OBJECTIVE
The project will build the managerial capacity of senior customs administration officials in Sub-Saharan Africa and improve organizations’ effectiveness. This project aims to support trade facilitation by improving the quality of services provided by customs administrations.

ACTIVITIES
(1) Implement a capacity-building program designed to provide senior customs officials with access to managerial skills training.

(2) Deliver an e-learning program designed to provide wider access to the World Customs Organization’s (WCO) suite of learning products.

EXPECTED OUTCOMES
(1) Improve access to detailed basic technical training for customs officials.

(2) Improve the level of professionalism and competence of customs officials.

(3) Improve traders’ satisfaction with customs’ processes.

(4) Improve the capacity of customs officials to manage reforms and modernization programs.

Country/Region: Sub-Saharan Africa
Grant amount: 3,018,000 USD
Task Team Leader: Gerard McLinden, Senior Trade Facilitation Specialist, Poverty Reduction and Economic Management Department – Trade Unit
Key Local Authorities: (implemented by) World Customs Organization
Implementation Dates: January 2011 - 2013

How to apply for TFF support: For more information on the Trade Facilitation Facility (TFF) visit www.worldbank.org/trade, select TFF under the Trust Funds Category in the left-hand menu; expressions of interest can be e-mailed to tradefacilitation@worldbank.org