



THE WORLD BANK GROUP



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BASIC INFORMATION

Approval Date: March 2007
Closing Date: December 2011
Net commitment: US\$11 million

AREAS OF COVERAGE

Nationwide

National Program Support for Tax Administration Reform (NPSTAR)

The project aims to support the program of the Bureau of Internal Revenue (BIR) to improve the efficiency of tax administration resulting in increased taxpayer compliance.

The project has four components:

- 1) Tax Compliance** will finance the improvement of the registration process, the clean-up of the taxpayer registry; and strengthen detection of non-registered taxpayers; improve the processing of stopfilers and reduce its inventory; and improve taxpayer e-services, e-filing, and e-payment.
- 2) Tax Enforcement and Control** will address the collection of arrears, review procedures and clean-up of inventory. It will improve taxpayers' services and information linkages, as well as transactions with tax credit certificates and tax remittance advices. It will also strengthen the legal department of the BIR in the preparation of non-RATE (Run After Tax Evaders) cases for prosecution and codify tax administration rulings and regulations.
- 3) Human Resource Development and Management** will finance the improvements of human resource planning and management systems and processes, the review of HR policies, expansion of the staff and organizational performance system, Human Resource Information System, and Performance Management System.
- 4) BIR Management, Change Management, and Program Management** will finance the enhancement of the BIR governance and management culture through training and tools; facilitate reform and its sustainability through communication (internal and external), project and change management training, consulting assistance and office equipment. In addition, the function of internal control will be strengthened to better detect deviations from approved procedures and strengthen anti-corruption measures, including an assessment of major Integrity Risks and the preparation of an Integrity Plan.

