

Cooperation of CPPS-GMU, PEG-USAID, Partnership for Governance Reform, and World Bank	GOVERNANCE AND DECENTRALIZATION SURVEY QUESTIONNAIRE FOR OFFICIAL OF PUSKESMAS	No. ID: <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="border: 1px solid black; width: 20px; height: 20px; margin: 2px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; margin: 2px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; margin: 2px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px; margin: 2px;"></div> </div>
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IDP1. Respondent Name: _____ IDP2. Position in this Puskesmas: Head of Puskesmas 1 Doctor of Puskesmas 2 Head of Puskesmas and also Doctor 3	LOK1a. Puskesmas Address: _____ LOK1. Province: _____ +----+ LOK2. Regency/Municipality: _____ +----+	LOK3. Sub Regency: _____ +-----+ LOK4. Village/Kelurahan: _____ +-----+ LOK5. Dusun/RW: _____ LOK6. Rural/Urban: Rural... 1 Urban... 3
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INTERVIEW VISIT	VST2. Visit No.:	
	1	2
VST1. Interview Result:	Completed 1 Partially Completed 2 Postponed 3 Refused 4 Other, _____ 95	Completed 1 Partially Completed 2 Postponed 3 Refused 4 Other, _____ 95
TIME1. Interview Started	+----+.+----+	+----+.+----+
TIME2. Interview Finished	+----+.+----+	+----+.+----+
DAT. Date of Interview	+----+/+----+/+-----+ Date/Month/Year	+----+/+----+/+-----+ Date/Month/Year

	1. Interviewer	Code	2. Field Editor	Code	3. Supervisor Team	Code
NAM. Name & Code		+-----+		+-----+		+-----+

CHK1. REVIEW BY EDITOR Data entered, no corrections necessary 1 Data entered, not corrected 3 Data entered and corrected 2 Manual Edit without CAFÉ 4	CHK2. TEAM SUPERVISOR MONITORING a. Observed Yes 1 No 3 b. Edited Yes 1 No 3
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Respondent Identity

IDP3. Sex :

Male 1
Female 3

IDP4. Highest Education attended:

Completed Senior High School 4
non Degree Diploma (D1-D4) 5
Graduate 6
Post Graduate 7
Profession 7a
Other, 95

IDP5. Age: +----+ years

IDP6. Length of service in this Puskesmas: +----+ +----+
years months

IDP7. Length of service in Health Dept: +----+ +----+
years months

IDP8. Length of service as Doctor: +----+ +----+
years months

IDP9. Officially Status:

Civil Servant 1
Contracted Official 4
Other, 95

GOVERNANCE

Participation

	PGP1. Do you frequently invited to [...] activity?					PGP2. Did you come to [...] activity?				PGP3. During the [...] activity, did you contribute suggestion/ proposal?				PGP4. During the [...] activity, did You involve to make decisions?	
	Never 1	Rarely 2	Sometimes 3	Frequently 4	Always 5	Never 1	More often didn't come .. 2	More frequently come ... 3	Always come 4	Never 1	More often quiet 2	More frequently suggest/ propose 3	Always suggest/ propose 4	Yes 1	No 3
a. Medicine procurement process	1 ✗	2	3	4	5	1 ✗	2	3	4	1	2	3	4	1	3
b. Decision process of service / treatment cost	1 ✗	2	3	4	5	1 ✗	2	3	4	1	2	3	4	1	3
c. Equipment procurement process	1 ✗	2	3	4	5	1 ✗	2	3	4	1	2	3	4	1	3
d. Staff promotion process	1 ✗	2	3	4	5	1 ✗	2	3	4	1	2	3	4	1	3
e. Formulation process of Puskesmas program	1 ✗ PGH1	2	3	4	5	1 ✗ PGH1	2	3	4	1	2	3	4	1	3

Rule of Law

	PGH1. Did [...] case exist in Health Dept of this Regency/municipality?			PGH2. What is the solution to the [...] case?					
	Yes 1	No 3	DON'T KNOW 8	No action 1	Solve internally 2	Solve by involving professional association (IDI, ISFI, etc) 3	Send to police without jurisdiction process 4	Send to the court 5	DON'T KNOW 8
a. Medicine theft	1	3 ✗	8 ✗	1	2	3	4	5	8
b. Power Abuse (such as in bidding of medicine and medic tools procurement, staff recruitment, etc)	1	3 ✗	8 ✗	1	2	3	4	5	8
c. Disciplinary violation	1	3 ✗	8 ✗	1	2	3	4	5	8
d. Malpractice by health practitioners	1	3 ✗ PGT1	8 ✗ PGT1	1	2	3	4	5	8

Transparency

What is your opinion if there are 2 candidates with the equal qualification in promotion structural position process in this district/municipality? There will be [...]:	Completely Disagree..... 1	Disagree 2	Somewhat disagree 3	Agree 4	Completely agree 5
PGT1. Selected local indigenous candidate than the outsider	1	2	3	4	5
PGT2. Selected a male candidate than a female candidate	1	2	3	4	5

Please give your opinion to the following cases at Health Department in this Regency/municipality	Never Exist 1	Rarely Exist 2	Sometimes Exist 3	Frequently Exist..... 4	Always Exist 5	DON'T KNOW 8
PGT3. Health Program Formulation is conducted openly and involve Puskesmas	1	2	3	4	5	8
PGT4. Health sector budget allocation process is conducted openly	1	2	3	4	5	8
PGT5. Project bidding (Medicine and medical equipment procurement, building treatment, stationary procurement, etc) is conducted by fair means	1	2	3	4	5	8

PGT6. Did [...] influence staff promotion staff in Health Department in this district/municipality?	Yes 1	No..... 3	DONT TAHU 8
a. "Local Indigenous fellow"	1	3	8
b. Sex	1	3	8
c. Length of service	1	3	8
d. Staff performance	1	3	8
e. Staff's Skill	1	3	8
f. Loyalty to the Leader	1	3	8
v. Other, _____	1	3	8

	PGT7. How often Puskesmas involved in [...] in this Regency/municipality during the last year?	PGT8. How often community involved in [...] in this Regency/municipality during the last year?
	Never 1 Frequently..... 4 Rarely 2 Always 5 Sometimes 3	Never 1 Frequently..... 4 Rarely 2 Always 5 Sometimes 3

a. Health sector Budget allocating by Local Government & Local Parliament	1	2	3	4	5	1	2	3	4	5
b. Health program formulation	1	2	3	4	5	1	2	3	4	5
c. Health service cost determination at Puskesmas	1	2	3	4	5	1	2	3	4	5
d. Project bidding (medicine and medical equipment procurement, building treatment, stationary procurement, etc)	1	2	3	4	5	1	2	3	4	5

Responsiveness

PGR1. During the last year, how is the percentage of health budget for preventive and curative action?

More allocation for curative action 1 More allocation for preventive action 3
 Balance..... 2 DON'T KNOW 8

PGR2. Did epidemic exist in this area during the last 3 years?

Yes..... 1 No 3 **PGR3**

PGR2a. What epidemic did spread in this area during the last 3 years?

1. _____
2. _____
3. _____
4. _____
5. _____

PGR2b. What kinds of effort did local government take to prevent/overcome the epidemic?

<p>PGE3. Please mention 3 health programs/projects run by this Puskesmas during the last year!</p> <p>1. _____</p> <p>2. _____</p> <p>3. _____</p>	<p>PGE4. How many percent is the output realization of health project during year 2001 in this district/municipality?</p> <p>1. +-----+ %</p> <p>2. +-----+ %</p> <p>3. +-----+ %</p>	<p>PGE5. How many percent is the inefficiency level of health project implementation during year 2001 in this district/municipality?</p> <p>1. +-----+ %</p> <p>2. +-----+ %</p> <p>3. +-----+ %</p>
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<p>PGE6. According to you, how adequate is the local government regulations in health sector to guarantee the health service existence?</p>	
<p>Completely inadequate 1</p> <p>Inadequate 2</p> <p>Somewhat inadequate 3</p>	<p>Adequate..... 4</p> <p>Completely adequate 5</p>

Accountability

	Never 1	Rarely..... 2	Sometimes 3	Frequently 4	Always 5	DON'T KNOW 8
PGA1. Did Health Dept dominate Puskesmas/Pustu of the health service implementation?	1	2	3	4	5	8
PGA2. Has the policy of [...] met the Puskesmas needs?	1	2	3	4	5	8
a. Medicine procurement	1	2	3	4	5	8
b. Medical equipment procurement	1	2	3	4	5	8
c. Staff recruitment	1	2	3	4	5	8
d. Health service program formulation	1	2	3	4	5	8
e. Medical patient registration fee	1	2	3	4	5	8
PGA3. Is budget allocating of Health Dept of Regency/municipality discussed with Puskesmas?	1	2	3	4	5	8
PGA4. Is budget allocation determination discussed with Puskesmas?	1	2	3	4	5	8

DECENTRALIZATION

PD1. Please mention the most vital issues on decentralization! (MAXIMUM 3 ANSWERS)

- A. Local Indigenous fellow
- B. Inter- regional conflict
- C. Local government officials capacity
- D. Inter- institution conflict
- E. Local Finance

- F. LOCAL GOVERNMENT STRUCTURE
- G. DIVISION OF AUTHORITY
- H. ETHIC AND BEHAVIOR OF OFFICIALS
- V. OTHER, _____

PD2. Please give your opinion of local autonomy! Does local autonomy means [...]?

Yes 1
 No 3
 DON'T KNOW 8

a. Giving more authority to local government to manage itself	1	3	8
b. Formulating policy and program based on local needs	1	3	8
c. Earning larger amount of financial resources from taxes and retribution	1	3	8
d. Making every effort to achieve interest of indigenous people in government and development	1	3	8
e. Allocating local budget autonomously	1	3	8
f. Strengthening local identity	1	3	8
g. Exploring all natural resources only for local needs	1	3	8
h. Fostering quality of public service performance	1	3	8
i. Empowering the local parliament	1	3	8

PD3. Did the implementation of local autonomy in this Regency/municipality affect to [...]?

Yes 1
 No 3
 DON'T KNOW 8

a Increasing community wealth	1	3	8
b. Increasing quality of public health service performance	1	3	8
c. Facilitating community participation in health sector development	1	3	8
d. Improving role of professional association such as Indonesian Doctor Association, Indonesian Pharmacy Hold-degree Association and Consumer Organization (IDI, ISFI, YLKI)	1	3	8
e. Facilitating community to control bureaucrats and Local Parliament members	1	3	8
f. Increasing corruption, collusion, nepotism practices	1	3	8
g. Streamlining bureaucracy	1	3	8
h. improving autonomy of Puskesmas	1	3	8
i. Expanding fund to Health sector	1	3	8
j. Facilitating inter-regional staff rotation	1	3	8

PD4. Are [...] barrier the implementation of local autonomy particularly at health sector?	Yes	1
	No.....	3
	DON'T KNOW	8
a. Limited budget	1	3 8
b. Unclear regulation in health sector	1	3 8
c. Community economic disability	1	3 8
d. Low quality of human resource in health sector	1	3 8
e. Limited number of human resource in health sector	1	3 8
f. Limited qualification of human resource in health sector	1	3 8
g. Over-expectation of community to local Government	1	3 8
h. Limited health means/infrastructure	1	3 8

PD5. Do the number of Dinas, Kantor, and Badan meet the current local needs?	
Very less 1	Excessive 4
Less 2	Very excessive 5
Meet 3	DON'T KNOW 8

PD6. Do kinds of Dinas, Kantor, and Badan meet the current local needs?	
Completely inadequate .. 1	Adequate..... 4
Inadequate..... 2	Completely adequate..... 5
Somewhat adequate..... 3	DON'T KNOW 8

PD7. According to you, do this district/municipality have adequate [...] to implement health program ?		If [... PD7.1 – PD7.6] inadequate, [...PD7.1a – PD7.6a]? (MAXIMAL 3 ANSWERS)	
1. Budget	Yes ... 1 2 No 3	1a. Why? A B C D V	A. LIMITED GENERAL BUDGET ALLOCATION B. NATURAL RESOURCES LIMITED C. LIMITED LOCAL GOVERNMENT DISABILITY TO EXPLORE NATURAL RESOURCES D. LOW INVESTMENT V. OTHER, _____
2. Professional Officials	Yes ... 1 2 No 3	2a. What kind of professional officials needs? A B C D E F G V	A. GENERAL DOCTOR B. SPECIALIST DOCTOR C. NURSE D. MANTRI (COMMUNITY/VILLAGE LEVEL HEALTH PRACTITIONER) E. MIDWIFE F. HEALTH COMMUNITY HOLD DEGREE G. ADMINISTRATOR/MANAGER V. OTHER, _____
3. Means and infrastructure	Yes ... 1 2 No 3	3a. What means/ infrastructure needs? A B C D E F G H I J V	A. GENERAL HOSPITAL B. SURGICAL HOSPITAL C. MATERNITY CLINIC D. PUSKESMAS/PUSTU E. CLINIC F. DISPENSARY G. CLINIK LABORATORY H. RADIOLOGY LABORATORY I. MEDICAL EQUIPMENT J. NON MEDICAL EQUIPMENT V. OTHER, _____
4. Information and technology	Yes ... 1 2 No 3	4a. Why? A B C V	A. LIMITED BUDGET B. LIMITED IT EXPERT C. LACK OF IT KNOWLEDGE V. OTHER, _____
5. Network Building	Yes ... 1 2 No 3	5a. Why? A B C D E V	A. INTER-INSTITUTION COORDINATION OF DISTRICT/MUNICIPALITY IS WEAK B. DIFFERENT VISION BETWEEN LOCAL GOVERNMENT, COMMUNITY-PRIVATE TO IMPLEMENT HEALTH SERVICE C. LACK OF COMMUNITY AND PRIVATE CARE D. LACK OF LOCAL GOVERNMENT CARE E. HEALTH SERVICE INSTITUTION DIABILITY TO BUILD NETWORK V. OTHER _____
6. Authority	Yes ... 1 2 No 3 PD8	6a. Why? A B C D E F G H V	A. NO LOCAL REGULATION B. BIG NATIONAL GOVERNMENT INTERVENTION C. UNCLEAR REGULATION D. LOCAL GOVERNMENT DIABILITY TO FORMULATE LOCAL REGULATIONS E. NO ORGANIZATION TO HOLD THE AUTHORITY F. TRANSITION PERIOD G. UNCLEAR/OVERLAPPING AUTHORITY TRANSFER H. LOW SUPPORT/POLITIC LEGITIMATING V. OTHER, _____

	1. Before Local autonomy	2. After Local autonomy
PD15c. Who controls the medicine distribution/dispersion in the community in this District/municipality?? (MAXIMUM 3 ANSWERS)	A. HEAD OF DISTRICT/MUNICIPALITY B. HEALTH DEPT C. REGIONAL FOOD AND DRUGS CONTROLLER D. ISFI (Indonesian Pharmacy Hold-degree Association) E. INDONESIAN CONSUMER ASSOCIATION F. OTHER NGO V. OTHER, _____	A. HEAD OF DISTRICT/MUNICIPALITY B. HEALTH DEPT C. REGIONAL FOOD AND DRUGS CONTROLLER D. ISFI (Indonesian Pharmacy Hold-degree Association) E. INDONESIAN CONSUMER ASSOCIATION F. OTHER NGO V. OTHER, _____

PD16. What was your official status before local autonomy implementation? Central official/ Civil Servant/Contracted official 1 Regional Staff/Civil Servant/Contracted official 2 ✗ PD18	NOT APPLICABLE 6 ✗ PD18
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PD17. Will this status change after local autonomy implementation? Yes 1 No 3

PD18. Actually, what kind of official status do you want? Central official 1 Regional official 2
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	Yes..... 1	No..... 3
PD20. Do you consider moving to other district/municipality?	1	3
PD21. Why so? Is it because [...]?		
a. Career path	1	3
b. Closer to family	1	3
c. Better housing environment	1	3
v. Other _____	1	3

PD22. Do you have barriers to move to other district/municipality? Yes..... 1 No 3 ✗ PD24

+-----+ %

PD28. Will Local autonomy change incentive relatively to your job in health service delivery?

Yes 1

No 3

DON'T KNOW 8

PD29. Will Local autonomy change incentive relatively to your job in health service delivery?

Yes..... 1

No 3 **PD31**

DON'T KNOW 8 **PD31**

PD30. Why Local autonomy will limit chance to follow training in the future?

PD31. According to you, who is supposed to be a head of Puskesmas?

Doctor 1

Other Hold-degree 3

Health Community Hold-degree 2

INTERVIEWER NOTES

<p>CP1. WHO ELSE (OTHER PERSON) OTHER THAN RESPONDENT THAT WAS PRESENT DURING THE INTERVIEW? <i>MULTIPLE ANSWERS IS ALLOWED</i></p> <p>A. NONE</p> <p>G. OTHER (THIS ORGANIZATION/INSTATION OFFICIAL) SPECIFY, _____</p> <p>H. OTHER (NOT THIS ORGANIZATION/INSTATION OFFICIAL) SPECIFY, _____</p>	<p>CP2. HOW IS THE INTERVIEWER EVALUATION TO THE ACCURACY OF RESPONDENT'S ANSWER?</p> <p>VERY BAD 1</p> <p>BAD 2</p> <p>FAIR 3</p> <p>GOOD 4</p> <p>VERY GOOD 5</p>	<p>CP3. HOW IS THE INTERVIEWER EVALUATION TO THE SERIOUSNESS OF RESPONDENT'S ATTENTION?</p> <p>VERY BAD 1</p> <p>BAD 2</p> <p>FAIR 3</p> <p>GOOD 4</p> <p>VERY GOOD 5</p>
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<p>CP4. NUMBER OF DIFFICULT, SHAME OR CONFUSING QUESTION TO RESPONDENT</p> <p>_____</p> <p>_____</p> <p>_____</p>	<p>CP5. NUMBER OF DIFFICULT, SHAME OR CONFUSING QUESTION TO INTERVIEWER</p> <p>_____</p> <p>_____</p> <p>_____</p>	<p>CP6. NUMBER OF INTERESTING QUESTION TO THE RESPONDENT</p> <p>_____</p> <p>_____</p> <p>_____</p>
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<p>C7. NOTES;</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>
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