

**REVIEW OF WORLD BANK CONDITIONALITY:
2005 CONDITIONALITY SURVEY**

**EXECUTIVE SUMMARY AND
DETAILED SURVEY RESULTS**

WORLD BANK

June 30, 2005

ACKNOWLEDGMENTS

This background paper was prepared by Fusion Analytics LLC. The survey was based on a questionnaire prepared by staff from OPCS with support from Sharon Felzer from EXT, and Fusion Analytics LLC. The survey was conducted by Caliber Associates.

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Executive Summary

METHODOLOGY AND SAMPLE COMPOSITION

A confidential online survey on Conditionality was sent to 261 government officials. A total of 105 responses were received. The respondents are experienced in World Bank policy-based operations in the areas of monitoring, negotiating, designing, and implementing policy-based program as government officials. It is important to note that survey response was stronger in countries rated as good performers by the World Bank (for example, high or good rating in the CPIA grouped in thirds). As a result survey data are more heavily weighted to the opinions of better performing and relatively more developed countries.

Establishing a Baseline

The 2005 Conditionality survey represents the first survey by the World Bank to directly assess client opinions about working with the World Bank on policy-based operations. In interpreting these survey findings it is important to view them as establishing a baseline of client opinions. Future surveys among this important population will be ideally positioned to compare directly the effects of future policy modifications

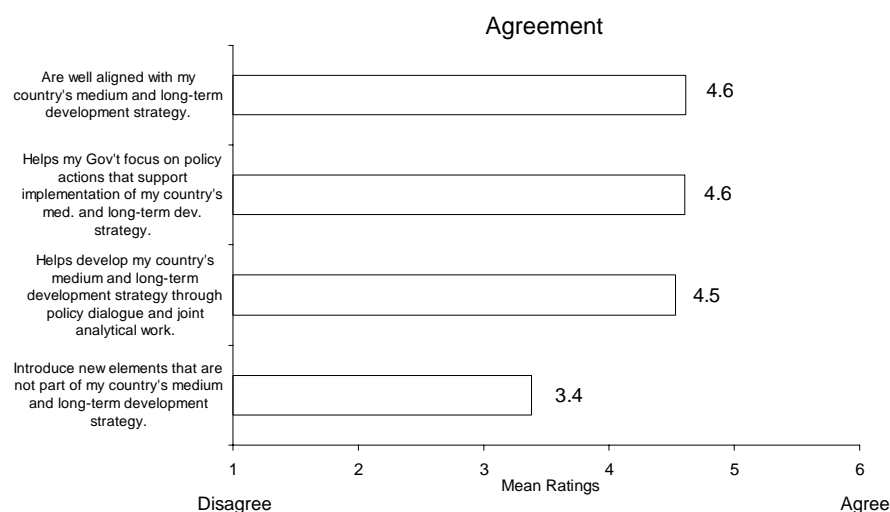
Survey Methodology

- Interview method: Confidential online survey
- Field Date: May 2005
- Available in four languages: English, French, Russian and Spanish
- Survey field duration: Approximately 4 weeks
- Sample size: 261 deliverable e-mail addresses
- Survey response rate: 40% (105/261)

OWNERSHIP AND WORLD BANK-SUPPORTED POLICY PROGRAMS

Most countries have a development strategy that is widely supported in the country. World Bank-supported policy programs are perceived as well-aligned with existing country medium and long-term development strategies. Further, clients rate policy programs highly in helping their governments focus on policy actions that support implementation of development strategies and in helping develop the strategies through joint analytical work.

World Bank-supported Policy Programs...



Q5. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

World Bank-supported Policy Programs...

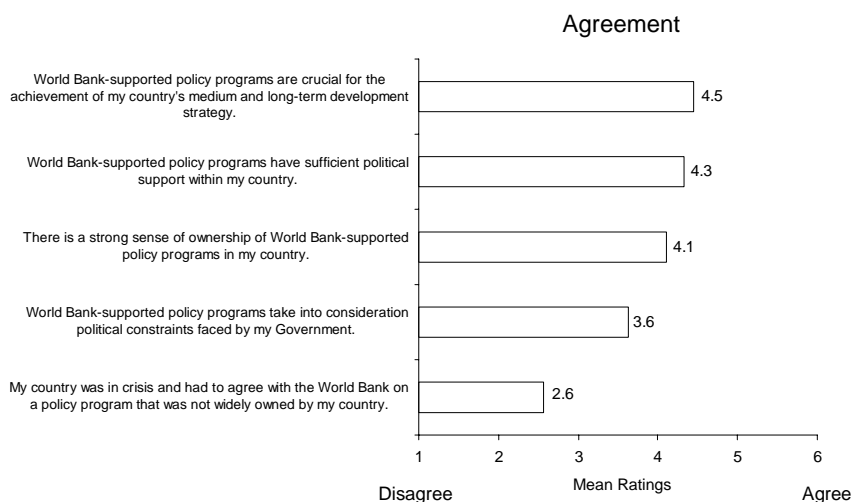
Country Code

Q5.0 World Bank-supported Policy Programs	Country Code truncated						Table Total	
	Blend		Core and Investment Grade IBRD		Core IDA and LICUS		Mean	Valid N
	Mean	Valid N	Mean	Valid N	Mean	Valid N		
World Bank-supported policy programs are well aligned with my country's medium and long-term development strategy.	4.3	N=12	4.7	N=50	4.6	N=36	4.6	N=98
The WB's partic. helps my Gov't focus on policy actions that support implementation of my country's med. and long-term dev. strategy.	4.2	N=12	4.7	N=50	4.7	N=35	4.6	N=97
The WB helps develop my country's medium and long-term development strategy through policy dialogue and joint analytical work.	4.1	N=12	4.6	N=50	4.5	N=36	4.5	N=98
WB-supported policy programs introduce new elements that are not part of my country's medium and long-term development strategy.	3.6	N=12	3.4	N=50	3.3	N=34	3.4	N=96

Q5. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

Ownership of policy programs is strong. However, clients rate World Bank-supported policy programs lower in taking political constraints in their country into account, despite relatively high ratings for political support of existing policy programs in their country.

Ownership of the Policy Programs Supported by the World Bank



Q6. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements

Ownership of the Policy Programs Supported by the World Bank

Country Code

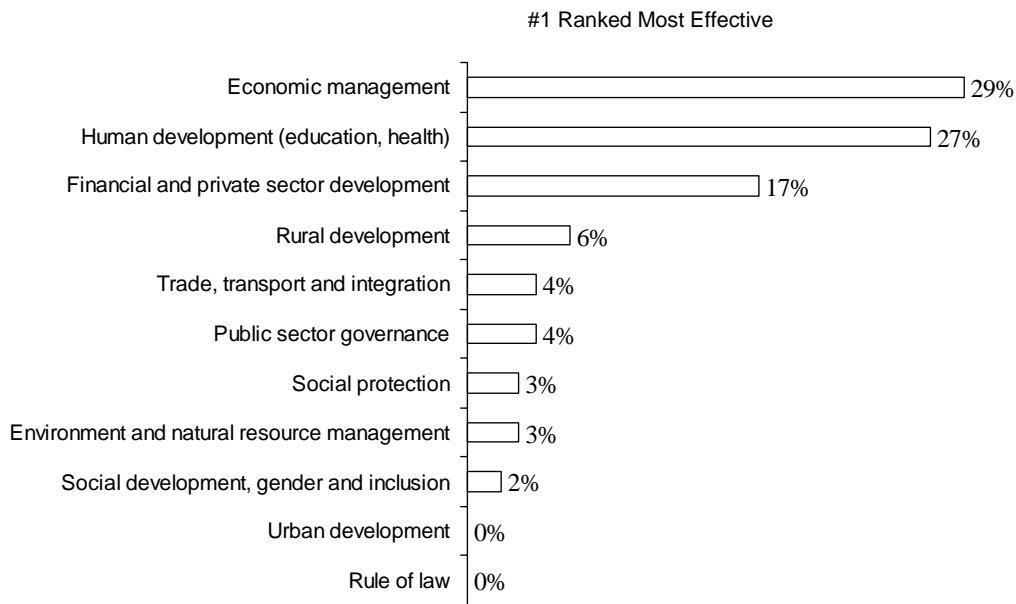
Q6.0 Ownership	Country Code truncated						Table Total	
	Blend		Core and Investment Grade IBRD		Core IDA and LICUS		Mean	Valid N
	Mean	Valid N	Mean	Valid N	Mean	Valid N		
World Bank-supported policy programs are crucial for the achievement of my country's medium and long-term development strategy.	4.4	N=12	4.1	N=49	5.0	N=35	4.5	N=96
World Bank-supported policy programs have sufficient political support within my country.	3.5	N=12	4.4	N=50	4.5	N=36	4.3	N=98
There is a strong sense of ownership of World Bank-supported policy programs in my country.	3.5	N=12	4.2	N=49	4.2	N=33	4.1	N=94
World Bank-supported policy programs take into consideration political constraints faced by my Government.	2.9	N=12	3.8	N=49	3.6	N=34	3.6	N=95
My country was in crisis and had to agree with the World Bank on a policy program that was not widely owned by my country.	4.3	N=11	2.1	N=45	2.6	N=35	2.6	N=91

Q6. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

CONTENT OF WORLD BANK-SUPPORTED PROGRAMS

The three areas where clients rate the World Bank's involvement as *most* effective in their country include: economic management, human development, and financial and private sector development. Critical to the World Bank's involvement in these areas are tailoring analytical work to country circumstances and sharing cross-country experience (see next page).

Areas of World Bank Involvement Where *Most* Effective



Q7 Please rank the **three** areas in which the World Bank's involvement has been **most** effective in your country (1 being the highest) within the following policy areas:

Source: May 2005 World Bank Conditionality Survey

How Areas of Effective World Bank Involvement Has Been Effective

Top 3 Ranked Areas

Ways most effective:	1. Economic management	2. Human development (education, health)	3. Financial and private sector development
Sharing cross-country experience	67%	59%	76%
Tailoring analytical work to country circumstances	70%	56%	76%
Assessing the impact on the poor and vulnerable	52%	56%	12%
Assessing the impact on environment	11%	11%	12%
Alerting the government to important actions that were not foreseen in its original policy program	44%	30%	29%
Detailing/sequencing the implementation steps in the policy matrix	37%	41%	47%
Developing medium-term results framework	63%	48%	24%
Other	4%	11%	6%

N= 27

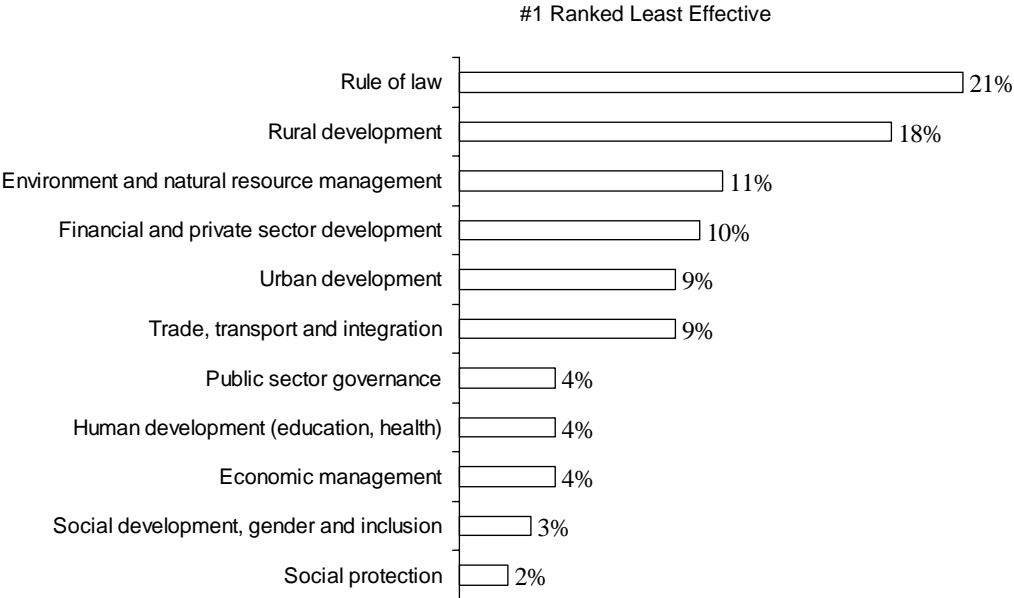
N= 27

N= 17

Q7a. In what ways has the World Bank's involvement been **most** effective?
Source: May 2005 World Bank Conditionality Survey

The areas where clients rate the World Bank’s involvement as *least* effective in their country are rule of law and rural development. Secondary areas include environment and natural resource management, financial and private sector development, urban development, and trade, transport and integration.

Areas of World Bank Involvement Where *Least* Effective

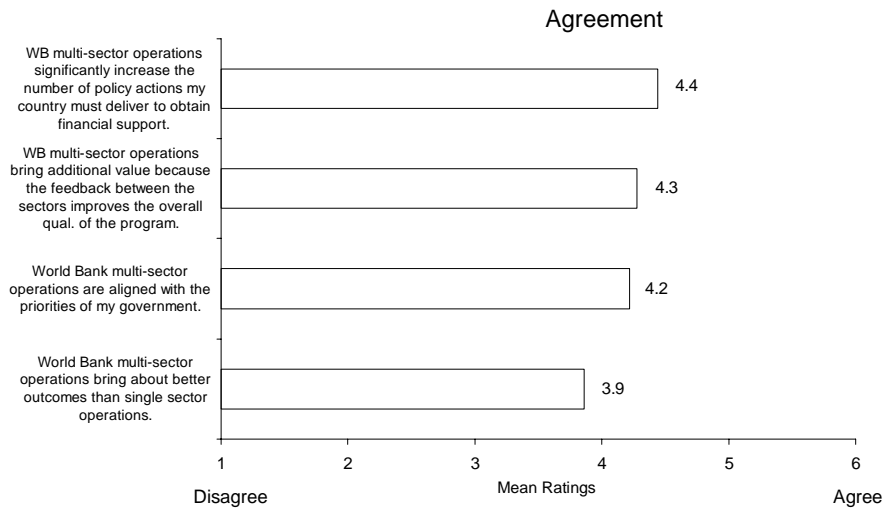


Q8. Please rank the **three** areas in which the World Bank’s involvement has been **least** effective in your country within the following policy areas:
Source: May 2005 World Bank Conditionality Survey

ADDITIONAL ISSUES ON WORLD BANK MULTI-SECTOR OPERATIONS

Feedback between the sectors is perceived by clients as a key strength of World Bank multi-sector operations. Alignment of multi-sector operations with the priorities of their government is also highly rated. However, clients rate multi-sector operations as significantly increasing the number of policy actions their country must deliver. Further, clients' ratings are mixed on whether multi-sector operations bring about better outcomes than single-sector operations.

World Bank Multi-sector Policy-based Operations...



Q10. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

World Bank Multi-sector Policy-based Operations...

Country Code

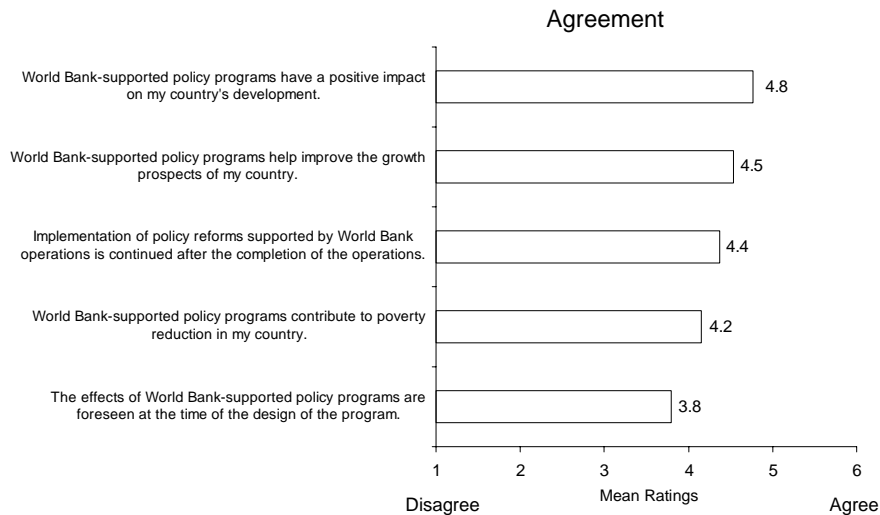
Q10.0 Multi-sector Policy Programs	Country Code truncated						Table Total	
	Blend		Core and Investment Grade IBRD		Core IDA and LICUS		Mean	Valid N
	Mean	Valid N	Mean	Valid N	Mean	Valid N		
WB multi-sector operations significantly increase the number of policy actions my country must deliver to obtain financial support.	4.2	N=9	4.3	N=29	4.7	N=25	4.4	N=63
WB multi-sector operations bring additional value because the feedback between the sectors improves the overall qual. of the program.	3.6	N=7	4.2	N=29	4.5	N=25	4.3	N=61
World Bank multi-sector operations are aligned with the priorities of my government.	4.0	N=9	4.1	N=28	4.4	N=26	4.2	N=63
World Bank multi-sector operations bring about better outcomes than single sector operations.	4.0	N=9	3.5	N=29	4.2	N=25	3.9	N=63

Q10. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

IMPACT AND RESULTS OF WORLD BANK-SUPPORTED POLICY PROGRAMS

Clients rate World Bank-supported policy programs high in their positive impact on their country's development and their ability to improve their country's growth prospects. Clients also rate highly the implementation of policy reforms after the completion of operations; their rating is lower on whether the policy programs contribute to poverty reduction in their country. However, one area of perceived weakness in World Bank-supported policy programs is foreseeing the effects of policy programs at the time of design of the program.

Impact and Results of World Bank-supported Policy Programs ...



Q11. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

Impact and Results of World Bank-supported Policy Programs ...

Country Code

Q11.0 Impact and Results of World Bank-supported Policy Programs	Country Code truncated						Table Total	
	Blend		Core and Investment Grade IBRD		Core IDA and LICUS		Mean	Valid N
	Mean	Valid N	Mean	Valid N	Mean	Valid N		
World Bank-supported policy programs have a positive impact on my country's development.	4.3	N=11	4.9	N=49	4.8	N=33	4.8	N=93
World Bank-supported policy programs help improve the growth prospects of my country.	4.2	N=11	4.6	N=49	4.6	N=33	4.5	N=93
Implementation of policy reforms supported by World Bank operations is continued after the completion of the operations.	4.2	N=11	4.5	N=49	4.2	N=33	4.4	N=93
World Bank-supported policy programs contribute to poverty reduction in my country.	4.0	N=11	4.0	N=45	4.4	N=33	4.2	N=89
The effects of World Bank-supported policy programs are foreseen at the time of the design of the program.	3.6	N=11	3.9	N=47	3.8	N=32	3.8	N=90

Q11. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

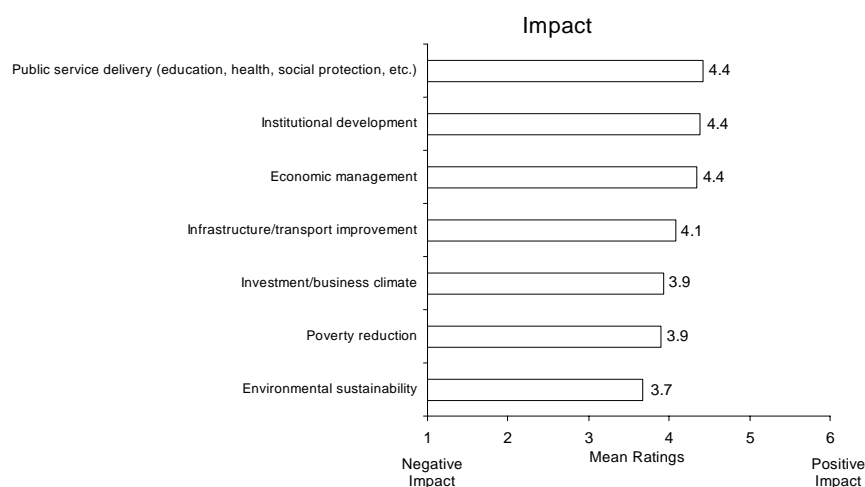
The top four areas where World Bank-supported policy programs are perceived to have the greatest *positive impact* include:

- Public service delivery (education, health, etc.)
- Institutional development
- Economic management
- Infrastructure/transport improvement

Areas where World Bank-supported policy programs received relatively low ratings included:

- Investment/business climate
- Poverty reduction
- Environmental sustainability

Impact and Results of World Bank-supported Policy Programs (Cont.)



Q12 On a 6-point scale where "6" means **positive impact** and "1" means **negative impact**, please rate the impact of World Bank-supported policy programs implemented in your country on each of the following
Source: May 2005 World Bank Conditionality Survey

Impact and Results of World Bank-supported Policy Programs (Cont.)

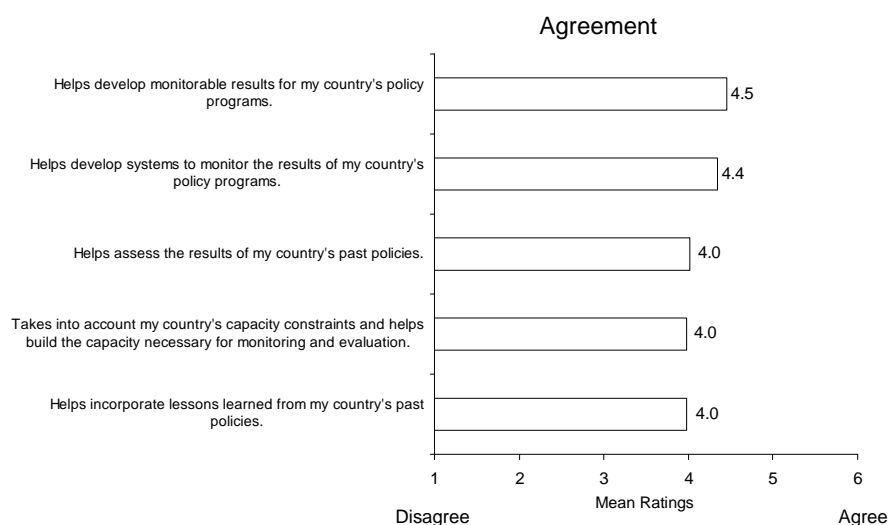
Country Code

Q12.0 Negative/Positive impact	Country Code truncated						Table Total	
	Blend		Core and Investment Grade IBRD		Core IDA and LICUS		Mean	Valid N
	Mean	Valid N	Mean	Valid N	Mean	Valid N		
Public service delivery (education, health, social protection, water, etc.)	4.7	N=11	4.3	N=47	4.5	N=32	4.4	N=90
Institutional development	4.2	N=11	4.4	N=49	4.4	N=30	4.4	N=90
Economic management	3.9	N=11	4.3	N=46	4.6	N=31	4.4	N=88
Infrastructure/transport improvement	4.5	N=10	3.9	N=46	4.2	N=32	4.1	N=88
Investment/business climate	4.1	N=10	3.9	N=48	3.9	N=31	3.9	N=89
Poverty reduction	4.2	N=11	3.6	N=46	4.2	N=32	3.9	N=89
Environmental sustainability	4.1	N=11	3.7	N=45	3.5	N=31	3.7	N=87

Q12 On a 6-point scale where "6" means **positive impact** and "1" means **negative impact**, please rate the impact of World Bank-supported policy programs implemented in your country on each of the following
Source: May 2005 World Bank Conditionality Survey

Clients rate the World Bank high on helping their country develop monitorable results and systems to measure the results of policy programs. The World Bank was rated slightly lower on helping to assess the results of past policies, and still slightly lower on incorporating lessons learned from past policies, and taking into account a country's capacity constraints.

Impact and Results of World Bank-supported Policy Programs (Cont.)



Q13. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

Impact and Results of World Bank-supported Policy Programs (Cont.)

Country Code

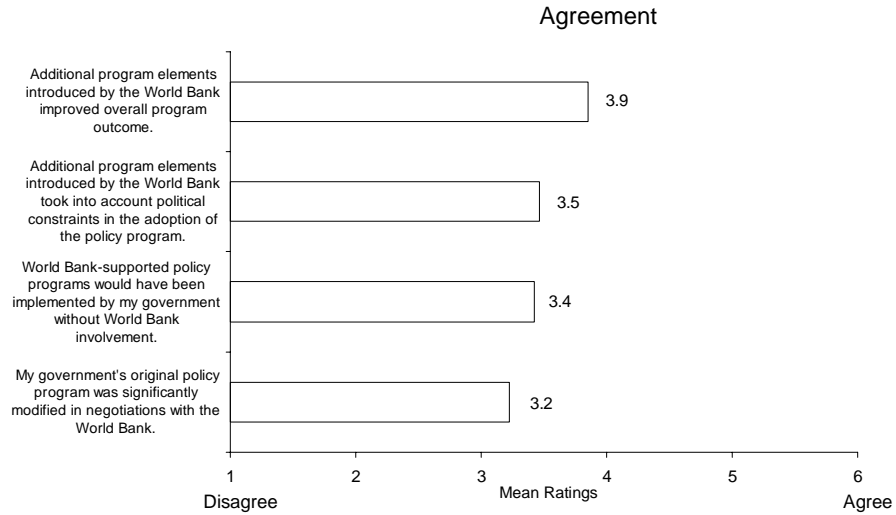
Q13.0 Impact and Results of World Bank-supported Policy Programs	Country Code truncated						Table Total	
	Blend		Core and Investment Grade IBRD		Core IDA and LICUS		Mean	Valid N
	Mean	Valid N	Mean	Valid N	Mean	Valid N		
The World Bank helps develop monitorable results for my country's policy programs.	4.1	N=11	4.6	N=46	4.4	N=32	4.5	N=89
The World Bank helps develop systems to monitor the results of my country's policy programs.	4.2	N=11	4.3	N=46	4.4	N=31	4.4	N=88
The World Bank helps assess the results of my country's past policies.	4.4	N=11	3.9	N=47	4.1	N=32	4.0	N=90
The World Bank helps incorporate lessons learned from my country's past policies.	4.3	N=11	3.9	N=47	4.0	N=32	4.0	N=90
The WB takes into account my country's capacity constraints and helps build the capacity necessary for monitoring and evaluation.	3.8	N=11	3.9	N=47	4.2	N=32	4.0	N=90

Q13. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

ADDITIONALITY OF THE POLICY ACTIONS CHOSEN AS CONDITIONS FOR WORLD BANK SUPPORT

Clients rated relatively low additional program elements introduced by the World Bank as improving overall program outcomes. Further, clients rated the World Bank low in taking political constraints into account in the adoption of policy programs. According to the rating, it is uncertain whether or not the countries would have implemented the policy program without World Bank involvement. The extent to which the government's original program was significantly modified by the World Bank differs among countries.

Additionality of the Policy Actions Chosen As Conditions of World Bank Support



Q14. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

Additionality of the Policy Actions Chosen As Conditions of World Bank Support

Country Code

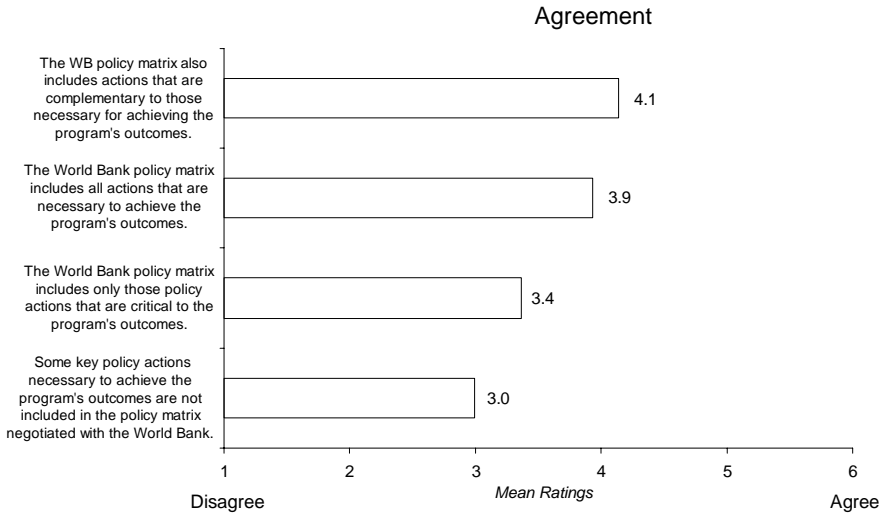
Q14.0 Additionality of the Policy Actions	Country Code truncated						Table Total	
	Blend		Core and Investment Grade IBRD		Core IDA and LICUS		Mean	Valid N
	Mean	Valid N	Mean	Valid N	Mean	Valid N		
Additional program elements introduced by the World Bank improved overall program outcome.	3.9	N=9	3.8	N=46	3.9	N=30	3.9	N=85
Additional program elements introduced by the WB took into account political constraints in the adoption of the policy program.	3.8	N=10	3.5	N=46	3.3	N=31	3.5	N=87
World Bank-supported policy programs would have been implemented by my government without World Bank involvement.	3.5	N=11	3.7	N=47	3.0	N=32	3.4	N=90
My government's original policy program was significantly modified in negotiations with the World Bank.	3.4	N=10	3.0	N=47	3.5	N=29	3.2	N=86

Q14. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

CRITICALITY OF THE POLICY ACTIONS CHOSEN AS CONDITIONS FOR WORLD BANK SUPPORT

Clients generally rate World Bank policy matrix actions high in terms of being complementary to actions necessary for achieving program outcomes, and somewhat lower in terms of including *all* actions that are necessary to achieve those outcomes. Clients, however, rate the policy matrix low in terms of including only those policy actions that are critical to the program's outcome. Some clients rated the matrices as missing policy actions that are necessary for achieving the program outcomes.

Criticality of the Policy Actions Chosen As Conditions of the World Bank Support



Q15. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
 Source: May 2005 World Bank Conditionality Survey

Criticality of the Policy Actions Chosen As Conditions of the World Bank Support

Country Code

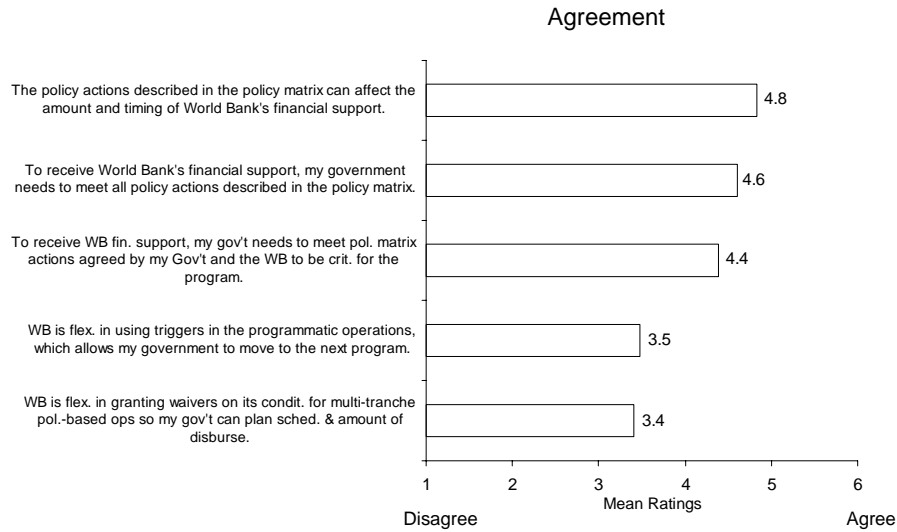
Q15.0 Criticality of the Policy Actions	Country Code truncated						Table Total	
	Blend		Core and Investment Grade IBRD		Core IDA and LICUS		Mean	Valid N
	Mean	Valid N	Mean	Valid N	Mean	Valid N		
The WB policy matrix also includes actions that are complementary to those necessary for achieving the program's outcomes.	4.3	N=8	4.1	N=46	4.2	N=31	4.1	N=85
The World Bank policy matrix includes all actions that are necessary to achieve the program's outcomes.	4.1	N=8	4.0	N=46	3.7	N=31	3.9	N=85
The World Bank policy matrix includes only those policy actions that are critical to the program's outcomes.	3.3	N=8	3.4	N=47	3.4	N=30	3.4	N=85
Some key policy actions necessary to achieve the program's outcomes are not included in the policy matrix negotiated with the WB.	3.3	N=8	2.9	N=45	3.0	N=28	3.0	N=81

Q15. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
 Source: May 2005 World Bank Conditionality Survey

PREDICTABILITY OF WORLD BANK SUPPORT

There is a distinct perception among clients that their governments must meet *all* policy actions described in the policy matrix in order to receive World Bank financial support. Clients strongly rate the actions included in the matrix as having the ability to affect whether World Bank support is received, and if so, the amount and timing of that support. Finally, the World Bank received low ratings regarding the flexibility in using triggers on programmatic operations and granting waivers in multi-tranche operations.

Predictability of World Bank Support



Q16. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

Predictability of World Bank Support

Country Code

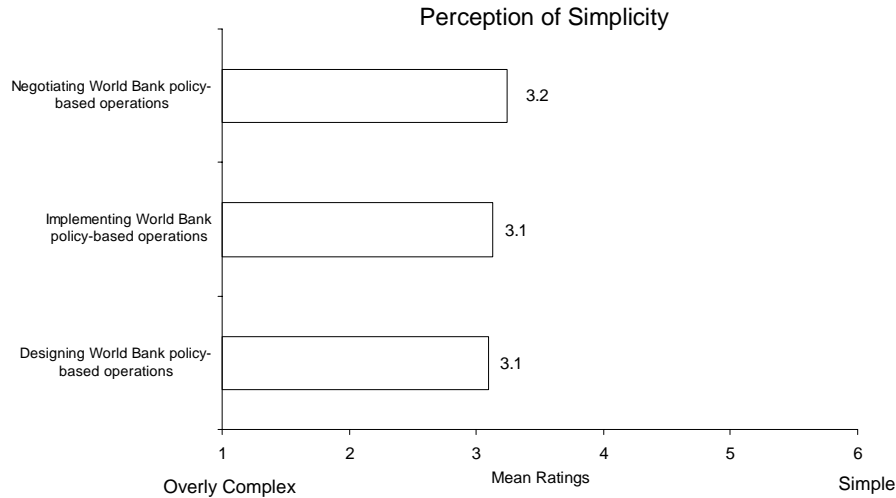
Q16.0 Predictability of World Bank Support	Country Code truncated						Table Total	
	Blend		Core and Investment Grade IBRD		Core IDA and LICUS		Mean	Valid N
	Mean	Valid N	Mean	Valid N	Mean	Valid N		
The policy actions described in the policy matrix can affect the amount and timing of World Bank's financial support.	5.1	N=9	4.6	N=45	5.0	N=30	4.8	N=84
To receive World Bank's financial support, my government needs to meet all policy actions described in the policy matrix.	4.8	N=9	4.6	N=45	4.6	N=32	4.6	N=86
To receive WB fin. support, my gov't needs to meet pol. matrix actions agreed by my Gov't and the WB to be crit. for the program.	5.1	N=9	4.0	N=44	4.8	N=32	4.4	N=85
WB is flex. in using triggers in the programmatic operations, which allows my government to move to the next program.	3.3	N=9	3.5	N=41	3.5	N=29	3.5	N=79
WB is flex. in granting waivers on its condit. for multi-tranche pol.-based ops so my gov't can plan sched. & amount of disburse.	3.1	N=9	3.4	N=43	3.5	N=30	3.4	N=82

Q16. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

NEGOTIATING AND IMPLEMENTING WORLD BANK POLICY-BASED OPERATIONS AND SIGNIFICANT CHALLENGES TO THE GOVERNMENTS

Clients generally rate doing business with the World Bank as complex. Specifically, ratings are consistently weighted toward overly complex when doing business with the World Bank with respect to designing, negotiating, and implementing policy-based operations.

Negotiating and Implementing the World Bank Policy-based Operations



Q17. On a six-point scale where "6" means **simple** and "1" means **overly complex**, how would you rate doing business with the World Bank with respect to:
 Source: May 2005 World Bank Conditionality Survey

Negotiating and Implementing the World Bank Policy-based Operations

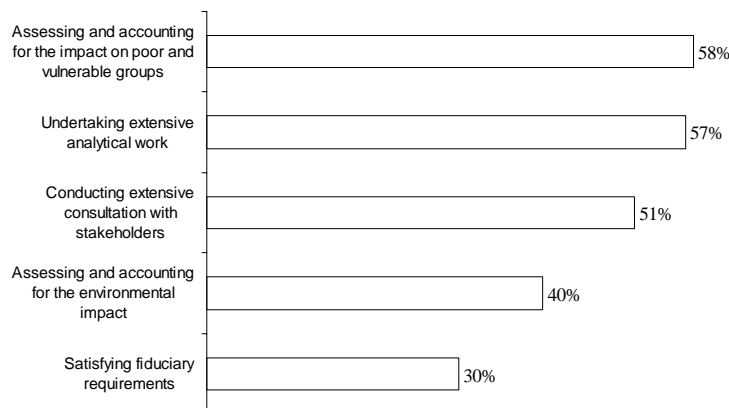
Country Code

Q17.0 Perception of Simplicity	Country Code truncated						Table Total	
	Blend		Core and Investment Grade IBRD		Core IDA and LICUS		Mean	Valid N
	Mean	Valid N	Mean	Valid N	Mean	Valid N		
Negotiating World Bank policy-based operations	3.1	N=10	3.3	N=46	3.2	N=30	3.2	N=86
Implementing World Bank policy-based operations	2.9	N=10	3.1	N=47	3.3	N=30	3.1	N=87
Designing World Bank policy-based operations	3.3	N=10	3.1	N=46	3.0	N=30	3.1	N=86

Q17. On a six-point scale where "6" means **simple** and "1" means **overly complex**, how would you rate doing business with the World Bank with respect to:
 Source: May 2005 World Bank Conditionality Survey

Clients view as the most significant challenges to their government in World Bank operations the following: assessing and accounting for the impact on poor and vulnerable groups, undertaking extensive analytical work, and conducting extensive consultations with stakeholders. Clients rated much lower the challenge posed by satisfying fiduciary requirements.

Significant Challenges to Government Relation to World Bank Operations



Q18. In your view, which of the following constitute significant challenges for your Government in relation to World Bank operations? (Select all that apply)
Source: May 2005 World Bank Conditionality Survey

Significant Challenges to Government Relation to World Bank Operations

Country Code

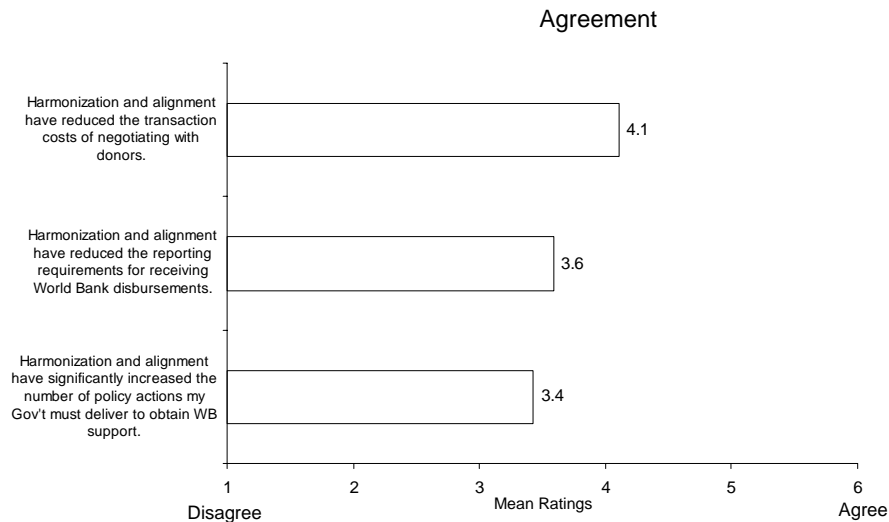
Q.18 Significant challenge:	Country Code truncated			Table Total
	Blend	Core and Investment Grade	Core IDA and LICUS	
	Col %	Col %	Col %	Col %
Assessing and accounting for the impact on poor and vulnerable groups	78%	42%	75%	58%
Undertaking extensive analytical work	44%	60%	56%	57%
Conducting extensive consultation with stakeholders	33%	62%	41%	51%
Assessing and accounting for the environmental impact	44%	40%	38%	40%
Satisfying fiduciary requirements	33%	22%	41%	30%
Valid count	12	56	37	105

Q18. In your view, which of the following constitute significant challenges for your Government in relation to World Bank operations? (Select all that apply)
Source: May 2005 World Bank Conditionality Survey

HARMONIZATION AND ALIGNMENT AMONG EXTERNAL DEVELOPMENT PARTNERS

Client ratings of harmonization and alignment initiatives are mixed. Clients rate somewhat high the harmonization and alignment initiatives focused on reducing transaction costs of negotiating. Also, clients rate low the contribution of harmonization to increasing the number of policy actions that client government's must delivery to obtain World Bank support. However, harmonization and alignment initiatives focused on reducing reporting requirements are rated low.

Harmonization and Alignment Among External Development Partners



Q20. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

Harmonization and Alignment Among External Development Partners

Country Code

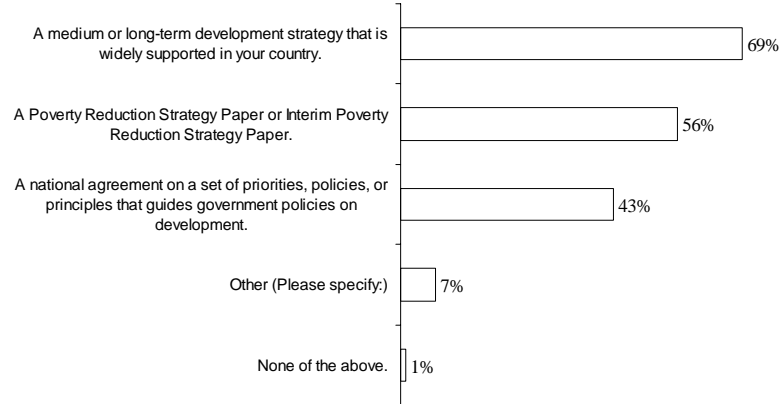
Q20.0 Harmonization and Alignment	Country Code truncated						Table Total	
	Blend		Core and Investment Grade IBRD		Core IDA and LICUS		Mean	Valid N
	Mean	Valid N	Mean	Valid N	Mean	Valid N		
Harmonization and alignment have reduced the transaction costs of negotiating with donors.	4.7	N=10	3.9	N=46	4.2	N=29	4.1	N=85
Harmonization and alignment have reduced the reporting requirements for receiving World Bank disbursements.	4.3	N=9	3.5	N=44	3.5	N=29	3.6	N=82
Harmonization and alignment have significantly increased the number of policy actions my Gov't must deliver to obtain WB support.	4.5	N=8	3.3	N=44	3.4	N=28	3.4	N=80

Q20. On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

Detailed Survey Results

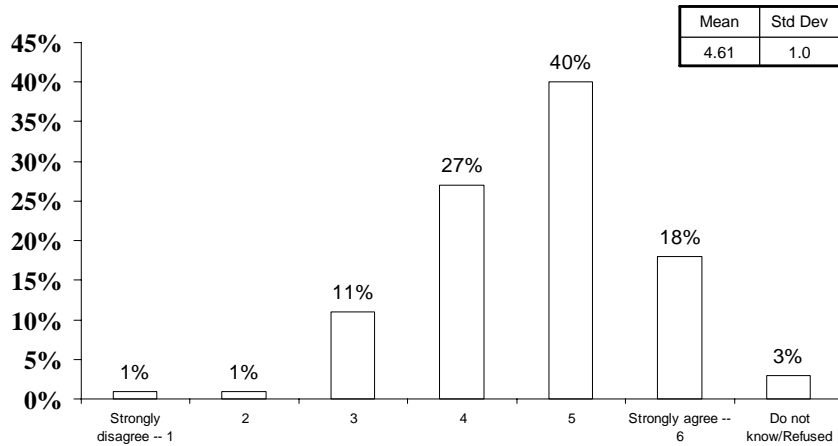
MEDIUM AND LONG-TERM POLICY FRAMEWORK

Country Medium and Long-term Development Strategy



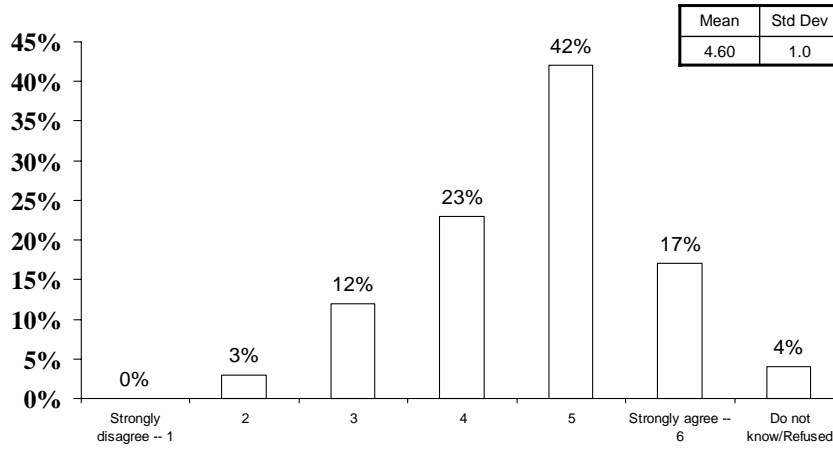
Q4. Which of the following does your country have?
Source: May 2005 World Bank Conditionality Survey

World Bank-supported policy programs are well aligned with my country's medium and long-term development strategy



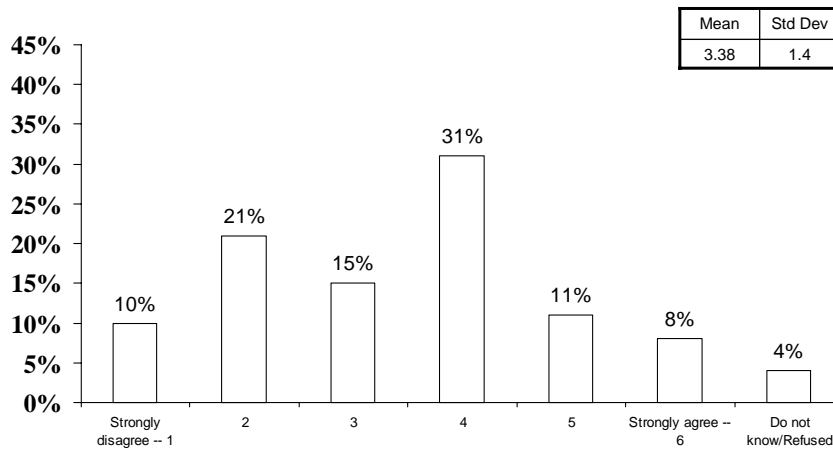
Q5.1 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

The World Bank's participation helps my Government focus on policy actions that support the implementation of my country's medium and long-term development strategy



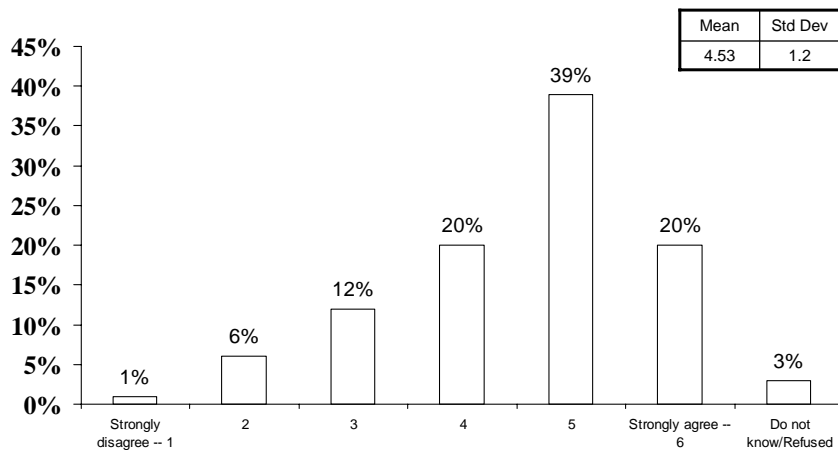
Q5.2 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

World Bank-supported policy programs introduce new elements that are not part of my country's medium and long-term development strategy



Q5.3 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

The World Bank helps develop my country's medium and long-term development strategy through policy dialogue and joint analytical work



Q5.4 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
 Source: May 2005 World Bank Conditionality Survey

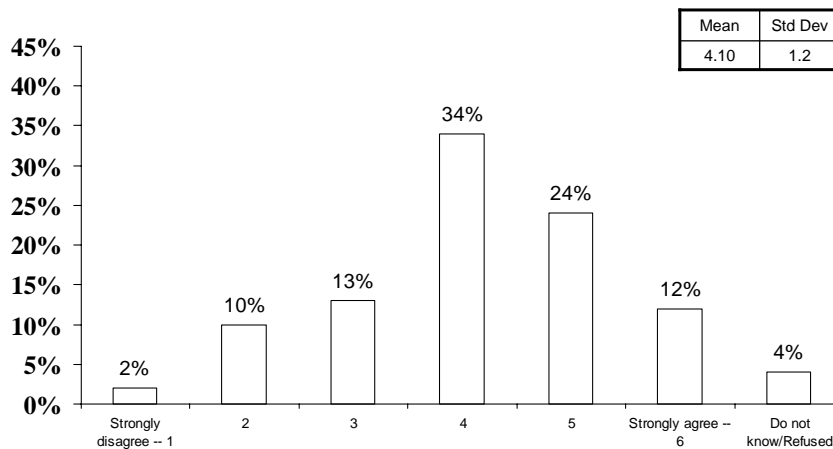
Rating Summary: Medium and Long-Term Policy Framework

Q5 World Bank-support policy programs	Mean	Std Deviation	Valid N
5.1 World Bank-supported policy programs are well aligned with my country's medium and long-term development strategy.	4.61	1.0	N=98
5.2 The WB's partic. helps my Gov't focus on policy actions that support implementation of my country's med. and long-term dev. strategy.	4.60	1.0	N=97
5.3 WB-supported policy programs introduce new elements that are not part of my country's medium and long-term development strategy.	3.38	1.4	N=96
5.4 The WB helps develop my country's medium and long-term development strategy through policy dialogue and joint analytical work.	4.53	1.2	N=98

Source: May 2005 World Bank Conditionality Survey

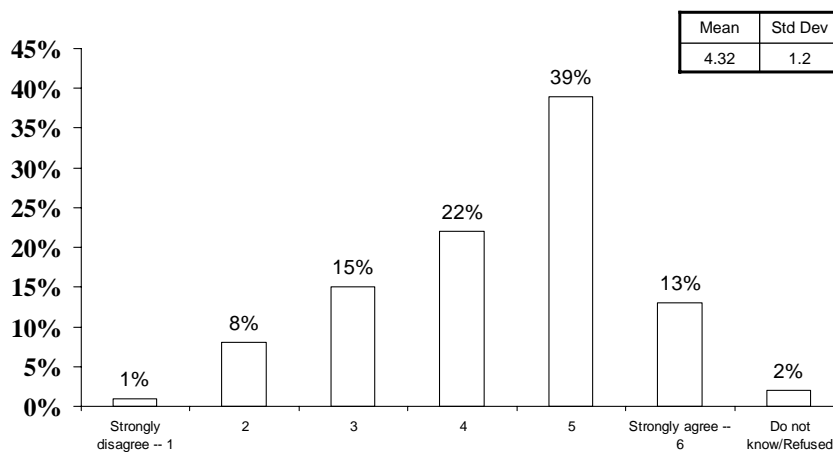
OWNERSHIP OF THE POLICY PROGRAMS SUPPORTED BY THE WORLD BANK

There is a strong sense of ownership of World Bank-supported policy programs in my country



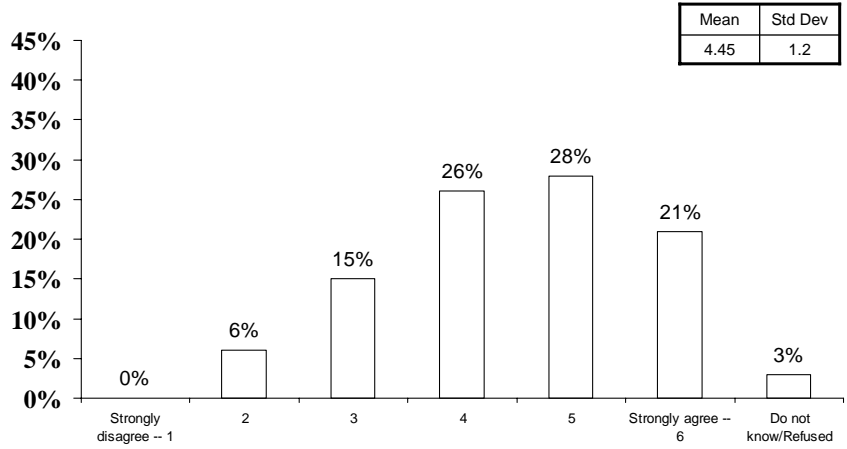
Q6.1 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
 Source: May 2005 World Bank Conditionality Survey

World Bank-supported policy programs have sufficient political support within my country



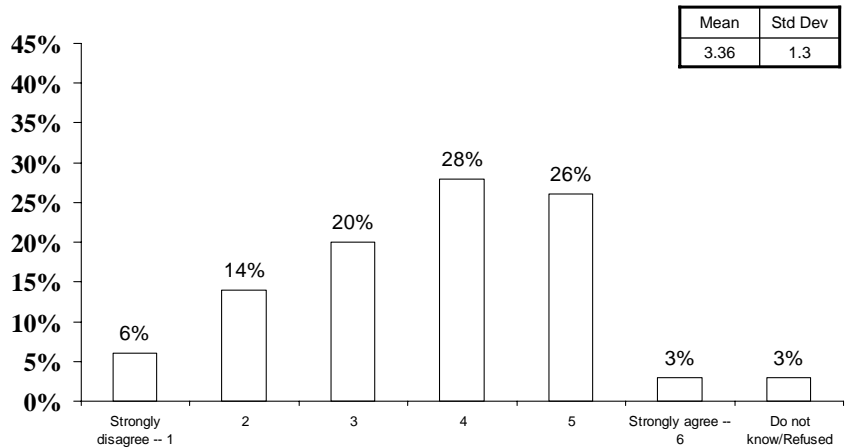
Q6.2 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
 Source: May 2005 World Bank Conditionality Survey

World Bank-supported policy programs are crucial for the achievement of my country's medium and long-term development strategy



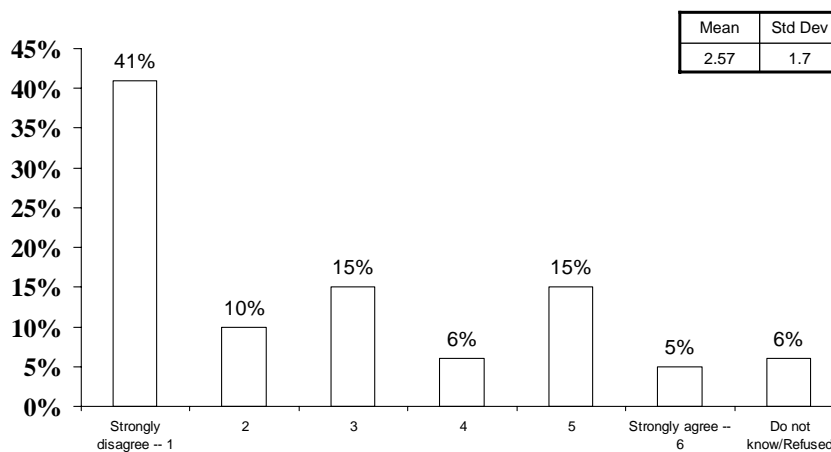
Q6.3 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

World Bank-supported policy programs take into consideration political constraints faced by my Government



Q6.4 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

My country was in crisis and had to agree with the World Bank on a policy program that was not widely owned by my country



Q6.5 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
 Source: May 2005 World Bank Conditionality Survey

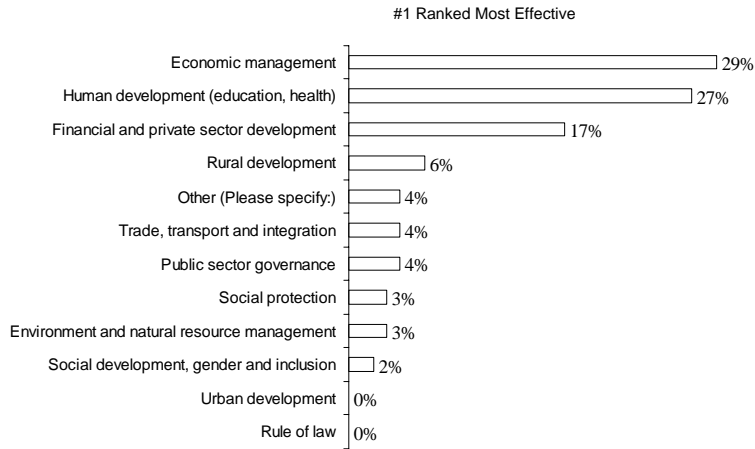
Rating Summary: Ownership of the Policy Programs Supported by the World Bank

Q6 Ownership of policy programs	Mean	Std Deviation	Valid N
6.1 There is a strong sense of ownership of World Bank-supported policy programs in my country.	4.10	1.2	N=94
6.2 World Bank-supported policy programs have sufficient political support within my country.	4.32	1.2	N=98
6.3 World Bank-supported policy programs are crucial for the achievement of my country's medium and long-term development strategy.	4.45	1.2	N=96
6.4 World Bank-supported policy programs take into consideration political constraints faced by my Government.	3.63	1.3	N=95
6.5 My country was in crisis and had to agree with the World Bank on a policy program that was not widely owned by my country.	2.57	1.7	N=91

Source: May 2005 World Bank Conditionality Survey

CONTENT OF WORLD BANK-SUPPORTED PROGRAMS

Areas of World Bank Involvement Where *Most* Effective



Q7 Please rank the **three** areas in which the World Bank's involvement has been **most** effective in your country (1 being the highest) within the following policy areas:
Source: May 2005 World Bank Conditionality Survey

How Areas of Effective World Bank Involvement Has Been Effective

Top 3 Ranked Areas

Ways most effective:	1. Economic management	2. Human development (education, health)	3. Financial and private sector development
Sharing cross-country experience	67%	59%	76%
Tailoring analytical work to country circumstances	70%	56%	76%
Assessing the impact on the poor and vulnerable	52%	56%	12%
Assessing the impact on environment	11%	11%	12%
Alerting the government to important actions that were not foreseen in its original policy program	44%	30%	29%
Detailing/sequencing the implementation steps in the policy matrix	37%	41%	47%
Developing medium-term results framework	63%	48%	24%
Other	4%	11%	6%

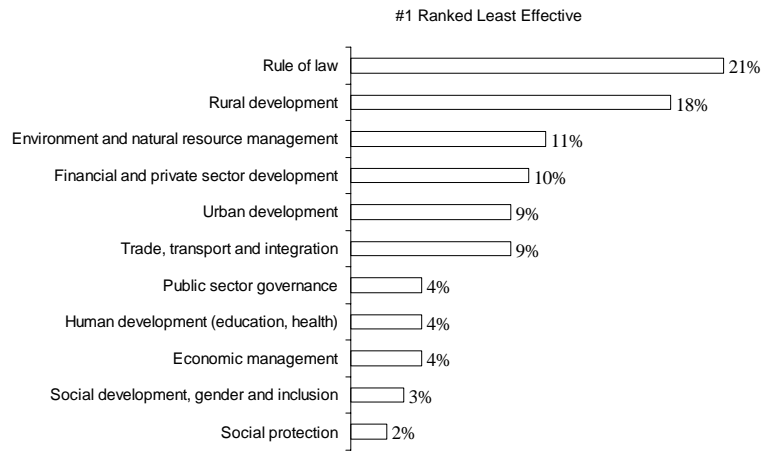
N= 27

N= 27

N= 17

Q7a. In what ways has the World Bank's involvement been **most** effective?
Source: May 2005 World Bank Conditionality Survey

Areas of World Bank Involvement Where *Least* Effective

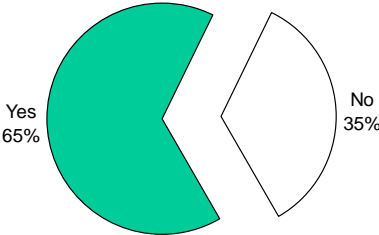


Q8. Please rank the **three** areas in which the World Bank's involvement has been **least** effective in your country within the following policy areas:

Source: May 2005 World Bank Conditionality Survey

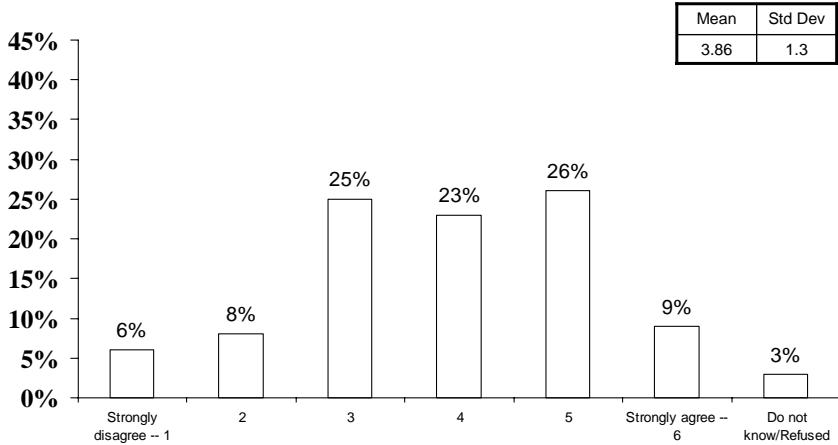
MULTI-SECTOR WORLD BANK-SUPPORTED POLICY PROGRAMS

Incidence of in the World Bank Multi-sector Policy-based Operations Involvement



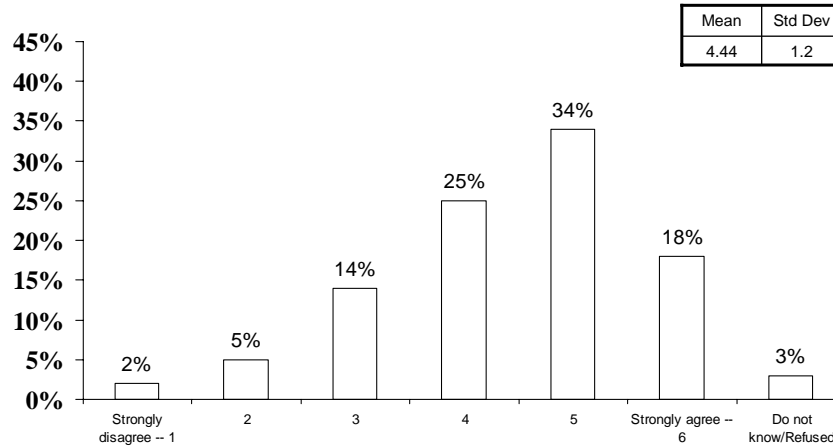
Q9. Have you been involved in the World Bank multi-sector policy-based operations?
Source: May 2005 World Bank Conditionality Survey

World Bank multi-sector operations bring about better outcomes than single sector operations



Q10.1 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

World Bank multi-sector operations significantly increase the number of policy actions my country must deliver to obtain financial support



Q10.4 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
 Source: May 2005 World Bank Conditionality Survey

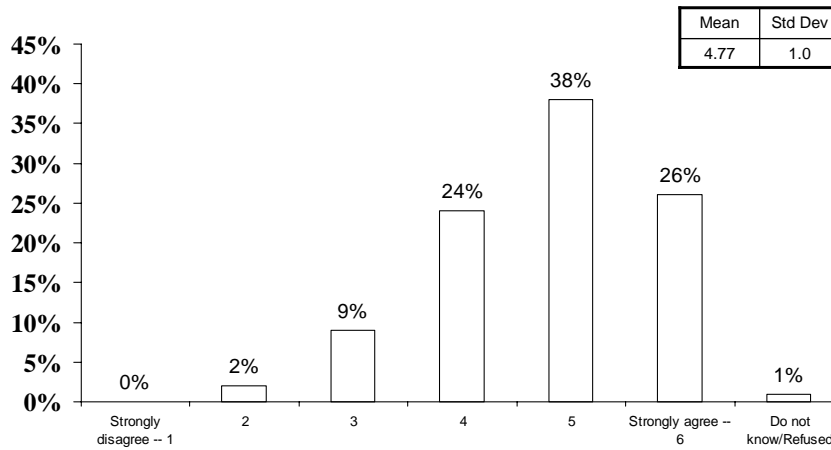
Rating Summary: Multi-Sector World Bank-Supported Policy Programs

Q10 Multi-sector World Bank-supported policy programs	Mean	Std Deviation	Valid N
10.1 World Bank multi-sector operations bring about better outcomes than single sector operations.	3.86	1.3	N=63
10.2 World Bank multi-sector operations are aligned with the priorities of my government.	4.22	0.9	N=63
10.3 WB multi-sector operations bring additional value because the feedback between the sectors improves the overall qual. of the program.	4.28	1.1	N=61
10.4 WB multi-sector operations significantly increase the number of policy actions my country must deliver to obtain financial support.	4.44	1.2	N=63

Source: May 2005 World Bank Conditionality Survey

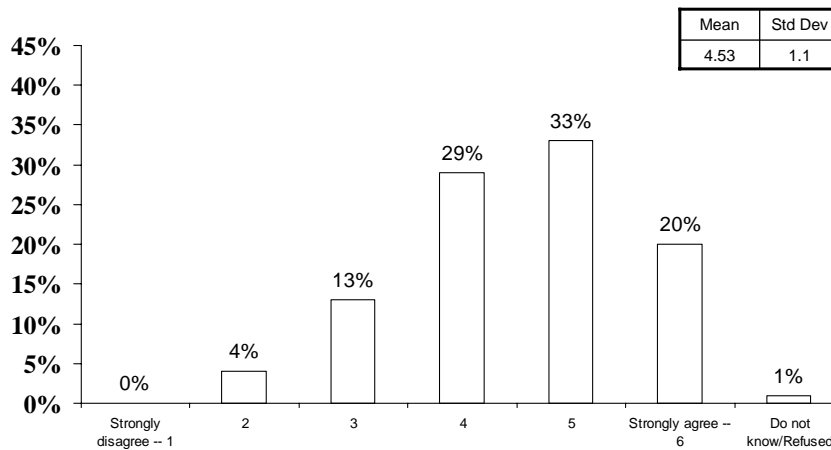
IMPACT AND RESULTS FOCUS OF WORLD BANK-SUPPORTED POLICY PROGRAMS

World Bank-supported policy programs have a positive impact on my country's development



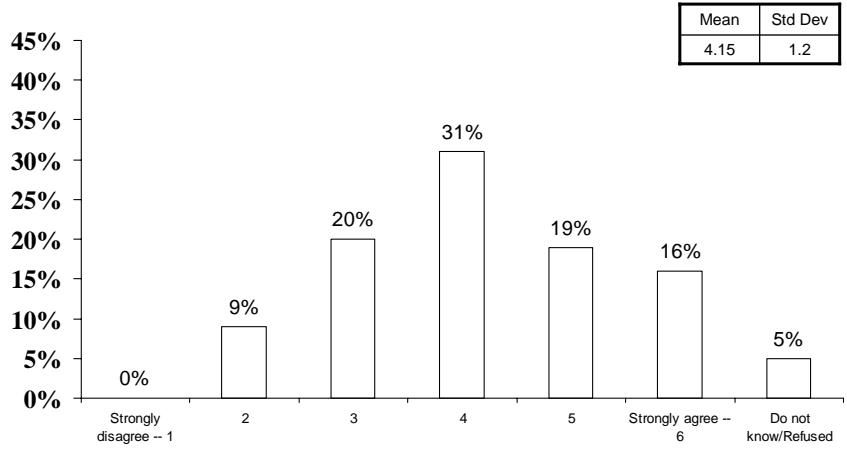
Q11.1 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
 Source: May 2005 World Bank Conditionality Survey

World Bank-supported policy programs help improve the growth prospects of my country



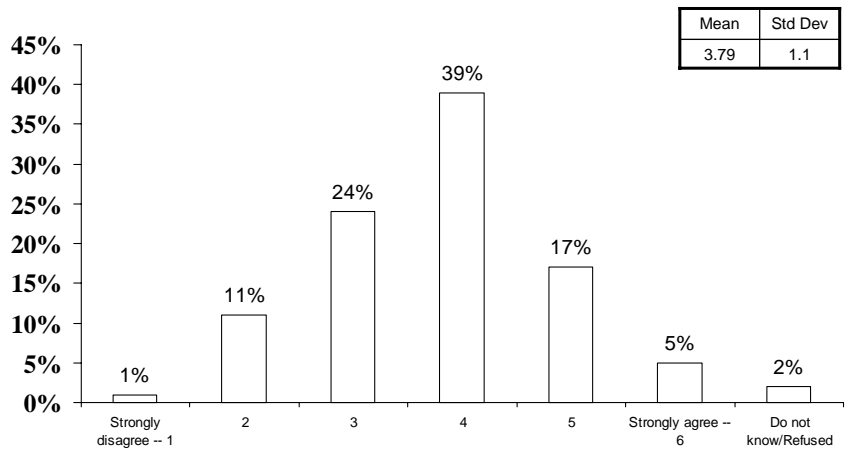
Q11.2 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
 Source: May 2005 World Bank Conditionality Survey

World Bank-supported policy programs contribute to poverty reduction in my country



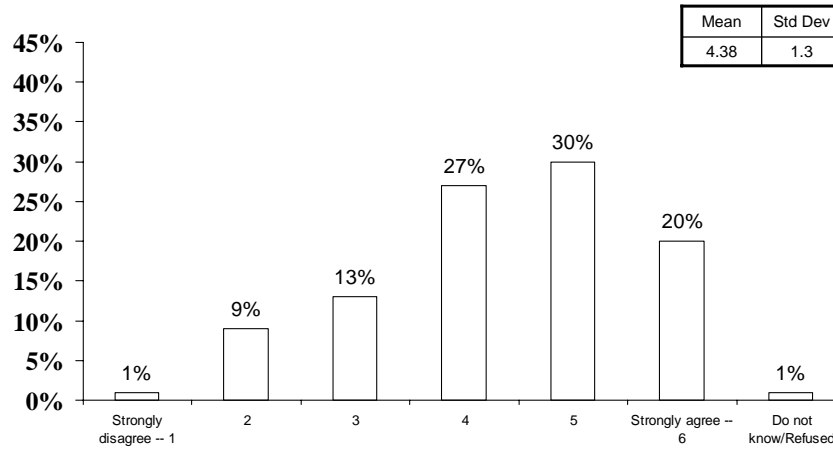
Q11.3 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

The effects of World Bank-supported policy programs are foreseen at the time of the design of the program



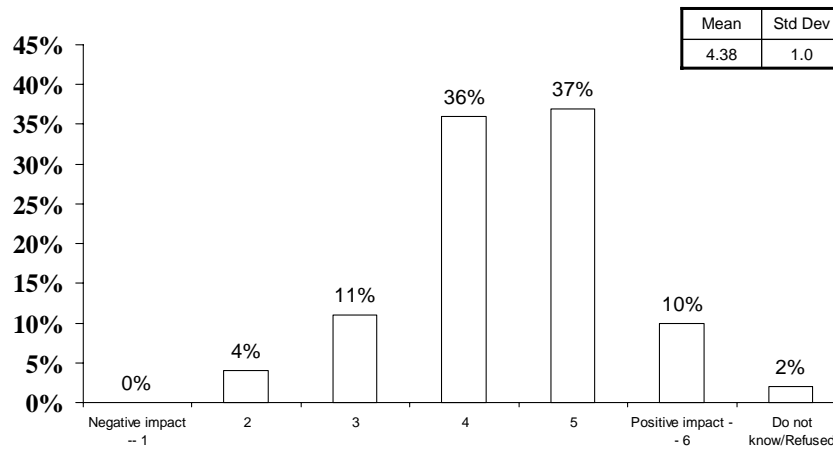
Q11.4 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

Implementation of policy reforms supported by World Bank operations are continued after the completion of the operations



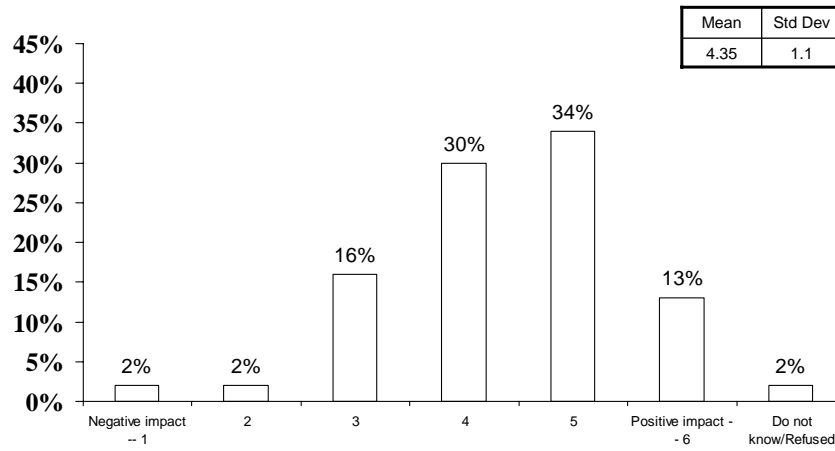
Q11.5 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

Institutional development



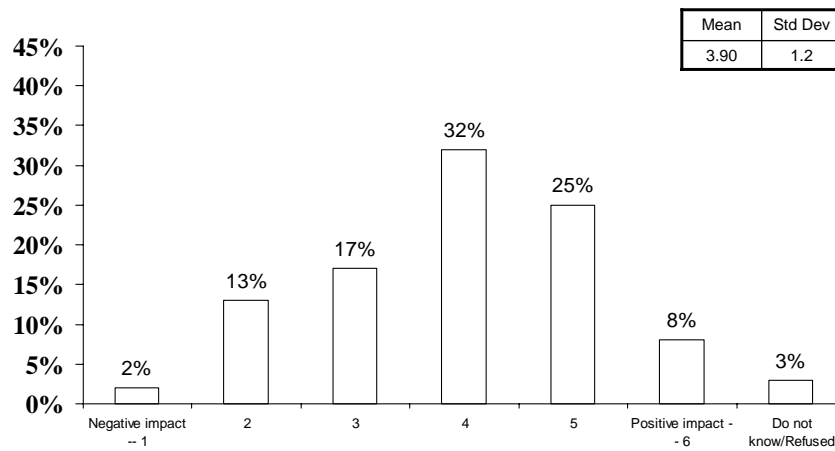
Q12.1 On a 6-point scale where "6" means **positive impact** and "1" means **negative impact**, please rate the impact of World Bank-supported policy programs implemented in your country on each of the following
Source: May 2005 World Bank Conditionality Survey

Economic management



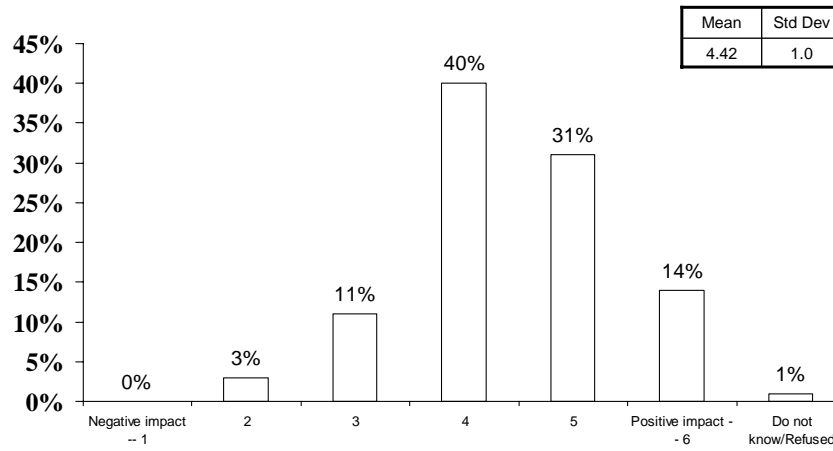
Q12.2 On a 6-point scale where "6" means **positive impact** and "1" means **negative impact**, please rate the impact of World Bank-supported policy programs implemented in your country on each of the following
 Source: May 2005 World Bank Conditionality Survey

Poverty Reduction



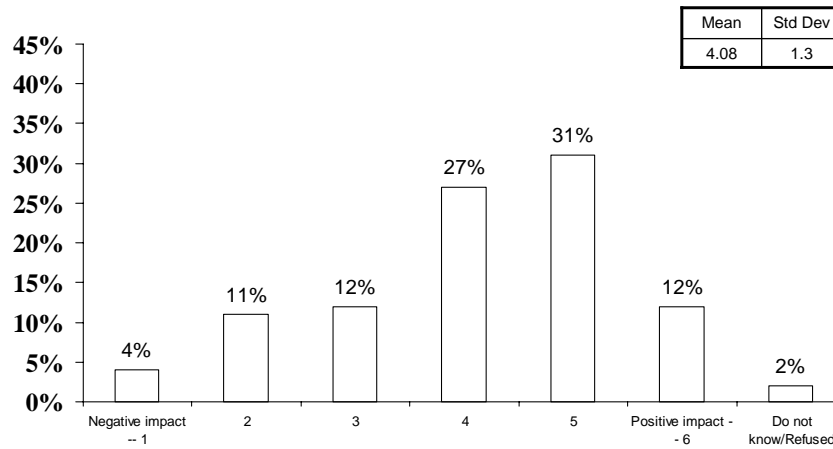
Q12.3 On a 6-point scale where "6" means **positive impact** and "1" means **negative impact**, please rate the impact of World Bank-supported policy programs implemented in your country on each of the following
 Source: May 2005 World Bank Conditionality Survey

Public service delivery (education, health, social protection, water, etc.)



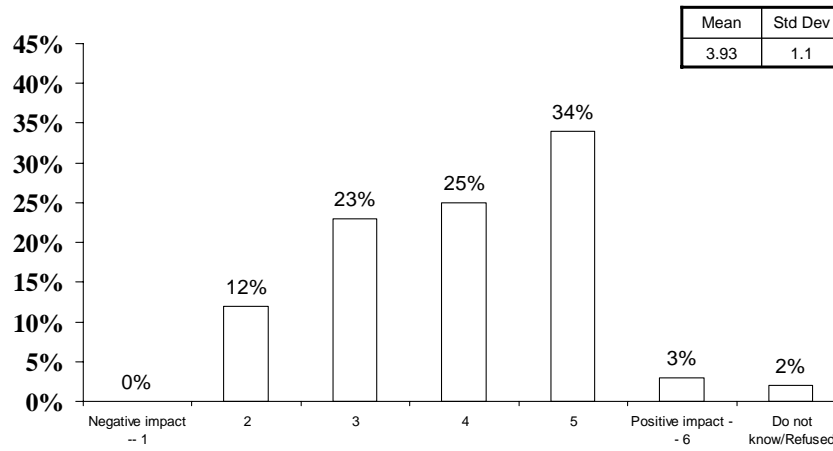
Q12.4 On a 6-point scale where "6" means **positive impact** and "1" means **negative impact**, please rate the impact of World Bank-supported policy programs implemented in your country on each of the following
 Source: May 2005 World Bank Conditionality Survey

Infrastructure/transport improvement



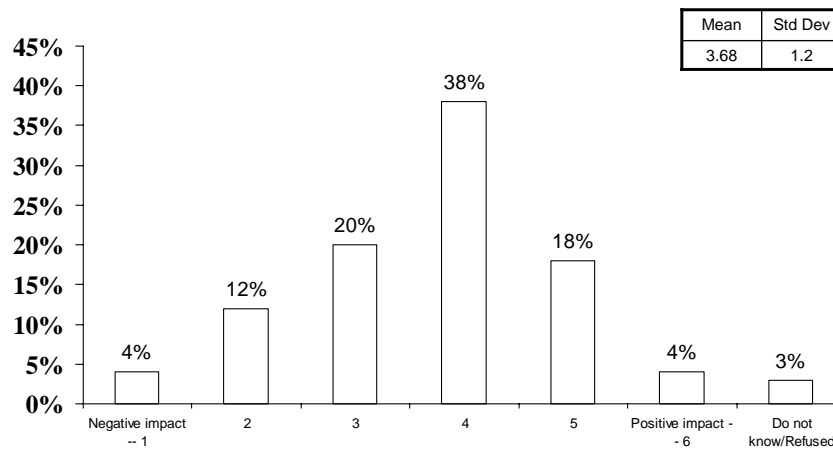
Q12.5 On a 6-point scale where "6" means **positive impact** and "1" means **negative impact**, please rate the impact of World Bank-supported policy programs implemented in your country on each of the following
 Source: May 2005 World Bank Conditionality Survey

Investment/business climate



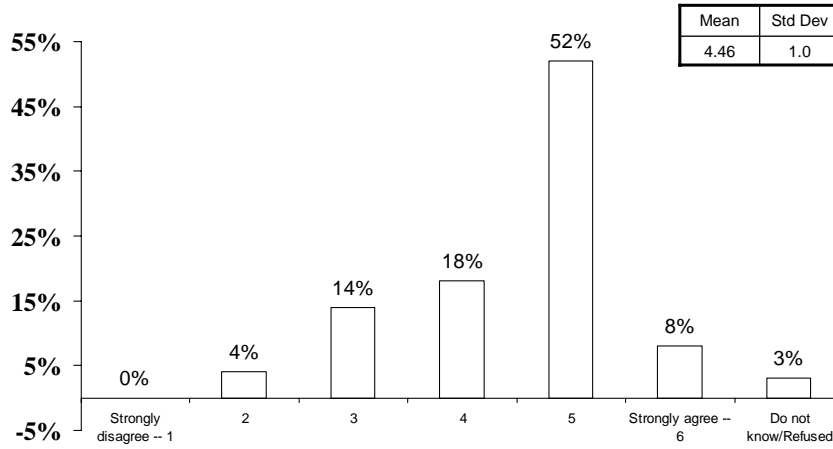
Q12.6 On a 6-point scale where "6" means **positive impact** and "1" means **negative impact**, please rate the impact of World Bank-supported policy programs implemented in your country on each of the following
 Source: May 2005 World Bank Conditionality Survey

Environmental sustainability



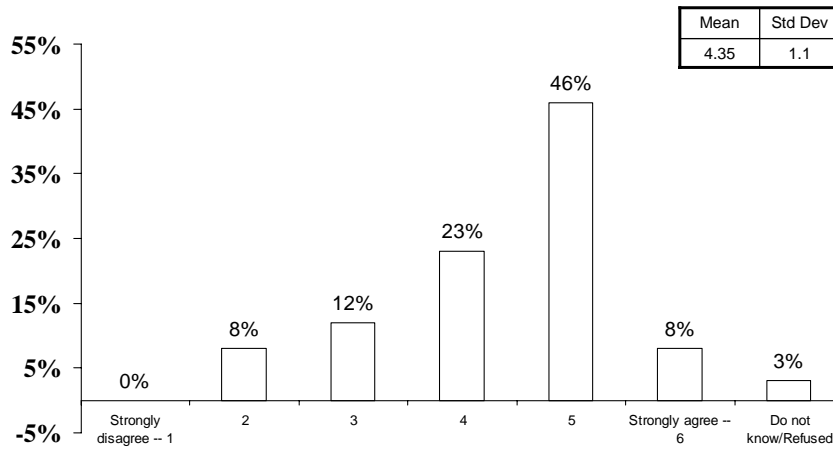
Q12.7 On a 6-point scale where "6" means **positive impact** and "1" means **negative impact**, please rate the impact of World Bank-supported policy programs implemented in your country on each of the following
 Source: May 2005 World Bank Conditionality Survey

The World Bank helps develop monitorable results for my country's policy programs



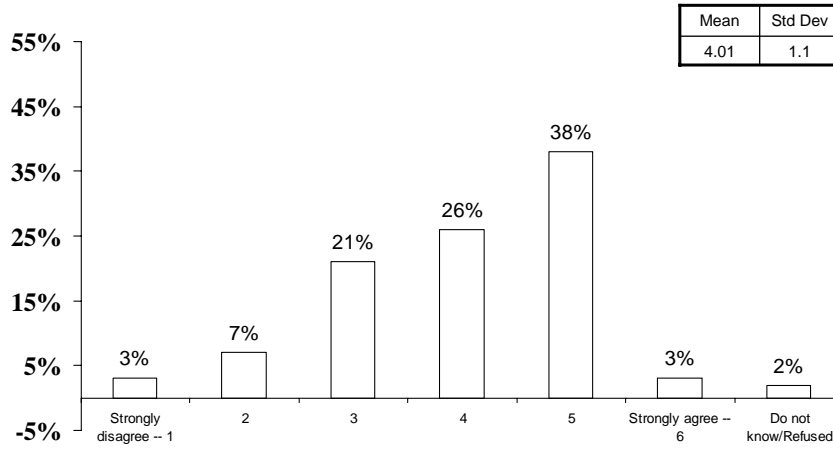
Q13.1 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

The World Bank helps develop systems to monitor the results of my country's policy programs



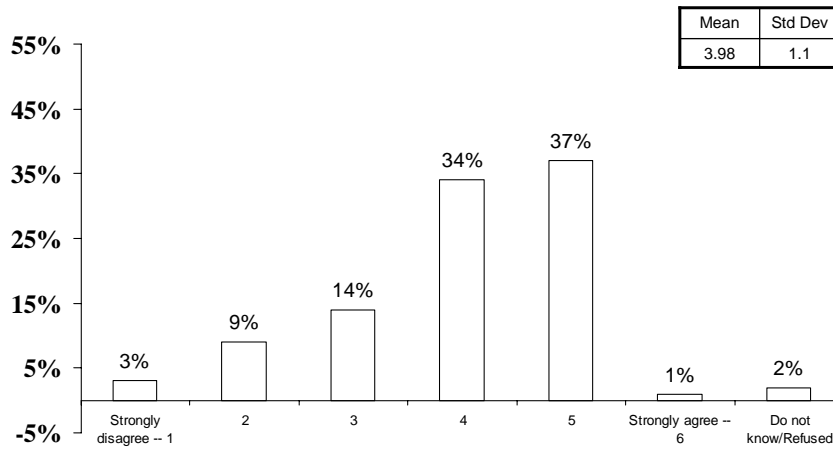
Q13.2 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

The World Bank helps assess the results of my country's past policies



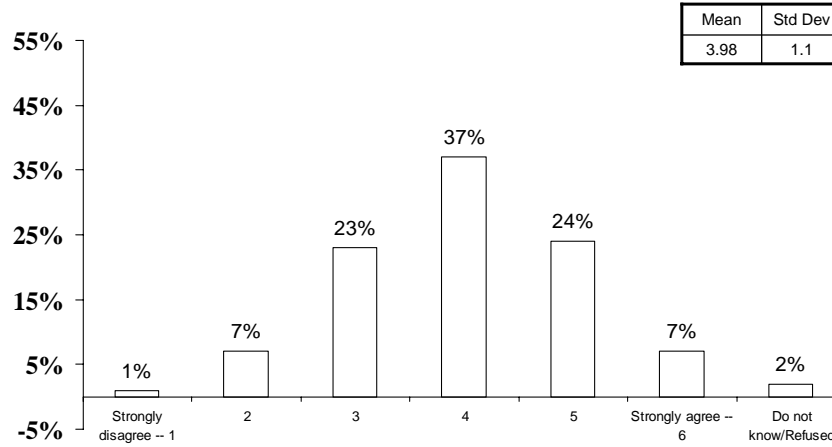
Q13.3 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

The World Bank helps incorporate lessons learned from my country's past policies



Q13.4 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

In addressing past policies, the World Bank takes into account my country's capacity constraints and helps build the capacity necessary for monitoring and evaluation



Q13.5 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

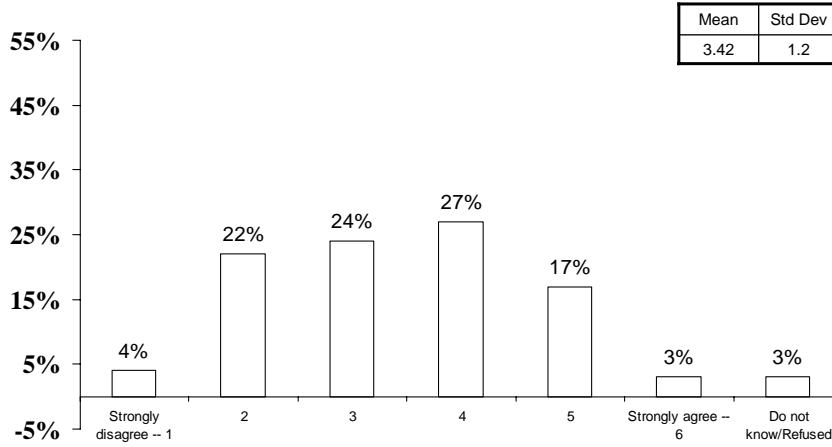
Rating Summary: Impact and Results Focus of World Bank-Supported Policy Programs

Q11 - Q13: Impact and results focus of WB-supported policy programs	Mean	Std Deviation	Valid N
11.1 World Bank-supported policy programs have a positive impact on my country's development.	4.77	1.0	N=93
11.2 World Bank-supported policy programs help improve the growth prospects of my country.	4.53	1.1	N=93
11.3 World Bank-supported policy programs contribute to poverty reduction in my country.	4.15	1.2	N=89
11.4 The effects of World Bank-supported policy programs are foreseen at the time of the design of the program.	3.79	1.1	N=90
11.5 Implementation of policy reforms supported by World Bank operations is continued after the completion of the operations.	4.38	1.3	N=93
12.1 Institutional development	4.38	1.0	N=90
12.2 Economic management	4.35	1.1	N=88
12.3 Poverty reduction	3.90	1.2	N=89
12.4 Public service delivery (education, health, social protection, water, etc.)	4.42	1.0	N=90
12.5 Infrastructure/transport improvement	4.08	1.3	N=88
12.6 Investment/business climate	3.93	1.1	N=89
12.7 Environmental sustainability	3.68	1.2	N=87
13.1 The World Bank helps develop monitorable results for my country's policy programs.	4.46	1.0	N=89
13.2 The World Bank helps develop systems to monitor the results of my country's policy programs.	4.35	1.1	N=88
13.3 The World Bank helps assess the results of my country's past policies.	4.01	1.1	N=90
13.4 The World Bank helps incorporate lessons learned from my country's past policies.	3.98	1.1	N=90
13.5 The WB takes into account my country's capacity constraints and helps build the capacity necessary for monitoring and evaluation.	3.98	1.1	N=90

Source: May 2005 World Bank Conditionality Survey

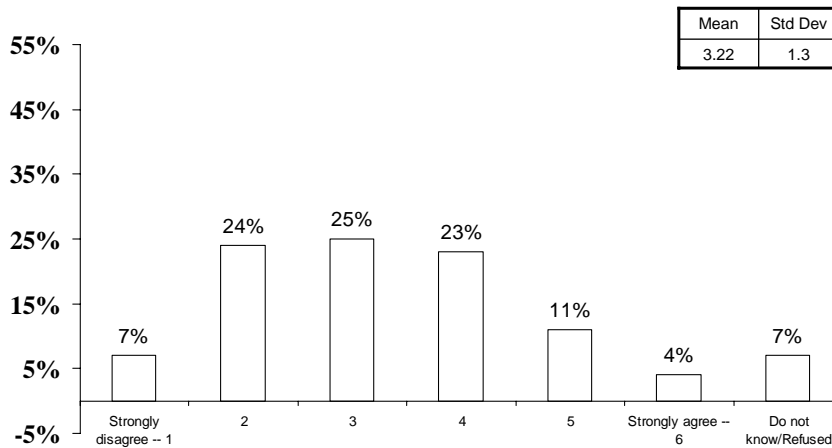
ADDITIONALITY OF THE POLICY ACTIONS CHOSEN AS CONDITIONS OF THE WORLD BANK SUPPORT

World Bank-supported policy programs would have been implemented by my government without World Bank involvement



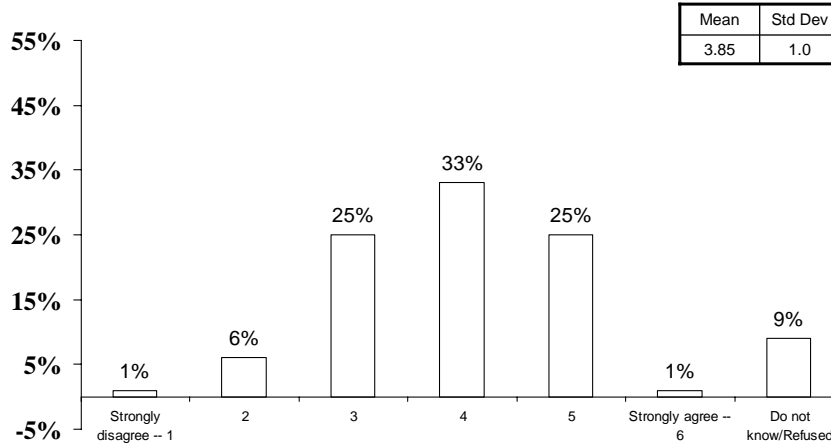
Q14.1 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

My government's original policy program was significantly modified in negotiations with the World Bank



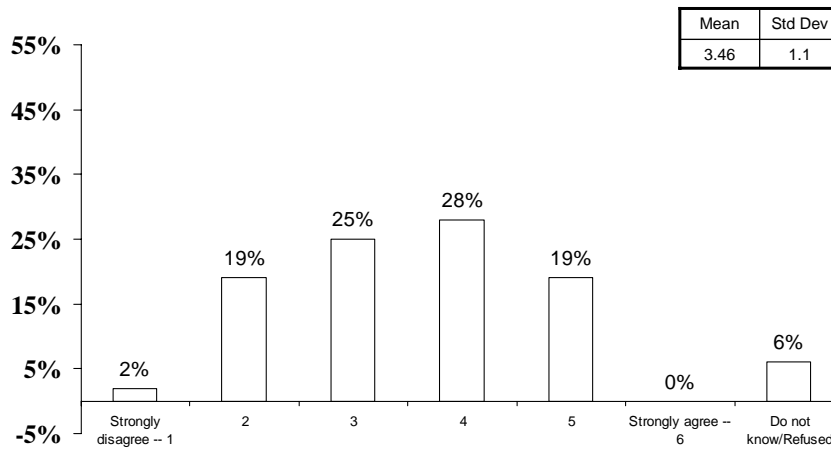
Q14.2 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

Additional program elements introduced by the World Bank improved overall program outcome



Q14.3 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

Additional program elements introduced by the World Bank took into account political constraints in the adoption of the policy program



Q14.4 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

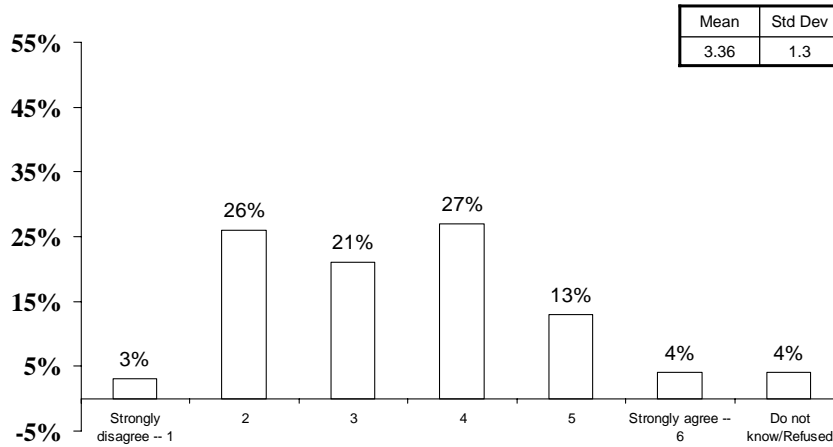
Rating Summary: Additionality of the Policy Actions Chosen As
Conditions of the World Bank Support

Q14. Additionality	Mean	Std Deviation	Valid N
14.1 World Bank-supported policy programs would have been implemented by my government without World Bank involvement.	3.42	1.2	N=90
14.2 My government's original policy program was significantly modified in negotiations with the World Bank.	3.22	1.3	N=86
14.3 Additional program elements introduced by the World Bank improved overall program outcome.	3.85	1.0	N=85
14.4 Additional program elements introduced by the WB took into account political constraints in the adoption of the policy program.	3.46	1.1	N=87

Source: May 2005 World Bank Conditionality Survey

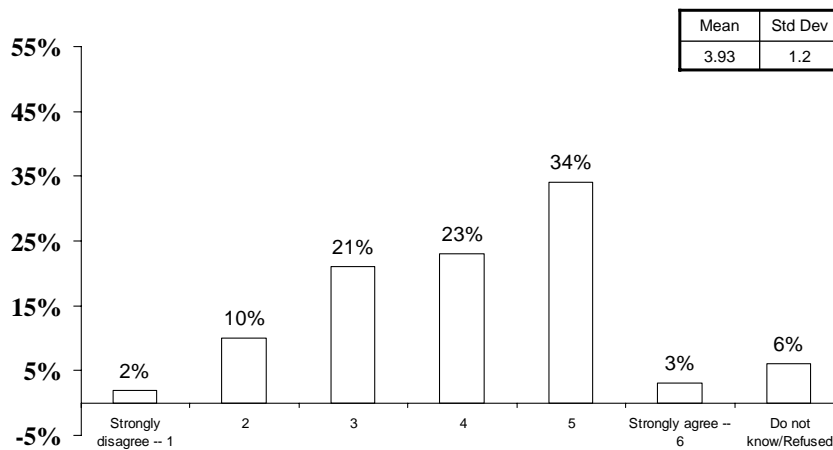
CRITICALITY OF THE POLICY ACTIONS CHOSEN AS CONDITIONS OF THE WORLD BANK SUPPORT

*The World Bank policy matrix includes only those policy actions that are **critical** to the program's outcomes*



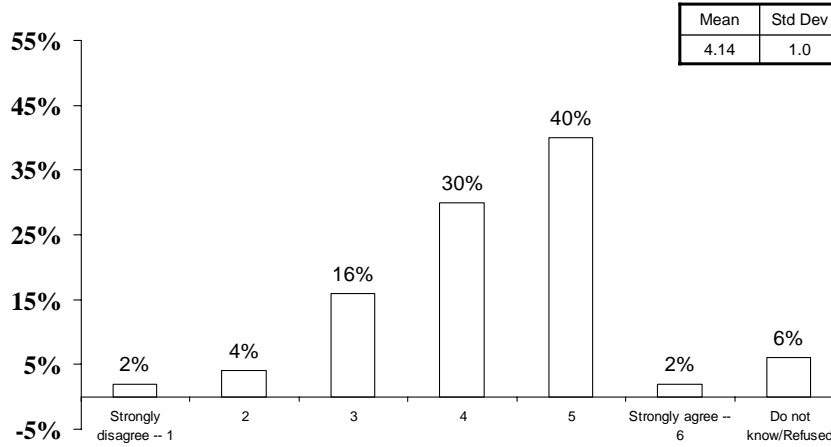
Q15.1 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

*The World Bank policy matrix includes all actions that are **necessary** to achieve the program's outcomes*



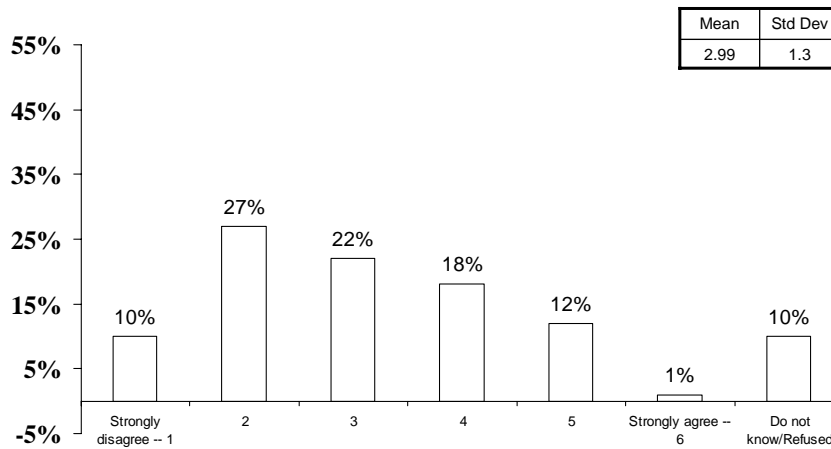
Q15.2 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

The World Bank policy matrix also includes actions that are **complementary** to those necessary for achieving the program's outcomes



Q15.3 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

Some of the key policy actions necessary to achieve the program's outcomes are **not included** in the policy matrix negotiated with the World Bank



Q15.4 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

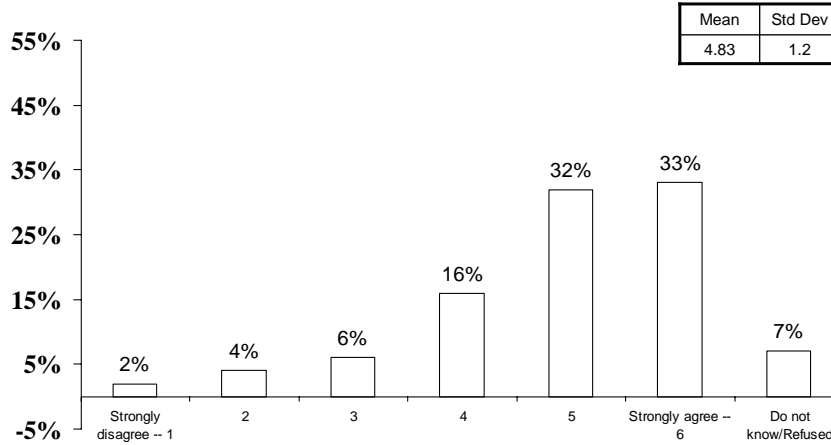
Rating Summary: Criticality of the Policy Actions Chosen As Conditions of the World Bank Support

Q15. Criticality of plicy actions as conditions of WB support	Mean	Std Deviation	Valid N
15.1 The World Bank policy matrix includes only those policy actions that are critical to the program's outcomes.	3.36	1.3	N=85
15.2 The World Bank policy matrix includes all actions that are necessary to achieve the program's outcomes.	3.93	1.2	N=85
15.3 The WB policy matrix also includes actions that are complementary to those necessary for achieving the program's outcomes.	4.14	1.0	N=85
15.4 Some key policy actions necessary to achieve the program's outcomes are not included in the policy matrix negotiated with the WB.	2.99	1.3	N=81

Source: May 2005 World Bank Conditionality Survey

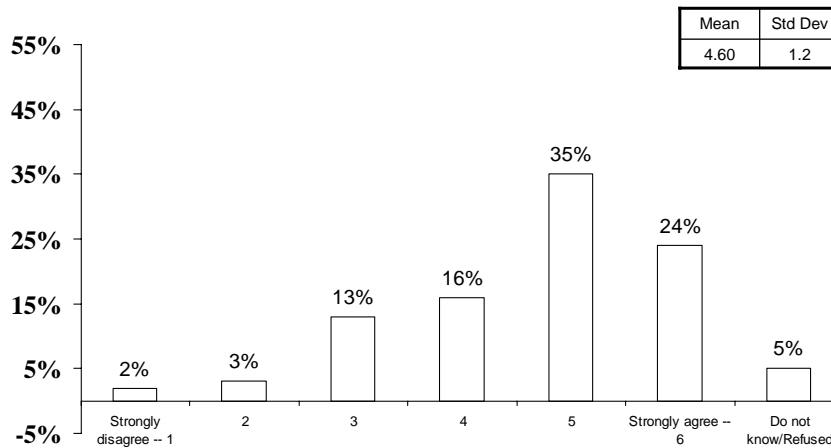
PREDICTABILITY OF WORLD BANK SUPPORT

The policy actions described in the policy matrix can affect the amount and timing of World Bank's financial support



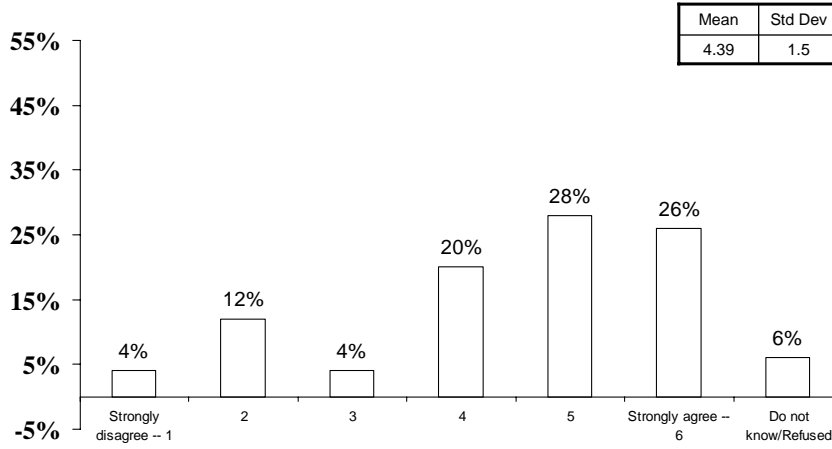
Q16.1 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

To receive World Bank's financial support, my government needs to meet all policy actions described in the policy matrix



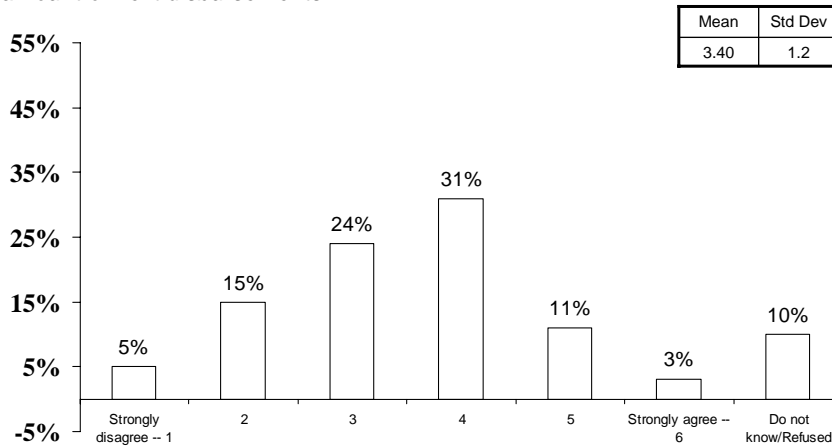
Q16.2 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

To receive World Bank's financial support, my government needs to meet selected actions in the policy matrix, which are agreed by my Government and the World Bank to be critical for the program



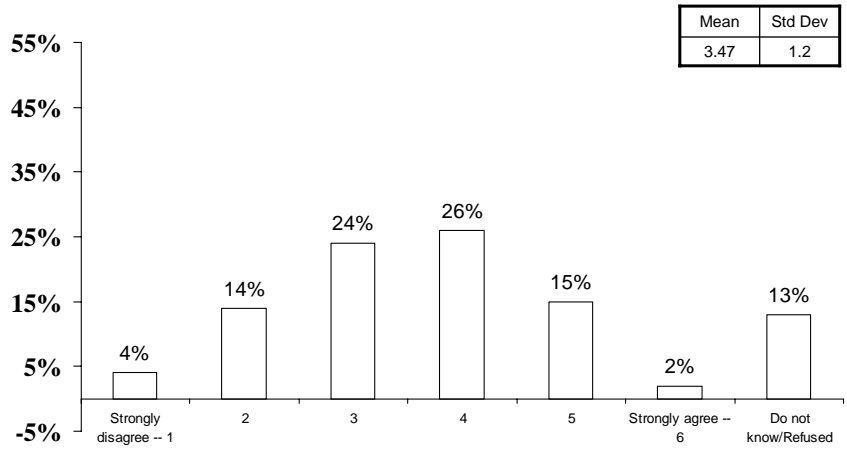
Q16.3 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

World Bank is flexible in granting waivers on its conditions for multiple-tranche policy-based operations, which allows my government to plan for the schedule and amount of next disbursements



Q16.4 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

World Bank is flexible in using triggers (expected prior actions) in the programmatic operations, which allows my government to move to the next prog



Q16.5 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

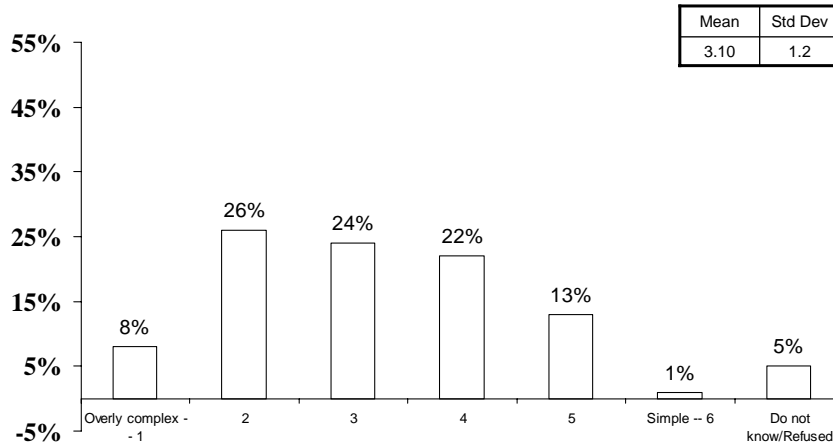
Rating Summary: Predictability of World Bank Support

Q16 Predictability	Mean	Std Deviation	Valid N
16.1 The policy actions described in the policy matrix can affect the amount and timing of World Bank's financial support.	4.83	1.2	N=84
16.2 To receive World Bank's financial support, my government needs to meet all policy actions described in the policy matrix.	4.60	1.2	N=86
16.3 To receive WB fin. support, my gov't needs to meet pol. matrix actions agreed by my Gov't and the WB to be crit. for the program.	4.39	1.5	N=85
16.4 WB is flex. in granting waivers on its condit. for multi-tranche pol.-based ops so my gov't can plan sched. & amount of disburse.	3.40	1.2	N=82
16.5 WB is flex. in using triggers in the programmatic operations, which allows my government to move to the next program.	3.47	1.2	N=79

Source: May 2005 World Bank Conditionality Survey

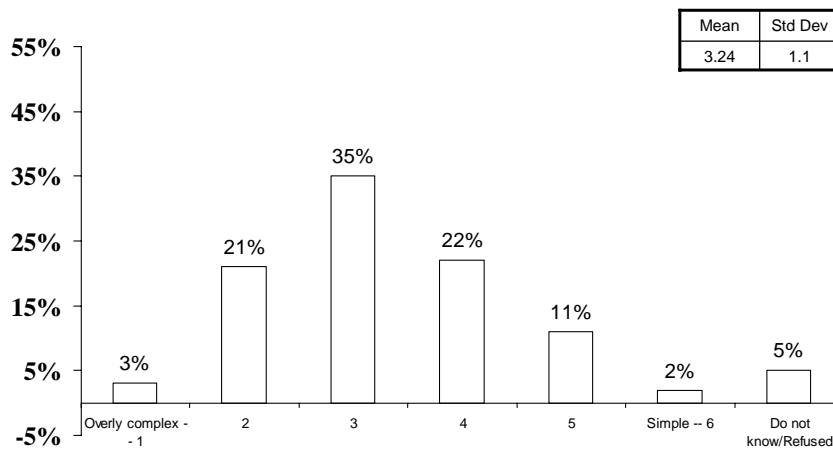
NEGOTIATING AND IMPLEMENTING THE WORLD BANK POLICY-BASED OPERATIONS

Designing World Bank policy-based operations



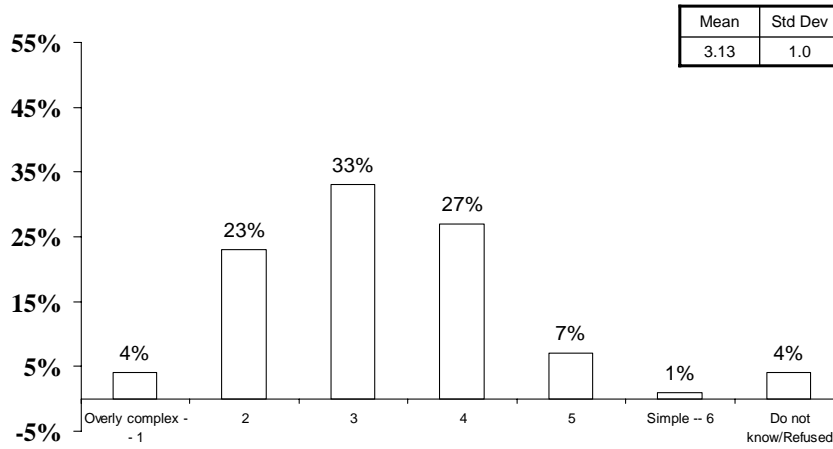
Q17.1 On a six-point scale where "6" means simple and "1" means overly complex, how would you rate doing business with the World Bank with respect to:
Source: May 2005 World Bank Conditionality Survey

Negotiating World Bank policy-based operations



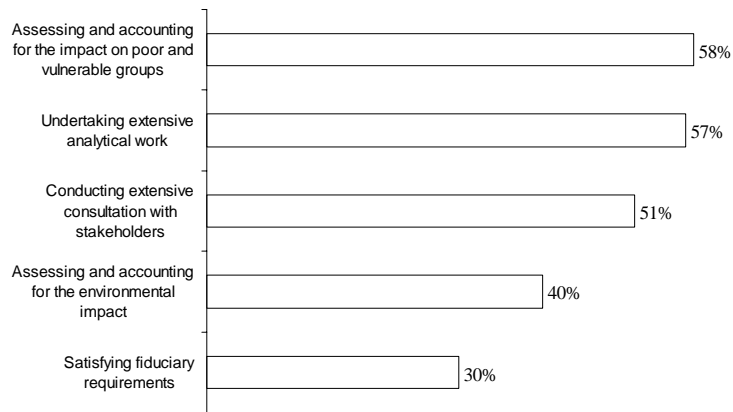
Q17.2 On a six-point scale where "6" means simple and "1" means overly complex, how would you rate doing business with the World Bank with respect to:
Source: May 2005 World Bank Conditionality Survey

Implementing World Bank policy-based operations



Q17.3 On a six-point scale where "6" means simple and "1" means overly complex, how would you rate doing business with the World Bank with respect to:
Source: May 2005 World Bank Conditionality Survey

Significant Challenges to Government Relation to World Bank Operations



Q18. In your view, which of the following constitute significant challenges for your Government in relation to World Bank operations? (Select all that apply)
Source: May 2005 World Bank Conditionality Survey

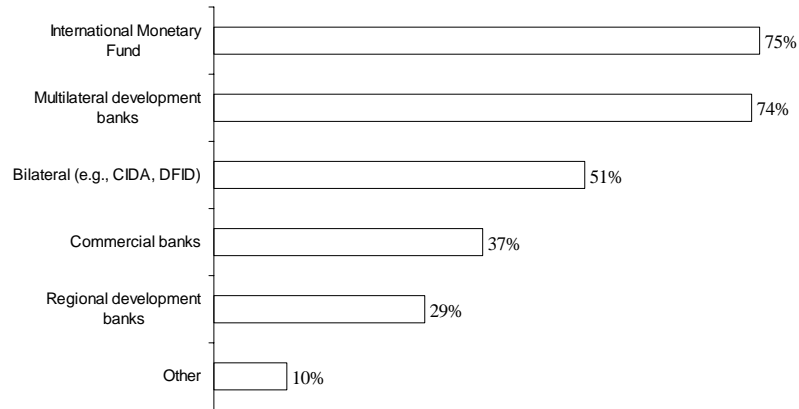
Rating Summary: Negotiating and Implementing the World Bank Policy-based Operations

Q17 Negotiating and implementing	Mean	Std Deviation	Valid N
17.1 Designing World Bank policy-based operations	3.10	1.2	N=86
17.2 Negotiating World Bank policy-based operations	3.24	1.1	N=86
17.3 Implementing World Bank policy-based operations	3.13	1.0	N=87

Source: May 2005 World Bank Conditionality Survey

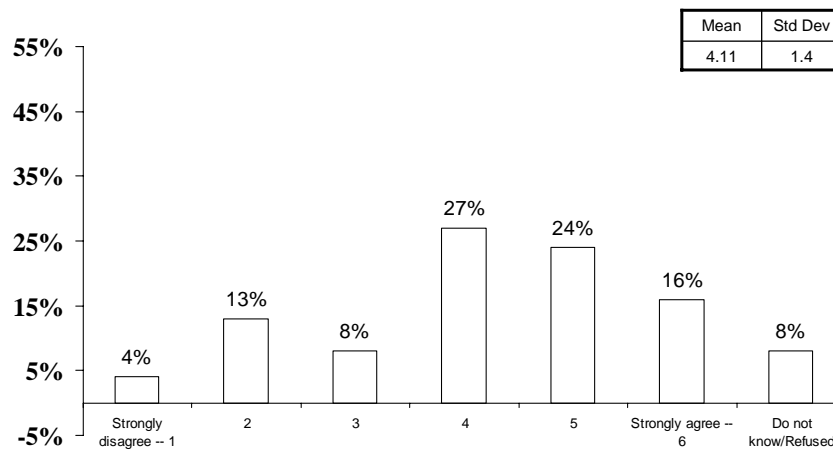
HARMONIZATION AND ALIGNMENT AMONG EXTERNAL DEVELOPMENT PARTNERS

Policy-based Operations Organizations Dealt With As a Government Official



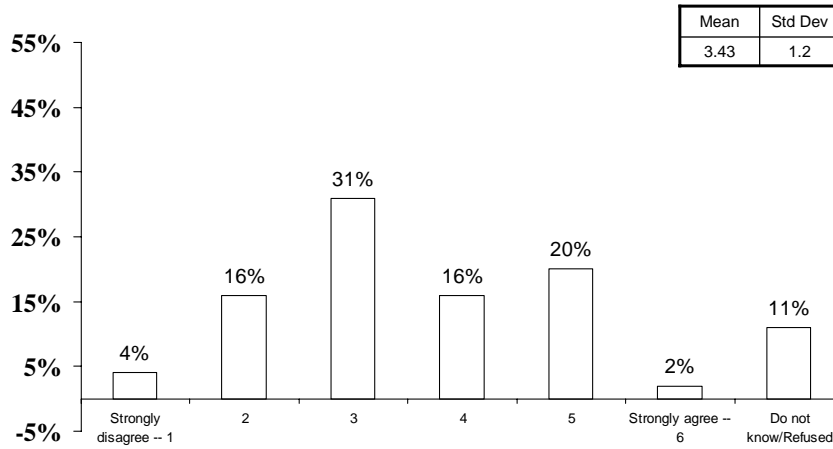
Q19. As a government official, have you dealt with policy-based operations of the following organizations? (Please select all that apply)
 Source: May 2005 World Bank Conditionality Survey

Harmonization and alignment have reduced the transaction costs (number of visiting missions, time spent, etc.) of negotiating with donors



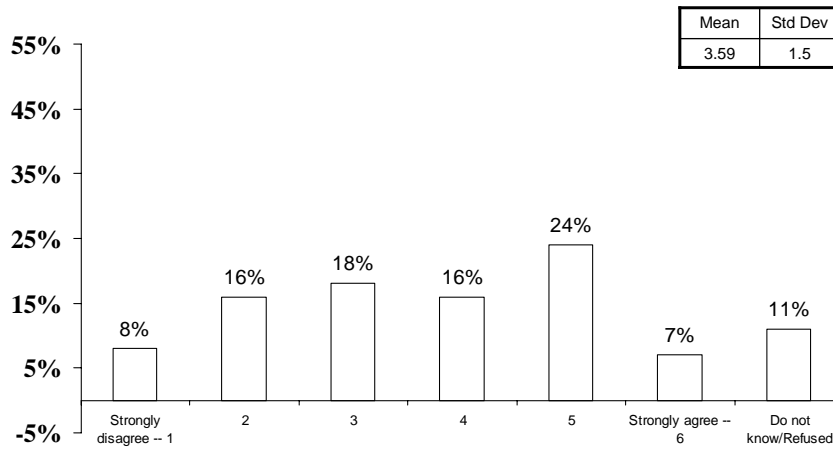
Q20.1 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
 Source: May 2005 World Bank Conditionality Survey

Harmonization and alignment have significantly increased the number of policy actions my Government must deliver to obtain World Bank support



Q20.2 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

Harmonization and alignment have reduced the reporting requirements for receiving World Bank disbursements



Q20.3 On a six-point scale where "6" means you strongly agree and "1" means you strongly disagree, please rate your level of agreement with each of the following statements
Source: May 2005 World Bank Conditionality Survey

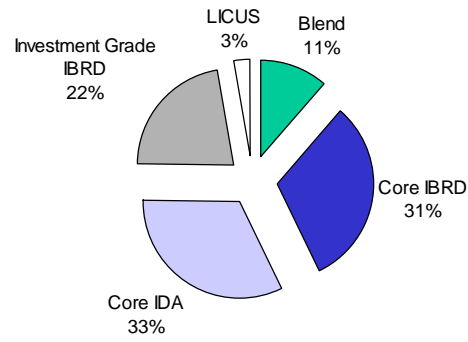
Rating Summary: Harmonization and Alignment Among External Development Partners

Q20. Harmonization and alignment	Mean	Std Deviation	Valid N
20.1 Harmonization and alignment have reduced the transaction costs of negotiating with donors.	4.11	1.4	N=85
20.2 Harmonization and alignment have significantly increased the number of policy actions my Gov't must deliver to obtain WB support.	3.43	1.2	N=80
20.3 Harmonization and alignment have reduced the reporting requirements for receiving World Bank disbursements.	3.59	1.5	N=82

Source: May 2005 World Bank Conditionality Survey

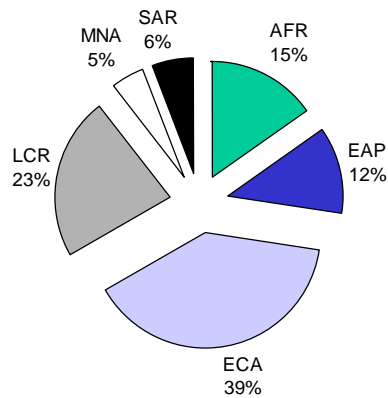
APPENDIX – SURVEY RESPONDENT DEMOGRAPHICS

Sample Demographics: Country Category



Source: May 2005 World Bank Conditionality Survey

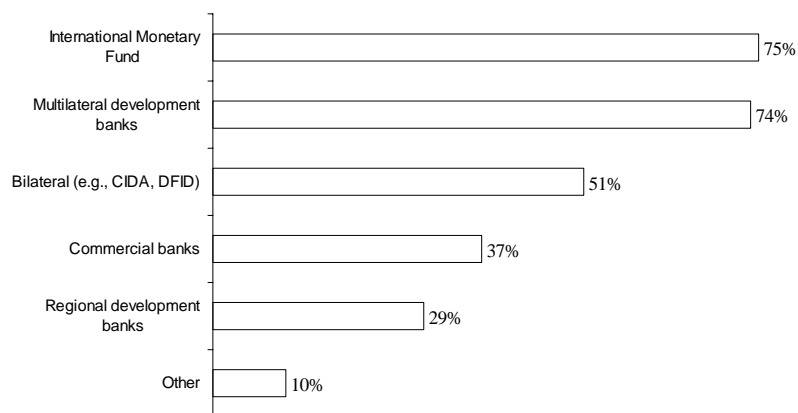
Sample Demographics: Region



Source: May 2005 World Bank Conditionality Survey

Survey Sample Statistics		Survey count	Survey composition	Sample count	Response rate	
Country/Category	Blend	12	11%	32	38%	
	Core IBRD	33	31%	76	43%	
	Core IDA	34	32%	86	40%	
	Investment Grade IBRD	23	22%	44	52%	
	LICUS	3	3%	23	13%	
Region	AFR	16	15%	53	30%	
	EAP	13	12%	43	30%	
	ECA	41	39%	91	45%	
	LCR	24	23%	51	47%	
	MNA	5	5%	10	50%	
	SAR	6	6%	13	46%	
Overall Rating	High	33	31%	69	48%	
	Good	69	66%	174	40%	
	Poor	2	2%	14	14%	
	Not rated	1	1%	4	25%	
Economic Management	High	54	51%	115	47%	
	Good	48	46%	127	38%	
	Poor	2	2%	15	13%	
	Not rated	1	1%	4	25%	
Structural Policies	High	32	30%	62	52%	
	Good	72	69%	190	38%	
	Not rated	1	1%	4	25%	
	Poor	0	0%	5	0%	
Policies For Social Inclusion	Equity	High	45	43%	92	49%
	Good	57	54%	151	38%	
	Not rated	1	1%	4	25%	
	Poor	2	2%	14	14%	
Public Sector Management	Institutions	High	22	21%	41	54%
	Good	73	70%	182	40%	
	Not rated	1	1%	4	25%	
	Poor	9	9%	34	26%	
World Bank Board Member	Non Board member	74	70%	182	41%	
	Board member	31	30%	78	40%	
Table Total		105		261	40%	

Policy-based Operations Organizations Dealt With As a Government Official

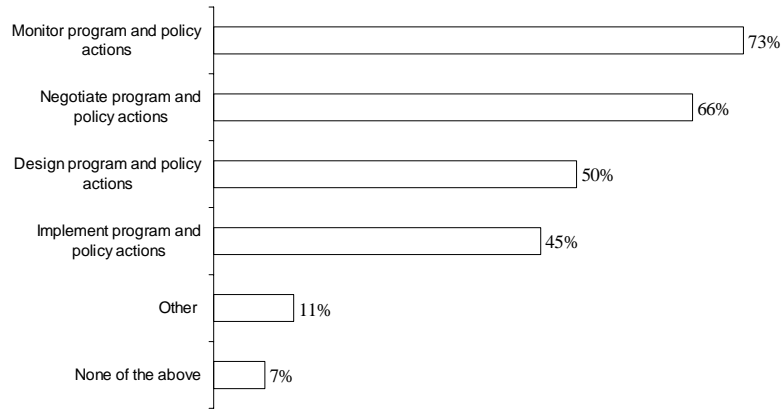


Q19. As a government official, have you dealt with policy-based operations of the following organizations?

(Please select all that apply)

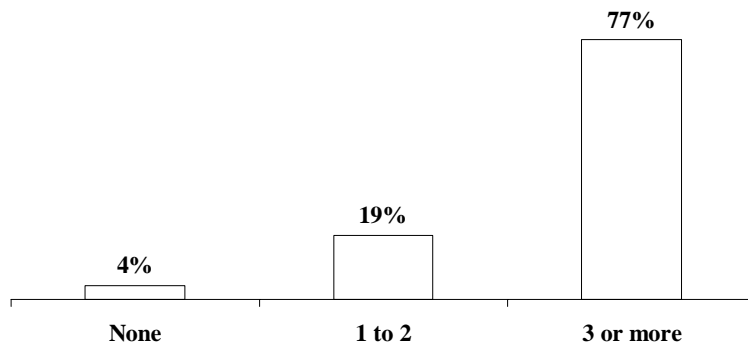
Source: May 2005 World Bank Conditionality Survey

World Bank Policy-Based Operations Role



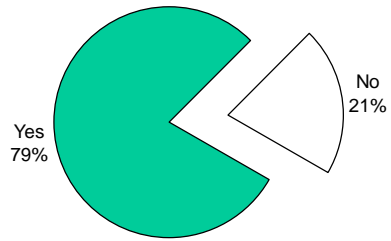
Q1 Please indicate your primary role in dealing with the World Bank policy-based operations. (Please select all that apply)
Source: May 2005 World Bank Conditionality Survey

Number of World Bank Policy-based Operations As a Government Official



Q2 How many World Bank policy-based operations have you dealt with as a government official?
Source: May 2005 World Bank Conditionality Survey

Incidence of Working With World Bank Programmatic Policy-based Operations



Q3. As a government official, have you dealt with World Bank programmatic policy-based operations?
Source: May 2005 World Bank Conditionality Survey