COMMUNITY QUESTIONNAIRE
KOSOVO HOUSEHOLD SURVEY 2000

NAME OF MUNICIPALITY: ________________________________ CODE: [ ]

NAME OF COMMUNITY: ________________________________ PCODE: [ ]

ENUMERATION AREA: ________________________________ CODE: [ ]

NAME OF SUPERVISOR: ________________________________ CODE: [ ]

NAME OF DATA ENTRY OPERATOR: ________________________________ CODE: [ ]

COMMENTS: _______________________________________

____________________________________

<table>
<thead>
<tr>
<th>RECORD OF VISITS</th>
<th>FIRST</th>
<th>SECOND</th>
<th>THIRD</th>
</tr>
</thead>
<tbody>
<tr>
<td>DATE OF VISIT</td>
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<tr>
<td>START TIME</td>
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<td>FINISH TIME</td>
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<tr>
<td>RESULT CODE</td>
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</tbody>
</table>

RESULT CODES:
COMPLETE .......................….....1
PARTIALLY COMPLETE ...............2
NO RESPONDENT AVAILABLE ......3
REFUSED......................... 4
OTHER ....................... 5
Could you please answer a few questions about yourselves before we begin the interview?

<table>
<thead>
<tr>
<th>ID CODE</th>
<th>1. What is your full name?</th>
<th>2. How old are you?</th>
<th>3. SEX</th>
<th>4. What position(s) do you have in this community?</th>
<th>5. How many years have you held this position?</th>
<th>6. What is the highest grade you have attained in general schooling?</th>
<th>7. How long have you lived in this community?</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td>ELECTED LEADER...1</td>
<td></td>
<td>PRIMARY 1 (&gt;&gt; 7)</td>
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<td>APPOINTED LEADER...2</td>
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<td>GYMNASIUM 2</td>
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<td>SECRETARY....3</td>
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<td>SECOND. TECHN. 3</td>
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<td>TEACHER/PRINCIPAL...4</td>
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<td>VOCATIONAL 4</td>
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<td>WORKER...........5</td>
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<td>HEALTH PROVIDER...6</td>
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<td>NGO/MTS WORKER 7</td>
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<td>OTHER .8</td>
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<td>1ST 2ND 3RD YEARS</td>
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<td>1ST 2ND 3RD YEARS</td>
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<td>1ST 2ND 3RD YEARS</td>
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<td>6</td>
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<td>1ST 2ND 3RD YEARS</td>
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</tbody>
</table>
SECTION 2: BASIC CHARACTERISTICS OF THE COMMUNITY

1. What is the most common use of land in this community?

   - PLANNED HOUSING
   - SQUATTER SETTLEMENT
   - FARMING/FISHERIES/ESTATES
   - INDUSTRY/MINING/MANUFACT
   - SHOPS/TRADE
   - OTHER (SPECIFY)

2. How many people live in this community?
   NUMBER OF PEOPLE:

3. How many households are found in this community?
   NUMBER OF HOUSEHOLDS:

4. Since March 1998, have more people moved in or out of this community?
   - MORE MOVED IN
   - MORE MOVED OUT
   - THE SAME NUMBER IN BOTH
   - NONE MOVED IN OR OUT

5. What are the principal ethnic groups found in this community?
   - Albanian
   - Croats
   - Montenegrion
   - Muslim slavs
   - Roma
   - Serbs
   - Turks
   - Yugoslavs
   - Others

6. What are the major religions practiced by residents of this community?
   - MUSLIM
   - ORTHODOX
   - CATHOLIC
   - OTHER CHRISTIAN
   - OTHER

7. Who are the 5 most vulnerable groups in this community?
   RECORD THE CONSENSUS REACHED BY THE GROUP OF INTERVIEWEES
   - DISABLED
   - WIDOWS
   - ORPHANS
   - PENSIONERS
   - EX-COMBATANTS
   - DISPLACED POPULATIONS
   - ETHNIC MINORITIES
   - OTHERS
   - NONE

8. In the past 12 months, has anybody of the community been victim of:
   - violence outside the home
   - robbery / theft
   - extortion / bribes,
   - rape
   - murder
   - domestic violence

9. In the past 12 months, have cases of [...] been reported in the community:
   - prostitution
   - alcohol abuse
   - drug abuse
   - suicide

10. WRITE THE ID CODES OF THE RESPONDENTS WHO PARTICIPATED IN ANSWERING THE QUESTIONS OF THIS SECTION.
   1ST
   2ND
   3RD
   4TH
   5TH
   6TH
   7TH
   8TH
   9TH
   10TH
   11TH
   12TH
   13TH
   14TH
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3
### SECTION 3: INSTITUTIONS AND INFRASTRUCTURE

Now I would like to know about transportation and services in this community to places that community residents sometimes use, such as bus terminals, markets and post offices.

<table>
<thead>
<tr>
<th>Question</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Is the [...] located within or outside the boundaries of the community?</td>
<td>PUBLIC, PRIVATE, INTNL NGO, LOCAL NGO</td>
</tr>
<tr>
<td>2. How far is the [...] from the community center, in kilometers?</td>
<td>WITHIN 1 KILOMETERS, OUTSIDE 2 KILOMETERS</td>
</tr>
<tr>
<td>3. Who provides this service?</td>
<td>PUBLIC, PRIVATE, INTNL NGO, LOCAL NGO</td>
</tr>
<tr>
<td>4. Was [...] available within or outside the boundaries of the community before the 1998 war?</td>
<td>PUBLIC, PRIVATE, INTNL NGO, LOCAL NGO</td>
</tr>
<tr>
<td>5. Who used to provide this service?</td>
<td>PUBLIC, PRIVATE, INTNL NGO, LOCAL NGO</td>
</tr>
</tbody>
</table>

**A Nearest rail station**
- GO TO NEXT TYPE OF SERVICE

**B Nearest intercity bus terminal**
- GO TO NEXT TYPE OF SERVICE

**C Nearest daily market**
- GO TO NEXT TYPE OF SERVICE

**D Nearest periodic market**
- GO TO NEXT TYPE OF SERVICE

**E Nearest grocery/general store**
- GO TO NEXT TYPE OF SERVICE

**F Nearest post office**
- GO TO NEXT TYPE OF SERVICE

**G Nearest place to use a telephone**
- GO TO NEXT TYPE OF SERVICE

**H Nearest place to access the Internet**
- GO TO NEXT TYPE OF SERVICE

**I Police station**
- GO TO NEXT TYPE OF SERVICE

**J Fire brigade**
- GO TO NEXT TYPE OF SERVICE

**K Religious services (mosque, church)**
- GO TO NEXT TYPE OF SERVICE

**L Center for Social Welfare office**
- GO TO NEXT TYPE OF SERVICE

**M Mother Theresa Society branch or other social assistance service**
- GO TO NEXT TYPE OF SERVICE

**N Agricultural services**
- GO TO NEXT TYPE OF SERVICE

**O Petrol station**
- GO TO NEXT TYPE OF SERVICE

**P Café, restaurant**
- GO TO NEXT TYPE OF SERVICE

**Q House of Culture**
- GO TO NEXT TYPE OF SERVICE

**R Local newspaper**
- GO TO NEXT TYPE OF SERVICE

**S Employment services**
- GO TO NEXT TYPE OF SERVICE

**T Financial services (Credit NGO, MEB)**
- GO TO NEXT TYPE OF SERVICE

**U Other**
- GO TO NEXT TYPE OF SERVICE

**First ask Question 1 for each line, then ask Questions 2-5 for each line before going to the next line.**
### SECTION 3: INSTITUTIONS AND INFRASTRUCTURE

<table>
<thead>
<tr>
<th></th>
<th>Prishtina</th>
<th>Municipal center</th>
</tr>
</thead>
<tbody>
<tr>
<td>6.</td>
<td>How far is [...] from the community center, in kilometers?</td>
<td>KM</td>
</tr>
<tr>
<td>7.</td>
<td>How long does it take to travel there by private car?</td>
<td>MN</td>
</tr>
<tr>
<td>8.</td>
<td>How long does it take to travel there by public transportation?</td>
<td>MN</td>
</tr>
<tr>
<td>9.</td>
<td>How much does a one-way fare cost?</td>
<td>DEM</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>10. What is the proportion of houses which currently have [...]?</th>
<th>11. What is the proportion of houses which had before 97 [...]?</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Electricity</td>
<td>%</td>
</tr>
<tr>
<td>B</td>
<td>Generator</td>
<td></td>
</tr>
<tr>
<td>C</td>
<td>Piped water from town grid or local spring</td>
<td></td>
</tr>
<tr>
<td>D</td>
<td>Piped sewerage</td>
<td></td>
</tr>
<tr>
<td>E</td>
<td>Garbage collection</td>
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</tr>
<tr>
<td>F</td>
<td>Television</td>
<td></td>
</tr>
<tr>
<td>G</td>
<td>Satellite</td>
<td></td>
</tr>
</tbody>
</table>
12 Is motorized public transportation regularly available to transport people within this community?

YES...1
NO....2 (≥14)

13 What types of transportation are regularly available?

HORSE CRAFTS.....................1
MOTORBIKES.....................2
CAR TAXIS.........................3
MINIBUSES.........................4
BUSES............................5
TRAINS.............................6
OTHER ............7

1ST
2ND

14 What is the most common type of road surface within the boundaries of this community?

NO ROADS.. 1 (≥16)
ASPHALT OR CEMENT.........2
PAVED ROADS (STONES, PEBBLES, ETC.)...3
DIRT ROADS.....................4
OTHER ....................5

15 In general, what is the quality of roads within the boundaries of this community?

EXCELLENT........1
GOOD..................2
SATISFACTORY........3
BAD.....................4

16. What is the price for charcoal in this community? (IN DM)

AMOUNT:
QUANTITY CODE:

17. What is the price per liter of [...] in this community?

...gasoline...
...oil...
...kerosene...

18 For how many hours a day on average was electricity available in the last 30 days?

HOURS

19. Was the water supply in this community sufficient for all household needs in the past 30 days?

YES, ALWAYS SUFFICIENT .......1
SOMETIMES INSUFFICIENT AT NIGHT ....2
SOMETIMES INSUFFICIENT DURING THE DAY .3
ALWAYS INSUFFICIENT.............4
OTHER ...............5
I would like to ask you some questions about employment opportunities in and around this community.

Which activities are the most important sources of employment for individuals in this community?

1. FARMING, FORESTRY, HUNTING, FISHING
   1ST
   2ND
   3RD

2. Which were they in 1997?
   1ST
   2ND
   3RD

3. Do you expect this change to be permanent?
   YES
   NO

4. What are the major economic issues facing the population in this community?
   LACK OF JOB OPPORTUNITIES
   LACK OF SUPPORT FOR RECONSTRUCTION
   LACK OF CAPITAL, INVESTMENTS, FINANCIAL SERVICES
   LACK OF HEALTH CARE AND SERVICES
   SAFETY ISSUES
   BAD INFRASTRUCTURE QUALITY
   TRANSPORTATION AND COMMUNICATION
   QUALITY OF EDUCATION
   DISCRIMINATION
   OTHERS

5. What are the three most common types of cottage industries/crafts in this community?
   1ST
   2ND
   3RD

6. Do these businesses generally employ any laborers?
   YES
   NO

7. What is the average daily wage of an unskilled adult male?
   YES
   NO

8. What is the average daily wage of an unskilled adult female?
   YES
   NO

9. Do children below 14 years old work in these businesses?
   YES
   NO

10. What is the average daily wage of a child?
    YES
    NO

11. In this community is there any Village Employment Rural Programs that hires community residents who are in need of work?
    YES
    NO

12. What are the daily wages of adult male and female workers in this project?
    CURRENCY:
    1. DM
    2. DINAR

13. WRITE THE ID CODES OF THE RESPONDENTS WHO PARTICIPATED IN ANSWERING THE QUESTIONS OF THIS SECTION.
### SECTION 4B: INDUSTRY

<table>
<thead>
<tr>
<th></th>
<th>1. Are there any employers within a one-hour commute from this community that are involved in the manufacturing of [...]?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>YES</strong> ... 1</td>
</tr>
<tr>
<td></td>
<td><strong>NO</strong> ... 2 (⇒NEXT LINE)</td>
</tr>
<tr>
<td>A.</td>
<td>Food Products</td>
</tr>
<tr>
<td></td>
<td><strong>YES</strong> ... 1</td>
</tr>
<tr>
<td></td>
<td><strong>NO</strong> ... 2 (⇒NEXT)</td>
</tr>
</tbody>
</table>

|   | 2. About how many of these employers are socially-owned enterprises?                                                           |
|   | **DM**                                                                                                                         |

|   | 3. About how many of these employers are privately-owned enterprises employing at least 20 people?                           |
|   | **DM**                                                                                                                         |

|   | 4. About how many of these employers are privately-owned but very small-scale enterprises employing less than 10 people?  |
|   | **DM**                                                                                                                         |

|   | 5. INTERVIEWER CHECK: ARE THERE ANY FACTORIES WITHIN A ONE-HOUR COMMUTE OF THIS COMMUNITY?                                   |
|   | **YES** ... 1                                                                                                                  |
|   | **NO** ... 2 (⇒NEXT)                                                                                                           |

|   | 6. Please list the names of six factories that employ the largest number of residents in this community.                     |
|   | **ADMINISTRATION** ... 1                                                                                                       |
|   | **PRIVATE DOMESTIC** ... 2                                                                                                     |
|   | **PRIVATE FOREIGN** ... 3                                                                                                       |
|   | **OTHER** ... 4                                                                                                                |

|   | 7. How many people in village work in [factory]?                                                                               |
|   | **DM**                                                                                                                         |

|   | 8. How many people are on leave without pay or waitlisted from this factory?                                                   |
|   | **DM**                                                                                                                         |

|   | 9. Who owns the [...] factory?                                                                                                 |
|   | **ADMINISTRATION** ... 1                                                                                                       |
|   | **PRIVATE DOMESTIC** ... 2                                                                                                     |
|   | **PRIVATE FOREIGN** ... 3                                                                                                       |
|   | **OTHER** ... 4                                                                                                                |

|   | 10. What is the average daily wage of unskilled adult male laborers the [...] factory?                                         |
|   | **DM**                                                                                                                         |

|   | 11. What is the average daily wage of unskilled adult female laborers the [...] factory?                                       |
|   | **DM**                                                                                                                         |

|   | 12. Do children less than 14 years old work in this industry?                                                                  |
|   | **YES** ... 1                                                                                                                  |
|   | **NO** ... 2 (⇒NEXT LINE)                                                                                                     |

|   | 13. What is the average daily wage of unskilled child laborers the [...] factory?                                               |
|   | **DM**                                                                                                                         |
### SECTION 5: AGRICULTURE

1. Is agriculture an important source of income for some households in this community? [YES] [NO]  

2. Please list the three most important types of crops cultivated by residents of this community, in order of importance:  
   - Winter/Spring Wheat 1  
   - Maize 3  
   - Barley 4  
   - Potato 5  
   - White Beans 6  
   - Vegetables 7  
   - Industrial Crops 8  
   - Orchards 9  
   - Other 10  

3. What are the main problems faced by farmers with this crop?  
   - Lack of Inputs 1  
   - Drought 2  
   - Diseases, Pests 3  
   - Marketing 4  
   - Lack of Irrigation 5  
   - Others 6  

4. How is next crop expected compared to the 07-08 season?  
   - Better... 1  
   - Same... 2  
   - Worse... 3  

5. What public services are available to support production of this crop?  
   - Money/Credit 1  
   - New Seeds 2  
   - Varieties 3  
   - Fertilizer 4  
   - Pesticides/Herbicides 5  
   - Advice 6  
   - Other 7  

6. What percentage of agricultural workers work outside of their farm or that of a relative in this community?  

7. What percentage of agricultural workers participate in a cooperative in this community?  

8. Where do most farmers in this community obtain seeds?  
   - Own Production 1  
   - From Relatives 2  
   - From Neighbors 3  
   - On the Market 4  
   - From Aid 5  

9. Is there a system of labor exchange between farmers to help during field work? [YES] [NO]  

10. Are the following credit arrangements observed in this village?  
    - Relatives Loans 1  
    - Informal Loans 2  
    - In-Kind from Suppliers 3  
    - NGOs Loan Programs 4  

11. How much does a hired man earn in a day for [task]?  
12. How much does a hired woman earn in a day for [task]?  
13. Do children less than 14 years old get paid for agricultural work? [YES] [NO]  
14. How much does a hired child earn in a day for [task]?  

<table>
<thead>
<tr>
<th>Currency</th>
<th>1. Yes</th>
<th>2. No</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Weeding</td>
<td></td>
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</tr>
<tr>
<td>B Planting/sowing</td>
<td></td>
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<tr>
<td>C Irrigating</td>
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</tr>
<tr>
<td>D Harvesting</td>
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</tbody>
</table>
SECTION 6: COMMUNITY ORGANIZATION and DISPLACEMENT

1. Do you think that the life of the people in this community is better or worse than it was five years ago?

- BETTER..............................1
- WORSE.............................2
- NO CHANGE.......................3

2. In thinking about the poorest residents of your community, what factors contribute to their situation?

- LACK OF EMPLOYMENT OPPORTUNITIES...1
- POOR HEALTH......................2
- LOW LEVEL OF EDUCATION AND SKILL...3
- POOR LAND PRODUCTIVITY............4
- NO WAY TO BORROW MONEY...........5
- TOO OLD TO WORK..................6
- BREADWINNER LOSS DURING THE WAR..7
- BAD LUCK............................8
- OTHER (SPECIFY_____)..............9

3. In this community, have there been group efforts to build or repair infrastructure within the past 5 years?

- YES...1
- NO....2

4. In this community, are there community sponsored programs to provide mutual assistance?

- YES...1
- NO....2

5. In this community, are there labor exchange groups between the farmers to help for field work?

- YES...1
- NO....2

6. In the last five years, have there been more people who moved into this community or more people who moved away?

- MORE MOVED IN....................1
- MORE MOVED AWAY..................2
- ABOUT THE SAME OF BOTH..........3
- NEITHER ARRIVALS NOR DEPARTURES..4

7. Are there still internally displaced persons living in this village/town?

- YES...1
- NO....2

8. From which municipalities do these IDPs mostly come from?

- MUNICIPALITY CODES...1-30
- LIST THE MAIN THREE

9. In what type of arrangement do most of these IDPs live, in this community?

- WITH LOCAL FAMILIES...1
- INDEPENDENTLY IN RENTED ACOMMODATIONS... 2
- IN PUBLIC BUILDINGS 3
- IN ABANDONED HOUSES 4
- IN CAMPS 5
- OTHERS 6

10. What proportion of the IDPs who reside here managed to find work in this community?

- %

IF 0, GO TO Q. 12
SECTION 6: COMMUNITY ORGANIZATION and DISPLACEMENT

11. In which sectors do the majority of those who found employment work?
   - Farming, Forestry, Hunting, Fishing
   - Mining
   - Industry, Manufacturing
   - Electricity, Water, Gas
   - Building Construction
   - Large Trade, Retail Trade, Shops
   - Restaurants, Hotels
   - Transportation and Communication
   - Other Services (Haircutting, Tailors, etc.)
   - Crafts, Small-Scale Trade
   - Education, Health and Social Work
   - UNMIK Administration
   - NGOs, International Organizations
   - Others

12. Last winter, were the displaced persons in this village provided with:
   - Financial assistance
   - Food
   - Free medical services
   - Assistance finding work
   - Education
   - Child care

13. This winter, will the displaced persons in this village provided with:
   - Financial assistance
   - Food
   - Free medical services
   - Assistance finding work
   - Education
   - Child care

14. Have any of the IDPs left this community?
   - Most left
   - Some left
   - Most stayed
   - None have left, Q.16

15. What are the major problems that IDPs encounter in this community?
   - Lack of Employment Opportunities
   - Poor Health
   - Low Level of Education and Skill
   - Poor Land Productivity
   - No way to Borrow Money
   - Too old to work
   - Breadwinner loss during the war
   - Bad Luck
   - Discrimination
   - Other

16. What proportion of the people residing in this community were displaced during the 98/99 war?

17. Where did the majority of them go to?
   - Returned to their own places
   - Went to another place in this municipality
   - Went to another municipality in Kosovo
   - Went outside Kosovo

18. How long was the majority away for?
   - Less than a month
   - A month to 6 months
   - 6 to 12 months
   - Over 12 months

19. What proportion left their job as a result of displacement?

%
SECTION 7: HEALTH FACILITIES

Now I would like to ask you to think about the sources of health care and family planning services available to members of your community, such as hospitals, health houses, ambulants, practices of doctors, nurses, midwives and paramedics, and sources of traditional health care. I want to obtain as complete a list as possible of all the facilities you can think of. We are interested in all services, that you believe residents of this community might use.

<table>
<thead>
<tr>
<th>CODE</th>
<th>1. Please tell me the names of all the health care providers available to the members of this community</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>LIST EACH FACILITY THAT THE RESPONDENT(S) NAME. FIRST LIST ALL THEN ASK Q2-10</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NAME</th>
<th>2. What type of facility is this?</th>
<th>3. Who operates this health facility?</th>
<th>4. During the past 12 months, how many weeks was this facility closed?</th>
<th>5. Indicate the main reason for closing the facility?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>HOSPITAL...1</td>
<td>HEALTH HOUSE...2</td>
<td>AMBULANTA...3</td>
<td>MIDWIFE...4</td>
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<tr>
<td></td>
<td>UNMIK...1</td>
<td>MUNICIP...2</td>
<td>NGO...3</td>
<td>COMMUNITY...4</td>
</tr>
<tr>
<td></td>
<td>WEEKS...IF NO CLOSURE, GO TO 6</td>
<td>SAFETY...1</td>
<td>DAMAGE TO BUILDING...2</td>
<td>BAD WEATHER...3</td>
</tr>
<tr>
<td></td>
<td>LACK OF STAFF...4</td>
<td>LACK OF SUPPLIES...5</td>
<td>OTHER...6</td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>6. How far is it to this facility from the center of the community?</th>
</tr>
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<tbody>
<tr>
<td>BUS/MINIBUS...1</td>
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<td>KM 1st</td>
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<th>7. What means of transportation is most often used to travel to the facility?</th>
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<tbody>
<tr>
<td>BUS/MINIBUS...1</td>
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<tr>
<td>CURRENCY</td>
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<th>8. How much does it cost to use this mode of transportation to travel to this facility from the community center?</th>
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<tbody>
<tr>
<td>MEDECINES...1</td>
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<th>9. During the last 4 weeks, what were the two most important shortages at this facility?</th>
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<tr>
<td>MEDECINES...1</td>
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</table>

10. Where do most women in this community give birth to their children?  
HOSPITAL 1, MATERNITY 2, OWN HOME 3, OTHER 4

11. Was there an immunization campaign here in the past 12 months?  
YES 1 NO 2
Now I would like to ask you to think about the primary and secondary schools available to children and young adults in your community. I would like to obtain as complete a list as possible. We are interested in all schools that you believe residents of this community might know about or attend.

<table>
<thead>
<tr>
<th>Code</th>
<th>School Name</th>
<th>Type</th>
<th>Distance Code</th>
<th>Distance</th>
<th>Code</th>
<th>Day</th>
<th>1st</th>
<th>2nd</th>
<th>3rd</th>
<th>1st</th>
<th>2nd</th>
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