



GOVERNMENT OF SAINT LUCIA

Ministry of Public Service and Human Resource Development

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Professor Lino Briguglio
Director,
SSNED Central Bank of Malta Annex
Valletta

Dear Professor Briguglio,

On behalf of the Government of Saint Lucia and in particular the Ministry of the Public Service and Human Resource Development, I wish to thank the Small States Network for Economic Development (SSNED) for providing the necessary funding for this twinning project termed "Development of e-Government in St Lucia" whereby a technical report was drawn up and training offered to senior government officials from St Lucia.

The technical report assesses the situation in St Lucia with regards to e-Government in terms of the infrastructure and hardware as well as institutional aspects and suggesting the way forward in this regard. The report puts forward a set of recommendations which offers guidance to the Government of St Lucia in its quest to upgrade government services. I consider the report to be relevant as it addresses the key areas with respect to e-Government services and Government's desire in improving the quality of service delivery.

With regards to the training offered to St Lucian public officials, I had the opportunity to visit Malta during the period and was very impressed with the services offered by the Malta Information and Technology Agency (MITA). I have no doubt that the trainees will immensely benefit from this programme and the multiplier effect gained as the knowledge attained during this training programme could be shared with other public officials in St Lucia.

I am very satisfied with the outcome of this collaborative exercise and I hope that it will lead to further collaboration between St Lucia and the SSNED in the future

Yours Sincerely,

Honourable Peter Lenard Montoute
MINISTER