

**Workshop on**  
**FRAUD AND ERROR CONTROL IN SOCIAL PROTECTION PROGRAMS**

**Date/Duration: May 16-17, 2007**

**Location: Washington DC**

**Agenda**

**Day 1: Room G7-161**

- 8:30–9:00 Registration and breakfast
- 9:00–10:30 A Framework to Assess the Control and Accountability Mechanisms in SSN programs  
*Margaret Grosh, Emil D Tesliuc*, The World Bank
- 10:30–10:45 Coffee break
- 10:45–1:00 Mechanisms to control fraud and error in SP Operations in 9 OECD countries  
*Christian van Stolk*, Rand Europe, UK
- 1:00–2:00 Lunch break (lunch will be provided)
- 2:00–3:45 Reducing fraud and error in the UK: What it takes?  
*David Barr*, Head of Fraud and Error Strategy Division, Department for Work and Pensions, UK
- 3:45–4:00 Coffee break
- 4:00–5:30 Reducing fraud and error in Unemployment Insurance Programs  
*Milan Vodopivec*, The World Bank  
*Christian van Stolk*, Rand Europe  
*David Barr*, Head of Fraud and Error Strategy Division, Department for Work and Pensions, UK

**Day 2: Room MC C1-100**

- 8:30–9:00 Registration and breakfast
- 9:00–10:30 Instruments to Strengthen Control and Accountability in Social Protection programs  
Random Spot Checks, Colombia; Polly Jones  
Call Centers, Argentina; Polly Jones
- 10:30–10:45 Coffee break
- 10:45–1:00 Instruments to Strengthen Control and Accountability in Social Protection programs  
Enhancing accountability in Ethiopia; *William Wiseman*, The World Bank  
Enhancing accountability in a federal context, Brazil; *Kathy Lindert*, The World Bank
- 1:00–2:00 Lunch break (lunch will be provided)
- 2:00–3:45 Strengthening the MIS in Social Protection Programs: A Toolkit  
*Cesar Baldeon, Maria Dolores Arribas-Banos*, The World Bank
- 3:45–4:00 Coffee break
- 4:00–5:30 Facilitated discussion: How to improve Control and Accountability Mechanisms in Social Protection Programs?  
*Margaret Grosh, Emil Tesliuc*, The World Bank  
*Christian van Stolk*, Rand Europe  
*David Barr*, Head of Fraud and Error Strategy Division, Department for Work and Pensions, UK