ASEAN Single Window: Progress and Challenges

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May 20, 2009
Beijing, China
Agenda

• ASEAN Single Window

• National Single Window
"The ASW is the secured environment where National Single Windows (NSWs) integrate and operate. The ASW constitutes a regional facility to enable a seamless, standardized and harmonized routing and communication of trade and customs clearance and release from and to NSWs. Trade and related customs data and information will stay within, and belong to respective Member States."
• **Bali Concorde II, ASEAN Declaration:**

  *Enhance competitiveness of ASEAN economies and goods:*
  – Adopting the Single Window approach
  – Electronic processing of data and information

• **Ultimate goal:**

  *Accelerating the customs clearance of goods and commodities in achieving higher economic efficiency through:*
  – Streamlining and simplifying related procedures
  – Standardization of data and information
  – Adoption of international best practices
ASW Exchange System
REFORMERS:

PHILIPPINES

“The Philippines upgraded the risk management and electronic data interchange system for Customs reducing the time to import by a day.”
2 THINGS BOC NEEDS TO LOOK AT

1. THE CARGO

2. THE DOCUMENTS/DATA
ECONOMIC INFORMATION

• COMPLETE INFORMATION – an economic situation in which knowledge about other market players is available to all participants. Every player knows the pay-offs and strategies available to other players.

• PERFECT INFORMATION - state of complete knowledge about the actions of other players that is instantaneously updated as new information arises.
Nationwide Implementation

- Port of Manila
- Ninoy Aquino International Airport
- Manila International Container Port
- Port of Clark Int’l. Airport
- Port of Subic
- Port of Batangas
- Port of San Fernando
- Port of Legaspi
- Port of Iloilo
- Port of Tacloban
- Port of Cebu
- Port of Davao
- Port of Zamboanga
- Port of Cagayan de Oro
- Port of Surigao
- Port of Subic
- Port of Manila
- Ninoy Aquino International Airport
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- Port of Batangas
- Port of San Fernando
- Port of Legaspi
- Port of Iloilo
- Port of Tacloban
- Port of Cebu
- Port of Davao
- Port of Zamboanga
- Port of Cagayan de Oro
- Port of Surigao
- Port of Subic
- 3 Major Ports
- 12 Prov’l Ports
- 32 Sub Ports
Scope: ASYCUDA Project (1994 to 1999)
Scope: e-Customs (ASYCUDAWorld) Project 2008

Imports & Assess. System
- Electronic Manifest System
- Import Entry System
- Selectivity
- Hold & Alert System
- Non-Cash
- Cash Payment System

Exports Processing System
- Export Documentation System
- Bonds Management System
- Raw Materials
- Liquidation System

Resources and Operations Management System
- Operations Support System
- Value Reference Info System
- Statistical Management System
- Trade Compliance System
- ICT Early Warning System
- Client Registration Profiles

Funds Monitoring System
- DBCC Information Support Requirements System

BoC Portal
- Information Website
- Personalized Content Mgmt
- Value Added Svc Prov
- Inter-Agency Linkage
- ASEAN Single Window
- BOC BAP Payment Sys

Minimize face-to-face

1999
Automated Export Documentation System (AEDS)

- **Export Lodgement**
  - All Industries (not just SEIPI)
  - Internet lodgment

- **Proc’g Fee Payment**
  - Cashless
  - Debit Account

- **Export Doc Processing**
  - Online Verification of clearance and permit from PEZA, OGA’s

- **Export Release**
  - Electronic Release

- **Raw Materials Liquidation**
  - Automated Matching of exports with imported materials

- **Automated Bonds**
  - Auto charge bond
  - Centralized monitoring
  - Cancel bonds
  - Aging
  - Re-use of chargeable bonds

**LEGEND**
- Operational System
Automated Import/Export Process

Client Profile Registration

- Internet filing
- Link up with OGAs

License and Clearance

- National Single Window (EO 482)
- Link up with OGAs

Inter-Agency Linkage (Nat’l Single Window)

- Database of stakeholders
- Inquiries/Complaints Handling

Customer Relation Mgt

- Database of stakeholders
- Inquiries/Complaints Handling

Statistical Management

- Management decision tool
- Realtime data collection

Value Added Service Provider

- BOC-accredited
- Professional ICT firm

Import and Export Support System

1. Third-Party Background Investigators
2. Surveyor Accreditation

Client Profile Registration

- Internet filing
- No fictitious importers/exporters

ASEAN Single Window

- ASEAN Import Doc (CEPT, Form D)
- Reference on duties and taxes

Valuation

- Dynamic valuation system
- Int’l valuation database

Legal Case Tracking

- R.A.T.S.
- Monitor case status
- Real time access to customs issuances

LEGEND

System Operational

Internet filing

Link up with OGAs
AUTOMATED EXPORTS-IMPORTS SYSTEM

Value Added Service Provider

Export Lodgement

Proc’g Fee Payment

Manifest

Import Lodgement

Formal

Informal

Warehousing

Transhipment

Passenger Baggage

INTERNET FILING OF IMPORTS / EXPORTS DECLARATION

X-ray

Import and Export Support System

INTERNET FILING OF IMPORTS / EXPORTS DECLARATION
VALUE ADDED SERVICE PROVIDER (VASP)

Single encoding area
Office hours only

Before VASP

Web-based
24 X 7 Service

With VASP
Batangas Release Time:
15-52 minutes from submission of manifest to release of shipment (excluding inspection)
We cannot control something that we do not measure.

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<th>VASP</th>
<th>BOC</th>
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<td>05 : 01</td>
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<td>10 : 15</td>
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<td>8 : 15</td>
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National Single Window
Funds Monitoring Imports And Assessment Export Processing

BOC Portal Resources And Operations Management

PROJECT BUILDING BLOCKS

“SINGLE WINDOW”

Single Submission
Single Processing
Single Decision-Making

Processing: 30 minutes
# 21 OF 43 AGENCIES CONNECTED TO BOC

**DA**  
- BAI  
- BPI  
- BFAR  
- NMIS  
- FPA  
- NFA  
- PCA  
- SRA  
- MAV Sec  
- FIDA

**DTI**  
- 11. BPS  
- 12. BOI  
- 13. BIS  
- 14. PSB  
- 15. BETB  
- 16. Incentive Div  
- 17. IPO  
- 18. BTRCP  
- 19. DOF  
- 20. BIR  
- 21. IC  
- 22. SEC

**OP**  
- 23. DDB  
- 24. PDEA  
- 25. OMB  
- 26. LTO  
- 27. NTC  
- 28. ATO  
- 29. DOH  
- 30. BFAD  
- 31. VQS  
- 32. DENR  
- 33. EMB  
- 34. BoF

**DILG**  
- 35. PNP

**DFA**  
- 36. DFA

**DOJ**  
- 37. BI

**DOE**  
- 38. DOE

**DOTC**  
- 39. NICA

**DOST**  
- 40. PNRI

**DENR**  
- 41. NICA

**OTHERS**  
- 42. PEZA

- 43. BSP

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**LEGEND:**  
AGENCY – Connected to BOC
The “m” in e2m Customs ICT System
BOC Processes:

Electronic Manifest Shipment Information
Client Profile Registration System
Import Entry System
Payment System
Export System
Legal Management
Statistical Management System
Enterprise Resource Planning
VASP
BOC SIM CARD

BOC is customized PrePaid SIM Card.
Users no longer need to memorize SMS format.
e2m: Customs @ d speed of SMS

- Hi Private Investments
- Telecom Tech
- SMS Capital
- BOC Infra
ICT AT THE LEADING EDGE

- Legislation
- Policy
- Regulation
- Harmonization
- Simplification, etc

ICT
FACILITATING TRADE: The Fast Track

STOPPING SMUGGLING: The Hurdle Track
What is this man doing?
A. Texting his wife or girlfriend.
B. Wondering why he has no load left.
C. Thinking if he will throw his phone to the pool.
D. None of the above.

E2m-Customs

This is not just an I.C.T. Project.
This is a Governance Project!
Towards a Hassle-free BOC.
BOC VISION
(2008-2012)

A Customs Administration which is one of the world’s best that every Filipino can be proud of.

BOC Strategic Planning Workshop
January 26-27, 2008, Clark, Pampanga
e2m-governance projects:
Customs @ d
speed of txt

www.customs.gov.ph