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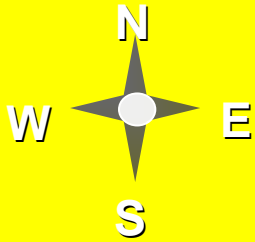
# INNOVATIONS IN GOVERNANCE

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**Tehsil Nazim Haripur**

*Islamabad, the 26<sup>th</sup> April, 2005*

# INTRODUCTION

N.W.F.P



Haripur



## Haripur (Demographic)

No. of Tehsil	2
Total Area (Sq/Km)	1725
Total No of Union Councils	44
Urban U/Cs	5
Rural U/Cs	32

Total Population	692,228
Annual Growth Rate	2.19
Urban Population	82,735
Rural Population	609,493
Total Households	104,883

Balochistan

# Private Security System for Prevention of Temporary Encroachment

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- Removal of temporary encroachments was the main problem in Haripur City.
- Various options were discussed with the stakeholders to rectify the problem.
- Consequently, private security agency was engaged after seeking approval of the Tehsil Council and a contract was executed between the TMA and the Security Agency.
- The experiment proved a great success. The bazars of the city now give a new look.

# Transfer of Water and Sanitation Services to Union Administrations

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- Citizens were dissatisfied with the delivery of municipal services provided by the erstwhile municipalities in Haripur as these services were low priority area and staff did not perform their duties properly.
- To improve the quality of Water and Sanitation Services, the TMA Haripur:
  - transferred the function of supervision and monitoring of the services to urban Union Administrations; and
  - established a sanitation and water committee
- Salaries are now paid to staff after payrolls are verified by the respective Union Administrations.
- The arrangement is delivering. Number of complaints has reduced drastically.

# Voluntary Removal of Permanent Encroachments

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- A Plan was prepared by the TMA to remove permanent encroachments.
- The approval of the Council was obtained. In order to create an enabling environment, all stakeholders were engaged in discussion to prepare the action Plan.
- The stakeholders agreed to remove the encroachments voluntarily.
- Only one encroacher objected and preferred to approach the Court.

# Direct Supply of Drinking Water

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- o In consultation with the citizens the TMA decided to provide water directly from the tube wells instead of first pumping the water into the overhead tanks and then supplying it to consumers.
- o The experiment has reduced the electricity bill by 40 percent.

# Initiatives for Removal of Water Contamination

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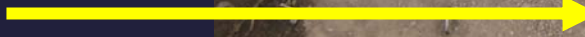
- There were serious complaints by the public regarding contaminated water.
- Investigations and water tests revealed that the accumulated water around the control valves created the problem.
- Stagnant water around manholes was cleaned and RCC pipes were installed on the valves.



**Common problem (Dirty water around distribution valve)**



**Innovative idea by TMA Haripur**



# Sharing of Experiences with TMAs in NWFP

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- o The experiences and initiatives of TMA Haripur have been documented and shared with other TMAs in NWFP through UNICEF, and Water, Environment and Sanitation Network (WESNET).



**THANK YOU**