

## **ENTERPRISE - SURVEY DIAGNOSTIC**

### **Questionnaire Overview**

The objective of this survey is to have a better understanding of the reasons that prevent or limit the development of businesses in a particular country. It specifically looks at the impact of the diverse types of corruption in the development of the private sector. This study is undertaken in order to make recommendations that allow the elimination of -or at least the decrease of - the sources of corruption that limit competition and increase costs, and therefore weaken the possibilities for business growth. The information collected in this questionnaire is treated in a strictly confidential manner. Neither the respondent's name nor the name of their particular company are printed in any document. Each interviewed company has an assigned code, and the collected data is averaged with other responses. None of the questionnaires are revealed to any person or institution. This questionnaire is applied and handled by a local, independent survey company. Its results are used by the national government, civil society organizations and the private sector to jointly design a national strategy to improve governance and fight corruption.

The following are the sections (and brief descriptions) of the actual survey:

#### **BUSINESS ENVIRONMENT**

- Obstacles to business development (inter alia procedural efficiency, infrastructure, financing, inflation, instability, violence, technology, monopolies, competitiveness)

#### **ANALYZING THE PROBLEM OF CORRUPTION**

- Honesty/dishonesty of public institutions
- Efficiency of other institutions
- Recognition of corruption in business, politics, and media

#### **DIFFERENT ASPECTS OF CORRUPTION**

- Frequency, recipients, and politics of bribes
- Situational scenarios

#### **TRANSPARENCY**

- Transparency of business requirements, laws, and policies

## **JUDICIAL SYSTEM**

- Functional aspects of the judicial system
- Factors that prevent justice from operating well

## **ADDITIONAL COSTS FROM THE OPERATION OF BUREAUCRACY**

- Financial and time costs, investment loss

## **INFORMAL ECONOMY**

- Advantages of informal market activity

## **PUBLIC TENDERS**

- Characteristics of the participation in and the processes of public tenders or contests

## **RESPONDENT'S INFORMATION**

- Personal information relating to position within company, education and nationality
- Respondent's own suggestions for fighting corruption

## **FEATURES OF THE INTERVIEWED COMPANIES**

- Characteristics of the company including size, value, credit-related activities, ownership, and location