

Country	Afghanistan
Purchaser	Ministry of Health
Provider	NGO
Type of Service	See General Conditions of Contract
Government administration	Help build the managerial capacity of MOPH staff to successfully deliver the BPS; Help build the technical capacity of Afghan health staff working in the province to deliver the BPS.
Physical plant development and capital investment	The NGO will establish health centers and health posts using available and appropriate buildings.
Hospital (general and specialized)	first level referral, particularly emergency obstetrical care and trauma management
Basic primary care and preventive services	To ensure the provision of a package of basic primary services, including through community-based activities including satellite clinics, outreach activities, and supporting CHWs; Implement new interventions identified by the MOPH (such as diarrhea prevention through the safe water system or mental health improvements through community-based activities); Participate in special MOPH activities such as national immunization days and other mass campaign.
Diagnostic services	
Extended care	
Ambulance and transportation services	
Pharmaceuticals, medical supplies and equipment	The NGO will be responsible for the procurement drugs and supplies for the hospital and health centers/health posts.
Human resources, education and training	The NGO will be responsible for training female health workers obtaining their certificates from the certification board.
Knowledge management	To facilitate the participation of communities in the design, delivery, and evaluation of health services
Purchasing options	
Public-public partnership	
<i>Government service delivery</i>	
<i>Project agreements</i>	
<i>Direct subventions</i>	
<i>Autonomization</i>	
<i>Corporatization</i>	
Public – private partnership	
<i>Service contract</i>	
<i>Contract in</i>	In those areas served by existing NGO or MOH facilities, help strengthen service delivery.
<i>Contract out</i>	The Client (MOPH) will provide all MOPH facilities in the NGO's province, the use of vehicles and telecommunications equipment, relevant information and key reports and other data, services. At the end of the contract period, the equipment shall become the property of the client. The NGOs will use available and appropriate buildings to establish health centers and sub-centers. This may include renting temporary facilities or houses. The NGO will be responsible for mobilizing skilled health workers, and supervising the health workers on its payroll.
<i>Leasing</i>	
<i>Concession</i>	
<i>Social Franchising</i>	
<i>Divestiture</i>	
Basic Content of Contract	
Preamble	Yes
Total amount of payment	To be determined; through competitive bidding
Authorized persons and signature	Yes
Contract period	Three years starting from 2003
Summary content	N/A
Levels of services	To provide Basic Package of Health Services
Targeted population	The entire population of xxx province
Quality standards to be achieved	Health services provided should comply with the quality of care standards established by the MOPH.
Payment mechanisms	
<i>Capitation</i>	
<i>Fee-for-service</i>	
<i>Block contracts</i>	The provider's total remuneration shall not exceed the contract price and shall be a fixed lump-sum including all staff costs, sub-contractors' costs, travel, etc. There will also be performance based bonuses paid if objectively measure progress is particularly good
<i>Labor and materials</i>	
<i>Cost-and-volume contracts</i>	
<i>Cost-per-case contracts</i>	
<i>Set price</i>	
<i>Prepayment</i>	
<i>Indemnification</i>	
Variations to the agreement	Modification of the contract may only be made by written agreement between the parties. Article 2: commencement, completion, modification, and termination of the contract.
Best endeavours	Dispute shall be settled by: first, referral to the President of International Relations Department, MOPH. If the dispute has not been resolved, either party may refer it to an ad hoc mediation committee.
Arbitration	An arbitration committee is comprised of a representative of ministry of the government, a representative of AKBAR, and a representative of the donor/partner community. To encourage reasonableness in disputes which are primarily monetary, the arbitration committee will use "swing arbitration" I.e, both parties will state their "most reasonable offer" and the committee can accept only one or the other.
Statutory regulations	This Contract, its meaning and interpretation, and the relation between the parties shall be governed by the Applicable Law.
Confidentiality	Confidential information shall not be disclosed without the prior written consent of the client either during the term or within two years after the expiration of the contract.
Information requirements and reporting formats	The NGO will have to implement the MOH standard recording and reporting system; Quarterly Report on progress made against the work plan; annual audit report;
What do contracts manage?	Inputs (Types of services, providers, drugs and supplies)
Does the provider have discretion	
<i>To hire and fire staff?</i>	The key personnel and sub-contractors are approved by the purchaser. The NGO will be responsible for mobilizing skilled health workers, and supervising the health workers on its payroll.
<i>To set wages?</i>	Yes
<i>To decide services provided within the contract?</i>	The price payable is set forth in the SC (Special Condition). For additional services as may be agreed under Clause 2.4, the bid price will be used proportionately. the Basic packages is not negotiable, the NGO can use other funds to deliver additional services.
<i>To decide services provided outside the contract?</i>	The NGO is free to provide other services it feels are important in the province but must provide at least all the BPS.
<i>To set prices of services covered by the contract?</i>	N/A
<i>To set other prices?</i>	N/A
Is this a performance-based contract?	Yes. 1% contract value bonus will be paid when there is a 10% point or more improvement from the previous highest score on health survey carried out by a third party; 5% contract value bonus will be paid when there is a 50% point increase in the combined score on the indicators measured by household and health facility surveys.

Performance goals and indicators	Performance indicators include maternal health, birth spacing, tuberculosis, malaria, micronutrient deficiencies, breastfeeding promotion and weaning, ARI, diarrheal diseases, immunization, quality of care, provincial hospital care, reaching women and the poor, strengthening the state, and capacity building. A composite score will be created from these indicators to provide an overall assessment of performance.
Evaluation of Project	The progress in achieving the objectives and specific targets will be evaluated through baseline and follow – on household and health facility surveys. Every six months a third party health facility assessment will be carried out to determine improvement in process indicators.
Links to contract	Copy of Contract
Contact person	Dr. Benjamin Loevinsohn bloevinsohn@worldbank.org