★ Survey
- ★ Customer Care Training
- ★ 23 Clients Charters
- ★ Developed Vision and Mission
- ★ UIA One Stop Shop – URA, Immigration, Land URSB
- ★ Public Service clients' charters





UIA Clients Charter

Services	Time	Cost (Ug.Shs)
1. Investment Promotion		
(a) Response to investor inquiries		
(i) Email inquiries	15 minutes	Free
(ii) Fax and Letters	1 day	Free
(iii) Walk in	10 minutes	Free
(iv) Meetings	Instant	Free
- Business appointment	One day	Free
(b) Provision of Information		
(i) Electronic	Immediate	Free
(ii) Printed	Immediate	Free
(iii) Website update	Monthly	Free
(c) Preparation and Confirmation of Itinerary for potential investors	Three days	Free
2 Investment Facilitation		
(a) Licensing	Five days	Free
(b) Recommend to immigration for work permits	Two days	Free
(c) Facilitate investors to acquire utilities	One day	Free
(d) Recommend for secondary licenses	One day	Free
(e) Recommend for access to finance		Free
(f) Access to land		
(i) Industrial	One Month	Comm. rate.
(ii) Agriculture	One Month	Comm. rate.
(g) After care services	Two days	Free
(h) Policy Advocacy	On going	Free



The One Stop Centre

- ★ UIA
- ★ URSB
- ★ URA,
- ★ Immigration
- ★ Land



Challenges

- ★ ICT – E-government
- ★ Decentralisation
- ★ Engender all Commercial Laws – 40
- ★ Strengthen Gender Coalition
- ★ Business Information dissemination
- ★ Gender Segregated Data



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THANK YOU!